

YBL/CS/2023-24/114

October 21, 2023

National Stock Exchange of India Limited

Exchange Plaza, Plot no. C/1, G Block, Bandra - Kurla Complex Bandra (E), Mumbai - 400 051 Tel.: 2659 8235/36 8458

NSE Symbol: YESBANK

**BSE Limited** 

Corporate Relations Department P.J. Towers, Dalal Street Mumbai – 400 001

Tel.: 2272 8013/15/58/8307 **BSE Scrip Code: 532648** 

Dear Sir / Madam,

Sub.: Press Release and Investor Presentation on the Financial Results for the Quarter

(Q2) and Half Year ended September 30, 2023

Ref.: Reg. 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations,

2015 ("Listing Regulations")

This is further to the Outcome of Board Meeting dated October 21, 2023, wherein the Bank had disclosed the Un-Audited Standalone and Consolidated Financial Results of the Bank for the Quarter (Q2) and Half Year ended on September 30, 2023, along with the Limited Review Report of the Joint Statutory Auditors of YES Bank Limited ("the Bank").

A Press Release and Investor Presentation on the Financial Results for the Quarter (Q2) and Half Year ended on September 30, 2023, is also enclosed herewith for appropriate dissemination.

The above information is being hosted on the Bank's website <u>www.yesbank.in</u> in terms of Regulation 46 of the Listing Regulations, as amended.

You are requested to take the same on record and acknowledge the receipt.

Thanking you,

Yours faithfully,

For YES BANK LIMITED

Shivanand R. Shettigar Company Secretary

Encl: Press Release and Investor Presentation





October 21, 2023

### YES BANK ANNOUNCES FINANCIAL RESULTS FOR THE QUARTER ENDED SEPTEMBER 30, 2023

#### **Key Highlights**

- Net Profit for Q2 FY24 at INR 225 Cr grows 47.4% Y-o-Y
  - Non-Interest Income at INR 1,210 Cr, up 38.4% Y-o-Y and 6.0% Q-o-Q
  - Provision Costs (non-tax) down 14.1% Y-o-Y
- Sustained momentum in Balance Sheet Granularity
  - Advances growth at 11.2% Y-o-Y (adjusted for ARC transaction)
    - Retail Advances cross INR 1 Lakh Crore during the quarter, up 27.2% Y-o-Y
    - o SME Advances cross INR 30,000 Cr during the guarter up 25.0% Y-o-Y
    - Mid Corporate Segment Advances up 26.7% Y-o-Y
    - New Disbursements<sup>1</sup> of over INR 28,000 Cr in Q2FY24
  - Deposits grew 17.2% Y-o-Y and 6.8% Q-o-Q
    - o CASA Ratio stable Q-o-Q at 29.4% despite challenging environment
    - o 3.91 lakh CASA Accounts opened during the quarter
- All around improvement in Asset Quality parameters
  - GNPA ratio at 2.0% vs. 12.9% in Q2 FY23 and flat Q-o-Q
  - NNPA ratio lower at 0.9% v/s. 3.6% last year and 1.0% last quarter
  - Net carrying value of SRs as % of Advances at 1.1% in Q2 FY24 vs. 1.3% last quarter
  - Provision Coverage Ratio (PCR) at 56.4% v/s. 48.4% last quarter. Including Technical W/O, PCR at 72.1% v/s. 67.8%
  - Resolution Momentum strong with Total Recoveries & Upgrades for Q2 FY24 at INR
     1,352 Cr. H1-FY24 cumulative recoveries and upgrades at INR 2,553 Cr

Commenting on the results and financial performance, Mr. Prashant Kumar, Managing Director & CEO, YES BANK said, "The Bank's Q2 FY24 performance is a testament to the strength of the core franchise that the Bank has built through significant strategic interventions during the last three years. Amidst a challenging environment with respect to interest rates, deposit growth slowdown, as well as tightening liquidity, the Bank has managed to deliver Y-o-Y expansion in both operating profitability and net profitability. At the same time, the fortification of Balance Sheet from Asset Quality standpoint continues, supported by robust redemptions from the Security Receipts.

The Bank has also been consistently putting together the key pieces of the puzzle as it accelerates along its path of profitability expansion. Few such highlights during the quarter included the launch of our next gen mobile banking app 'iris by YES BANK', setup of a dedicated Strategy & Transformation Office; and further strengthening of our Management Team through two key senior level appointments - Head of Wholesale Banking and Head of Strategy & Transformation."

<sup>&</sup>lt;sup>1</sup> Includes limit set-ups in SME segment





#### **Financial Highlights**

#### **Profit and Loss**

- Q2 FY24 NII at INR 1,925 Cr down 3.3% Y-o-Y
- NIM for Q2 FY24 at 2.3% down by nearly 30 bps Y-o-Y and 20 bps Q-o-Q
- Q2 FY24 Non-Interest Income at INR 1,210 Cr, up 38.4% Y-o-Y and 6.0% Q-o-Q
- Q2 FY24 Operating Expenses at INR 2,334 Cr, up 12.5% Y-o-Y and 0.5% Q-o-Q despite INR 36 Cr of PSLC cost during the quarter vs. NIL in Q2 FY23 and INR 12 Cr in Q1 FY24
- Operating profit for Q2 FY24 stands at INR 801 Cr, up 1.4% Y-o-Y
- Q2 FY24 Provision costs (non-tax) at INR 500 Cr down 14.1% Y-o-Y
- Q2 FY24 Net Profit at INR 225 Cr, up 47.4% Y-o-Y

#### **Balance Sheet**

- **Net Advances** at INR **2,09,106 Cr**, registered growth of **8.7%** Y-o-Y. Adjusted for the ARC Transaction, Advances growth at **11.2%** Y-o-Y
  - Sustained improvement in Granularity **Retail & SME: Mid Corp.: Corp. mix** at **63:14:23** vs. 54:12:34 last year and 61:14:25 last quarter
  - Retail Advances mix at 48.0% vs. 41.1% in Q2 FY23 and 47.2% last quarter
  - New Sanctions / Disbursements of INR 28,077 Cr in Q2 FY24
    - Gross Retail Assets Disbursements of INR 11,149 Cr in Q2 FY24
    - o Rural Disbursements of INR 1,208 Cr
    - SME Disbursements<sup>1</sup> of INR 7,666 Cr
    - Mid Corporate Disbursements of INR 1,440 Cr
- Total Balance Sheet grew 9.2% Y-o-Y
- CD Ratio at 89.2% vs. 96.1% in Q2 FY23 and 91.3% last quarter
- Total Deposits at INR 2,34,360 Cr, up 17.2% Y-o-Y & 6.8% Q-o-Q. Excluding CDs, Deposits growth at 18.3% Y-o-Y
  - CASA ratio at 29.4% vs. 31.0% in Q2 FY23 and flattish Q-o-Q
  - 3.91 lakh new CASA Accounts opened in Q2 FY24
  - Retail and Small Business Deposits (Gross LCR Definition) grew 18.8% Y-o-Y
- Average LCR during the quarter remains healthy at 120.9%; LCR as on September 30, 2023 at 117.1%
- CET 1 ratio at 13.1%2: Total CRAR at 17.3%2
  - RWA to Total Assets at 70.6% vs. 71.2% in Q2 FY23 and 69.1% in Q1 FY24
- Investments at INR 76,204 Cr up 31.4% Y-o-Y
- Borrowings at INR 70,726 Cr down 7.5% Y-o-Y

<sup>&</sup>lt;sup>1</sup> Includes limit set-ups

<sup>&</sup>lt;sup>2</sup> Includes Profits for Q2 FY24

### PRESS RELEASE





#### **Asset Quality**

- (NNPA + net carrying value of SR) as % of Advances at 2.0% in Q2 FY24 v/s. 2.4% in Q1 FY24
  - GNPA ratio at 2.0% vs. 12.9% in Q2 FY23 and 2.0% in Q1 FY24
  - NNPA ratio at 0.9% vs. 3.6% in Q2 FY23 and 1.0% in Q1 FY24
- Gross Slippages for Q2 FY24 at INR 1,199 Cr v/s. INR 896 Cr in Q2 FY23 and INR 1,430 Cr in Q1 FY24
  - Slippages Net of Recoveries and Upgrades, at INR 543 Cr vs. INR 764 Cr last quarter
- Overdue Book of 31-90 days flattish Q-o-Q at: INR 3,898 Cr vs INR 3,863 Cr last quarter
  - 31-60 days book at INR 1,477 Cr vs INR 1,269 Cr last quarter
  - 61-90 days book at INR 2,421 Cr vs INR 2,594 Cr last quarter
- Resolution Momentum continues to be strong with Recoveries & Upgrades for Q2 FY24 at INR 1,352 Cr. H1-FY24 cumulative recoveries and upgrades at INR 2,553 Cr

#### **Digital & Other Highlights/ Achievements**

- Launched 'iris by YES BANK'- A comprehensive mobile banking solution that offers end-to-end life cycle management and enables customers to bank 'on the go'
- Two Senior Management Appointments during the quarter: Mr. Manish Jain as Country Head – Wholesale Banking and Mr. Pankaj Sharma as Chief Strategy & Transformation Officer
- Credit Rating Upgrade by CRISIL, India Ratings & CARE: Basel III Tier II Bonds & Infrastructure Bonds upgraded to A from A- / BBB+
- YES BANK included in FTSE4Good Index
- Digital Innovation: Launched UPI payments through RuPay Credit Cards; enabled UPI Interoperability on the RBI CBDC app; became the first bank in the country to issue an 'ONDC Network Gift Card'

YES BANK's Analyst conference call, scheduled on October 23, 2023 at 8:00 AM IST, can be heard at following link, post 10 AM: https://www.yesbank.in/about-us/investor-relations/financial-information/financial-results

#### **ABOUT YES BANK**

YES BANK is a full service commercial bank providing a complete range of products, services and technology driven digital offerings, catering to retail, MSME as well as corporate clients.

