

May 21, 2022

BSE Limited

Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001.

Tel: 022 - 2272 1233 / 34

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Scrip Code: 532345

ISIN No.: INE152B01027

Re.: Gati Limited

National Stock Exchange of India Limited

Exchange Plaza, Bandra Kurla Complex,

Bandra (E), Mumbai - 400 051

Tel: 022 - 2659 8235 / 36 / 452 Fax: 022 - 2659 8237 / 38

Symbol: GATI

ISIN No.: INE152B01027

Re.: Gati Limited

Dear Sir/Ma'am,

Sub: Investor Presentation

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosures Requirements) Regulations, 2015 (the "Listing Regulations"), we are enclosing herewith a copy of Investor Presentation on financial results of the Company for the quarter and year ended March 31, 2022.

The aforesaid Investor Presentation will also be uploaded on the website of the Company i.e. www.gati.com.

HYDERABAD

Kindly take the above on your record.

Thanking you,

Yours faithfully, For **Gati Limited**

T.S. Maharani

Company Secretary & Compliance Officer

M. No.: F8069

Encl.: As above



an allcargo company



India's Premier Express Logistics Company

Investor Presentation May 2022



Safe Harbor

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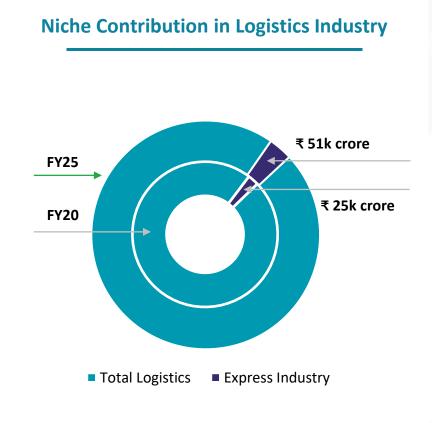
Certain matters discussed in this Presentation may contain statements regarding the Company's market opportunity and business prospects that are individually and collectively forward-looking statements. Such forward-looking statements are not guarantees of future performance and are subject to known and unknown risks, uncertainties and assumptions that are difficult to predict. These risks and uncertainties include, but are not limited to, the performance of the Indian economy and of the economies of various international markets, the performance of the industry in India and world-wide, competition, the company's ability to successfully implement its strategy, the Company's future levels of growth and expansion, technological implementation, changes and advancements, changes in revenue, income or cash flows, the Company's market preferences and its exposure to market risks, as well as other risks. The Company's actual results, levels of activity, performance or achievements could differ materially and adversely from results expressed in or implied by this Presentation. The Company assumes no obligation to update any forward-looking information contained in this Presentation. Any forward-looking statements and projections made by third parties included in this Presentation are not adopted by the Company and the Company is not responsible for such third-party statements and projections.

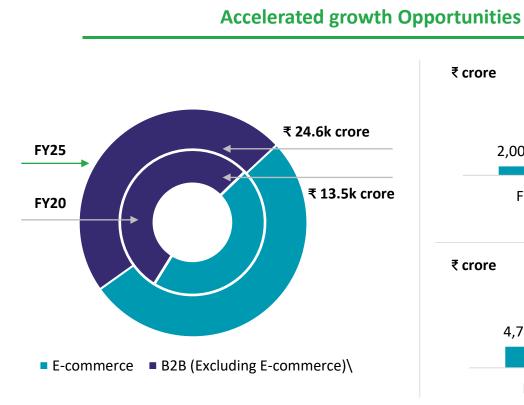
Industry with limitless opportunities

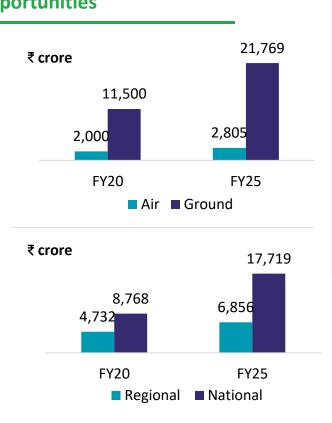
Fastest growing segment in the industry



Surface + Air + Ecommerce + Contract Logistics Total Available Market is ~Rs 52,500 crs







Short Term ACHIEVED

Medium Term Launchpad FY21

Long Term



Grow > Market + Industry margins



Management speak

Express contributes 2.5% (approx.) to Indian Logistics Sector. Logistics sector poised to grow 10-12% CAGR by 2025, mere 100 bps market share could double market opportunity for Express Industry

Market share gains in growing industry

National players would grow at a faster pace of ~20% CAGR compared to regional players. Exciting growth in B2C segment however profitable growth remain would remain key focus

Key Consolidated Highlights – Q4 & FY22





Revenue

Q4: Revenue at ₹ 387 crores down by 5% Y-o-Y and 7% Q-o-Q

FY22: Revenue at ₹ 1,505 crores up by 14% Y-o-Y



EBITDA

Q4: EBITDA at ₹ 13 crores up by 32% Y-o-Y and down by 18% Q-o-Q EBITDA margins at 3.5%, up 99 bps Y-o-Y and down by 42 bps Q-o-Q

FY22: EBITDA at ₹ 50 crores up by 32% Y-o-Y EBITDA margins at 3.3%, up 47 bps Y-o-Y



Gross Profit

Q4: Gross Profit (GP) at ₹ 95 crores down by 8% Y-o-Y and up by 2% Q-o-Q GP margins at 24.7%, down 68 bps Y-o-Y and up 212 bps Q-o-Q

FY22: Gross Profit (GP) at ₹ 356 crores up by 6% Y-o-Y GP margins at 23.7%, down 165 bps Y-o-Y



PBT

Q4: Reported Loss before Tax & exceptional items at ₹ 6 crores as compared to loss of ₹ 11 crores in Q4FY21

