

# The Indian Hume Pipe Co. Ltd.

Registered Office: Construction House, 5, Walchand Hirachand Road, Ballard Estate, Mumbai - 400 001. INDIA Tel.:+91-22-22618091,+91-22-40748181\*Fax:+91-22-22656863\*E-mail:info@indianhumepipe.com\*Visit us at: www.indianhumepipe.com

HP/SEC/

11th July, 2023

- BSE Ltd.
   Corporate Relationship Department, 1<sup>st</sup> Floor, New Trading Ring, Rotunda Building, P. J. Towers, Dalal Street, Fort, Mumbai - 400 001
- National Stock Exchange of India Ltd. Exchange Plaza, 5<sup>th</sup> floor, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai - 400 051

Dear Sirs,

Sub.: Business Responsibility and Sustainability Report for the financial year 2022-23

Pursuant to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, please find enclosed the Business Responsibility and Sustainability Report for the financial year 2022-23, which forms an integral part of the Annual Report of The Indian Hume Pipe Company Limited for the financial year 2022-23.

Please take the above on record.

Thanking you,



Yours faithfully, For The Indian Hume Pipe Company Limited,

S. M. Mandke Vice President - Company Secretary FCS 2723

## **BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT**

#### **SECTION A: GENERAL DISCLOSURES**

#### **Details of the listed entity**

1.	Corporate Identity Number (CIN) of the Listed Entity	L51500MH1926PLC001255
2.	Name of the Listed Entity	THE INDIAN HUME PIPE COMPANY LIMITED
3.	Year of incorporation	1926
4.	Registered office address	Construction House, 2 <sup>nd</sup> Floor, 5, Walchand Hirachand Road, Ballard Estate, Mumbai – 400001
5.	Corporate address	N.A.
6.	E-mail	info@indianhumepipe.com
7.	Telephone	022- 22618091/ 92 022- 40748181
8.	Website	www.indianhumepipe.com
9.	Financial year for which reporting is being done	2022-23
10.	Name of the Stock Exchange(s) where shares are listed	BSE Limited National Stock Exchange of India Limited
11.	Paid-up Capital	₹ 968.94 Lakhs
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Mr. S. M. Mandke, Vice President-Company Secretary Tel.: 022- 22618091/92 Email: investors@indianhumepipe.com
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Standalone

#### II. Products/services

## 14. Details of business activities (accounting for 90% of the turnover):

Sr. No		Description of Business Activity	% of Turnover of the entity
1	Construction of utility projects	Construction and maintenance of projects relating to water supply, irrigation, sanitation and sewerage systems and pipe manufacturing.	100

## 15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Construction and maintenance of projects relating to water supply, irrigation, sanitation and sewerage systems and pipe manufacturing.	42204, 42205, 23955, 24311	100

#### **Operations** III.

## 16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	19	21	40
International	0	0	0



### 17. Markets served by the entity:

#### a. Number of locations

Locations	Number
National (No. of States)	13
International (No. of Countries)	0

## b. What is the contribution of exports as a percentage of the total turnover of the entity? Nil

### c. A brief on types of customers

The Indian Hume Pipe Company Limited ("Company") is in business of manufacturing, laying and jointing pipelines. The Company has also been undertaking infrastructure development programmes by way of execution on turnkey basis i.e. construction and maintenance of projects relating to water supply, irrigation, sanitation and sewerage systems. The Company also manufactures and supplies concrete Railway Sleepers to Indian Railways. The Company's customers are Central Government, various State Governments and Local bodies.

#### IV. Employees

#### 18. Details as at the end of Financial Year:

#### a. Employees and workers (including differently abled):

Sr.	Particulars Particulars	Particulars Total (A) Male		ale	Female			
No.			No. (B)	% (B / A)	No. (C)	% (C / A)		
	EMPLOYEES							
1.	Permanent (D)	955	921	96.44	34	3.56		
2.	Other than Permanent (E)	90	89	98.89	1	1.11		
3.	Total employees (D + E)	1045	1010	96.65	35	3.35		
		WORKER	3					
4.	Permanent (F)	146	146	100	-	-		
5.	Other than Permanent (G)	216	216	100	-	-		
6.	Total workers (F + G)	362	362	100	-	-		

## b. Differently abled Employees and workers:

Sr.	Particulars	Total (A) Male		ale	Female				
No			No. (B)	% (B / A)	No. (C)	% (C / A)			
	DIFFERENTLY ABLED EMPLOYEES								
1.	Permanent (D)	-	-	-	-	-			
2.	Other than Permanent (E)	-	-	-	-	-			
3.	Total differently abled employees (D + E)	-	-	-	-	-			
	DIFF	ERENTLY ABLEC	WORKERS						
4.	Permanent (F)	2	2	100	-	-			
5.	Other than permanent (G)	-	-	-	-	-			
6.	Total differently abled workers (F + G)	2	2	100	-	-			

