



CIN : L26942TG1979PLC002485  
GST No.: 36AABCK1868J1ZB

# KAKATIYA CEMENT SUGAR & INDUSTRIES LIMITED

1-10-140.1, 'GURUKRUPA' Ashok Nagar, Hyderabad - 500 020.

REF:KCSIL:SEC:2022:

February 15, 2023

1. BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street  
MUMBAI - 400 001.
2. The Manager,  
Listing Department,  
National Stock Exchange of India Ltd.,  
Exchange Plaza, 5th Floor,  
Plot No.C/1, G Block,  
Bandra-Kurla Complex, Bandra (E),  
MUMBAI - 400 051.

Dear Sir,

**Sub : Arbitration Mechanism at Stock Exchanges for dispute resolution  
against Company/RTA**

Please find attached the draft letter being sent to the shareholders, holding shares in physical form (whose Email IDs / Mobile Nos. are available in the records of RTA) regarding Arbitration Mechanism.

This is for your information and record.

Thanking you,

Yours faithfully,  
for Kakatiya Cement Sugar & Industries Limited,

Digitally signed by  
SESHA SAYEE  
VORUGANTI  
Date: 2023.02.15  
15:44:19 +05'30'

V Sessa Sayee  
Company Secretary &  
Compliance Officer

Encl : a/a

Regd. Off : Phone : 040-27637717, 27633627, Fax : 040-27630172, E-mail : info@kakatiyacements.com

**WORKS:** CEMENT : Dondapadu, Chintalapalem (Mdl.), Suryapet (Dist.) - 508 246. Phone : 08654-200014, Fax : 08654-296331  
SUGAR & POWER : Peruvancha Village, Kalluru Mandal, Khammam Dist. 507 209. Ph: 08761-287207, Fax : 08761-287206

Date :15.02.2023

Dear Shareholder,

Sub: Arbitration Mechanism at Stock Exchanges for dispute resolution against Company/RTA

As you are aware, M/s. XL Softech Systems Limited having its office at 3, Sagar Society, Road No. 2, Banjara Hills, Hyderabad – 500 034 are the Registrars and Share Transfer Agent (RTA) of our Company.

The Securities and Exchange Board of India ("SEBI") vide its circular dated 30.05.2022 bearing No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2022/76 has put in place a Standard Operating Procedures (SOP) for dispute resolution under the Stock Exchange arbitration mechanism for disputes between a Listed Company and/or Registrars to an Issue and Share Transfer Agents (RTAs) and its Shareholder(s)/Investor(s).

As per the above referred Circular, the provisions of SOP shall be applicable to Listed Companies/RTAs offering services on behalf of listed Companies. The Arbitration Mechanism shall be initiated post exhausting all actions for resolution of complaints including those received through SCORES portal. The Arbitration reference shall be filed with the Stock Exchanges where the initial complaint has been addressed.

Disputes pertaining to or emanating from investor service requests such as transfer/transmission of shares, demat/remat of securities, issue of duplicate shares, transposition of holders, investor entitlements like corporate benefits, dividend, bonus shares, rights entitlements, credit of securities in public issue, interest/coupon payments on securities and delay in processing/wrongful rejection of aforesaid investor service requests may be considered for arbitration.

Hence, ***please note that an arbitration facility is available at Stock Exchange for dispute resolution against listed Companies/ RTAs and in this regard***

***If you have any dispute against a listed company and/ or its Registrar and Share Transfer Agent (RTA) on delay or default in processing your requests, as per SEBI Circular dated 30.05.2022, you can file for arbitration with Stock Exchanges.***

***For more details, please see the web links of the Stock Exchanges –***

***BSE – [http:// tiny.cc/ m1/ 2vz](http://tiny.cc/m1/2vz) and NSE – [http:// tiny.cc/ s1/ 2vz](http://tiny.cc/s1/2vz)***

This is for your information please.

Thanking You,  
For Kakatiya Cement Sugar & Industries Limited

Sesha Sayee  
Company Secretary