YES BANK operates its Investment banking, merchant banking and brokerage businesses through YES SECURITIES, a wholly owned subsidiary of the Bank. Headquartered in Mumbai, it has a pan-India presence including an IBU at GIFT City, and a Representative Office in Abu Dhabi.

For more information, please visit the Bank's website at <a href="https://www.yesbank.in/">https://www.yesbank.in/</a>

#### For further information, please contact:

#### **YES BANK**

Neha Chandwani

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### Financial Highlights from Q2FY24 Results

	Profit & Loss Statement Highlights								
(INR Crs)	Q2FY24	Q1FY24	Growth %	Q2FY23	Growth %				
Net Interest Income	1,925	2,000	-3.7%	1,991	-3.3%				
Non Interest Income	1,210	1,141	6.0%	874	38.4%				
Total Net Income	3,135	3,141	-0.2%	2,866	9.4%				
Operating Profit/(Loss)	801	818	-2.1%	790	1.4%				
Provisions	500	360	38.9%	583	-14.1%				
Net Profit / (Loss)	225	343	-34.3%	153	47.4%				
Basic EPS (INR)	0.08	0.12	-30.8%	0.06	35.0%				
	Key	P & L Ratios	,						
	Q2FY24	Q1FY24		Q2FY23					
Return on Assets 1	0.2%	0.4%		0.2%					
Return on Equity 1	2.2%	3.3%		1.8%					
NIM	2.3%	2.5%		2.6%					
Cost to Income	74.4%	73.9%		72.4%					
Non-interest inc. to Total income	38.6%	36.3%		30.5%					

	Balance Sheet Highlights								
(INR Crs)	30-Sep-23	30-Jun-23	Q-o-Q %	30-Sep-22	Y-o-Y %				
Advances	209,106	200,204	4.4%	192,300	8.7%				
Deposits	234,360	219,369	6.8%	200,021	17.2%				
Shareholder's Funds	41,443	41,161	0.7%	34,427	20.4%				
Total Capital Funds	44,629	45,048	-0.9%	41,209	8.3%				
Total Assets	365,223	355,754	2.7%	334,496	9.2%				
	Key Balance Sheet Ratios								
CRAR <sup>2</sup>	17.3%	18.3%		17.3%					
CET I <sup>2</sup>	13.1%	13.6%		11.7%					
Book Value per share (INR)	14.4	14.3		13.7					
Gross NPA (%)	2.0%	2.0%		12.9%					
Net NPA (%)	0.9%	1.0%		3.6%					
NPA PCR <sup>3</sup>	72.1%	67.8%		84.0%					
Std. Restructured Advances ( <i>Gross</i> ) <sup>4</sup>	4,499	4,682		5,928					
Security Receipts (Net)	2,353	2,651		315					
CASA Ratio	29.4%	29.4%		31.0%					
Average LCR	120.9%	127.0%		116.1%					

<sup>&</sup>lt;sup>1</sup> Annualized

<sup>&</sup>lt;sup>2</sup> Includes Profits

<sup>&</sup>lt;sup>3</sup> Incl. Technical W/Os

<sup>&</sup>lt;sup>4</sup> Already implemented as of respective date (across various categories including Covid related)



# **INVESTOR PRESENTATION**

**Q2FY24 Financial Results** 

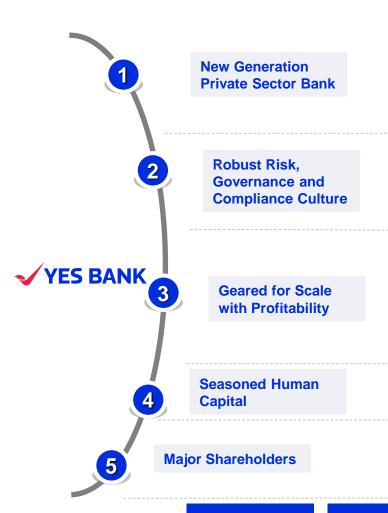
October 21, 2023





### **New Generation, Professionally Run, Private Sector Bank with** a Scalable Platform





- 6th Largest Private Sector, Universal Bank offering comprehensive suite of product and services via its pan India network of 1,198 branches, 179 BCBO and 1,345+ ATMs in over 300 districts of India
- Accelerating as a granular retail and MSME franchise with leadership in digital payments and strong focus on transaction banking
- Preferred Banker to Digital India with best-in-class technology / API stack
- ESG Led Franchise part of FTSE4Good Index; highest ranked amongst 34 large scheduled commercial banks by Climate Risk Horizons (CRH) on Climate preparedness
- Eminent 13-member Board of Directors comprising 7 independent directors, 3 women directors domain specialists with extensive strategic, operational and leadership experience
- Comprehensive and Robust Risk Management Framework; De-Centralization of Credit Approval Process
- 'Compliance First' Culture
- Strong Foundation; Key levers, now in place, for scale-up and material improvement in profitability
  - Retail Advances at INR 100,000+ Crs (~48% of Net Advances) focus shifting towards further improving the profitability
  - A 'Preferred Retail Franchise' with strong Customer Acquisition run-rate of more than a 1.5 million new CASA customers per annum
  - Fortified Balance Sheet Holistically addressed Legacy Asset Quality Issues; Portfolio Asset Quality at its best since reconstruction
    - Collective NNPA & Net Carrying Value of SR at 2.0%
  - Sufficiency in Liquidity (LCR at 120.9%1) and Capital Adequacy (CET 1% at 13.1%)
- Run by a professional, seasoned, and stable management team; average vintage of YES BANK Top and Senior Management Team of 9 Years; Duly supported by 28,600+ YES BANKers
- SBI, the largest schedule commercial bank of India and leading private sector banks
- Two global, marquee, private equity investors viz. affiliates of Carlyle and Advent International
- Largest retail shareholder base in Indian Capital markets, with nearly 50 lakh shareholders

Total Assets: INR 3.65.223 Crs **Total Advances:** INR 2,09,106 Crs

#### **Advances Split:**

Retail – 48% | SME – 15% Medium Ent. – 14% | Corporate – 23%

**Total Deposits:** INR 2,34,360 Crs

Senior Rating - At A Short Term Rating - Highest at A1+

<sup>1</sup> Average for the quarter- Q2FY24



# **Contents**

# **Financial Results Update**

YES BANK Franchise

### Results At a Glance – Q2FY24



All figures in INR Crs

#### Arrows indicative of Y-o-Y Trends

#### **Total Assets**

365,223



9.2%: Y-o-Y 2.7%: Q-o-Q

#### Advances

209,106



8.7%: Y-o-Y 4.4%: Q-o-Q

#### Total Disbursements<sup>1</sup>

**28,077** v/s. 4



24.149 Q2FY23 24.730 Q1FY24

#### **Deposits**

234,360



17.2%: Y-o-Y 6.8%: Q-o-Q

#### **CD** Ratio

**89.2%** v/s. —



96.1% Q2FY23 91.3% Q1FY24

#### **Advances Mix**

Retail & SME: Mid Corp: Corporate

63%:14%:23%



#### Net Interest Income

1,925



-3.3%: Y-o-Y -3.7%: Q-o-Q

#### Non-Interest Income

1,210



38.4%: Y-o-Y 6.0%: Q-o-Q

#### **Operating Profit**

801



1.4%: Y-o-Y -2.1%: Q-o-Q

#### Profit After Tax

225



47.4%: Y-o-Y -34.3%: Q-o-Q

#### NIM%

2.3%



2.6% Q2FY23 2.5% Q1FY24

#### C/I Ratio<sup>2</sup>

**74.4%** v/s.



72.4% Q2FY23 73.9% Q1FY24

#### **CASA Ratio**

**29.4%** v/s.



31.0% Q2FY23 29.4% Q1FY24

#### CET 1 Ratio <sup>3</sup>

**13.1%** v/s.



11.7% Q2FY23 13.6% Q1FY24

#### **GNPA**

2.0% v/s.