#### 19. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors*	8	3	37.50
Key Management Personnel**	4	-	-

<sup>\*</sup> Includes Chairman & Managing Director and Executive Director

<sup>\*\*</sup>Includes the Chairman & Managing Director, Executive Director, Chief Financial Officer and Company Secretary

20. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

	FY 2022-23 (Turnover rate in current FY)		FY 2021-22 (Turnover rate in previous FY)			FY 2020-21 (Turnover rate in the year prior to the previous FY)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees (%)	15.87	4.65	20.52	16.45	4.8	16.45	9.18	1.8	9.18
Permanent Workers (%)	2.83	-*	2.83	3.87	-*	3.87	2.10	-*	2.10

<sup>\*</sup>There were no female workers in the employment of the Company during financial year 2022-23, 2021-22 and 2020-21.

#### V. Holding, Subsidiary and Associate Companies (including joint ventures)

#### 21. (a) Names of holding / subsidiary / associate companies / joint ventures

1	Name of the holding/ subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1.	IHP Finvest Limited	Holding	65.92	No
2.	Ratanchand Investment Private Limited	Ultimate Holding	1.80	No

#### VI. CSR Details

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in ₹): 1,54,288.46 Lakh

(iii) Net worth (in ₹): 69,531.97 Lakh

#### VII. Transparency and Disclosures Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder	Grievance Redressal Mechanism in	FY 2022-23			FY 2021-22		
group from whom complaint is received	Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	The Company has an internal mechanism in place to monitor the implementation of the CSR projects and the concerns of the beneficiary community.	-	-	-	-	-	-
Investors (other than shareholders)	Not applicable						
Shareholders	Yes	-	-	-	-	-	-
Employees and workers	The Company has various policies in place which enables the employees to express their views and grievances inter-alia including for POSH and Whistle blower mechanism. As and when required meetings will be held between the HR Team and the employees for soliciting their feedback.	-	-	-	-	-	-
Customers	The Company held meetings whenever required with the customers for understanding their requirement, feedback and suggestions.	-	-	-	-	-	-
Value Chain Partners	Not applicable	-	-	-	-	-	-

#### 24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Health & Safety	Risk	Non-compliance of the safety practice.	Strict adherence to safety rules.	Negative
2.	Market	Risk	Specific Tender related Projects by various State Government Departments	Beyond our control.	Negative
3.	Financial	Risk	Initial project Implementation & Borrowing cost.	Depends on time to time policies of the State Government Departments.	Negative
4.	Human Resources	Risk / Opportunity	Attract and retain Key talents / Wellbeing of the Human resources.	By adhering to fair pay norms and equal opportunity for all.	Positive / Negative.
5.	Training & Education	Opportunity	Imparts knowledge.	Providing proper training courses.	Positive.

#### **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

The National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business (NVGs) released by the Ministry of Corporate Affairs has adopted nine areas of Business Responsibility. These briefly are as follows:

P1	Business should conduct and govern themselves with Ethics, Transparency and Accountability
P2	Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle
Р3	Businesses should promote the wellbeing of all employees
P4	Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized
P5	Businesses should respect and promote human rights
P6	Business should respect, protect, and make efforts to restore the environment
P7	Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner
P8	Businesses should support inclusive growth and equitable development
P9	Businesses should engage with and provide value to their customers and consumers in a responsible manner