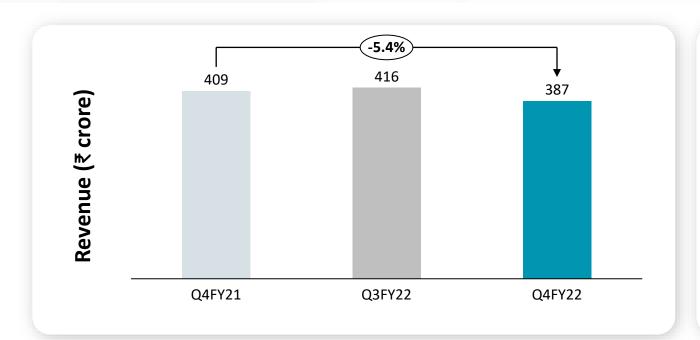
FY22: Reported Loss before Tax & exceptional items at ₹ 13 crores as compared to loss of ₹ 48 crores in FY21

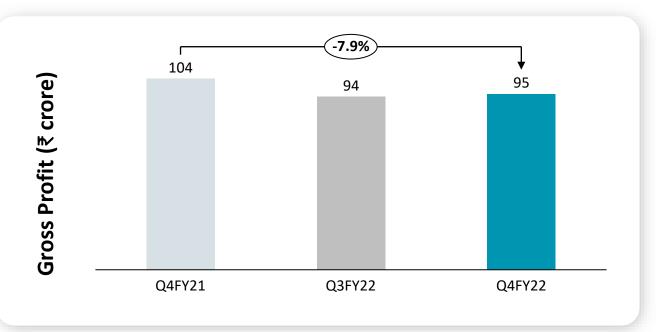
Key Management Commentary:

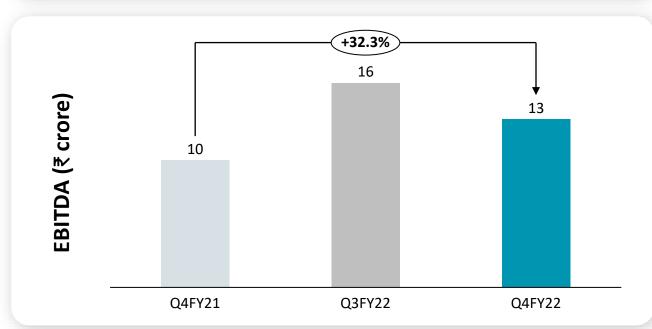
- ✓ **Sales acceleration:** Key Enterprise Accounts (KEA) remains growth driver with highest contribution to the overall revenue. Continuous focus on MSME and Retail through market expansion and additional coverage. More emphasis on new product development.
- ✓ **Operations Excellence:** Process Automation including Data Analytics. Achieving Operations Excellence through Quality Program, Continuous Monitoring and evaluation alternate fuel for cost reduction.
- ✓ **Infrastructure:** Mumbai Super Hub to go live in H1FY23 followed by Bangalore this year. Focused efforts on Network optimization, cost control, aiming targeted reduction in pick up and delivery cost through process automation
- ✓ **Talent:** Onboarded experienced talent at critical CXO level positions setting industry wide best practices. Special focus on Talent retention and talent development through structured employee engagement and calendarized leadership intervention.
- ✓ **Technology:** Strengthening back-end and front-end technological capabilities. Back-end targeted to reducing costs, improved turnaround and throughput and Front-end targeting customer experience

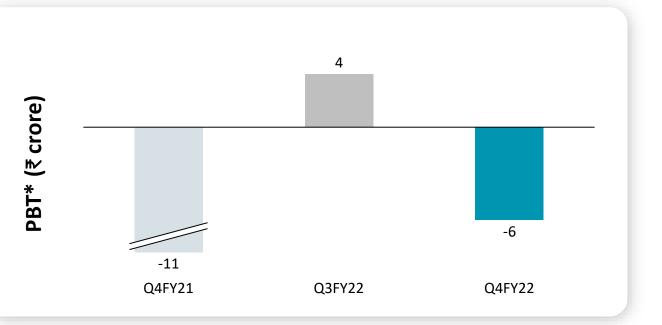
Consolidated Financial Performance - Quarterly