12.9% Q2FY23 2.0% Q1FY24

#### **NNPA**

**0.9%** v/s.



3.6% Q2FY23 1.0% Q1FY24

### Net Carrying Value of SRs as % of Advances

1.1%



Q2FY23- NA (prior to ARC deal) 1.3% Q1FY24

#### LCR <sup>4</sup>

120.9% v/s. 4



116.1% Q2FY23 127.0% Q1FY24

<sup>&</sup>lt;sup>1</sup> Includes Limit Setup & New Sanctions <sup>2</sup> Excluding PSLC, C/I ratio at 73.3% <sup>3</sup> Includes Profits <sup>4</sup> Average for the quarter

# **Highlights for Q2FY24**





#### Robust Earnings momentum: Net Profit for Q2FY24 up 47.4% Y-o-Y

- Net Profit at INR 225 Crs for Q2FY24 up 47.4% YoY
- Operating Profits up 1.4% Y-o-Y
  - NII at INR 1,925 Crs for Q2FY24 down 3.3% Y-o-Y
  - NIMs at 2.3% for Q2FY24 vs. 2.6% last year and 2.5% last guarter
  - Non-Interest Income at INR 1,210 Crs, up 38.4% Y-o-Y and 6.0% Q-o-Q
  - Operating Expenses at INR 2,334 Crs up 12.5% Y-o-Y and 0.5% Q-o-Q despite INR 36 Crs of PSLC cost during the quarter vs. NIL in Q2FY23 and INR 12 Crs in Q1FY24
  - Operating Profit for Q2FY24 at INR 801 Crs higher by 1.4% Y-o-Y
- Provision Costs (non-tax) for Q2FY24 at INR 500 Crs down 14.1% Y-o-Y



### Granular Growth momentum sustains

- Sustained improvement in quality, granularity and capital efficiency
  - Balance Sheet grew 9.2% Y-o-Y and 2.7% Q-o-Q; Advances up 8.7% Y-o-Y & 4.4% Q-o-Q. Adjusted for ARC Transaction, Advances up 11.2% Y-o-Y
  - Deposit grew 17.2% Y-o-Y and 6.8% Q-o-Q
  - CET 1 at 13.1% v/s 11.7% last year and 13.6% last quarter; Total CRAR at 17.3%; RWA to Total Assets further improved to 70.6% from 71.2% in Q2FY23 and 69.1% in Q1FY24
  - Strong momentum in new business generation with Gross disbursements at INR 28,077 Crs for Q2FY24. Retail & SME: Mid Corporate: Corporate Mix further improved to 63:14:233 v/s 54: 12: 34 in Q2FY23 and 61:14:25 last quarter
  - Despite challenging environment, CASA ratio stable Q-o-Q at 29.4% v/s 31.0% Q2FY23 and 29.4% last quarter



#### All-around improvement in Asset Quality: ~40 bps Q-o-Q reduction in (NNPA + net carrying value of SR) %; Slippages lower Q-o-Q; PCR up Q-o-Q

- (NNPA + net carrying value of SR) as % of Advances continued to improve to 2.0% in Q2FY24 vs. 2.4% last quarter
  - GNPA ratio at 2.0% as of Sep 30, 2023, v/s 12.9% in Q2FY23 and 2.0% in Q1FY24; NNPA ratio improved to 0.9% v/s. 3.6% last year and 1.0% last quarter
  - Step-up in Provision Coverage Ratio (PCR) of NPA to 56.4% v/s 48.4% last quarter. Including Technical Write- offs, PCR at 72.1% v/s. 67.8% in Q1FY24
- Robust Recoveries and Upgrades outpace Gross Slippages
  - Strong Resolution momentum with recoveries and resolutions at INR 1,352 Crs¹ in Q2FY24. H1FY24 cumulative recoveries and upgrades at INR 2,553 Crs
  - Gross Slippages lower Q-o-Q at INR 1,199 Crs for Q2FY24 v/s. INR 1,430 Crs last guarter year and INR 896 Crs in Q2FY23



#### **Kev initiatives/ Achievements**

- Launched 'iris by YES BANK'- A comprehensive mobile banking solution that offers end-to-end life cycle management and enables customers to bank 'on the go'
- Digital Innovation: Launched UPI payments through RuPay Credit Cards; enabled UPI Interoperability on the RBI CBDC app; became the first bank in the country to issue an 'ONDC **Network Gift Card**
- 2 Senior Management Appointments during the quarter: Mr. Manish Jain as Country Head -Wholesale Banking and Mr. Pankaj Sharma as Chief Strategy and Transformation Officer
- Credit Rating Upgrade by CRISIL, India Ratings & CARE: Basel III Tier II Bonds & Infrastructure Bonds upgraded to A from A-/BBB+
- YES BANK included in FTSE4Good Index

### **Profit and Loss Statement**

**✓ YES BANK** 

- Net Profit for Q2FY24 at INR 225 Crs up 47.4% Y-o-Y
- Operating Profit up 1.4% Y-o-Y
  - NII at INR 1,925 Crs for Q2FY24 down 3.3% Y-o-Y
  - NIM at 2.3% down 30 bps Y-o-Y and 20 bps Q-o-Q, largely on account of higher rise in Cost of Deposits (primarily Term Deposits)
  - Non-Interest Income at INR 1,210
     Crs, up 38.4% Y-o-Y and 6.0% Q-o-Q
  - Operating Costs at INR 2,334 Crs up 12.5% Y-o-Y and 0.5% Q-o-Q.
     Excluding PSLC cost lower Q-o-Q
  - C/I at 74.4%. Excluding PSLC cost,
     C/I at 73.3% vs. 73.6% last quarter
- Provision Costs (non-tax) at INR 500 Crs down 14.1% Y-o-Y

Profit and Loss Statement	G	Quarter Ended				
Profit and Loss Statement	Q2FY24	Q1FY24	Q2FY23	Q-o-Q	Y-o-Y	
Net Interest Income	1,925	2,000	1,991	-3.7%	-3.3%	
Non Interest Income <sup>1</sup>	1,210	1,141	874	6.0%	38.4%	
Total Income	3,135	3,141	2,866	-0.2%	9.4%	
Operating Expenses <sup>1</sup>	2,334	2,322	2,075	0.5%	12.5%	
Staff Cost	892	946	824	-5.7%	8.2%	
Other Operating Expenses	1,442	1,377	1,251	4.7%	15.3%	
Operating Profit/(Loss)	801	818	790	-2.1%	1.4%	
Provisions	500	360	583	38.9%	-14.1%	
Profit Before Tax	301	458	208	-34.3%	45.0%	
Tax Expense	76	116	55	-34.5%	38.3%	
Net Profit / (Loss)	225	343	153	-34.3%	47.4%	
Yield on Advances	10.1%	10.1%	8.5%			
Cost of Funds	6.3%	6.2%	5.3%			
Cost of Deposits	6.0%	5.9%	5.0%			
NIM	2.3%	2.5%	2.6%			
Cost to income	74.4%	73.9%	72.4%			

<sup>&</sup>lt;sup>1</sup> Certain identified Interchange expenses have been netted off against Interchange Income from Q1FY24. Previous period figures have been re-classified accordingly.

# **Break Up of Non-Interest Income**

**✓YES BANK** 

- Non-Interest Income at INR 1,210 Crs for Q2FY24, up 38.4% Y-o-Y, and 6.0% Q-o-Q
- Corporate Trade & Cash Mgmt. fees grew
   36.6% Y-o-Y and 15.7% Q-o-Q
- Retail Banking Fees up 52.5% Y-o-Y
  - 16% Y-o-Y growth in CASA customers transacting on Trade & Forex products
  - 22% Y-o-Y growth in Life Insurance Premium in H1FY24
  - Healthy product mix contributing to momentum in Third Party Sales
  - 197% growth in CMS collection throughput v/s. last year
- Gain on Investments on account of Gain on Sale of G-Secs and MTM gains on select Corporate Bonds

Durals up of Non Interest Income 1	Q	uarter Ended	Growth		
Break up of Non Interest Income <sup>1</sup>	Q2FY24	Q1FY24	Q2FY23	Q-o-Q	Y-o-Y
Non Interest Income	1,210	1,141	874	6.0%	38.4%
Corporate Trade & Cash Management	236	204	173	15.7%	36.6%
Forex, Debt Capital Markets & Securities	117	224	140	-47.9%	-16.6%
Of which realised/ unrealised gain on Investments	38	161	3	-76.6%	1145.7%
Corporate Banking Fees	60	43	38	38.6%	56.2%
Retail Banking Fees	797	670	523	19.0%	52.5%
Trade & Remittance	156	140	116	11.5%	34.3%
Facility/Processing Fee	123	116	95	6.0%	29.8%
Third Party Sales	170	125	57	36.2%	196.3%
Interchange Income	191	144	125	32.9%	52.5%
General Banking Fees	157	145	129	8.2%	21.7%

<sup>&</sup>lt;sup>1</sup> Certain identified Interchange expenses have been netted off against Interchange Income from Q1FY24. Previous period figures have been re-classified accordingly.

# **Break up of Operating Expenses**



- Opex for Q2FY24 grew 12.5% Y-o-Y and 0.5% Q-o-Q
- Opex / Avg. Assets have been flattish at 2.5%-2.6% over last 7 quarters
- Business volume linked expenses declined Q-o-Q and up only 8.6% Y-o-Y, in line with disbursements trends
- Premises costs up 15.7% Y-o-Y on account of 83 new branches opened over last 3 quarters
- PSLC Cost of INR 36 Crs during the quarter. C/I excluding PSLC at 73.3% vs. 73.6% last quarter despite NIM compression

Breekup of Operating Evpenses	Q	uarter Ende	Growth		
Breakup of Operating Expenses	Q2FY24	Q1FY24	Q2FY23	Q-o-Q	Y-o-Y
Staff	892	946	824	-5.7%	8.2%
Business Volume linked	438	462	403	-5.3%	8.6%
IT	266	256	252	3.9%	5.3%
Premises	239	222	207	7.8%	15.7%
Professional Fees <sup>2</sup>	262	262	256	0.0%	2.1%
Others <sup>2</sup>	238	175	133	35.7%	79.3%
Total	2,334	2,322	2,075	0.5%	12.5%

<sup>&</sup>lt;sup>1</sup> Certain identified Interchange expenses have been netted off against Interchange Income from Q1FY24. Previous period figures have been re-classified accordingly.