Disc	losure	e Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Polic	y and	l management processes					•				•
1.	a.	Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	other app principles applicabl	oropriate a s of the N e laws and	uthority in GRBCs. Th d regulatio	the Manag nese polic ns while c	gement. T ies have t onsiderin	hese polic been devis g best pra	ies captur ed to ens ctices in t	roved by the essence the essence adhere he industry	nce of the ence to al /.
	b.	Has the policy been approved by the Board? (Yes/No)	by the Bo	oard.						s are duly	approved
	C.	Web Link of the Policies, if available	_		umepipe.c						
2.	proc	ther the entity has translated the policy into edures. (Yes / No)		policies h	ave been t	ranslated	into proce	dures as p	per their a	pplicability	
3.	partr	the enlisted policies extend to your value chain ners? (Yes/No)									
4.	certi Stew Trust	ne of the national and international codes fications/labels/ standards (e.g. Forest vardship Council, Fair trade, Rainforest Alliance, tee) standards (e.g. SA 8000, OHSAS, ISO, BIS) oted by your entity and mapped to each principle.	T 39.			·				S 1916, IS d BIS Lice	
5.		cific commitments, goals and targets set by the y with defined timelines, if any.								ing, Air co I equipmer	
6.	comi	ormance of the entity against the specific mitments, goals and targets along-with reasons in the same are not met.	Nil								
Gove	ernand	ce, leadership and oversight									
8.	This The ( the q  Deta imple	y has flexibility regarding the placement of this disclosis first Business Responsibility and Sustainability Rep Company is committed to integrating environmental, quality of life of the communities it serves.  It is of the highest authority responsible for ementation and oversight of the Business ponsibility policy (ies).	ort (BRSF social and Mr. Rajas Doshi, Ex	governar R. Doshi	nce (ESG) , Chairmar	and Man	aging Dire	ector (DIN	: 005059	4) and Mr.	Mayur R.
9.	Does Boar	s the entity have a specified Committee of the rd/ Director responsible for decision making on ainability related issues? (Yes/ No). If yes, provide	Yes. The	Risk Mana				the Board	of Directo	rs is respo	onsible for
10.	Deta	ils of Review of NGRBCs by the Company:									
	Subj	ect for Review		ector / Co	review wa mmittee o er Commit	f the Boar				lly/ Half ye – please s	
				l	P5 P6		P9 P1		P4 P5	P6 P7	P8 P9
	Perfo actio	ormance against above policies and follow up on	the Com	pany on v	of the pe arious asp to the exte	ects inclu	ding	nually			
	to th	pliance with statutory requirements of relevance e principles, and, rectification of any non- pliances	The Com Compliar CS to the	pany is in nce Certifi Board of	compliand	ce with the plicable la	existing r			able and a tive HOD's	
11.	evalu	the entity carried out independent Assessment / uation of the working of its policies by an external ncy? (Yes/No). If yes, provide name of the ncy.		P2 lent asses been carrie		<b>P4</b> valuation o	P5 f the work	P6 king of its p	P7 policies by	P8 / an extern	P9 al agency
12.		nswer to question (1) above is "No" i.e. not all ciples are covered by a policy, reasons to be stated:	Not Appli	cable							



#### **SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE**

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

# PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE.

#### **Essential Indicators:**

Percentage coverage by training and awareness programmes on any of the Principles the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors and Key Managerial Personnel	7 (as part of Board Meetings)	Updates and awareness related to regulatory changes given to the Board of Directors and Key Managerial Personnel from time to time. Topics covered includes:- 1) Corporate Governance 2) Companies Act, 2013 3) SEBI Regulations	100%
Employees other than BoD and KMPs	111	Various training and awareness session are being conducted and provided to the Employees at regular intervals which covered following topics:- 1) Value based capability development programme 2) Skill Development programme 3) Behavioral Training 4) Code of Conduct of Employees	62%
Workers	9	Health & Safety related training and awareness sessions are being conducted and provided to the workers at regular intervals.	43%

2 Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by Directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year, in the following format (Note: The entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website):

		Monetary			
	NGRBC Principle	RBC Principle Name of the regulatory/ enforcement agencies/ judicial institutions (In INR)  Brief of the Case (In INR)		Has an appeal been preferred? (Yes/No)	
Penalty/ Fine					
Settlement		N	il		
Compounding fee					
Non-Monetary	·				
	NGRBC Princ	iple Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the (		an appeal been erred? (Yes/No)
Imprisonment		N	iı		
Punishment		IN	II		

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed. Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes. The Anti-corruption or Anti-bribery Policy is available at website of the Company and the web-link to the policy is <a href="http://www.indianhumepipe.com/Portals/0/images/pdf/Corporate Governance/Anti corruption Anti bribery Policy.pdf">http://www.indianhumepipe.com/Portals/0/images/pdf/Corporate Governance/Anti corruption Anti bribery Policy.pdf</a>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:

	FY 2022-23	FY 2021-22
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Nil	Nil

There were no instances of any disciplinary action taken against Directors/KMPs/Employees/Workers.

6. Details of complaints with regard to conflict of interest:

	FY 20	22-23	FY 2021-22		
	Number	Remarks	Number	Remarks	
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NIL	NIL	NIL	
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	NIL	NIL	NIL	

7. Provide details of any corrective action taken or underway on issues related to fines / penalties/ action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

#### **Leadership Indicators:**

Awareness programmes conducted for value chain partners on any of the principles during the financial year.

