

#### November 03, 2022

**BSE** Limited

Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001.

Tel: 022 - 2272 1233 / 34

Fax: 022 - 2272 2131 / 1072 / 2037 / 2061 / 41

<u>Scrip Code: 532345</u> ISIN No.: INE152B01027

Re.: Gati Limited

National Stock Exchange of India Limited

Exchange Plaza, Bandra Kurla Complex,

Bandra (E), Mumbai - 400 051 Tel: 022 - 2659 8235 / 36 / 452

Fax: 022 - 2659 8237/38

Symbol: GATI

ISIN No.: INE152B01027

Re.: Gati Limited

Dear Sir/Ma'am,

#### **Sub: Investor Presentation**

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosures Requirements) Regulations, 2015 (the "Listing Regulations"), we are enclosing herewith a copy of Investor Presentation on financial results of the Company for the quarter ended September 30, 2022.

The aforesaid Investor Presentation will also be uploaded on the website of the Company i.e. <a href="https://www.gati.com">www.gati.com</a>.

Kindly take the above on your record.

Thanking you,

Yours faithfully, For **Gati Limited** 

T.S. Maharani Company Secretary & Compliance Officer M. No.: F8069

Encl.: As above





# Safe Harbor

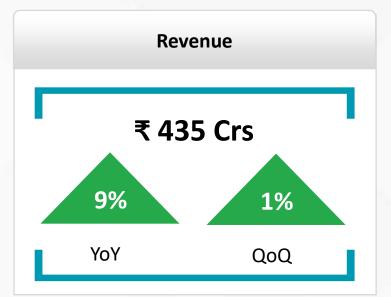
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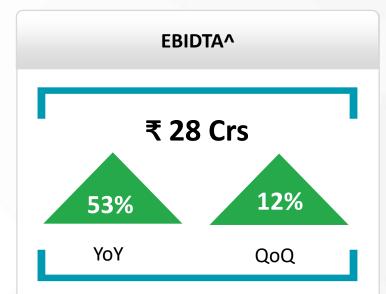
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# KEY CONSOLIDATED HIGHLIGHTS – Q2FY23









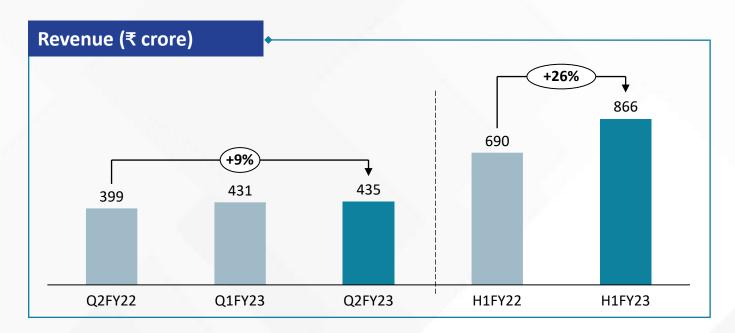


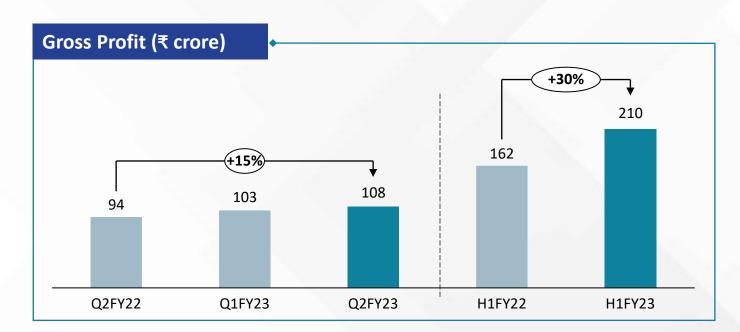
#### **Key Management Commentary:**

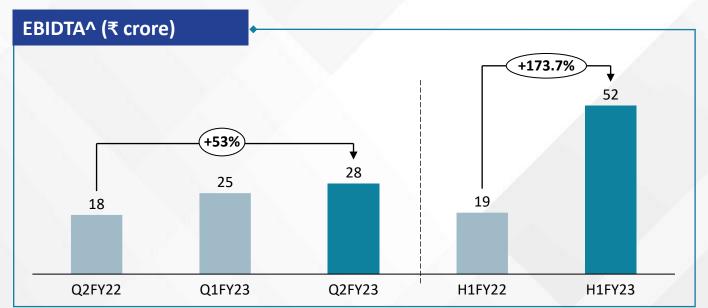
- ✓ **Sales acceleration** initiatives have led to highest ever quarterly gross revenue for the current quarter. The monthly tonnage achieved a milestone of 100,000 tons. As a part of the strategy to push sales customer adoption program is launched in Gati where each CXO is assigned 5 customer to nurture. To enhance its MSME presence a) identified locations across four zones and identified clusters, b) empaneled as preferred logistics partner with SME Chamber of India
- ✓ **Operations Excellence:** Process Automation including Data Analytics. Achieving Operations Excellence through Quality Program, Continuous Monitoring and evaluation alternate fuel for cost reduction. Focusing towards ESG and cost reduction program Gati started EV's for first mile and last mile delivery. Discussion with vendor to Install solar rooftop in all new STC's.
- ✓ Infrastructure: Two new hubs at Nagpur and Guwahati were inaugurated last month which are operational now and stabilizing at a faster pace. Additional two super hubs at Mumbai and Bangalore are expected to go live this year. Focused efforts on Network optimization, cost control, aiming targeted reduction in pick up and delivery cost through process automation
- ✓ **Talent:** Talent acquisition at critical CXO level positions completed and setting industry wide best practice with special focus on Talent retention and talent development to be main focus through structured employee engagement and calendarized leadership intervention program.
- ✓ **Technology:** Strengthening back-end and front-end technological capabilities. Back-end targeted to reducing costs, improved turnaround and throughput and Front-end targeting customer experience. GEMS 2.0 modernization remain on track with phased activation of each modules.

