

Date: April 20, 2022

To,

B S E Limited

Phiroze Jeejeebhoy Towers
Dalal Street,
Mumbai — 400 001

National Stock Exchange of India Ltd

Exchange Plaza, C/1, Block G,
Bandra-Kurla Complex, Bandra (East),
Mumbai — 400 051

Security Code- 540565

Symbol- INDIGRID

Subject: Disclosure of Statement of Investor Complaints of India Grid Trust for the Quarter ended on March 31, 2022.

Ref: Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Circulars issued thereunder.

Dear Sir/ Madam,

Pursuant to Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with circular no. CIR/IMD/DF/127/2016 dated November 29, 2016, please find attached the “Statement of Investor Complaints” of India Grid Trust for the quarter ended on March 31, 2022, issued by KFin Technologies Limited, Registrar & Transfer Agent of India Grid Trust.

You are requested to kindly take the same on record.

Thanking you,

For and on behalf of the IndiGrid Investment Managers Limited
(Representing India Grid Trust as its Investment Manager)

Swapnil Patil

Company Secretary & Compliance Officer
ACS-24861

CC to-

Axis Trustee Services Limited

The Ruby, 2nd Floor, SW,
29, Senapati Bapat Marg,
Dadar West, Mumbai- 400 028
Maharashtra, India.

IndiGrid Investment Managers Limited

(formerly known as Sterlite Investment Managers Limited)

Registered & Corporate Office: Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santacruz (East), Mumbai – 400 098, Maharashtra, India **CIN:** U28113MH2010PLC308857

Ph: +91 72084 93885 | **Email:** complianceofficer@indigrid.co.in | www.indigrid.co.in

INDIA GRID TRUST
INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.01.2022 TO 31.03.2022
For Financial Year (FY) 2021-2022

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	659	2
Number of investor complaints disposed of during the year.	659	2
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints	2 Working Days	2 Working Days

For Quarter Ending (QE) Q4FY2022

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	122	1
Number of investor complaints disposed of during the Quarter.	122	1
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	1 Working Day	1 Working Day

Complaints pending during FY 2021-2022

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints pending during Q4FY2022

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2021- 2022

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	659	0	0	0	0	0	659
SCORES complaints	2	0	0	0	0	0	2

Complaints resolved during Q4FY2022

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	122	0	0	0	0	0	122
SCORES complaints	1	0	0	0	0	0	1

Note: The complaints include the general queries/clarifications received from the investors.

Yours Sincerely,
 KFin Technologies Limited
 (Registrar & Transfer Agent for – India Grid Trust)



A N Hariprasad | Unit Manager

KFin Technologies Limited

(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,
 Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN: U72400TG2017PLC117649