Not Applicable

Does the entity have processes in place to avoid/manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.

Yes, the Company has adopted the Code of Conduct, which is applicable to the Board Members and Senior Management explaining the circumstances to avoid that may likely lead to conflict of interest.

#### PRINCIPLE 2: BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

#### **Essential Indicators:**

 Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2022-23 (₹)	FY 2021-22 (₹)	Details of improvements in environmental an social impacts
R&D	478.58 Lakhs	430.88 Lakhs	Expenditure in new product formulation for improving the products.
Capex	181.69 Lakhs	1,703.89 Lakhs	Expenditure incurred for improving in quality.

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes.

b. If yes, what percentage of inputs were sourced sustainably?

The Company undertakes Vendor selection through assessing their past performances and capabilities. The general condition of the contract covering like; abolition of Child labour, welfare of the labours engaged by the contractor and Environment related screening parameters by various standard guidelines.

- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for
  - (a) Plastics (including packaging): There are no plastic wastages, Only HDPE Worn gaps are disposed by following the local authority's guidelines.

(b) E-waste: Not Applicable

(c) Hazardous waste: Not Applicable

- (d) Other waste (Concrete Waste): Making Cube Bricks and using for own consumption.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes/No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

No. The Empty Cement Plastic Bags are sold to the scrap dealers and some quantities are used for providing packing / bedding in the transportation of pipes (filled with Rebound Waste /Gravels).

#### Leadership Indicators:

 Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

No

- 2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same. Not Applicable
- 3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input	material to total material
	FY 2022-23	FY 2021-22
Sprinkler water	80%	80%
Water used of Hydrostatic testing of pipes	90%	90%

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

		FY 2022-23 (in metric tonnes	)	FY 2021-22 (in metric tonnes)			
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed	
Plastics (including packaging)	NA	NA	83.31	NA	NA	58.01	
E-waste	NA	NA	NA	NA	NA	NA	
Hazardous waste	NA	NA	NA	NA	NA	NA	
Other waste (Concrete waste)	504.19	NA	NA	366.00	NA	NA	

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category. Not Applicable

PRINCIPLE 3: BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS Essential Indicators:

#### a. Details of measures for the well-being of employees

Category	Total (A)	% of employees covered by									
		Health ir	surance	Accident insurance Maternity benefits		Paternity	benefits	Day care facilities			
		Number	%	Number	er % Number % (D/A) N		Number	%	Number	%	
		(B)	(B/A)	(C)	(C/A)	(D)		(E)	(E/A)	(F)	(F/A)
				Pern	nanent emp	loyees					
Male	1003	1003	100	757	75.47	-	-	-	-	-	-
Female	35	35	100	35	100.00	-	-	-	-	-	-
Total	1038	1038	100	792	76.30	-	-	-	-	-	-
		,		Other than	n Permaner	it employee	S	,			
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-

## b. Details of measures for the well-being of workers:

Category	Total (A)		% of employees covered by											
			Health in	Health insurance Acciden		dent insurance Maternit		benefits	Paternity	Paternity benefits		Day care facilities		
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)			
				Pe	rmanent wo	rkers								
Male	170	-	-	170	100.00	-	-	-	-	-	-			
Female	-	-	-	-	-	-	-	-	-	-	-			
Total	170	-	-	170	100.00	-	-	-	-	-	-			
		,		Other th	an Permane	ent workers		,						
Male	-	-	-	-	-	-	-	-	-	-	-			
Female	-	-	-	-	-	-	-	-	-	-	-			
Total	-	-	-	-	-	-	-	-	-	-	-			

#### 2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits		FY 2022-23			FY 2021-22	
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted & deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted & deposited with the authority (Y/N/N.A.)
PF	99.33	100.00	Υ	99.33	100.00	Υ
Gratuity	99.33	100.00	Υ	99.33	100.00	Υ
ESI	13.97	100.00	Υ	16.44	100.00	Υ
Others- please specify	-	-	-	-	-	-

#### 3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard:

We recognise the importance of meeting the requirements of the Rights of Persons with Disabilities Act, 2016 and are taking proactive steps to support the needs of individuals with disabilities. Our Company has implemented various measures to provide accessible infrastructure, lifts, accessible parking, fire alarm. When it comes to our plants, we maintain a commitment to accessibility by ensuring that the floors are predominantly situated at ground level, allowing for easy access for everyone. Additionally, we are preparing the remaining factories and offices for accessibility infrastructure and aim to achieve the minimum mandatory standards required under the Rights of Persons with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes. The equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016 is available at website of the Company and the web-link to the policy is <a href="http://www.indianhumepipe.com/Portals/0/images/pdf/Corporate">http://www.indianhumepipe.com/Portals/0/images/pdf/Corporate</a> Governance/Equal Opportunity Policy.pdf