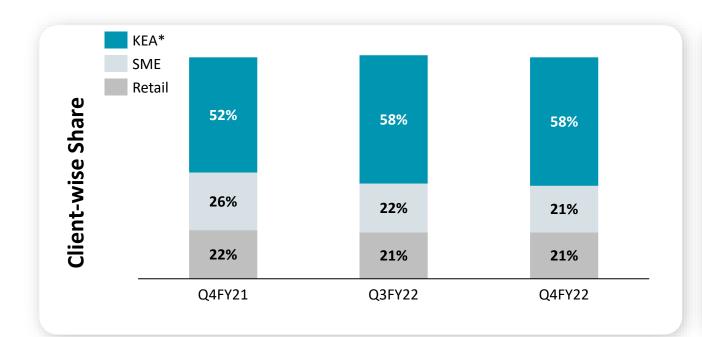


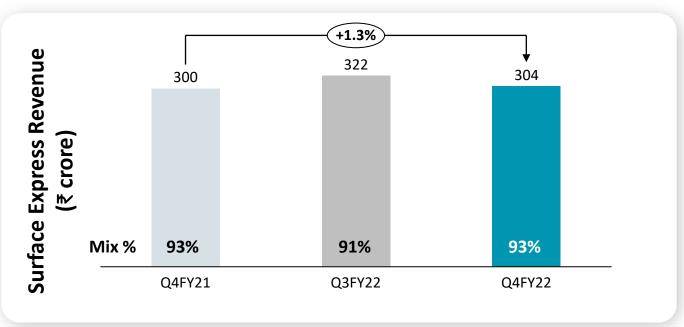


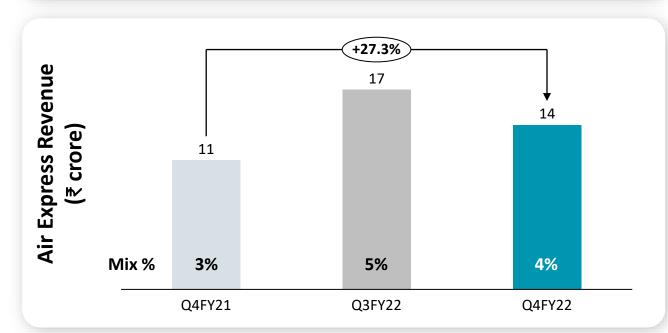


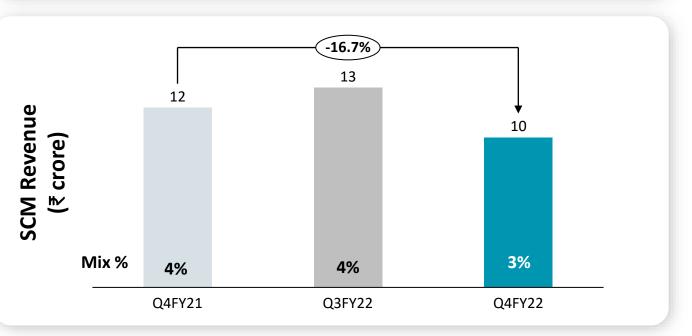
Key Businesses - Quarterly







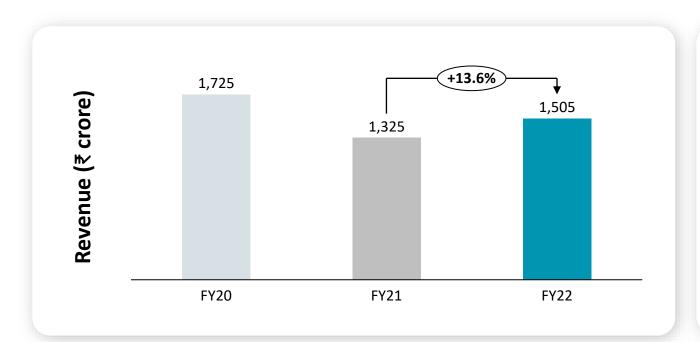


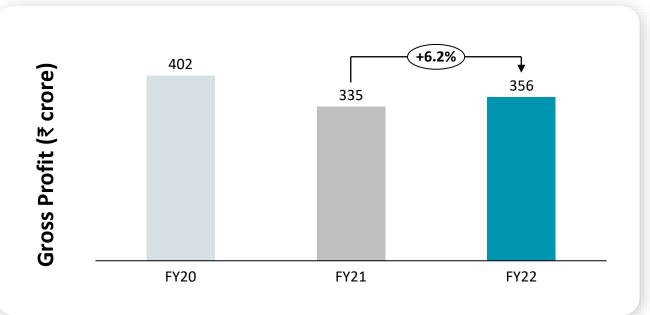


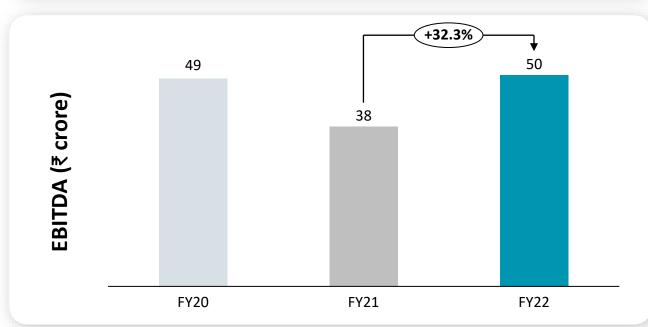
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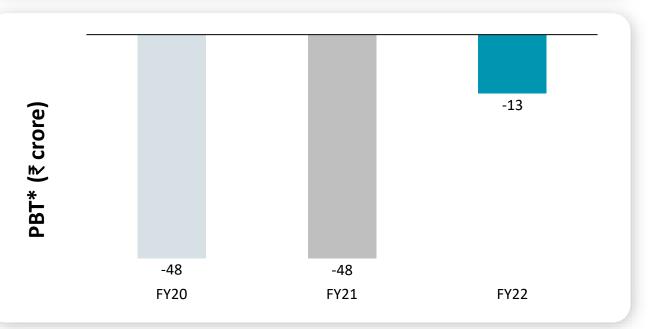
Consolidated Financial Performance - Yearly





