## Delton Gables Limited

Regd office: 'Delton House, 4801, Bharat Ram Road 24, Darya Ganj, New Delhi - 110002 (INDIA)
Phone: 91-11-23273907

E-mail: dcl@deltoncables.com, Website: www.deltoncables.com

CIN: L31300DL 1964PL C004255 AN ISO 9001-2008 COMPANY

To Date: May 4, 2024

**BSE Limited** 

Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400001

BSE Scrip Code: 504240

Sub: Intimation pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 – Communication to Investors on Online Dispute Resolution ('ODR') Portal introduced by SEBI.

Dear Sir,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in accordance with SEBI Circular(s) dated 31st July, 2023 and 4th August, 2023, the company has dispatched the following notices to the shareholders:

- 1. Introduction of Online Dispute Resolution (ODR) Portal by SEBI for members of the Company.
- 2. Intimation for updation of KYC/Nomination/Bank Detail with respect to electronic payment of dividend/interest or redemption from April 01, 2024.

The above mentioned SEBI Circulars along with the link to access the ODR Portal are available on the website of the Company at https://www.deltoncables.com/investors-corner/online-dispute-resolution-odr/

Kindly take the same on your records in compliance of SEBI (LODR) Regulations, 2015.

Thanking You,

Yours Faithfully,

For Delton Cables Limited

Vikas Rawat Company Secretary & Compliance Officer

**Encl: As above** 

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Dear Shareholder,

### Subject: Introduction of Online Dispute Resolution (ODR) Portal by SEBI for members of the Company

Securities and Exchange Board of India ("SEBI") vide Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated July 31, 2023 has introduced a common Online Dispute Resolution Portal ("ODR Portal") to facilitate online resolution of all kinds of disputes arising in the Indian Securities Market. Any unresolved issues pertaining to any service-related complaints between members and listed entity including its Registrar & Share Transfer Agents in the securities market, will resolve in accordance with the above-mentioned SEBI Circular.

In Order to make members aware about the Grievance Redressal Mechanism, the process is given below:

	Raise with Company/ Beetal Financial & Computer Services Private Limited [Registrar and Transfer Agent ("RTA")]:
	Initially, all grievances/ disputes/ complaints against the Company are required to be directly lodged with the Company/RTA.
	Members may lodge the same by sending an email to <a href="mailto:cs@deltoncables.com/">cs@deltoncables.com/</a> beetalrta@gmail.com)or by sending physical correspondence to Company/RTA at following address:
Level 1	Address of the Company: Company Secretary  Delton Cables Limited Delton House, 4801, Bharat Ram Road, 24, Darya Ganj New Delhi - 110002
	Address of Company's RTA:
	Beetal Financial & Computer Services Private Limited Beetal House, 3rd Floor, 99 Madangir, Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062 Phone: +91-11-29961281
	SEBI Complaints Redress Systems ("SCORES"):
Level 2	The grievances/ disputes/ complaints which remain unresolved at Level 1, or if the member is not satisfied with the resolution provided by the Company/ RTA, then a complaint may be raised on SEBI Complaints Redress System ("SCORES") platform of SEBI which can be accessed at <a href="https://www.scores.gov.in">https://www.scores.gov.in</a> .
	ODR Platform:
Level 3	In case the shareholder is not satisfied with the resolution provided at Level 1 or 2, then the online dispute resolution process may be initiated through the ODR portal within the applicable timeframe under law. The ODR platform can be accessed at <a href="http://smartodr.in">http://smartodr.in</a> .

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### Important notes with respect to ODR portal are as under:

- a. The link to access the ODR Portal as well as modalities and operation guidelines of ODR portal including timelines for review/resolution of complaints filed through the portal, manner of proceedings to be conducted by the ODR institutions, roles and responsibilities of Market Infrastructure Intermediaries, Code of conduct for Conciliators and Arbitrators etc.as provided in the SEBI Circular(s) as hosted on Company's website.
- a. It is to clarify that the member(s) may initiate dispute resolution through the ODR Portal without having to go through SCORES Portal (i.e., From Level 1 to Level 3), if the grievance lodged with the Company is not resolved satisfactorily.
- b. It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint/ dispute is not pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.
- c. There shall be no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).

The aforesaid SEBI circulars/ corrigendum can be accessed on the website of SEBI at <a href="https://www.sebi.gov.in/">https://www.sebi.gov.in/</a> or on the website of the Company at <a href="https://www.deltoncables.com/investors-corner/online-dispute-resolution-odr/">https://www.deltoncables.com/investors-corner/online-dispute-resolution-odr/</a> under the tab Investor Relation Query.

You are requested to update the email id with RTA for the shares held in physical form and to your respective Depository Participant for the Shares held in Demat form.

Yours faithfully, For Delton Cables Limited

Sd/-Vikas Rawat Company Secretary ICSI Membership No. A32307 E-Mail:cs@deltoncables.com Website: - www.deltoncables.com



Dear Shareholder,

<u>Sub: Intimation for updation of KYC/Nomination/Bank Detail with respect to electronic payment of dividend/interest or redemption from April 01, 2024</u>

This is to bring to your notice that SEBI vide its circular dated November 03, 2021 (subsequently amended by circulars dated December 14, 2021, March 16, 2023 and November 17, 2023) mandated that the security holders (holding securities in physical form), whose folio(s) do not have PAN or Choice of Nomination or Contact Details or Mobile Number or Bank Account Details or Specimen Signature updated, shall be eligible for any payment including dividend, interest or redemption in respect of such folios, only through electronic mode with effect from April 01, 2024.

- a. In case of non-updation of PAN or Choice of Nomination or Contact Details or Mobile Number or Bank Account Details or Specimen Signature in respect of physical folios, dividend/interest etc. shall be paid only through electronic mode with effect from April 01, 2024, upon furnishing all the aforesaid details in entirety.
- b. If a security holder updates the PAN, Choice of Nomination, Contact Details including Mobile Number, Bank Account Details and Specimen Signature after April 01, 2024, then the security holder would receive all the dividends/interest etc. declared during that period (from April 01, 2024 till date of updation) pertaining to the securities held after the said updation automatically.

Further, SEBI had published relevant FAQs on its website at the following web link for investor awareness: https://www.sebi.gov.in/sebi\_data/faqfiles/jan-2024/1704433843359.pdf

In view of the above, you are requested to provide the details as mentioned above for updating the records which facilitate issuance of dividend amounts if any through electronic mode only. Also note that if the details are not provided, you will not be issued with any dividend amount in physical form like warrant/demand draft etc.. You will receive dividend amounts only after updation of all the details.

Relevant forms for updation of KYC/Nomination are available on our website at www.beetalfinancial.com.

In case of query, please reach us at the address geiven below.

We request you to please treat the matter as most urgent and arrange to update your above details without any further delay or demat your shares immediately.

Thanking You,

Yours Faithfully

For Beetal Financial & Computer Services Pvt Ltd

**Authorized Signatory** 

(Being a computerized communication, no signature required)

#### BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262) CIN: U67120DL1993PTC052486

**Regd & Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir Behind Local Shopping Centre, Near Data Harsukhdas Mandir,New Delhi-110062 Phone: 011-29961281,29961282 Email: beetalrta@gmail.com, beetal@beetalfinancial.com

Web Site: www.beetalfinancial.com