5. Return to work and Retention rates of permanent employees and workers that took parental leave.

	Permanent	employees	Permanent workers		
Gender	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	0	0	0	0	
Female	0	0	0	0	
Total	0	0	0	0	

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

Yes, The Company has formulated a policy on prevention of sexual harassment at workplace for prevention, prohibition and redressal. The ICC (Internal Complaints Committee) has been also set up to redress any such complaints received. The safety committee has also set up at plants to handle grievances related to safety.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes
Other than Permanent Workers	Yes
Permanent Employees	Yes
Other than Permanent Employees	Yes

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

		FY 2022-23		FY 2021-22			
Category	Total Employees/ workers in respective category (A)	No. of employees/ workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees/ workers in respective category	No. of employees/ workers in respective category, who are part of association(s) or Union (D)	% (D/C)	
Total Permanent Employees	-	-	-	-	-	-	
-Male	-	-	-	-	-	-	
-Female	-	-	-	-	-	-	
Total Permanent Workers	367	367	100	298	298	100	
-Male	367	367	100	298	298	100	
-Female	-	-	-	-	-	-	

8. Details of training given to employees and workers:

Category		FY 2022-23				FY 2021-22				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
		•	•	Emp	loyees					•
Male	118	40	33.89	78	83.06	1162	98	8.44	0	0
Female	6	2	33.33	4	66.6	34	0	0	0	0
Total	124	42	33.87	82	66.12	1196	98	8.44	0	0
				Wo	rkers					
Male	86	66	76.74	20	23.25	276	16	5.79	0	0
Female	-	-		-	-	0	0	0	0	0
Total	86	66	76.74	20	23.25	276	16	5.79	0	0

#### 9. Details of performance and career development reviews of employees and worker:

Eligible employees and workers have received performance and career development review. Promotion parameter based on performance appraisal.

#### 10. Health and safety management system:

- a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system? No
- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity? Not applicable
- c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Yes, the workers through internal platform can report work related hazards. All the work monitored and actioned upon through internal safety committee.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, the employees are covered under the Company's group health insurance policy, group personal accident policy, ESIC covered employees and workmen's compensation covered employees.

#### 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate (LTIFR)	Employees	-	0
(per one million-person hours worked)	Workers	-	0.21
Total vacandable wash, valated initiation	Employees	-	0.04
Total recordable work-related injuries	Workers	-	0.24
Mo of fatalities	Employees	1	0
No. of fatalities	Workers	-	0
High consequence work-related injury or ill-health	Employees	-	0
(excluding fatalities)	Workers	-	0

### 12. Describe the measures taken by the entity to ensure a safe and healthy work place.

The Company's manufacturing plants equipment's are designed on consideration of statutory requirements for health and safety workplace, applicable Indian standard. Keys focus areas remain safety of employees to avoid manual interfaces with machines. On regular basis the Company provide training on health and safety to concern employees.

#### 13. Number of Complaints on the following made by employees and workers:

		FY 2022-23		FY 2021-22			
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Working Conditions	-	-	-	-	-	-	
Health & Safety	-	-	-	-	-	-	

#### 14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The safety related incidents are monitored and reviewed by internal safety committee.

#### **Leadership Indicators:**

- Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).
- 2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners. Yes. Obligations of ensuring payment of statutory dues have been documented in the contracts with value chain partners.
- 3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected	employees/ workers	No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment		
	FY 2022-23	FY 2021-22	FY 2022-23	FY 2021-22	
Employees	-	-	-	-	
Workers	-	-	-	-	

- 4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No) No
- 5. Details on assessment of value chain partners: Not applicable
- Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners. Not applicable

#### PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS

#### **Essential Indicators:**

Describe the processes for identifying key stakeholder groups of the entity.

The Company is committed to be responsible business player by adhering to high standards of corporate governance and continues to be a good corporate citizen. We follow a structured processes for identification and prioritization of stakeholder groups. The Company ensures to balance the interests of diverse stakeholder groups in all strategic decision making process and timely respond to their concerns on Environmental, Social and Governance issues.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of Communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Shareholders	No	Email, Newspaper Advertisement, Website	Quarterly/ Annually	Quarterly/ Annually Financial Results
Employees	No	Emails, Internal communications, Notice Board,	Regular	Performance appraisal, Career growth, Skill development trainings, Fair remuneration, safe workplace, employee satisfaction.
Communities	No	Other	Need based	Implementation of CSR activities across the key scope areas like Health, Education and Medical/equipments/aid.