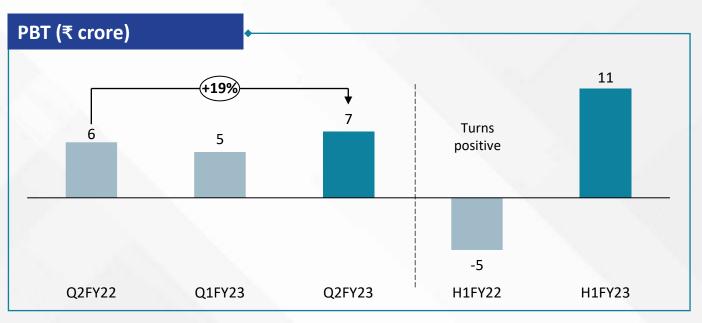
# KEY CONSOLIDATED HIGHLIGHTS – Q2 & H1FY23





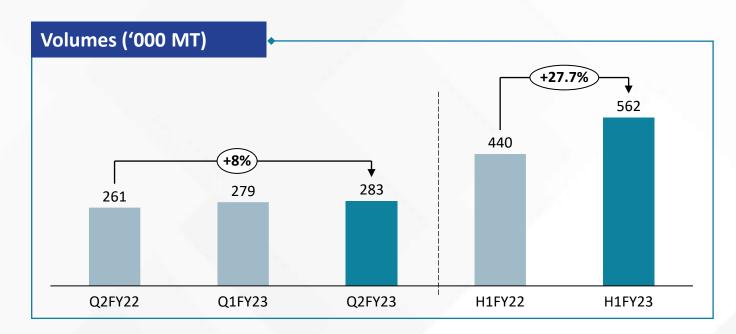


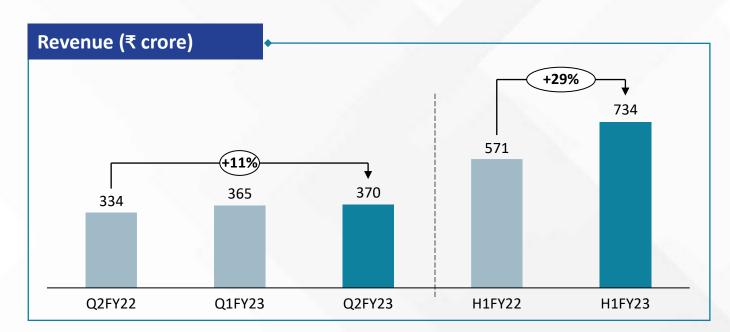


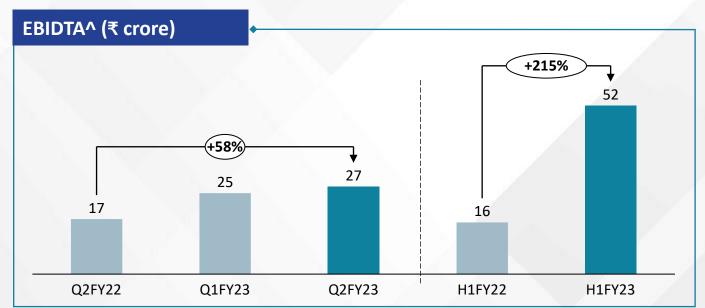


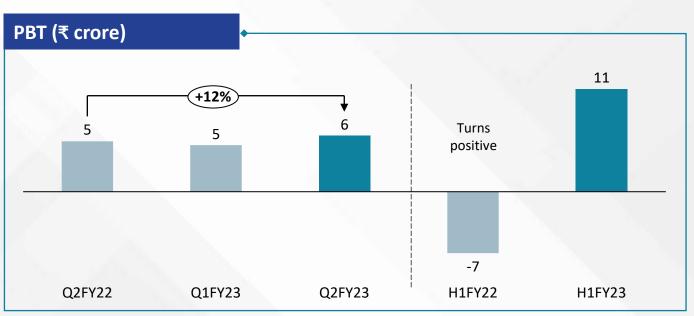
# GKEPL PERFORMANCE HIGHLIGHTS – Q2 & H1FY23