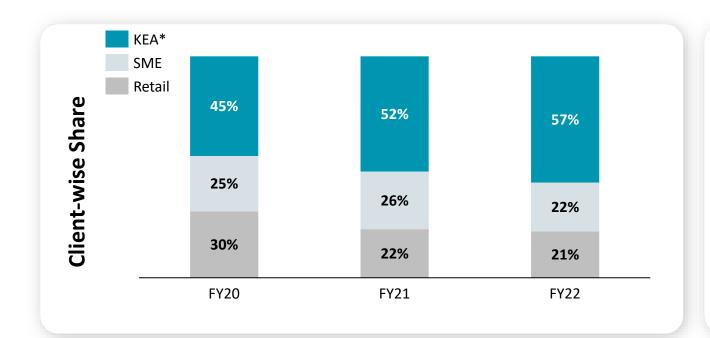


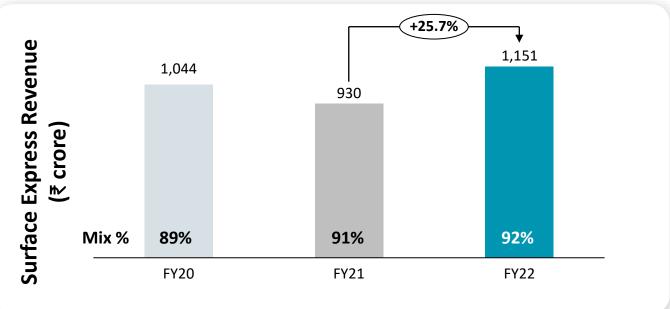


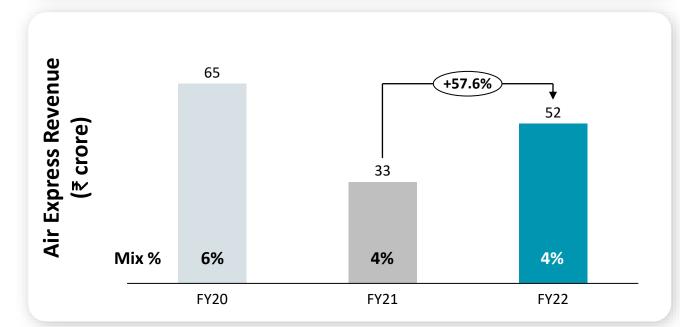


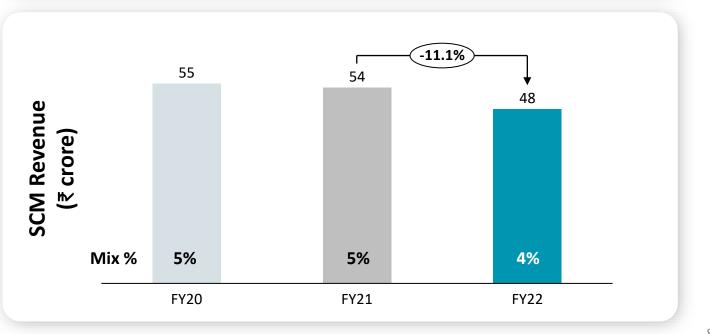
Key Businesses - Yearly







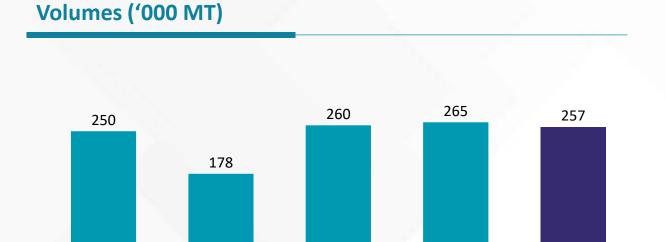




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GKEPL Performance – Key Highlights



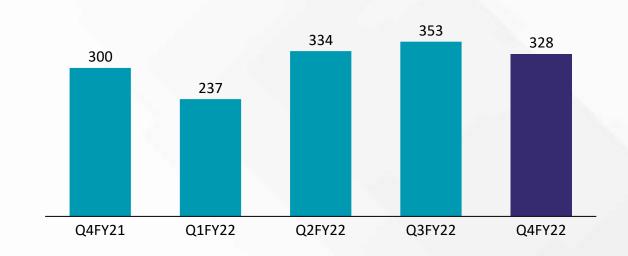


Q2FY22

Q3FY22

Q4FY22

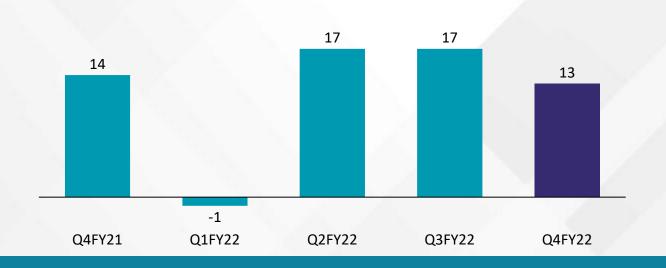
Revenue (₹ crore)



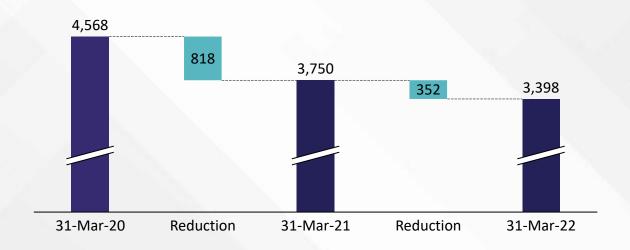
Reported EBITDA (₹ crore)

Q1FY22

Q4FY21



No. of Employee (Consolidated)



Surface Express Distribution





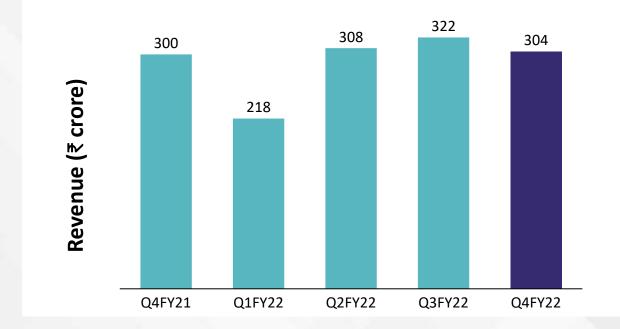
Complete range of Express Distribution Services



Multi-modal delivery to **99%** of Government of India approved pincodes



Provision to move **time-sensitive parcels**, **freight or special cargo**





Customised end-to-end logistics solutions



Unparalleled reach to over 99% of India's districts



State-of-the-art tracking services



ne-art Quick and trusted rvices claim process



Over 5,000 trucks and rail services



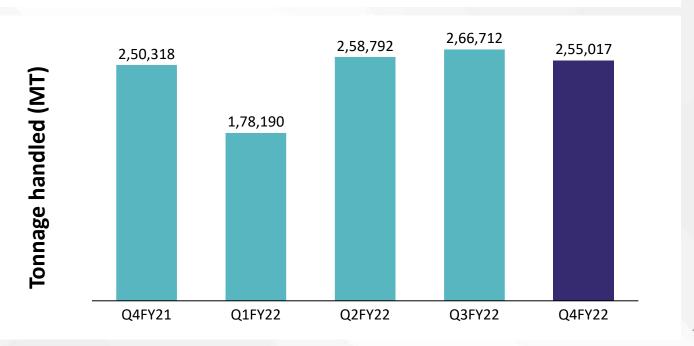
Over 600 offices Rev



Reverse logistics expertise



Guaranteed on-time deliveries



Air Express





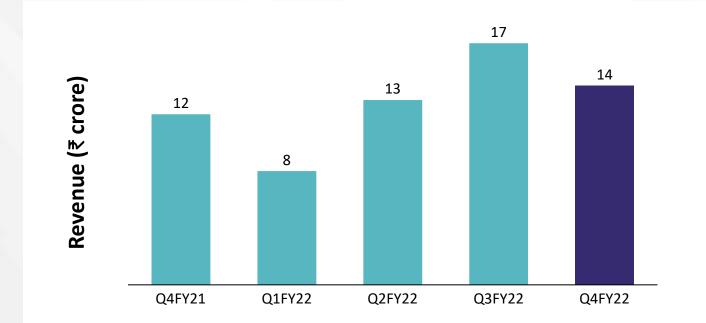
Customized Air Freight solutions and **Guaranteed air deliveries** across the country in Tier 1 and 2 cities