<sup>&</sup>lt;sup>2</sup> Certain expense lines in Others have been re-classified into Professional Fees. Historical figures have been restated accordingly

### **Provisions and P&L**



- Provision costs for Q2FY24 down by
   9.6% Y-o-Y
  - Non-Tax provisions down 14.1% Y-o-Y
- Gross Slippages for Q2FY24 at INR 1,199
   Crs v/s. INR 896 Crs in Q2FY23 and INR 1,430 Crs in Q1FY24
  - Slippages Net of Recoveries and Upgrades at INR 543 Crs v/s. INR 764 Crs last quarter
- Provision for Investments include redemption from Security Receipts at INR 585 Crs with provision write back of INR 315 Crs
- Resolution momentum continues to be strong with Total Recoveries & Upgrades for Q2FY24 at INR 1,352 Crs
- NNPA + net carrying value of SR as % of Advances at 2.0% v/s. 2.4% in Q1FY24

Prock up of Provinions	G	uarter Ended		Growth		
Break up of Provisions	Q2FY24	Q1FY24	Q2FY23	Q-o-Q	Y-o-Y	
Operating Profit/(Loss)	801	818	790	-2.1%	1.4%	
Provision for Taxation	76	116	55	-34.5%	38.3%	
Provision for Investments	(286)	144	70	NM	NM	
Provision for Standard Advances	(39)	(72)	83	-46.0%	NM	
Provision for Non Performing Advances	767	314	525	144.2%	46.2%	
Other Provisions	58	(26)	(94)	NM	NM	
Total Provisions	576	476	638	21.1%	-9.6%	
Net Profit / (Loss)	225	343	153	-34.3%	47.4%	
Return on Assets (annualized)	0.2%	0.4%	0.2%			
Return on Equity (annualized)	2.2%	3.3%	1.8%			
EPS-basic (non-annualized)	0.08	0.12	0.06			

### **Balance Sheet**

# All figures in INR Crs



- Balance Sheet grew 9.2% Y-o-Y
  - C/D ratio at 89.2% v/s. 96.1% in Q2FY23 and 91.3% in Q1FY24
- Advances growth at 8.7% Y-o-Y.
   Normalized for ARC sale, Advances
   Growth at 11.2% Y-o-Y
- New Sanctions / Disbursements of INR
   28,077 Crs in Q2FY24

Disbursements	Q2FY24
Retail Assets	11,149
Rural Assets	1,208
SME <sup>1</sup>	7,666
Mid Corporate	1,440
Corporate	6,614

Balance Sheet	30-Sep-23	30-Jun-23	30-Sep-22	(Q-o-Q) %	(Y-o-Y) %
Assets	365,223	355,754	334,496	2.7%	9.2%
Advances	209,106	200,204	192,300	4.4%	8.7%
Investments	76,204	70,971	57,973	7.4%	31.4%
Liabilities	365,223	355,754	334,496	2.7%	9.2%
Shareholders Funds	41,443	41,161	34,427	0.7%	20.4%
Total Capital Funds	44,629	45,048	41,209	-0.9%	8.3%
Deposits	234,360	219,369	200,021	6.8%	17.2%
Borrowings	70,726	74,747	76,495	-5.4%	-7.5%

Break up of Deposits	30-Sep-23	30-Jun-23	30-Sep-22	(Q-o-Q) %	(Y-o-Y) %
CASA	68,957	64,568	62,073	6.8%	11.1%
Current Account	32,433	30,477	27,400	6.4%	18.4%
Savings Account	36,524	34,090	34,673	7.1%	5.3%
CASA Ratio	29.4%	29.4%	31.0%		
Term Deposits	165,403	154,802	137,948	6.8%	19.9%
Certificate of Deposits	0	197	1,910	NM	NM
Total Deposits	234,360	219,369	200,021	6.8%	17.2%

10

<sup>&</sup>lt;sup>1</sup> Includes sanctions/ limit set-ups

# **Break up of Advances & Deposits**



- Sustained Granularization of Balance Sheet:
  - Retail Advances mix at 48.0% v/s.41.1% in Q2FY23 and 47.2% in Q1FY24
  - CASA + Retail TDs<sup>1</sup> at 58.4%
  - Average daily CA for Q2FY24 grew by 19.7% Y-o-Y
  - Average daily SA for Q2FY24 down by 3.8% Y-o-Y
    - Decline has been led by bulky SA accounts

Accounts with SA AMB	Y-o-Y Growth
<1 Crs	12.9%
1-2 Crs	20.6%
2-5 Crs	30.8%
5-10 Crs	-1.4%
>10 Crs	-37.1%

- ~391K Retail CASA Accounts opened in Q2FY24
- Excluding CDs, Deposit Growth at 18.3% Y-o-Y

Segmental Break up of Advances	30-Sep-23	30-Jun-23	30-Sep-22	Q-o-Q Growth (%)	Y-o-Y Growth (%)
Retail	100,441	94,445	78,954	6.3%	27.2%
SME	30,979	28,899	24,784	7.2%	25.0%
Mid corporate	29,294	27,342	23,121	7.1%	26.7%
Corporate	48,393	49,518	65,442	-2.3%	-26.1%
Total Net Advances	209,106	200,204	192,300	4.4%	8.7%

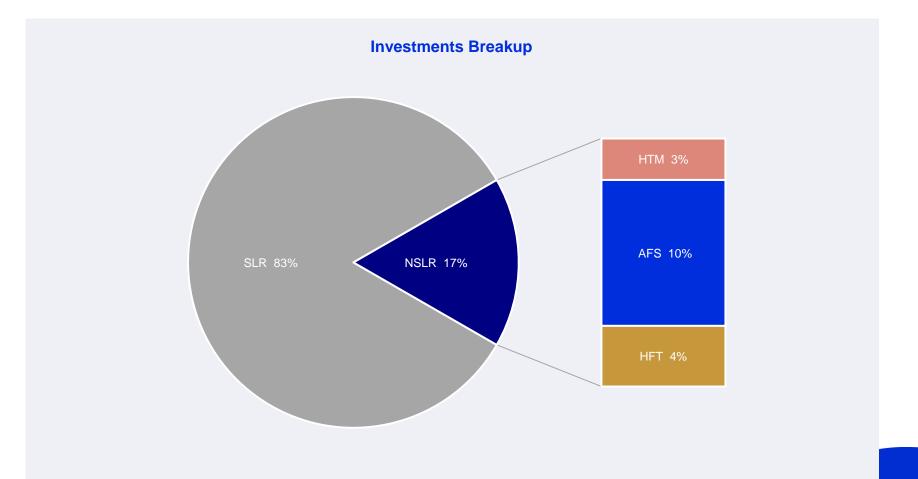
Segmental Break up of Deposits <sup>2</sup>	30-Sep-23	30-Jun-23	30-Sep-22	Q-o-Q Growth (%)	Y-o-Y Growth (%)
Retail Deposits	120,838	114,334	98,010	5.7%	23.3%
Retail CASA Ratio	34.8%	34.8%	37.7%		
Wholesale Deposits	93,528	88,948	83,968	5.1%	11.4%
Wholesale CASA Ratio	20.5%	21.1%	21.5%		
Government Banking Deposits	19,994	15,890	16,132	25.8%	23.9%
Government Banking CASA Ratio	38.9%	38.0%	43.9%		
Total Deposits	234,360	219,173	198,110	6.9%	18.3%

<sup>&</sup>lt;sup>1</sup> Based on Balances </= INR 2 Crs on an Account Level; <sup>2</sup> Excluding Certificate of Deposits; basis internal business segmentation

# **Break up of Investments**

**✓YES BANK** 

- Total Net Investments at INR 76,204 Crs
  - SLR INR 63,539 Crs
  - NSLR INR 12,665 Crs
    - Standard Performing INR 7,920
       Crs: ~99% Rated AA and above
    - Security Receipts INR 2,353 Crs
    - Others<sup>1</sup> INR 2,392 Crs



# **NPA Highlights**



- Gross NPA Ratio at 2.0% flat Q-o-Q
- Gross Slippages for Q2FY24 at INR 1,199 Crs v/s. INR 896 Crs in Q2FY23 and INR 1,430 Crs in Q1FY24
  - Slippages Net of Recoveries and Upgrades at INR 543 Crs v/s. INR 764 Crs last quarter
- Including Technical W/O, Provision Coverage Ratio (PCR) at 72.1%