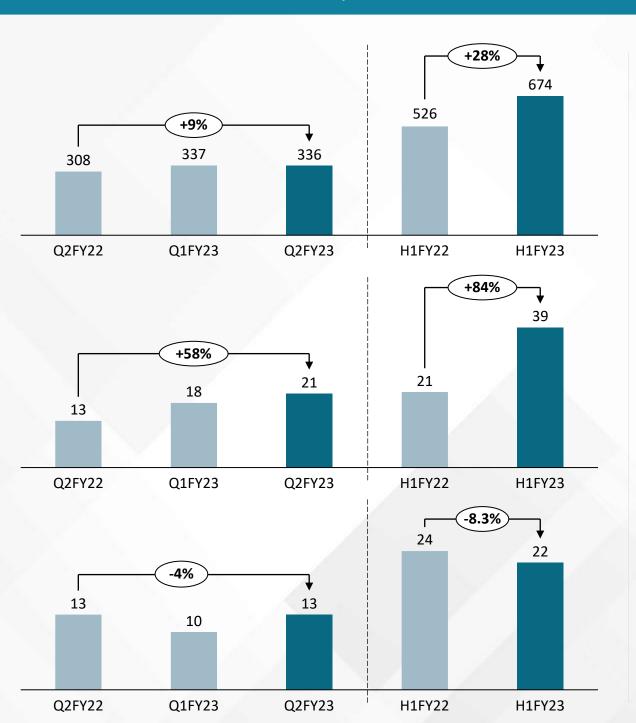
# KEY SEGMENT HIGHLIGHTS – Q2 & H1FY23

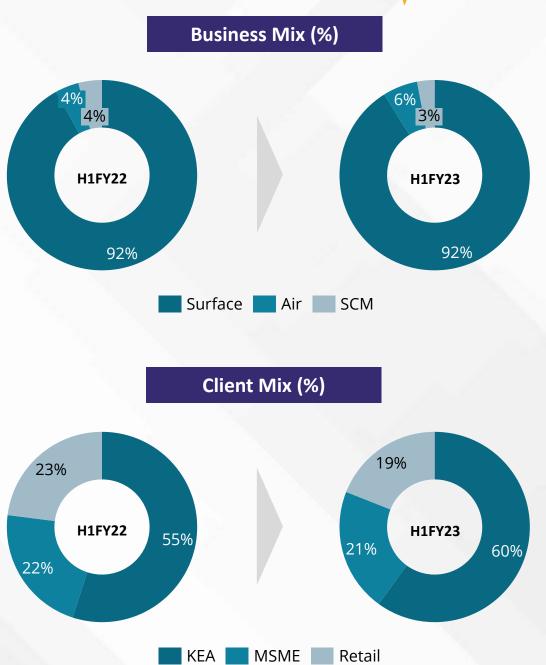




Air Express

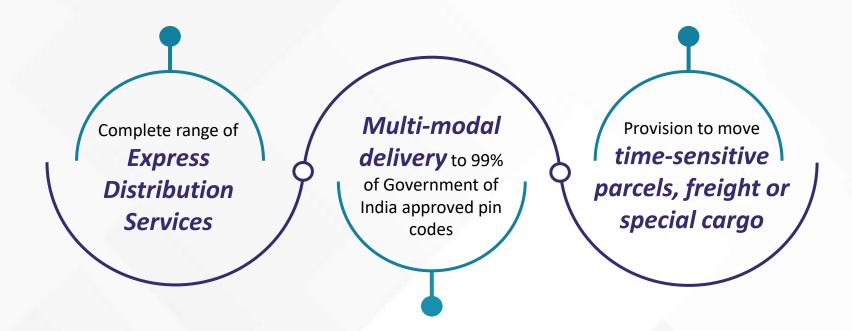
SCM Revenue

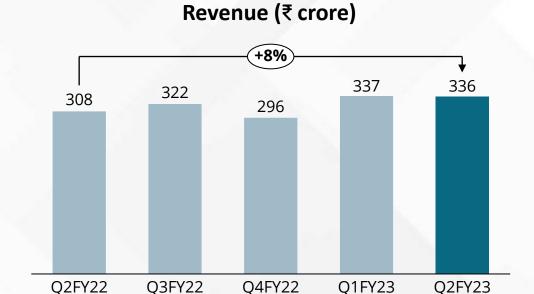




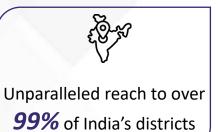
## SURFACE EXPRESS DISTRIBUTION













State-of-the-art **Tracking** services



Quick & Trusted claim process



**5,000+** Trucks & Rail services



600+ Offices

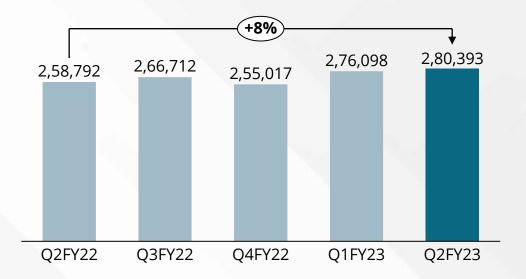


**Reverse**Logistics Expertise



**Guaranteed**On-time deliveries

#### Tonnage handled (MT)



# AIR EXPRESS DISTRIBUTION





Direct connection to

34 commercial

airports across the
country ensuring
deliveries within
24 to 48 hours

Truly
End-to-End
Air freight solutions

#### ∯.≫ IIIIIII

#### **Direct connectivity**

to India's major commercial airports



#### **Customized**

solutions for customer's requirement



Unmatched **Convenience** 

multiple cut-offs, late pickups.