Direct connection to 34 commercial airports across the country ensuring **deliveries within 24 to 48 hours**



Truly end-to-end Air freight solutions





Direct connectivity to India's major commercial airports



Customized solutions for customer's requirement



Unmatched convenience – multiple cut-offs, late pickups. Next Day delivery

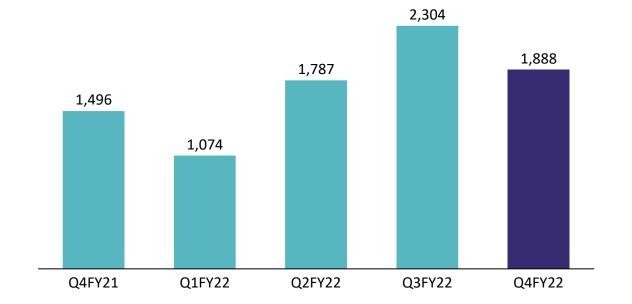


Trained staff for Dangerous Goods



Tie-up with India's Leading commercial airline





Supply Chain Management Solutions





Seamless management of the customers' entire supply chain



Value-added Services for greater convenience for the customer



Strong infrastructure with support that offers: **Shop Floor automation, Material Handling, tech enabled warehousing and Ranking & conveyor belts**





Best-in-class Warehouse Management System



Integrated Warehousing and Distribution



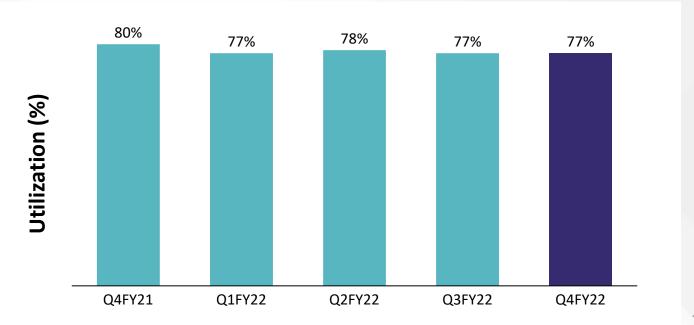
Option of order and inventory-based models



Inventory and purchase order management



Customized solutions for multiple industries

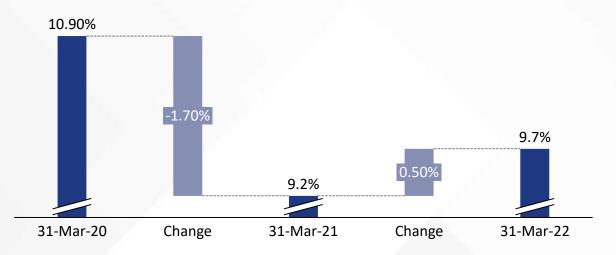


Debt Focused

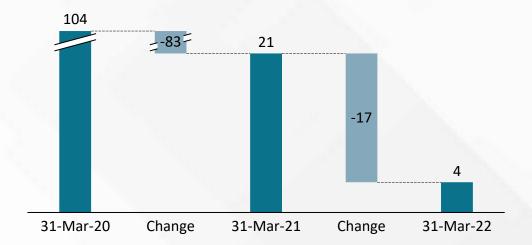


Average Cost of Funds



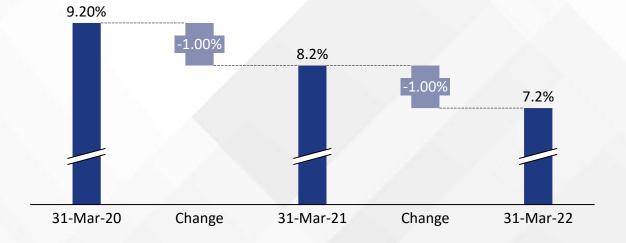


Debt Repayment (Rs. Crores)

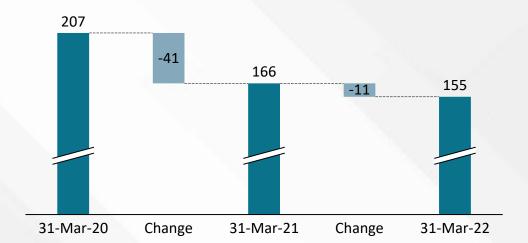


Average Cost of Funds





Debt Repayment (Rs. Crores)