Asset Quality Parameters	30-Sep-23	30-Jun-23	30-Sep-22
Gross NPA (%)	2.0%	2.0%	12.9%
Net NPA (%)	0.9%	1.0%	3.6%
Provision Coverage Ratio excl. Technical W/O (%)	56.4%	48.4%	74.7%
Provision Coverage Ratio incl. Technical W/O (%)	72.1%	67.8%	84.0%

Segmental GNPA	30-Se <sub>l</sub>	p-23	30-Jun-23		30-Sep-22	
Segmental SNI A	GNPA	(%)	GNPA	(%)	GNPA	(%)
Retail	1,413	1.4%	1,224	1.3%	1,197	1.5%
SME	452	1.4%	386	1.3%	739	2.9%
Mid corporate	219	0.7%	210	0.8%	497	2.1%
Corporate Banking	2,236	4.5%	2,253	4.4%	24,986	29.6%
Total	4,319	2.0%	4,073	2.0%	27,419	12.9%

Movement of GNPA	30-Jun-23	Movement				30-Sep-23
MOVEMENT OF GIVEA	Opening <sup>1</sup>	Additions	Upgrades	Recoveries	Write Offs	Closing
Retail	1,227	820	266	72	297	1,413
SME	383	171	91	11	0	452
Mid corporate	210	74	52	13	0	219
Corporate	2,253	134	125	26	0	2,236
Total	4,073	1,199	534	122	297	4,319

<sup>&</sup>lt;sup>1</sup> Opening GNPA includes impact of reclassification of segments during the quarter

## **Summary of Labelled & Overdue Exposures**



- Slippage of INR 55 Crs in Q2FY24 from Standard Restructured Advances pool of Q4FY23
- Recovery, Upgrades and Repayments from Standard Restructured accounts amounted to ~INR 167 Crs
- Security Receipts Redemptions during the quarter aggregated to INR 585 Crs
  - Provision Coverage on Security Receipts at 64.8%
- Overdue book of 31-90 days flattish Q-o-Q at INR 3,898 Crs vs. INR 3,863 Crs in Q1FY23

Portionless	<b>30-S</b>	ер-23	30-Ju	un-23	30-Sep-22	
Particulars	Gross	Provisions	Gross	Provisions	Gross	Provisions
NPA	4,319	2,434	4,073	1,972	27,419	20,493
Other Non Performing Exposures	7,882	4,596	8,579	4,853	8,424	6,814
NFB of NPA accounts	1,066	205	1,209	217	1,340	295
NPI	135	63	146	63	4,961	4,711
Security Reciepts	6,681	4,329	7,224	4,573	2,123	1,808
Total Non Performing Exposures	12,201	7,030	12,652	6,825	35,843	27,307
Technical Write-Off <sup>1</sup>	2,446	2,446	2,451	2,451	15,995	15,995
Provision Coverage incl. Technical W/O		64.7%		61.4%		83.5%
Std. Restructured Advances <sup>2</sup>	4,499	442	4,682	468	5,928	615
Erstwhile	274	51	298	52	1	0
DCCO related	1,469	73	1,489	74	1,520	76
MSME	473	48	539	54	828	83
Covid	2,283	269	2,355	287	3,579	456
Other Std. exposures <sup>3</sup>	333	116	353	123	162	57
61-90 days overdue loans	2,421		2,594		3,380	
Of which Retail	908		705		445	
31-60 days overdue loans	1,477		1,269		1,129	
Of which Retail	1,150		1,034		866	

<sup>&</sup>lt;sup>1</sup> Comprises only Corporate Accounts

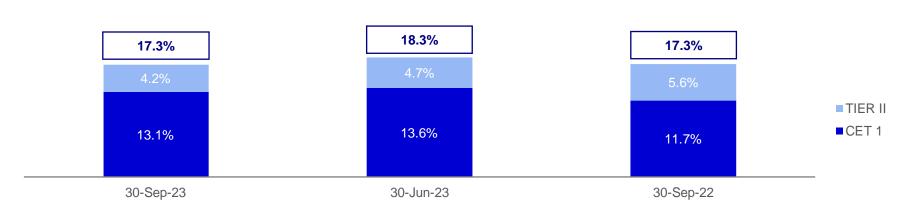
<sup>&</sup>lt;sup>2</sup> Already Implemented as of respective date; Erstwhile category represents Standard Restructured accounts and does not include withdrawn categories such as SDR, S4A etc.

<sup>&</sup>lt;sup>3</sup> Where provisioning has been made as per requirement of RBI circular on Prudential Framework for Resolution of Stressed Assets dated June 7, 2019

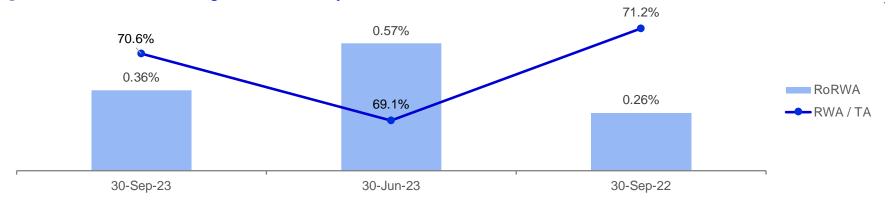
### **CET 1 Ratio at 13.1%**



1 Bank's Capital Adequacy Ratio 1



2 RWA to Total Assets trending lower and Risk Adjusted Returns



CET 1 Ratio at 13.1%

Post full warrant conversion ~110 bps to further accrue to CET I ratio

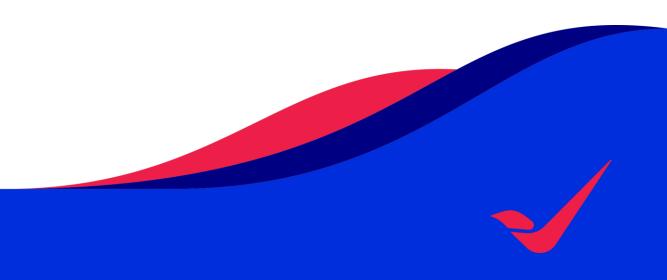




# **Contents**

Financial Results Update

**YES BANK Franchise** 



### **Retail Bank:**

### Full spectrum retail bank growing with strong momentum





59% of branches in Top 200 deposit centers

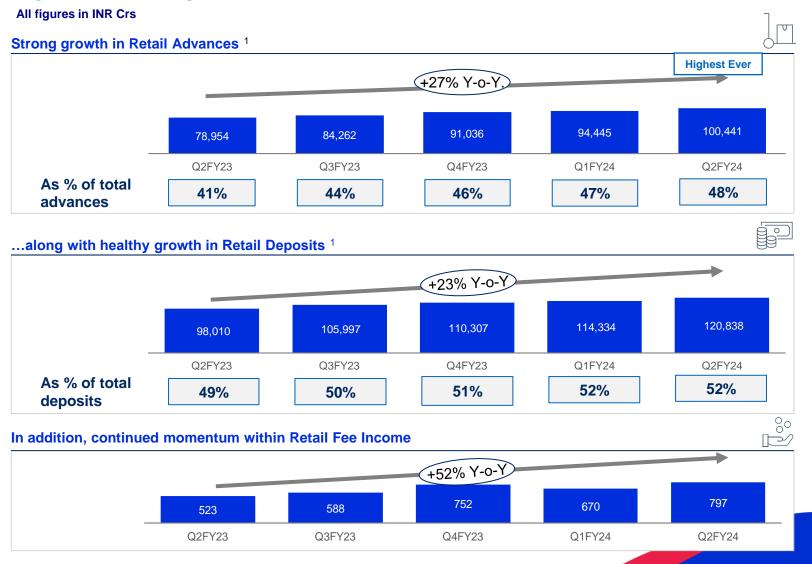
Cater to all
customer
segments (HNI,
affluent, NRIs,
mass, rural and
inclusive banking)
with full product
suite

~90% of transactions via digital channels

Leadership / significant share in payment and digital businesses

(UPI, AEPS, DMT)

Advanced scorecards and analytics being leveraged across underwriting and engagement



<sup>&</sup>lt;sup>1</sup> Basis Internal Business Segmentation; excludes SME Advances and Government Banking Business – prior period figures appropriately restated

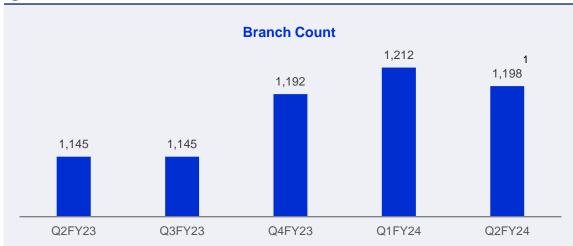
## **Branch Banking:**

### Expanding Footprint, Enhanced Digital CX & Growth in Granular Deposits



All figures in INR Crs









#### **Assisted Digital**

- 93% SA, 85% Sole Proprietor CA opened digitally
- CA digital onboarding for Individuals, Sole Proprietors, CoS & LLP
- Key USP: Auto fetch from online channels like GST,IEC, MCA etc. for KYC validation & seamless UX

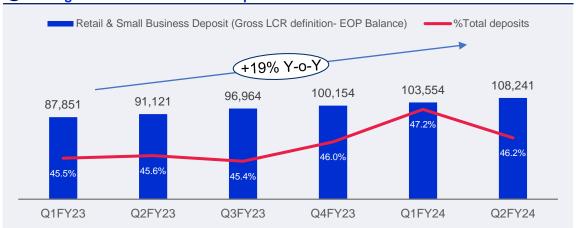
#### **Digital Co-origination enabled across CA & SA onboarding**

- Co-sourcing of demat & trading account with SA
- Co-origination of SA & Merchant Acquiring (POS) with CA

#### **DIY with VKYC**

- End to End STP journey for digital account opening
- Key USP: Intuitive UI / UX for consultative onboarding

### 3 Strong momentum in Granular Deposits



Servicing & Cross Sell

#### <u>Servicing</u>

 More than 80 straight through digital service journeys available for all banking and loan requirements e.g., PAN / Email / Address / Nominee Update, Debit Card Reissuance, Re-KYC, Foreclosure statement, Loan repayment schedule, Card transaction control etc.