Next Day delivery



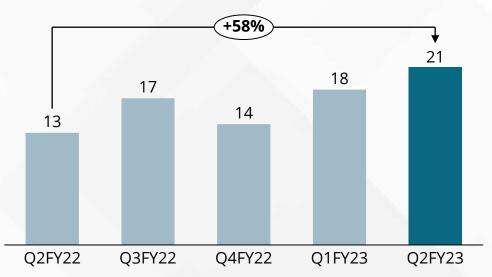
#### Trained Staff

for Dangerous Goods

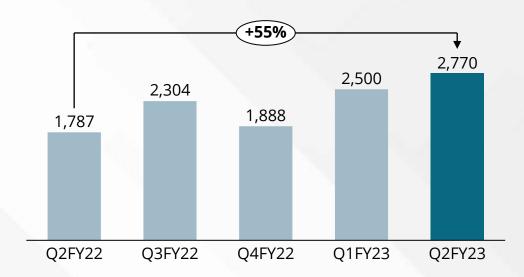


**Tie-up** with India's Leading commercial airline

## Revenue (₹ crore)



#### Tonnage handled (MT)



# SUPPLY CHAIN MANAGEMENT SOLUTIONS





#### Value-added **Services**

for greater convenience for the customer

## Strong *Infrastructure*

Shop Floor automation, Material Handling, tech enabled warehousing



Best-in-class Warehouse **Management** System



**Integrated** Warehousing and Distribution



Option of **order and inventory**-based models



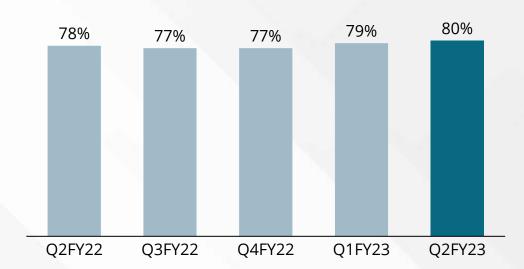
order management



#### Revenue (₹ crore)



#### **Utilization (%)**



# PIONEER IN EXPRESS LOGISTICS



## Network Leader in Logistics

Pan India

650+

offices across India

735

out of 739
Indian Districts Covered

Global Offices across more than

180\*

Countries

99%

GOI approved Pin-codes coverage

# **Reach**Widest in Industry



4.1 Mn sq. ft.

Distribution Centers across multiple Locations

Area Coverage



34 Hubs^

Total Hubs^

^ 9 Air Transit Hubs



**300\***Global Group offices

Global Access

# **Deeper**Customer engagements



8 out of Top 10
Auto Companies



8 out of Top 10
Pharma Companies



7 out of Top 10
Retail/Textile Companies



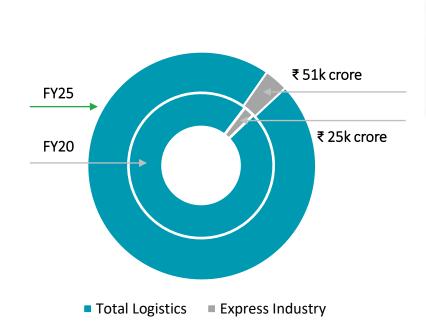
**Major** E-Com Companies

# INDUSTRY WITH LIMITLESS OPPORTUNITIES



## Surface + Air + Ecommerce + Contract Logistics Total Available Market is ~Rs 52,500 crs

## Niche Contribution in Logistics Industry



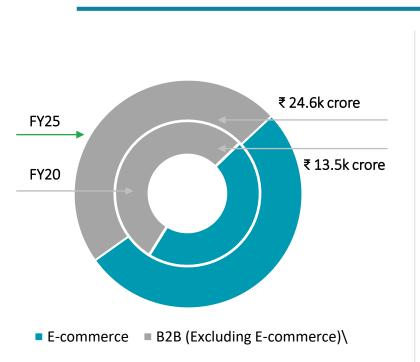
#### **Accelerated growth Opportunities**

₹ crore

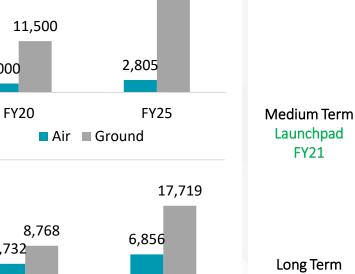
₹ crore

2,000

FY20







FY25

■ Regional
■ National

**Short Term ACHIEVED** 



+ Industry margins

Maintained/ **Growth in market** 

Long Term



#### Management speak

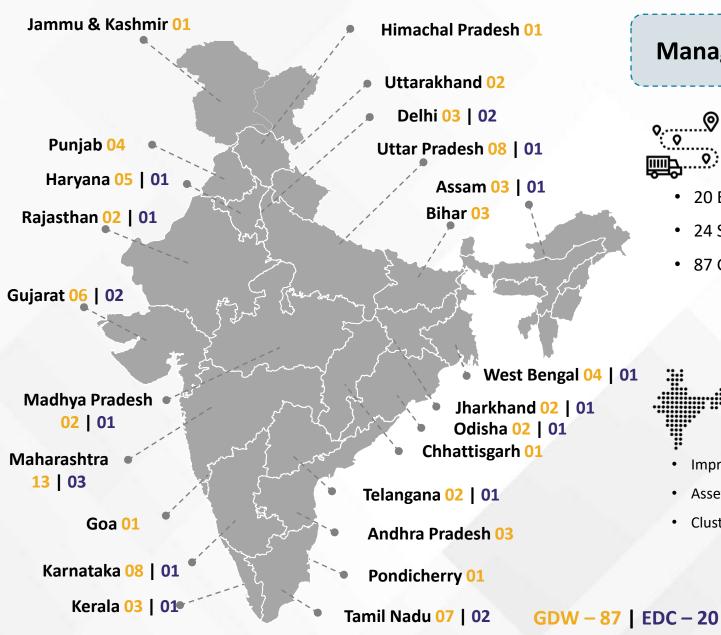
Express contributes 2.5% (approx.) to Indian Logistics Sector. Logistics sector poised to grow 10-12% CAGR by 2025, mere 100 bps market share could double market opportunity for Express Industry