#### **Leadership Indicators:**

 Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company conducts consultations with the internal and external stakeholders on need basis.

Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No).
 If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes. The Company has identified the focus areas for CSR programme.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

Not Applicable.

#### PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

The Company places a strong emphasis on upholding and protecting human rights in all aspects of its operations. It promote diversity, inclusivity, and equality within our workforce, fostering a culture that values and respects the rights of every individual. It engages in fair and ethical labor practices, providing the employees with safe working conditions, fair wages, and opportunities for professional growth.

Through ongoing stakeholder engagement, continuously strive to identify and address any potential human rights risks, aiming to create a positive and responsible impact on the communities it operate in.

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2022-23				FY 2021-22					
	Total (A)				Minimum	Total (D)	Equal to Minimum		More than Minimum	
			age		age		Wa	age	Wa	age
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
				Employ	ees			,		
Permanent	1010	-	-	1010	100	987	-	-	987	100
Male	975	-	-	975	100	954	-	-	954	100
Female	35	-	-	35	100	33	-	-	33	100
Other than Permanent	35	-	-	35	100	21	-	-	21	100
Male	35	-	-	35	100	21	-	-	21	100
Female	-	-	-	-	-	-	-	-	-	-
			,	Worke	ers		•		•	
Permanent	146	-	-	146	100	240	-	-	240	100
Male	146	-	-	146	100	240	-	-	240	100
Female	-	-	-	-	-	-	-	-	-	-
Other than Permanent	216	216	100	-	-	224	224	100	-	-
Male	216	216	100	-	-	224	224	100	-	-
Female	-	-	-	-	-	-	-	-	-	-

3. Details of remuneration/salary/wages, in the following format:

		Male	Female		
	Number	Median remuneration/ salary/ wages of respective category ₹	Number	Median remuneration/ salary/ wages of respective category ₹	
Board of Directors (BoD)	2	6,45,11,392	-	-	
Key Managerial Personnel	2	93,09,162	-	-	
Employees other than BoD and KMP	1239	65,58,88,206	47	2,09,85,873	
Workers	776	6,72,85,480	-	-	

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business –

The Human Resource Policies and initiatives of the Company, directly or indirectly promote and protect of Human Rights.



5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company's Vigil Mechanism/ Whistle Blower Policy provide a mechanism for employees and directors to report their genuine concerns or grievances enabling stakeholders, including individual employees and their representative bodies, to freely communicate their concerns about illegal or unethical practices.

6. Number of Complaints on the following made by employees and workers:

		FY 2022-23		FY 2021-22			
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Sexual Harassment	0	0	-	0	0	-	
Discrimination at workplace	0	0	-	0	0	-	
Child Labour	0	0	-	0	0	-	
Forced Labour/ Involuntary Labour	0	0	-	0	0	-	
Wages	0	0	-	0	0	-	
Other human rights related issues	0	0	-	0	0	-	

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company has formulated a policy on prevention of sexual harassment at workplace for prevention, prohibition and Redressal. The ICC (Internal Complaints Committee) has been also set up to redress any such complaints received.

8. Do human rights requirements form part of your business agreements and contracts (yes/no)?

Yes. All our business agreements specifically provide for labour law compliances to be adhered to by all our sub-contractors and timely payment of statutory dues.

9. Assessments for the year:

	% of your plants and offices that were assessed (by entity <del>or statutory authorities or third parties</del> )
Child labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above. No.

### **Leadership Indicators:**

Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

We have not encountered any concern requiring a change in the business processes as a result of addressing human rights grievances/complaints.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

The Company places a strong emphasis on upholding and protecting human rights in all aspects of its operations. It actively promote diversity, inclusivity, and equality within our workforce, fostering a culture that values and respects the rights of every individual. It engages in fair and ethical labor practices, providing the employees with safe working conditions, fair wages, and opportunities for professional growth.