Pioneer in Express Logistics

735

out of 739

Indian Districts Covered

99%

GOI approved

Pin-codes coverage

Industry leading network



Network Leader in Logistics

Pan India

668

offices across India

Global Offices across more than

180*

Countries

* Synergies with Allcargo Logistics

ReachWidest in Industry



4.1 Mn sq. ft.

Warehousing space across Multiple Locations

Area Coverage



31 Hubs^

Total Hubs^ ^ 9 Air Transit Hubs



300*

Global Group offices

* Synergies with Allcargo Logistics

Global Access

DeeperCustomer engagements



8 out of Top 10
Auto Companies



8 out of Top 10
Pharma Companies



7 out of Top 10
Retail/Textile Companies

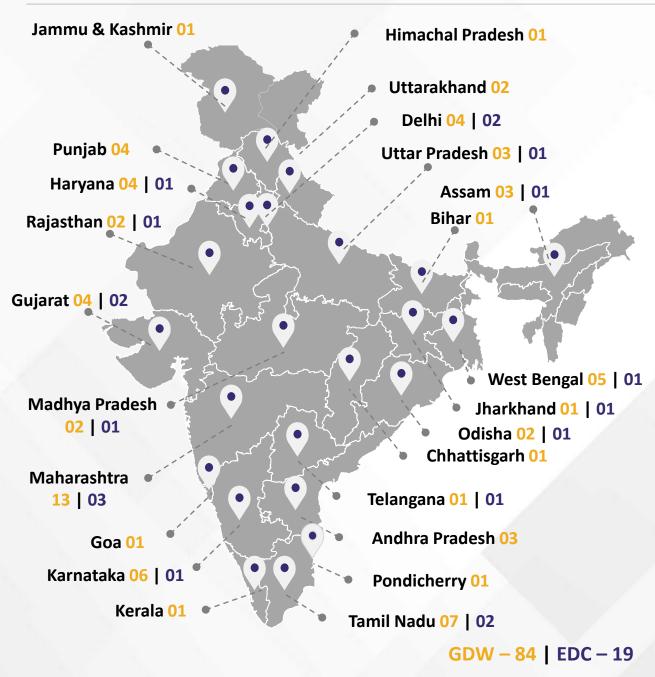


Major E-Com Companies

Unique Integrated network

Power of oneness





Managing one of the Industry's widest integrated supply chain network



- 19 Express distribution centers
- 22 Surface Transshipment Hubs
- 84 Gati Distribution Warehouses



- 148 Own customer convenient center
- 401 Franchisee convenient center
- 99% Pin codes serviced



- Improved serviceability through ESS*
- Asset light approach to service additional locations
- Cluster based approach with MSME at focus



Strong Partners

- Vendor network of +5000 trucks
- GA's* further enhancing capacities
- Franchisee based approach

^{*} ESS: extra service locations, CCCO's/F's: customer convenient centres – own/franchisee, GA: Gati Associate

Note: Maps not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.

Gati 2.0 - Journey to profitable growth

Establishing sustainable business model



DIGITIZATION

Key Focus Areas: Enhance customer experience and operational excellence on front-end. Seamless integration across various business verticals on the back-end

Target: Offer differentiated value added services to customer. Adapt to technology-based decision making



Key Focus Areas: Accelerating capacity creation to manage higher loads in most efficient manner. Hub modernization and higher automation

Target: Industry leading turnaround times and improved service levels

TALENT POOL

Key Focus Areas: Strengthen 2nd level to mid-level capabilities through lateral hiring. Attracting best talent locally and globally across all domains

Target: Decentralized decision making.
Foster entrepreneurial spirits
across the entity

SALES ACCELERATION

Key Focus Areas: Realignment of sales team structure and targeted approach towards Key Account Management, MSME and Retail.

Target: To increase market share & ensure highest standards of customer service

Key Focus Areas: Streamlining and assessing each line item of P&L. Focused improvement in line-haul and delivery costs through transformation

OPERATIONS

Target: Aim to reduce CPK (cost per kg) and profit maximization. Attain industry level margins



Digitization

Digitally enabled in decision making and customer delight



Back-end

Pick Up & Delivery automation

- Pickup Registration, Validation, Visibility & Monitoring
- Handheld printers for real time printing of labels
- OCR based invoice reading digital docket creation
- Volumetric weight calculation Digital Tapes / Mobile



Hub Automation

- Dock, Infra & Workforce Management
- Load building, Bin Mapping, Space Management
- Prioritize the load Route wise / vehicle wise
- Truck Load Visualization / Plan / Prioritization



Network Decision Support

- Centralized Control Centre
- Bay Management
- Real time Hub/Network Performance
- Notification of Anomalies/



GEMS* 2.0

- Activate advanced modules in over 18-24 months
- Integrate with CRM, Finance and other data management tools
- One-click view for performance analysis
- Integrate BI tools for auto report generation and decision

Front-end

CRM system

Managing customer relationships and enhances ability to offer range of services to KEA and MSME

Data Science Route optimization, Load planning, enabling better service quality at



Sales Acceleration

Cluster based approach, centralized rate card for decisions on discounts & dynamic pricing. Central war room managing peak periods. Customer experience enhancement through dedicated portal and chat bot

Digital Payments

Ease of business through digital payment solutions through net-banking, credit cards, debit cards, UPI and digital wallets.

Sales Acceleration

Championing MSME, Empowering Entrepreneurs



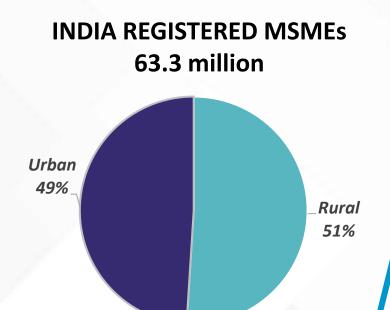


MSME

RETAIL

STRATEGIC ACCOUNTS

KEY ACCOUNT MANAGEMENT



Empowering MSME's to distribute products pan India

- Expand Reach and Jurisdiction
- Catalyze Time-to Market
- Reduce volume of Inventory handled
- Leverage strong networks of Gati
- Outsource Supply Chain Management

Sales Acceleration Strategy - Collective Intelligence

Market Identification

Territorial mapping implemented and identified 30 new territories across 3 zones for market entry

Realignment of team basis new territories

Market Penetration

Centralisation through territory centric approach vs. earlier customer centric approach

Market combing re-conducted for 15 existing markets

Lost Customer Conversion

Customer loyalty program which has led to higher wallet share and reduce customer attrition

Escalation/consequence mechanism providing clarity

Faster Customer On-Boarding

Redesign SME incentive policy for faster on-boarding. Incentives directly aligned to BDMs.