Market share gains in growing industry

National players would grow at a faster pace of ~20% CAGR compared to regional players. Exciting growth in B2C segment however profitable growth remain would remain key focus

# UNIQUE INTEGRATED NETWORK





Managing one of the Industry's widest integrated supply chain network

# Line Haul

- 20 Express distribution centers
- 24 Surface Transshipment Hubs
- 87 Gati Distribution Warehouses

# First-Last mile

- ~146 Own customer convenient center
- ~421 Franchisee convenient center
- 99% Pin codes serviced

# Widest Reach

- Improved serviceability through ESS\*
- Asset light approach to service additional locations
- Cluster based approach with MSME at focus



## Strong Partners

- Vendor network of +5000 trucks
- GA's\* further enhancing capacities
- Franchisee based approach

Note: Maps not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.

**Investor Presentation** 

<sup>\*</sup> ESS: extra service locations, CCCO's/F's: customer convenient centres – own/franchisee, GA: Gati Associate

# GATI 2.0 - JOURNEY TO PROFITABLE GROWTH



#### **INFRASTRUCTURE**

**Key Focus Areas:** Accelerating capacity creation to manage higher loads in most efficient manner. Hub modernization and higher automation

**Target:** Industry leading turnaround times and improved service levels



#### **DIGITIZATION**

**Key Focus Areas:** Enhance customer experience and operational excellence on front-end. Seamless integration across various business verticals on the back-end

**Target:** Offer differentiated value-added services to customer. Adapt to technology-based decision making



**INFRASTRUCTURE** 

**SALES ACCELERATION** 

**TALENT POOL** 

**OPERATIONS** 

# Revenue Aspiration ₹3,000 crores by FY26

#### **SALES ACCELERATION**

**Key Focus Areas:** Realignment of sales team structure and targeted approach towards Key Account Management, MSME and Retail.

**Target:** To increase market share & ensure highest standards of customer service



**Key Focus Areas:** Strengthen 2<sup>nd</sup> level to mid-level capabilities through lateral hiring. Attracting best talent locally and globally across all domains

**Target:** Decentralized decision making. Foster entrepreneurial spirits across the entity



#### **OPERATIONS**

**Key Focus Areas:** Streamlining and assessing each line item of P&L. Focused improvement in line-haul and delivery costs through transformation

**Target:** Aim to reduce CPK (cost per kg) and profit maximization. Attain industry level margins

**Investor Presentation** 

## **DIGITIZATION**





# Fra

# Front-end

#### **Data Science**



- Pickup Registration, Validation, Visibility & Monitoring
- Handheld printers for real time printing of labels
- OCR based invoice reading digital docket creation
- Volumetric weight calculation Digital Tapes / Mobile



#### **Hub Automation**

- Dock, Infra & Workforce Management
- · Load building, Bin Mapping, Space Management
- Prioritize the load Route wise / vehicle wise
- Truck Load Visualization / Plan / Prioritization



#### **Network Decision Support**

- Centralized Control Centre
- Bay Management
- Real time Hub/Network Performance
- Notification of Anomalies/



**Investor Presentation** 

#### **GEMS\* 2.0**

- Activate advanced modules in over 18-24 months
- Integrate with CRM, Finance and other data management tools
- One-click view for performance analysis
- Integrate BI tools for auto report generation and decision

\* GATI Enterprise Management System

## **CRM** system

Managing customer relationships and enhances ability to offer range of services to KEA and MSME

Route optimization, Load planning, enabling better service quality at the best possible cost.



**Sales Acceleration** 

Cluster based approach, centralized rate card for decisions on discounts & dynamic pricing. Central war room managing peak periods. Customer experience enhancement through dedicated portal and chat bot

**Digital Payments** 

Ease of business through digital payment solutions through net-banking, credit cards, debit cards, UPI and digital wallets.

# SALES ACCELERATION





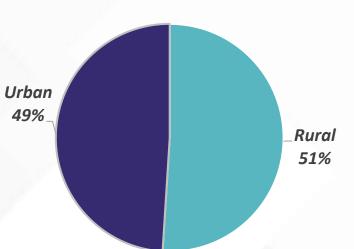
**MSME** 

RETAIL

**STRATEGIC ACCOUNTS** 

**KEY ACCOUNT MANAGEMENT** 

# INDIA REGISTERED MSMEs 63.3 million



## **Empowering MSME's to distribute products pan India**

- Expand Reach and Jurisdiction
- Catalyze Time-to Market
- Reduce volume of Inventory handled
- Leverage strong networks of Gati
- Outsource Supply Chain Management

#### Sales Acceleration Strategy - Collective Intelligence

#### **Market Identification**

Territorial mapping implemented and identified 30 new territories across 3 zones for market entry

Realignment of team basis new territories

#### **Market Penetration**

Centralisation through territory centric approach vs. earlier customer centric approach

Market combing re-conducted for 15 existing markets

#### **Lost Customer Conversion**

Customer loyalty program which has led to higher wallet share and reduce customer attrition

Escalation/consequence mechanism providing clarity

#### **Faster Customer On-Boarding**

Redesign SME incentive policy for faster on-boarding. Incentives directly aligned to BDMs.