Through ongoing stakeholder engagement, continuously strive to identify and address any potential human rights risks, aiming to create a positive and responsible impact on the communities it operate in.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

We recognise the importance of meeting the requirements of the Rights of Persons with Disabilities Act, 2016 and are taking proactive steps to support the needs of individuals with disabilities. Our Company has implemented various measures to provide accessible infrastructure, lifts, accessible parking, fire alarm. When it comes to our plants, we maintain a commitment to accessibility by ensuring that the floors are predominantly situated at ground level, allowing for easy access for everyone. Additionally, we are preparing the remaining factories and offices for accessibility infrastructure and aim to achieve the minimum mandatory standards required under the Rights of Persons with Disabilities Act, 2016.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	-
Discrimination at workplace	-
Child Labour	•
Forced Labour/Involuntary Labour	-
Wages	-

Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above. NA

#### PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

#### **Essential Indicators:**

Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2022-23	FY 2021-22
Total electricity consumption (A)	4902.57 Giga Joules	5262.87 Giga Joules
Total fuel consumption (B)	1782.61 Giga Joules	2368.69 Giga Joules
Energy consumption through other sources (C)***	0.00	0.00
Total energy consumption (A+B+C)	6685.18 Giga Joules	7631.56 Giga Joules
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	1.24 Giga Joules/Lakhs	1.14 Giga Joules/Lakhs

<sup>\*\*\*</sup> D.G Set consumption to be consider or not in other source

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No

- 2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any. No
- 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)		
Surface water	NA	NA
Groundwater	1,22,238.50	1,19,517.46
Third party water	NA	NA
Seawater / desalinated water	NA	NA
Others	NA	NA
Total volume of water withdrawal (in kilolitres) (i $+$ ii $+$ iii $+$ iv $+$ v)	1,22,238.50	1,19,517.46
Total volume of water consumption (in kilolitres)	1,22,238.50	1,19,517.46
Water intensity per rupee of turnover (Water consumed / turnover)	22.78 k.ltrs./Lakhs	17.925 k.ltrs./Lakhs

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

- 4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation. No
- 5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
NOx	NA	NA	NA
SOx	NA	NA	NA
Particulate matter (PM)	NA	NA	NA
Persistent organic pollutants (POP)	NA	NA	NA
Volatile organic compounds (VOC)	NA	NA	NA
Hazardous air pollutants (HAP)	NA	NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2022-23	FY 2021-22	
Total Scope 1 emissions	Metric tonnes of CO2	8.67	5.57	
(Break-up of the GHG into CO2, CH4, N20, HFCs, PFCs, SF6, NF3, if available)	equivalent			
Total Scope 2 emissions	Metric tonnes of CO2	317.98	271.28	
(Break-up of the GHG into CO2, CH4, N20, HFCs, PFCs, SF6, NF3, if available)	equivalent			
Total Scope 1 and Scope 2 emissions per rupee of turnover	Metric tonnes per Lakh	0.061	0.042	

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

- 7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details. No
- 8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2022-23	FY 2021-22	
Total Waste generated (in metric tonnes)			
Plastic waste (A)	83.31	58.01	
E-waste (B)	NA	NA	
Bio-medical waste (C)	NA	NA	
Construction and demolition waste (D)	NA	NA	
Battery waste (E)	NA	NA	
Radioactive waste (F)	NA	NA	
Other Hazardous waste. Please specify, if any. (G)	NA	NA	
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)- (Rebound and Slurry)	504.19	366.00	
Total $(A+B+C+D+E+F+G+H)$	587.50	424.01	
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)			
Category of waste			
Recycled	NA	NA	
Re-used	504.19	366.00	
Other recovery operations	NA	NA	
Total	504.19	366.00	
For each category of waste generated, total waste disposed by nature of disposed	osal method (in metric t	onnes)	
Category of waste			
Incineration	NA	NA	
Landfilling	NA	NA	
Other disposal operations	NA	NA	
Total	NA	NA	

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

No hazardous and toxic chemical wastage as part of our production process.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Not applicable.

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Not Applicable

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes

#### Leadership Indicators:

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	FY 2022-23	FY 2021-22
From renewable sources		
Total electricity consumption (A)	NA	NA
Total fuel consumption (B)	NA	NA
Energy consumption through other sources (C)	NA	NA
Total energy consumed from renewable sources (A+B+C)	NA	NA
From non-renewable sources		
Total electricity consumption (D)	4902.57 Giga Joules	5262.87 Giga Joules
Total fuel consumption (E)	1782.61 Giga Joules	2368.69 Giga Joules
Energy consumption through other sources (F)	0.00	0.00
Total energy consumed from non-renewable sources $(D+E+F)$	6685.18 Giga Joules	7631.56 Giga Joules

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

2. Provide the following details related to water discharged:

Parameter	FY 2022-23	FY 2021-22
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
(ii) To Groundwater	48,896.40	47,806.98
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
(iii) To Seawater		
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
(iv) Sent to third-parties		
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
(v) Others		
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
Total water discharged (in kilolitres)	48,896.40	47,806.98

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

- 3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres): Not applicable as we do not have any factories in such areas.
- 4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2022-23	FY 2021-22
Total Scope 3 emissions	Metric tonnes of	NA	NA
(Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	CO2 equivalent		
Total Scope 3 emissions per rupee of turnover		NA	NA
Total Scope 3 emission intensity (optional) - the relevant metric may be		NA	NA
selected by the entity			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives.