Digital on-boarding and faster activation

Customer Stickiness

Detailed product wise potential & market level understanding for each customer/market

Customize products/offerings and focus on higher wallet share

Infrastructure

Template set for phased expansion





"Future Ready"

1 lakh + sq.ft. providing economies of scale



"Improved Turnaround"
89 docks simultaneously handling 100+ trucks

Farukh Nagar Mega Hub Unmatched connectivity strengthening leadership

Upcoming Hubs

Location	Tentative Timeline				
West	Zone				
Mumbai	Q1FY23				
Nagpur	Q3FY23				
Indore	Q3FY23				
Pune	Q2FY24				
South	South Zone				
Bangalore	Q2FY23				
Hyderabad	Q3FY23				
Cochin	Q1FY24				



"Gati Nivas"

Quality of life for workers and drivers

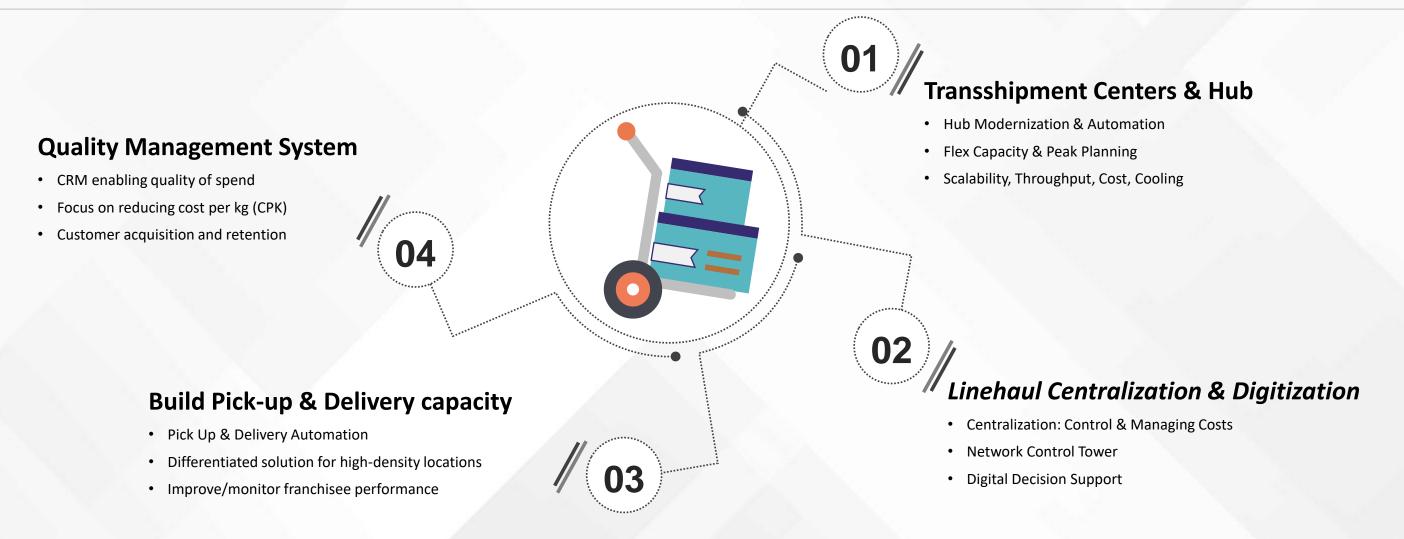


"Automation"
Ensuring faster loading & unloading

Operations



Asset light approach to the core, margins at the forefront



Continuous Improvement with key operations enablers across the value chain

Board Of Directors

Driving best practices for governance, risk assurance and processes





Mr. Shashi Kiran Shetty
Chairman & Managing Director
A first-generation entrepreneur, visionary leader
and turnaround specialist leading Allcargo to next





Mr. Adarsh Hegde
Managing Director
Seasoned Logistics professional acclaimed for leading teams in achieving exponential business growth and enhancing customer experience





Mr. Yasuhiro Kaneda Nominee Director Managing Director of KWE South & Southeast Asia with extensive experience in the logistics industry

generation of growth



Mr. Kaiwan Kalyaniwalla Non-Executive Director Legal doyen with extensive experience in Corporate, Commercial & Tax law



Mr. Masaru Kobayashi Nominee Director Considerable experience in warehousing and distribution management



Ms. Aarthi Shetty
Non-Independent Director
A leader with strong focus on
sustainability and highly
regarded for contributions beyond
business.



Mr. Nilesh Vikamsey Independent Director Ex-President of ICAI (2017-18) & ex-Chairman of Federal Bank



Mr. Dinesh Kumar Lal Independent Director Shipping industry veteran and Director at AP Moeller - Maersk and Gujarat Pipavav Port Ltd.



Mr. Vibhu Prakash Annaswamy Nominee Director Accomplished Supply Chain Management professional with experience across the world



Mr. Nilesh Vikamsey
Independent Director
Ex-President of ICAI (201718) & ex-Chairman of
Federal Bank



Ms. Cynthia D'Souza
Independent Director
Acclaimed Business Strategy and
HR & OB transformation expert



Ms. Sheela Bhide
Independent Director
IAS officer acclaimed for heading & executing several critical Gol projects



Mr. Dinesh Kumar Lal
Independent Director
Shipping industry veteran and
Director at AP Moeller - Maersk
and Gujarat Pipavav Port Ltd.

Management Team

Focused approach on turnaround, scale and accelerated growth





Mr. Adarsh Hegde
Managing Director,
Gati-KWE
Seasoned Logistics professional acclaimed for leading teams in achieving exponential business growth and enhancing customer experience



Mr. Pirojshaw (Phil) Sarkari
Chief Executive Officer
CA by profession with decades of leadership
experience along with immense business and
Industry knowledge. Known for his instrumental
role in setting up UPS and achieved unprecedented
growth in Mahindra Logistics.



Mr. Huafreed Nasarwanji
Chief Commercial Officer,
Rich industry experience across integrated express,
retail, aviation, international forwarding, logistics
and supply chains with DHL Worldwide Express,
The UPS Store, Deccan Cargo and Mahindra
Logistics



Mr. Anish Matthew
Chief Financial Officer
Strategic leader with 19+ years of experience in leadership & advisory role across financial & business initiatives, organization transformation and cost reduction.



Mr. G. S. Ravi Kumar
Chief Information Officer
IT expert with 20+ years of experience in building and scaling platforms, credited for Developing & implementing a customized ERP solution at GATI



Chief HR Officer
Rich and diversified experience of 19+ years across
Consumer, Pharmaceuticals, Logistics and
Engineering sectors with top brands like Asian
Paints, Sanofi, Tata Group, Mahindra Logistics and
Welspun.