Digital on-boarding and faster activation

#### **Customer Stickiness**

Detailed product wise potential & market level understanding for each customer/market

Customize products/offerings and focus on higher wallet share

# INFRASTRUCTURE AMPLIFICATION





"Future Ready"

1 lakh + sq.ft. providing economies of scale



"Improved Turnaround"
89 docks simultaneously handling 100+ trucks

# Added 2 New distribution hubs at Nagpur & Guwahati

#### **Upcoming Hubs** Location **Tentative Timeline North Zone** Farukh Nagar *Q3FY22* **West Zone** Nagpur *Q2FY23* Mumbai *Q3FY23* Indore *Q2FY24* Pune *Q2FY24* **South Zone** Bangalore *Q4FY23* Hyderabad Q4FY23

Mega Hub
Unmatched connectivity strengthening leadership

**Q2FY24** 

Cochin



"Gati Nivas"

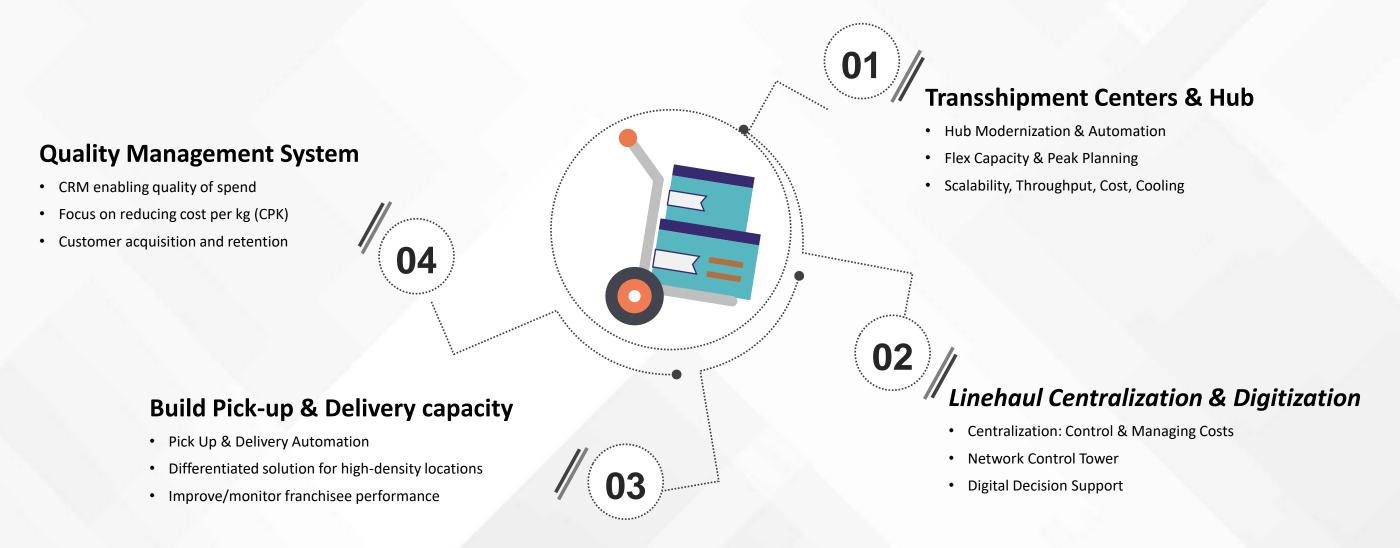
Quality of life for workers and drivers



"Automation"
Ensuring faster loading & unloading

## **OPERATIONS**





Continuous Improvement with key operations enablers across the value chain

# **BOARD OF DIRECTORS**





Mr. Shashi Kiran Shetty
Chairman & Managing Director
A first-generation entrepreneur, visionary leader
and turnaround specialist leading Allcargo to next
generation of growth





Mr. Adarsh Hegde
Managing Director
Seasoned Logistics professional acclaimed for leading teams in achieving exponential business growth and enhancing customer experience





Mr. Yasuyuki Tani
Executive Director
Executive officer at KWE, Inc., Japan since 1992. Veteran international freight forwarding and logistics familiar with experience of more than 17+ years.