#### **Cross Sell**

- End-to-end digital journeys for Fixed deposit, Credit card, Personal loan, 3-in-1 trading, Mutual fund & Insurance etc.
- Journeys available across DIY and Assisted

<sup>&</sup>lt;sup>1</sup> 29 Branches converted to BCBO during the quarter

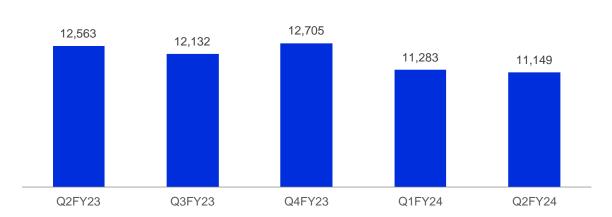
### **Retail Assets:**

### Fast growing diversified book

All figures in INR Crs



#### 1 Retail asset disbursements momentum continues



#### 3 On the back of purposeful digital investments



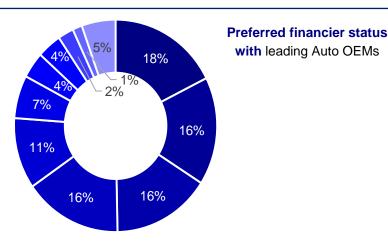


- Expanded Product offerings through launch of Education Loan
- Loan in seconds (LIS) platform and front-end automation initiatives (Yes Robot) have resulted in lower TAT along with higher productivity
- Adopted the account aggregator ecosystem as FIU / FIP to capitalize on consent layer of India stack
- Sales Force implementation helping in process improvement and customer delight
- Pre-qualified Gold Loan OD for existing customers 24x7 digital process

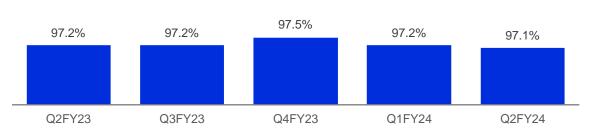
#### 2 Diversified retail book<sup>1</sup>



- Personal Loans
- Secured Business Loans
- Auto Loans
- Commercial Vehicle Loans
- Construction Equipment Loans
- Credit Cards
- Rural Banking
- Business Loans
- Healthcare Finance Loans
- Others



#### 4 Strong focus on book quality & collections



- High share of secured loans in Retail Assets book: nearly 80%, with healthy LTV ratios:
  - Avg. LTV for Affordable Home Loan ~66%
  - Avg. LTV for LAP ~56%

<sup>1</sup> Split basis gross retail advances

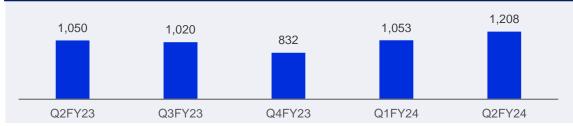
## **Rural Assets:**

### Deepen the penetration in emerging rural markets & generate Agri PSL



All figures in INR Crs





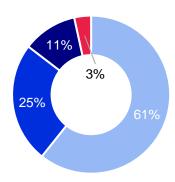
- 100% book qualifies under granular PSL lending
- Product suite to cater to all segments of semi urban/ rural ecosystem
- Parameterized lending in the granular book for faster disbursements

#### 2 Robust Farmer financing book & improved collections in Women Microfinance book

- High quality farmer financing book with NPA of 1.1%
- NPA <1% in the Women Microfinance book generated post–COVID (disbursements on or after April 1, 2020; constitute ~100% of total book) inline with the microfinance industry standards
- Collection efficiency in Women Microfinance book is around 100%
- On ground portfolio monitoring/ trigger-based monitoring by an independent risk monitoring team

#### 3 Capturing Rural value chain with geographic diversification

#### **Book Split (value) by segments**



- Farmer financing (KCC + Farm Mechanization)
- Women Microfinance
- Institutional MFI financing
- MSME financing

- Diversified portfolio across
   ~230 districts in 17 states
- Rich pedigree of working with credible BC partners
- Grid based framework for MFI lending (Parameters include AUM size, capital adequacy, external rating, delinquency, diversification etc.)

#### 4 Analytics for expansion towards paperless processing

- Digital & Analytics to enhance customer experience / reduce TAT
  - Digital on-boarding, dedicated LMS for rule based sanctions & disbursements and geotagged based monitoring
  - Usage of Bureau data up to PIN code level for geographical expansions & periodic portfolio scrub to monitor portfolio health
  - Leveraging Fintech/ digitechs for underwriting and risk management

Book size: INR 5,893 Cr

## **SME Banking:**

### Granular book creation with a solution led approach

All figures in INR Crs



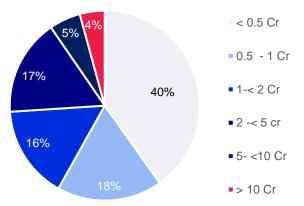




- Collateral backed products constitute 82% of the book
- Surrogate program is driving small ticket exposures and facilitating faster TAT
- Healthy book quality 30+ overdue <2%</li>

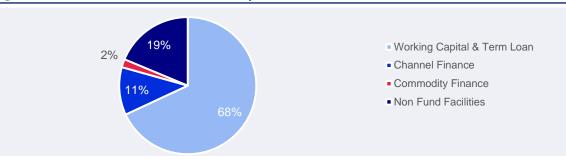
#### 3 High quality & well diversified granular book

#### **Book Split by Ticket Size (By count of customers)**



- Granular book creation: 58% customers having exposure less than 1 Cr
- Distributed portfolio leading to reduced concentration risk
- Portfolio secured by collateral in addition to primary security of stock & book debts
- EWS for portfolio monitoring

#### 2 Funded and Non-Funded Book composition



- Sustainable book: 87% book contribution from Secured products (working capital, overdraft, term loan etc.)
- Healthy mix of Non-funded facilities at ~19%, Book has grown by 33% YoY and 8% QoQ
- 93%+ book is PSL compliant

#### 4 Digital and product innovation at fulcrum of the franchise

- CGTMSE: Limit increased from 2 to 5 Crs; Funding to New-to-Credit segment started
- Launched Digi OD: Pre-approved offering of high yielding OD product up to 15 lacs for ETB Customers
- Score based templated lending extended to 7.5 cr for faster TAT and curated offering
- Digital documentation: Automated prefilled FL and digital agreement generation from LOS system
- Fee collection digitized with automated real-time reconciliation, GST advice to Customer

### **Credit Cards:**

### Strong business growth and enhanced customer experience







#### 3 New Product Initiatives

#### **UPI on Credit Cards**



- Launched in Aug'23
- Additional virtual card to the existing base without additional COA
- Incremental spends through UPI credit card INR 105 Cr in Q2 FY24
- Highest SPAC of INR 14,500 of UPI card active customers



#### 35% of Term products sourced digitally in Sep'23

2x M-o-M growth in express loan on Credit Cards booking in Sep'23

#### 2 Growth in Acquisition and Cross sell

- Steady growth in new card acquisition leading to 28% Y-o-Y growth in customer base to reach ~1.65 million base
- Highest ever Spends of INR 5,726 Crs in Q2FY24. 51.5% YOY growth over Q2FY23
- Book size of INR 4,334 Crs at end of Q2FY24. 51% YoY growth over Q2FY23
- Improvement in Revenue per customer through Cross-sell. Highest ever Term book of INR 1,000 Cr+ in Q2FY24
- Highest ever Term booking of INR 250 Cr+ in Sep'23.

#### 4 Distribution Outreach and Digitization

- Launched a co-branded credit card with Freo Technologies in Sept'23.
- Digital acquisition contribution at 94% at the end of Q2 FY 24:
  - Went live with biometric verification for digital VKYC drop-offs in Jul'23.
  - Launched 'remote assisted journey' and 'pre-filled' feature on the digital acquisition platform in Jul'23
  - Initiated rationalization of credit card application fields in-order to reduce journey drop-offs.