Not Applicable

Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has Risk Management Policy covering business continuity plan.

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Not Applicable

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Not Applicable

PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

#### **Essential Indicators:**

- 1.
- a. Number of affiliations with trade and industry chambers/ associations. 9
- List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sr.	Name of the trade and industry chambers/	Reach of trade and industry chambers/ associations
No.	associations	(State/National)
1	Confederation of Indian Industry	National
2	Maharashtra Economic Development Council	State
3	Engineering Export Promotion Council (EEPC)	National
4	Maharashtra Chamber of Commerce, Industry & Agriculture	State
5	Employer's Federation of India	National
6	Builders Association of India	National
7	Indian Merchant Chambers	National
8	National Safety Council	National
9	MCHI-CREDAI	State

2. Provide details of corrective action taken or underway on any issues related to anti¬competitive conduct by the entity, based on adverse orders from regulatory authorities.

No adverse order was received by the Company from regulatory authorities during the financal year 2022-23. Hence, no corrective action was required to be taken.

#### **Leadership Indicators:**

1. Details of public policy positions advocated by the entity:

Not Applicable

#### PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

#### **Essential Indicators:**

Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.
 Not Applicable

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Not Applicable

3. Describe the mechanisms to receive and redress grievances of the community.

The Company has a mechanism in place to monitor the implementation of the CSR projects and the concerns of the beneficiary community.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	F.Y. 2022-23 (%)	F.Y. 2021-22 (%)
Directly sourced from MSMEs/ small producers	20.73	11.21
Sourced directly from within the district and neighbouring districts – (MSME SUPPLIER)	0.00	0.00

#### **Leadership Indicators:**

 Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not applicable

- 2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

  Not Applicable
- 3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups?

No

(b) From which marginalized /vulnerable groups do you procure? Not Applicable

(c) What percentage of total procurement (by value) does it constitute?

Not Applicable

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Not Applicable

Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Not Applicable

6. Details of beneficiaries of CSR Projects:

Sr. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups				
For details of CSR project & beneficiary kindly refer Corporate Social Responsibility section of the Annual Report.							

### PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

### **Essential Indicators:**

Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company treats customer complaints with utmost importance and believe that it needs to be agile, transparent and solution-oriented to resolve them efficiently and satisfactorily.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	100
Safe and responsible usage	100
Recycling and/or safe disposal	100



3. Number of consumer complaints in respect of the following:

	FY 20	FY 2022-23		Remarks FY 2021		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	-	0	0	-
Advertising	0	0	-	0	0	-
Cyber-security	0	0	-	0	0	-
Delivery of essential services	0	0	-	0	0	-
Restrictive Trade Practices	0	0	-	0	0	-
Unfair Trade Practices	0	0	-	0	0	-

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	0	-
Forced recalls	0	-

Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes. The Cyber Security policy is available on the website of the Company and the web-link of the policy is <a href="http://www.indianhumepipe.com/Portals/0/">http://www.indianhumepipe.com/Portals/0/</a> images/pdf/Corporate Governance/Cyber Security Policy.pdf

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

Not Applicable

#### **Leadership Indicators:**

Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

The platforms used for the information are Website and Annual Report of the Company. Information relating to all the products and services provided by the Company are available on the Company's website at <a href="http://www.indianhumepipe.com/Products.aspx">http://www.indianhumepipe.com/Products.aspx</a>

- 2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.
  - The Company provide pipeline hydraulic design & pipe design based on site condition.
  - Laying manual for proper and safe erection of pipeline and valves and specials.
  - At the time of commissioning, provide and build drawing with valves partition along with sparelist to be kept and check Paints and Procedure for repairing if required.
  - The Company representative also visits site for service after sale and guide client for smooth running of project.
  - On-site training have been provided to the client for safe and responsible usage of product and services provided by Company in its projects.
- 3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.
  - After receipt of work order, we discover the points of disruption along with pipeline & inform client about disruptions
  - At the time of execution, proper co-ordination is done to avoid any disaster & inconvenience to users.
  - The necessary diversions for traffic are planned while crossing roads / railway canals.
- 4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Not Applicable

- 5. Provide the following information relating to data breaches:
  - a. Number of instances of data breaches along-with impact Not Applicable
  - b. Percentage of data breaches involving personally identifiable information of customers Not Applicable