Mr. Kaiwan Kalyaniwalla Non-Executive Director Legal doyen with extensive experience in Corporate, Commercial & Tax law



Mr. Masaru Kobayashi Nominee Director Considerable experience in warehousing and distribution management



Ms. Sheela Bhide
Independent Director
IAS officer acclaimed for heading &
executing several critical Gol
projects



Mr. Nilesh Vikamsey
Independent Director
Ex-President of ICAI (2017-18) & exChairman of Federal Bank



Mr. Dinesh Kumar Lal Independent Director Shipping industry veteran



Mr. Vibhu Prakash Annaswamy Nominee Director Accomplished Supply Chain Management professional with experience across the world



Mr. Nilesh Vikamsey
Independent Director
Ex-President of ICAI (201718) & ex-Chairman of
Federal Bank



Ms. Cynthia D'Souza
Independent Director
Acclaimed Business Strategy and
HR & OB transformation expert



Ms. Aarthi Shetty
Non-Independent Director
A leader with strong focus on
sustainability and highly
regarded for contributions beyond
business.



Mr. Dinesh Kumar Lal Independent Director Shipping industry veteran .

**Investor Presentation** 

# TALENT POOL





Mr. Adarsh Hegde
Managing Director,
Gati-KWE
Seasoned Logistics professional acclaimed for leading teams in achieving exponential business growth and enhancing customer experience



Mr. Pirojshaw (Phil) Sarkari
Chief Executive Officer
CA by profession with decades of leadership
experience along with immense business and
Industry knowledge. Known for his instrumental
role in setting up UPS and achieved unprecedented
growth in Mahindra Logistics.



Mr. Huafreed Nasarwanji
Chief Commercial Officer,
Rich industry experience across integrated express,
retail, aviation, international forwarding, logistics
and supply chains with DHL Worldwide Express,
The UPS Store, Deccan Cargo and Mahindra
Logistics



Mr. Anish Matthew
Chief Financial Officer
Strategic leader with 19+ years of experience in leadership & advisory role across financial & business initiatives, organization transformation and cost reduction.



Mr. G. S. Ravi Kumar
Chief Information Officer
IT expert with 20+ years of experience in building and scaling platforms, credited for Developing & implementing a customized ERP solution at GATI



Mr. Mehernosh N. Mehta
Chief HR Officer
Rich and diversified experience of 19+ years across
Consumer, Pharmaceuticals, Logistics and
Engineering sectors with top brands like Asian
Paints, Sanofi, Tata Group, Mahindra Logistics and
Welspun.



Mr. Charles Devlin D'Costa
Chief Transformation Officer
Well rounded logistics professional with extensive experience in operations, Network management,
Business partner management,
Ex-Regional Director at DHL Smart Trucking



Mr. Mukundan K V
Chief Risk Officer
3 decades of versatile experience in
Manufacturing, Consulting and Service Industries.
He is a CA (Rank Holder), CPA (USA), Certified
Information System Auditor and a Certified Internal
Auditor



Mr. Shrikant Nikam
Vice President Operations
Rich and diversified experience of 25+ years across
SCM, Logistics, Information Technology and
Industrial Engineering domain. In past he headed
diversified business in Mahindra Logistics, UPS
Jetair express and Gati.

## GATI's CSR



GATI's vision is to maximize value creation for every stratum of society. Our Corporate Social Responsibility (CSR) programs are focused on uplifting and bringing a positive change in communities we operate

Our CSR activities are modelled around education, skill development, environment and disaster management during natural calamities.

CSR completed, ongoing & future projects

Jeevan coping Cancer Project Providing scholarships and counselling to deserving students

Sponsored a young talented lady golfer for the next three years

Tie-ups with different hospitals in Hyderabad, treatment support, along with emotional support

#### **Recent Activities**

#### **Gati Government school Banjara hills**

- Gati government school at Banjara hills was constructed by Gati in the year 1997 and supporting since 22 years
- Built with 22 class rooms and 2 staff rooms
- Ward strength 1150 Nos. Primary: 630 Nos and High school 520 no's
- Strength increased from 900 students to 1150 over last 2 years

#### **Gati Manickam Chettiyar Elementary School Nagore**

- Gati Manickam Chettiyar Elementary school at Nagore was constructed by Gati in the year 2007 and supporting since 14 years.
- Built with 18 class rooms
- Ward Strength 153 Nos. Primary 134 no's & kindergarten 20 students







#### **Key Highlights**

- 60% student Girls; 40% student Boys
- Every year Gati support school by distributing exams kits, stationery, school bags, sports kits, sweets on national festivals. Also, Gati have been supporting school transport expenditure and school maintenance activities like wall painting and other construction activities

# GKEPL PROFOMA PROFIT & LOSS (EXPRESS BUSINESS)



Particulars (₹ crore.)	Q2FY23	Q2FY22	YOY	Q1FY23	QOQ	H1FY23	H1FY22	YOY
Revenue from Operations	370	334	10.8%	365	1.3%	734	571	28.7%
Other Income	6	0		5		12	1	
Total Revenue	376	334	12.5%	370	1.5%	746	571	30.6%
Direct Overheads	263	242		264		527	413	
Gross Margin (Excl. Other Income)	107	92	15.8%	101	5.2%	208	158	31.7%
Gross Margin (%)	28.8%	27.6%	120 bps	27.7%	110 bps	28.3%	27.6%	70 bps
Employee Expenses	48	40	A	45		93	74	
Other Expenses	38	36		37		75	68	
EBITDA	27	17	57.8%	25	8.9%	52	16	214.8%
EBITDA Margin (%)	7.3%	5.1%	220 bps	6.7%	60 bps	6.9%	2.9%	400 bps
Depreciation	13	7		12		26	13	
EBIT	14	10		12		26	3	
Finance Cost	8	5		7		15	10	
Pre-Exceptional PBT	6	5	11.9%	5	21.1%	11	-7	LP
Exceptional Items	2	-8		5		8	-8	
Post Exceptional PBT	8	-3		10		19	-15	
Тах	2	7		3		5	4	
Profit After Tax	6	-10	LP	8	-22.2%	14	-19	LP