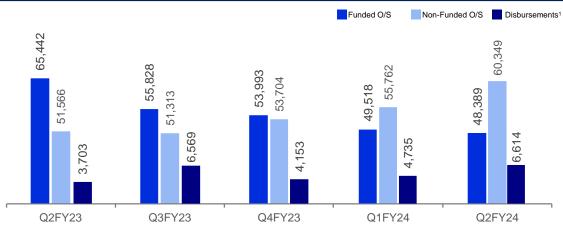
## Wholesale Banking:

### Granularization of incremental lending book

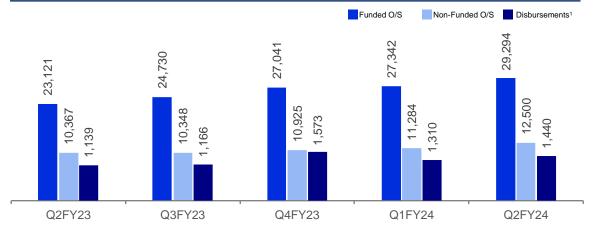
All figures in INR Crs







#### 3 Mid Corporate Break up – Granularity improving



#### 2 Providing tailored solutions to clients across business segments

### Large Corporates

- Team of 185 Relationship Bankers spread across 10 locations servicing 950 + corporates and a team of 29 Product Specialists across Renewables / Infra / Port / Road sectors / Loan syndication
- Focus on Trade borrowers: Letter Of Credits and Bank Guarantee of ~ INR 51,000 Crs- up 13% Y-o-Y and 9% Q-o-Q
- Focus on deposit mobilization from top corporates with average deposit (AMB) of ~ INR 38,000 Crs
- Continued de-risking of stressed exposure with reduction of ~INR 1,500 Crs in exposure achieved in Q2FY24
- New Credit Limits of INR 16,000 Crs sanctioned during Q2FY24, and 34 new corporate relationships added

#### Institutional & Govt Banking

- Team of 209 Relationship Bankers covering Financial Institutions and financial sector entities, Government entities and Multinationals
- Market leading position in cross border remittances
- Solutioning led wholesale liabilities franchise across Government entities, Cooperative sector, BFSI and Fintech
- Tailored custody services
- Granular advances growth with capital light fee driven business model

#### Mid Corporates

- Team of 332 members with a strong coverage with presence in 37 key locations
- Granular portfolio with a focus on knowledge banking
- Deeply entrenched in new-age entrepreneurship ecosystem by providing bespoke digital solutions, incubation and networking platforms

<sup>1</sup> Excludes movement of CC/OD/WCDL/Trade Rollovers

# **Large Corporates**



#### **Focus Sectors**

- Auto
- Chemicals
- Data Center
- Engineering
- Fertilizers
- FMCG
- Food & Agri

- Metals
- IT / ITFS
- Logistics & Warehousing
- Transport
- Healthcare & Pharma
- Renewables
- Steel

#### Pan India Presence

- Presence in 10 major locations
- Delhi
- Kolkata
- Mumbai
- Pune
- Ahmedabad



- Bengaluru
- Chennai
- Hyderabad
- Coimbatore
- Kochi

#### Portfolio Quality and Risk

- Higher proportion of well rated corporates in Advances
- Continued reduction in stressed book & improvement in portfolio rating
- Growth in Working Capital, Trade Flow business
- Focus on granularizing the portfolio.
- Average limit of new sanctions in Q2: INR 180 Crs
- ECLGS exposure is 1.7% of total LC exposure & 94% of LC borrowers haven't availed ECLGS.



#### Analytics

- Proactive EWS mechanism
- Detailed screening of new names prior to onboarding
- Focus on Trade Corridors for imports and exports business

#### **Products**

- Working capital Finance, Project Finance, Supply Chain Finance, FX and Derivatives.
- Growing non-fund book Letters of Credit, Bank Guarantees (~INR 51,000 Crs) from high quality Large Corporates
- 34 New Corporates onboarded in Q2FY24
- Digital, Collection & Payments, Liquidity
   Management Solutions for large corporates
- Major contributor to Bank's Liabilities business
- Onboarding new clients via Debt Capital Markets solutions
- Cross-sell via corporate salary accounts origination by Consumer Bank & Credit Cards from LC client base
- Focus on high credit quality and granular book for Project Finance portfolio

# **Institutional & Government Banking**



YES BANK's Institutional & Government Banking Group is divided into 7 segments

Anchoring the Wholesale liabilities franchise



# **Mid Corporates**





**Growth led by NTB and X-sell -** higher wallet share and productivity



Knowledge Sectors – Media & Entertainment, Gems & Jewellery, Food & Agri, Pharma, Chemicals, Auto ancillary, Logistics, Metals



ECOM Team
Unicorn and Soonicorn Focus



**Strong coverage –** presence in 37 key locations



Laser Sharp focus on portfolio quality



Initiatives to maintain Bank's Leadership Position in startup ecosystem through engagements like API banking, Customized Digital Solutions/UPI/PPI, Digital Escrow and Advisory Services (accelerator programs)



Sustainable growth in fund based book - Increase Term Loan share



Increase Fee contribution through

Augmenting credit & non-credit Trade/CMS income. Focus on digital channels like Trade On Net, digital banking, API integration.

Synergies with YSL, FASAR & Treasury



Customers provide a multiplier effect for Branch Banking offerings - YCOPS, Wealth, TASC, Credit Cards

## **Digital & Transaction Banking:**

Sustainable & Granular Revenues through Digital Payments, Trade Finance & Cash Mgt.



#### STRENGTHENING FRANCHISE

**95% of our Corporate CASA** is embedded with Digital & Transaction Banking Product & Solutions

2+ PPI\* in Corporates covers 82% CA, 97% CMS Thruput, 95% Trade FB\*, 88% Trade NFB\* & 96% EXIM\* flows

70% of all Lending Clients have 2+ TBG & DB Product Embedment

#### **BUSINESS HIGHLIGHTS**

**10%** Corp. CASA growth QoQ

2x Mandate executed in H1 vs FY'23

2x growth YoY in AUC 75% YoY growth in Corp. IBU CA 26% YoY growth in CMS Thruput 10% QoQ growth in NFB, FB and SCB

10% of TF Fees from NTB/NTT 20% QoQ growth in Non-Credit Trade Fees 27% QoQ growth in CMS, TF & DB Fee

Over 6 lakh users on IRIS in 2 months

#### PAYMENT & PRODUCT LEADERSHIP

Market Leadership – YBL processes 1 in 3 Digital Payment transaction in India

UPI - 38.1% Rank #1 | NEFT - 7.4% | IMPS - 9.6% | NACH - 12% | AePS - 23.8% Rank#1

2% growth in UPI, 95% in NACH & 39% growth in BBPS YoY

~22% Market Share in Bullion within the Banking Industry and ~8% Market Share in LRS

108% growth in Statutory payments150% growth in GST payments70% growth in EPFO payments

#### **SUPERIOR SERVICE**

~12 million queries and ~400k service requests managed by Yes Robot and Whatsapp Banking

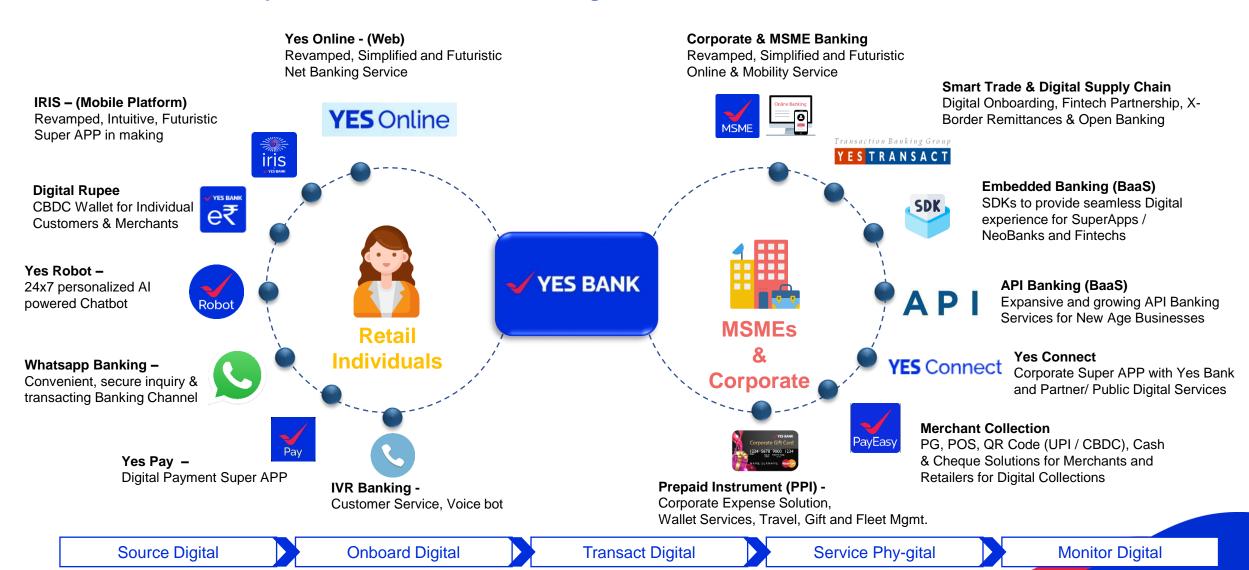
~100,000 client queries addressed successfully by our Corporate Client Management team

**90% of our Corporate CASA** clients is covered by dedicated Service Team, with query resolution at **93% First Time Right with 92% TAT adherence** 

