

February 21, 2023

General Manager
Listing Department
BSE Limited,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001

Vice President
Listing Department
National Stock Exchange of India Limited
'Exchange Plaza',
Bandra-Kurla Complex,
Bandra (East), Mumbai 400 051

Dear Sir/Madam,

Subject: Intimation under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 (SEBI Listing Regulations).

Pursuant to Regulation 30 of SEBI Listing Regulations, please find attached herewith a copy of the intimation(s) sent to the shareholders of the Company holding shares in physical form for updation of PAN, KYC and other details and for enhancing awareness on arbitration facility available at stock exchanges.

A copy of the intimation(s) along with relevant SEBI circulars and forms have also been disseminated on the website of the Company and can be accessed at www.iciciprulife.com.

Please take the same on record.

Thanking you,

Yours sincerely,

For ICICI Prudential Life Insurance Company Limited

Sonali Chandak
Company Secretary
ACS 18108

Encl.: As above

Norms for furnishing of PAN, KYC details and Nomination by holders of physical securities

Securities and Exchange Board of India (SEBI) vide its Circular No. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/655 dated November 3, 2021 read with SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/687 dated December 14, 2021 ("SEBI Circulars") mandated furnishing of PAN, E-mail address, Mobile number, Bank account details and Nomination details by holders of physical securities. Accordingly, ICICI Prudential Life Insurance Company Limited (the Company) had vide its letter dated February 28, 2022 informed its shareholders of the circulars and requested them to provide the required details.

For enabling the shareholders to comply with the SEBI circulars, the Company hereby reiterates the following:

1. Folios wherein any one of the cited document/details are not available on or after **April 01, 2023**, the relevant folio(s) shall be frozen by the Registrars and Transfer Agent of the Company (RTA) and shareholder will not be eligible to lodge any grievance or avail any service request from the RTA unless PAN, KYC and Nomination documents/details are received.
2. Linking of PAN with Aadhar by **March 31, 2023**, if not already done, to avoid freezing of your folio.
3. After **December 31, 2025**, the frozen folios shall be referred by Registrars & Transfer Agents (RTA)/the Company to the administering authority under the Benami Transactions (Prohibitions) Act, 1988 and or Prevention of Money Laundering Act, 2002.

In view of the above, if the shareholder has not furnished/updated the documents/details, then requesting them to furnish/update the same in the forms as mentioned below:

- PAN, Bank account details, E-mail Address, Mobile Number and Demat account details should be furnished in Form No. ISR-1.
- Nomination details should be furnished in Form No. SH-13.

The relevant circulars and forms are available on the website of the Company at www.iciciprulife.com.

The shareholder can furnish/update the documents/details in duly filled in hard copies of the Forms along with the related self-attested proofs/documents as mentioned in the respective forms to the RTA of the Company namely, M/s. KFin Technologies Limited at the below mentioned address:

KFin Technologies Limited,

Unit: ICICI Prudential Life Insurance Company Limited

Selenium Tower B, Plot 31-32, Gachibowli, Financial District, Nanakramguda,
Hyderabad – 500 032

E-mail: einward.ris@kfintech.com

Alternatively, the shareholder can submit the e-signed forms and relevant documents/details through registered email id with KFin Technologies Limited (RTA) at the mail id inward.ris@kfintech.com.

E-Sign is an integrated service which facilitates issuing a Digital Signature Certificate and performing signing of requested data by eSign user. The holder/claimant may approach any of the empanelled eSign Service provider, details of which are available on the website of Controller of Certifying Authorities (CCA), Ministry of Communications and Information Technology (<https://cca.gov.in/>) for the purpose of obtaining an e-sign.

All shareholders who are holding shares in physical form, are also advised to get their shares converted into dematerialized form to get inherent benefits of dematerialization, as transfer of physical shares has been stopped as per SEBI regulations.

Members holding shares in dematerialized form are requested to verify and update any change in their details to their respective Depository Participants with whom they are maintaining their demat accounts.

Generating Awareness on Availability of Dispute Resolution Mechanism at Stock Exchanges against Listed Companies/Registrar to an Issue and Share Transfer Agents

To protect the interests of investors in securities, Securities and Exchange Board of India (SEBI) has introduced Dispute Resolution Mechanism at Stock Exchanges by issuing a Standard Operating Procedure (SOP) vide its circular no. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/76 dated May 30, 2022, for dispute resolution of investors against Listed Companies/Registrar to the Issue and Share Transfer Agents (RTAs).

With respect to same, we wish to inform the shareholders of ICICI Prudential Life Insurance Company Limited (the Company) that if they have any dispute against the Company and/or Registrar and Share Transfer Agents (RTA) of the Company ie. KFin Technologies Limited, pertaining to delay or default in processing any of the request of the shareholders, then the shareholders, after exhausting all actions for resolution of complaints including the SCORES portal, may file for arbitration with the Stock Exchanges. The period for filing the claim in arbitration is governed by the Law of Limitation Act, 1963. The arbitration proceedings will be concluded by issuing an arbitral award within four months from the date of appointment of arbitrator(s).

Further, in order to generate awareness on availability of dispute resolution mechanism at stock exchanges against Listed Companies/Registrar to the Issue and Share Transfer Agents (RTAs), SEBI, vide its letter ref No. SEBI/HO/OIAE/2023/03391 dated January 27, 2023 has advised to issue the following intimation, either by e-mails or by SMSs to all investors, who hold shares in physical form:

“If you have any dispute against a listed company and or its Registrar and Share Transfer Agent (RTA) on delay or default in processing your request, as per SEBI circular dated May 30, 2022, you can file for arbitration with Stock Exchange.

For more details, please see the web links of the stock exchanges-

*BSE - <http://tiny.cc/m1l2vz>
NSE - <http://tiny.cc/s1l2vz>”.*

The relevant SEBI circular and letter are available on the website of the Company at www.iciciprulife.com.

In case, you have any further questions or should you require any further clarifications in this regard, please write to KFin Technologies Limited, Unit: ICICI Prudential Life Insurance Company Limited, Selenium Tower B, Plot 31-32, Gachibowli, Financial District, Nanakramguda, Hyderabad – 500 032 or write mail from registered email id to einward.ris@kfintech.com.