



Escorts Kubota Limited

November 8, 2023

BSE Limited

Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai – 400001

National Stock Exchange of India Limited

Exchange Plaza, Bandra Kurla Complex,
Bandra East, Mumbai – 400051

BSE – 500495

NSE - ESCORTS

Sub: Intimation for Awareness about Online Resolution of Disputes in the Indian Securities Market through Online Dispute Resolution ('ODR') Portal

Dear Sir/ Ma'am,

We wish to inform you that in compliance with the SEBI Circular, under ref. no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131, dated July 31, 2023, read with corrigendum ref. no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated August 4, 2023, the Company is sending the email intimation to the shareholders to create awareness about Online Dispute Resolution (“ODR”) mechanism and to facilitate them on the online resolution of all kinds of disputes arising in the Indian Securities Market.

A copy of the email intimation to be sent is also enclosed herewith as “**Annexure A**”

This is for your information and record please.

Thanking You,
Yours faithfully,
For **Escorts Kubota Limited**

Satyendra Chauhan
Company Secretary

Encl.: As above

Escorts Kubota Limited

(Formerly Escorts Limited)

Corporate Secretarial & Law

Registered Office - 15/5, Mathura Road, Faridabad-121003, Haryana, India

Tel.: +91-129-2250222 | E-mail: corp.secretarial@escortskubota.com | Website: www.escortsgroup.com

Corporate Identification Number L74899HR1944PLC039088



Escorts Kubota Limited

Annexure A



Escorts Kubota Limited

ESCORTS KUBOTA LIMITED

(Formerly Escorts Limited)

CIN: L74899HR1944PLC039088

Regd. Office: 15/5, Mathura Road, Faridabad - 121003, Haryana

Phone: 0129-2250222, Fax: 0129-2250060

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Subject: Awareness about Online Resolution of Disputes in the Indian Securities Market through Online Dispute Resolution ('ODR') Portal.

The Securities and Exchange Board of India ("SEBI") has issued a circular on July 31, 2023, (ref. no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131) as amended by corrigendum - ref. no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 on August 4, 2023, and introduced a common Online Dispute Resolution ("ODR") mechanism to facilitate the online resolution of all kinds of disputes arising in the Indian Securities Market.

The mechanism to raise a complaint/ dispute under the investor grievance redressal mechanism (including through the ODR web portal) is, as below:

1. Level 1 – Raising of Complaint/ dispute with the listed entity/ its Registrar and Transfer Agent:

Initially, all complaints/ disputes against the issuer company (i.e. listed entity issuing securities) are required to be directly lodged with the issuer company/ its Registrar and Transfer Agent ("RTA").

Shareholders of Escorts Kubota Limited ("Company") may lodge the complaint/ dispute by sending all the relevant documents through e-mail on: corp.secretarial@escortskubota.com or inward.ris@kfintech.com or by sending physical documents to the Company or its RTA as follows:

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Escorts Kubota Limited

A. To the Company

The Company Secretary
Escorts Kubota Limited
15/5, Mathura Road, Faridabad - 121003, Haryana, India

B. To the Company's RTA

KFin Technologies Limited (Unit: Escorts Kubota Limited)
Selenium Building, Tower-B, Plot No 31 & 32,
Financial District, Nanakramguda, Serilingampally,
Hyderabad, Rangareddy, Telangana - 500032, India

2. Level 2 – SEBI SCORES PORTAL:

Disputes remaining unresolved at Level 1 may be raised through SEBI Complaints Redress System (“SCORES”) which can be accessed at <https://scores.gov.in/scores/Welcome.html> FAQs on the process to be followed for registration/ lodging complaints/ disputes, is available at the weblink https://www.sebi.gov.in/sebi_data/faqfiles/nov-2021/1637573600882.pdf

3. Level 3 – ODR Platform:

After exhausting options at Level 1 and Level 2, if the investor is still not satisfied, he/ she can initiate online dispute resolution through the ODR portal, within the timeframe available under law. The link for accessing the ODR Portal is <https://smartodr.in/login> For more details please refer to the SEBI Circular.

Alternatively, the investor can initiate dispute resolution through the ODR Portal if the grievance lodged with the Company/ RTA was not satisfactorily resolved or at any stage of the subsequent escalations above (prior to or at the end of such escalations).

It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint/ dispute is not pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.

There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation/ arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).

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The aforesaid SEBI circular/ corrigendum can be accessed on the website of SEBI at <https://www.sebi.gov.in> or on the RTA's website: <https://ris.kfintech.com/clientservices/isc/default.aspx>

This is for your kind information. Assuring you of our best services.

Thanking You

Yours faithfully,

For **Escorts Kubota Limited**

Sd/-

Satyendra Chauhan

Company Secretary

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