Mr. Mehernosh N. Mehta



Mr. Charles Devlin D'Costa
Chief Supply Chain Officer
Well rounded logistics professional with extensive experience in operations, Network management,
Business partner management,
Ex-Regional Director at DHL SmarTrucking



Chief Risk Officer

3 decades of versatile experience in
Manufacturing, Consulting and Service Industries.
He is a CA (Rank Holder), CPA (USA), Certified
Information System Auditor and a Certified Internal
Auditor

Mr. Mukundan K V

GATI's CSR





Group CSR vision is to maximize value creation for every stratum of society. Our Corporate Social Responsibility (CSR) programs are focused on uplifting and bringing a positive change in communities we operate

Our CSR activities are modelled around education, skill development, environment and disaster management during natural calamities.

CSR completed, ongoing & future projects

Jeevan coping Cancer Project Providing scholarships and counselling to deserving students

Sponsored a young talented lady golfer for the next three years

Tie-ups with different hospitals in Hyderabad, treatment support, along with emotional support

Focused Areas

Education



Adopting government schools to facilitate infrastructure development, providing tools for enhanced learning and aiding a hygienic learning environment with a focus on activities that foster physical and mental wellbeing

Healthcare



We organize multiple welfare events to reach out to the marginalized sections of society. We strongly believe in creating awareness about healthcare and enabling sustainability within the community

Environment



We recognize the importance of environmental sustainability to lay the foundations for a successful business. We ensure optimum utilization of natural resources to meet present needs without jeopardizing the supply of resources for future generations

Rural Development Project & Others



Rural development is a dynamic process and we make significant contributions toward the improvement of economic & social infrastructure and aid medical research to improve rural health and skill development initiatives.

Consolidated Profit & Loss



Particulars (₹ crore)	Q4FY22	Q4FY21	Y-o-Y	Q3FY22	Q-o-Q
Revenue from Operations	377	407		414	
Other Income	10	2		2	
Total Revenue	387	409	-5.4%	416	-7.0%
Direct Overheads	291	305		322	
Gross Margin	95	104	-7.9%	94	1.7%
Gross Margin (%)	24.7%	25.3%	-68 bps	22.5%	212 bps
Employee Expenses	42	49		39	
Other Expenses	40	44		38	
EBITDA	13	10	32.3%	16	-17.7%
EBITDA Margin (%)	3.5%	2.5%	99 bps	3.9%	-42 bps
Depreciation	12	10		7	
EBIT	1	0	NM	9	-88.0%
Finance Cost	7	11		6	
Pre-Exceptional PBT	-6	-11	NM	4	NM
Exceptional Items	-22	-173		0	
Post Exceptional PBT	-28	-184	NM	4	NM
Тах	1	-10		-1	
Profit After Tax	-30	-173	NM	5	NM

Consolidated Profit & Loss



Particulars (₹ Crores)	FY22	FY21	Y-o-Y	FY20
Revenue from Operations	1,490	1,314		1,712
Other Income	15	10		13
Total Revenue	1,505	1,325	13.6%	1,725
Direct Overheads	1149	989.43		1,323
Gross Margin	356	335	6.2%	402
Gross Margin (%)	23.7%	25.3%	-165 bps	23.3%
Employee Expenses	158	163		188
Other Expenses	148	135		164
EBITDA	50	38	32.3%	50
EBITDA Margin (%)	3.3%	2.8%	47 bps	2.9%
Depreciation	35	40		44
ЕВІТ	15	-3	NM	6
Finance Cost	27	45		54
Pre-Exceptional PBT	-13	-48	NM	-48
Exceptional Items	12	205		0
Post Exceptional PBT	-1	-253	NM	-48
Тах	4	-7		36
Profit After Tax	-4	-246	NM	-84

Consolidated Balance Sheet



ASSETS (₹ Crores)	31-Mar-22	31-Mar-21	31-Mar-20
Non-current assets	783	764	1,149
Property, Plant and Equipment	67	144	523
Right to Use	176	73	85
Intangible Assets	5	6	4
Intangible Assets Under Development	1	0	2
Goodwill	426	426	426
Financial Assets			
(i) Loans	9	5	6
Deferred Tax Assets(net)	28	24	6
Non Current tax assets (net)	72	83	96
Other non-current assets	2	3	3
Current assets	447	473	444
Inventories	3	4	10
Financial Assets			
(i) Investments	10	0	78
(ii) Trade receivables	232	195	205
(iii) Cash and cash equivalents	16	42	34
(iv) Bank balances other than (iii)	2	14	15
(v) Loans	0	20	21
(vi) Other Financial Assets	18	2	29
Other Current Assets	33	35	23
Assets held for sale	133	160	30
TOTAL	1,230	1,237	1,594

EQUITY AND LIABILITIES (₹ Crores)	31-Mar-22	31-Mar-21	31-Mar-20
EQUITY	637	610	847
Equity Share Capital	25	24	24
Other Equity	612	585	822
Non-Current Liabilities	164	98	175
Financial Liabilities			
(i) Borrowings	9	26	97
(ii) Other Financial Liabilities	0	0	1
(iii) Lease Liability	140	60	69
Provisions	15	11	8
Current liabilities	430	530	572
Financial Liabilities			
(i) Borrowings	144	250	154
(ii) Trade Payables	102	89	116
(iii) Lease Liability	32	11	10
(iv) Other Financial Liabilities	122	102	222
Other Current Liabilities	25	51	32
Provisions	5	4	2
Current tax liabilities (net)	0	23	36
TOTAL	1,230	1,237	1,594

Consolidated Cashflow Statement



Cash Flow Statement for the period ended (₹ Crores)	FY22	FY21	FY20
PBT	-1	-253	-48
Adjustments	54	298	108
Operating profit before working capital changes	54	45	59
Changes in working capital	44	12	-4
Cash generated from operations	9	57	55
Direct taxes paid (net of refund)	-16	-8	-27
Net Cash from Operating Activities	-7	49	28
Net Cash from Investing Activities	27	135	-83
Net Cash from Financing Activities	-47	-173	71
Net Change in cash and cash equivalents	-27	10	16
Opening Cash Balance	42	34	17
Closing Cash Balance	16	44	34

Thank You







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