# CONSOLIDATED PROFIT & LOSS



Particulars (₹ crore.)	Q2FY23	Q2FY22	YOY	Q1FY23	QOQ	H1FY23	H1FY22	YOY
Revenue from Operations	435	399	9.0%	431	1.0%	866	690	25.6%
Other Income	7	2		6		13	3	
Total Revenue	443	401	10.3%	437	1.3%	879	693	26.9%
Direct Overheads	327	305		328		656	528	
Gross Margin (Excl. Other Income)	108	94	14.7%	103	5.1%	210	162	30.1%
Gross Margin (%)	24.8%	23.5%	124 bps	23.8%	97 bps	24.3%	23.4%	90 bps
Employee Expenses	48	41		46		94	76	
Other Expenses	39	37		38		77	69	
EBITDA	28	18	53.2%	25	11.8%	52	19	173.0%
EBITDA Margin (%)	6.2%	4.5%	175 bps	5.7%	58 bps	5.9%	2.8%	318 bps
Depreciation	13	7		13		26	14	
EBIT	14	11		12		26	5	
Finance Cost	8	5		7		15	11	
Pre-Exceptional PBT	7	6	18.9%	5	44.4%	11	-5	NM
Exceptional Items	3	47		4		7	34	
Post Exceptional PBT	10	53		9		19	29	
Тах	2	7		2		5	4	
Profit After Tax	8	46	-83.5%	7	16.1%	14	25	-42.8%

# CONSOLIDATED BALANCE SHEET



ASSETS (₹ Crores)	30-Sep-22	31-Mar-22	31-Mar-21	31-Mar-20
Non-current assets	786	783	764	1,149
Property, Plant and Equipment	67	67	144	523
Right to Use	164	176	73	85
Intangible Assets	4	5	6	4
Intangible Assets Under Development	1	1	0	2
Goodwill	426	426	426	426
Financial Assets	0			
(i) Loans	10	9	5	6
Deferred Tax Assets(net)	32	28	24	6
Non Current tax assets (net)	77	72	83	96
Other non-current assets	5	2	3	3
Current assets	485	447	473	444
Inventories	2	3	4	10
Financial Assets	0			
(i) Investments	0	10	0	78
(ii) Trade receivables	289	232	195	205
(iii) Cash and cash equivalents	13	16	42	34
(iv) Bank balances other than (iii)	26	2	14	15
(v) Loans	0	0	20	21
(vi) Other Financial Assets	21	18	2	29
Other Current Assets	39	33	35	23
Assets held for sale	94	133	160	30
TOTAL	1271	1,230	1,237	1,594

EQUITY AND LIABILITIES (₹ Crores)	30-Sep-22	0-Sep-22 31-Mar-22 31-Mar-2		31-Mar-20	
EQUITY	657	637	610	847	
Equity Share Capital	25	25	24	24	
Other Equity	632	612	585	822	
Non-Current Liabilities	158	164	98	175	
Financial Liabilities					
(i) Borrowings	0	9	26	97	
(ii) Other Financial Liabilities	0	0	0	1	
(iii) Lease Liability	139	140	60	69	
Provisions	18	15	11	8	
Current liabilities	457	430	530	572	
Financial Liabilities					
(i) Borrowings	151	144	250	154	
(ii) Trade Payables	112	102	89	116	
(iii) Lease Liability	33	32	11	10	
(iv) Other Financial Liabilities	127	122	102	222	
Other Current Liabilities	28	25	51	32	
Provisions	6	5	4	2	
Current tax liabilities (net)	0	0	23	36	
TOTAL	1271	1,230	1,237	1,594	

# CONSOLIDATED CASHFLOW STATEMENT



Cash Flow Statement for the period ended (₹ Crores)	H1 FY23	FY22	FY21	FY20
PBT	19	-1	-253	-48
Adjustments	42	54	298	108
Operating profit before working capital changes	60	54	45	59
Changes in working capital	-56	44	12	-4
Cash generated from operations	5	9	57	55
Direct taxes paid (net of refund)	-13	-16	-8	-27
Net Cash from Operating Activities	-8	-7	49	28
Net Cash from Investing Activities	37	27	135	-83
Net Cash from Financing Activities	-32	-47	-173	71
Net Change in cash and cash equivalents	-2	-27	10	16
Opening Cash Balance	16	42	34	17
Closing Cash Balance	13	16	44	34

# Thank You







CIN: L63011TG1995PLC020121 Mr. Ankit Panchmatia / Mr. Sanjay Punjabi ankit.panchmatia@allcargologistics.com / sanjay.Punjabi@allcargologistics.com +91 99870 71049 / +91 98210 80048 www.gati.com | www.gatikwe.com



CIN: U74140MH2010PTC204285 Mr. Jigar Kavaiya / Mr. Sagar Shroff jigar.kavaiya@sgapl.net / sagar.shroff@sgapl.net +91 9920602034 / +91 9820519303

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