# **Curated & Expansive Digital Interface**

### Enriched customer experience across all customer segments





# **Embedded (Connected) Banking**



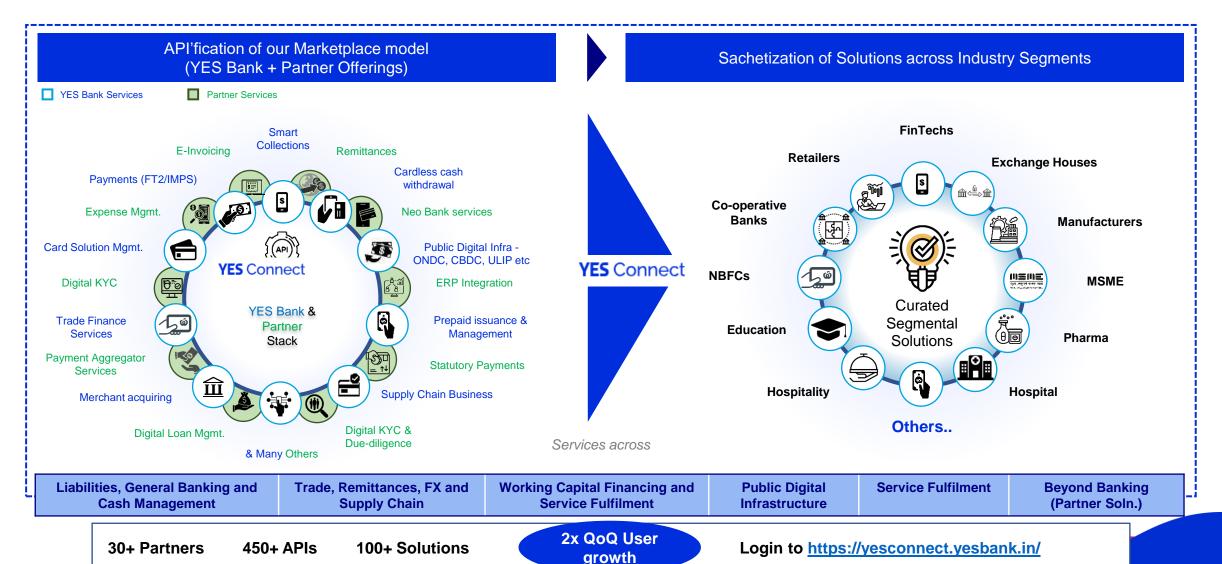


#### Partnership roadmap of Digital & Transaction Banking Source Digital Onboard Digital Transact Digital Service Phygital **Monitor Digital** Digital Acquisition at Scale Digital Client Onboarding API'fication of all Bank Products Digital tools for FTR query Digitalized reporting & MIS thru Partnerships -& Product Setups resolution at low-cost model Create STP journeys for Liability End-to-end digital Sales force CA-SA accounts, Supply Digital a/c Opening & Asset products Al led Service resolution Chain, Cards, Retail ML led Digitalized Assets, etc with Instant a/c FinTech Partnership & integration Compliance, FRM, AML Operations Connected Banking creating a Digital Acquisition funnel 85% 200% 450+ Yearly Run-rate Yearly Run-rate API Stack 50+ Large Strategic partnerships in Pipeline, 30 +FinTech Partnerships 10+ under active Implementation Future ready for both BaaS & BaaP Models FY'21 FY'22 FY'21 FY'22 FY'23 FY'23 New To Bank Clients Thruput in Cr Quantum Force Multiplier for Inorganic Client Acquisition across... Current **Business** Working Loan against X-border Credit Commercial Saving Personal Deposits **Supply Chain** Wealth Mamt **FX Cards** Cards Capital Loan Account Account Loan Loan Securities remittance Card

# **YES Connect: Enriched Customer Experience**



### **Super App for Businesses**



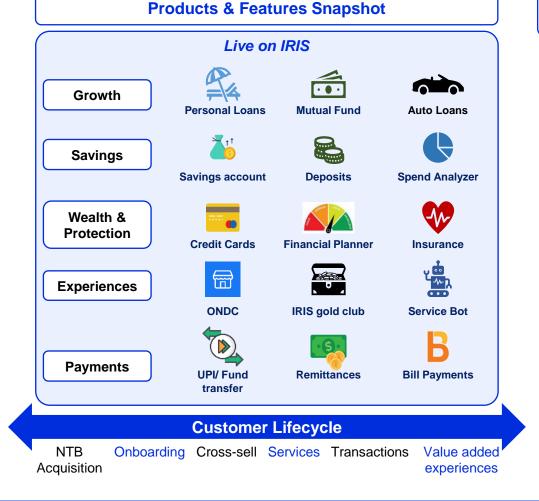
# IRIS: Enriched customer experience Super APP for Retail Customers



- IRIS is a native API-led mobile platform offering banking on fingertips across customer lifecycle (100+ features)
- Leveraging 30% mobile native consumers + Digital India stack to build a highly scalable and low C2I digital business model

#### **Key Differentiators**

- India's first banking app built on co-creation
- Simple & intuitive design
- Significantly enhanced and superior banking experience with acquisition & onboarding journeys
- Complete customer lifecycle with hyperpersonalized financial experiences



#### Launched in Aug'23

6+ lac users within 2 months of launch



Targeting 30% of new digital acquisition of the bank in near-term.

# Strategically leverage Public Digital Infrastructure

### Contributing to building new-age India through collaboration on Key Digital Initiatives







**Account Aggregator (AA)** 



**Open Credit Enablement Network (OCEN)** 

#### **Principle Objectives**

Consent Layer for Data sharing system making lending and wealth management faster

Creating a common language for collaboration and partnership with Loan Service Providers (LSPs)

An initiative of the government to democratize digital commerce built on Beckon protocol

Sovereign digital Currency

**Democratizing logistical information to** augment supply chain

Continuous innovation and engagement for the evolving BFSI sector

#### **YES Differentiators**

Curated & Expansive offerings

Digital Cash flow financing (WIP)

Leverage Market Ecosystem

Efficient Cash Management

Data Driven Solutioning



Transaction at Reliance Retail Outlet, Transaction at VARAHI Limited, with Mumbai



Seller APP



Patna Municipal Corporation CBDC launch with Yes Bank



RBI Governor Shaktikanta Das at Yes Bank's G20 booth showcasing CBDC Application

Government **Digital Ecosystem** 



**Central Bank Digital Currency** (CBDC)

**Open Network for Digital** 

**Network (ONDC)** 

**CBDC W- Pilot G-Sec. CBDC R- eRupee wallet** 

Enabling Cross-Boarder Payments, Other used-cases



Shri Piyush Goyal visiting Yes Bank stall on ULIP Yes Bank is one of the first Banks to partner with GOI on ULIP



**Unified Logistics Interface** Platform(ULIP)

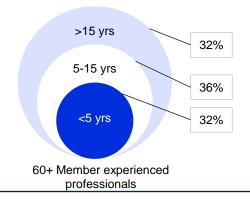


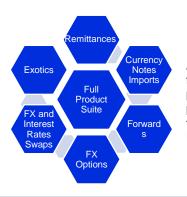
**Regulatory Sandbox** 

# Financial Markets — Customised solutions for clients

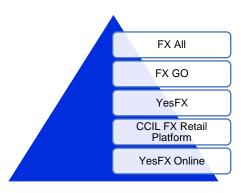


**FX Sales** 





Active FX trading desk for market making providing best in class pricing for customer transactions and Propriety trading



Available across digital platforms for Rate booking

Retail Contributes 50% of overall income

## Connect with a wide range of Large/Mid-Size Issuers

Corporates

NBFCs & FIs

Banks

InvITs

#### Gsec/ SDLs/ IRS/ Vanilla Bonds / Commercial Paper

High Yield Credits

**Project Bonds** 

IRF and OIS
InvITs & Bank / NBFC

**Comprehensive Product Suite** 

Bank / NBFC Debt

Securitization / Credit

**Enhanced Structures** 

**Hedging Products like** 

Numerous maiden issuances & multiple repeat mandates

#### **Diversified Investor Connect**

- Mutual Funds
- Banks
- Insurance Companies
- NBFCs
- Private Wealth Management
- Retiral Funds
- Corporate Treasuries
- Alternate investment Funds
- FPIs
- UCBs & RRBs

#### **Our Experience**

- 100+ Years of collective Team experience
- Transactions originated since inception

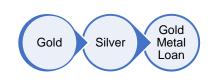
  First-time issuers
  - 50+ introduced to Debt Capital Markets

**Bullion Desk** 

**Debt Capital** 

**Markets & PD** 







- 3<sup>rd</sup> Largest Bank for Bullion in India
  - Extended specialized desk coverage
- Pioneered the first INR settlement trade between India and UAE

### **Robust Governance Structure – Board Members**



#### **Eminent and Experienced Board**



Rama Subramaniam Gandhi Non-Executive, Part time Chairman, Independent Director



**Atul Malik** Independent Director



**Sharad Sharma** Independent Director



Sadashiv Srinivas Rao Independent Director



Sanjay Kumar Khemani Independent Director



**Prashant Kumar** Managing Director & CEO



Independent Director



**Rekha Murthy** Independent Director



**Rajan Pental Executive Director** 



Sandeep Tewari Nominee Director appointed by SBI



**Thekepat Keshav Kumar** Nominee Director appointed by SBI



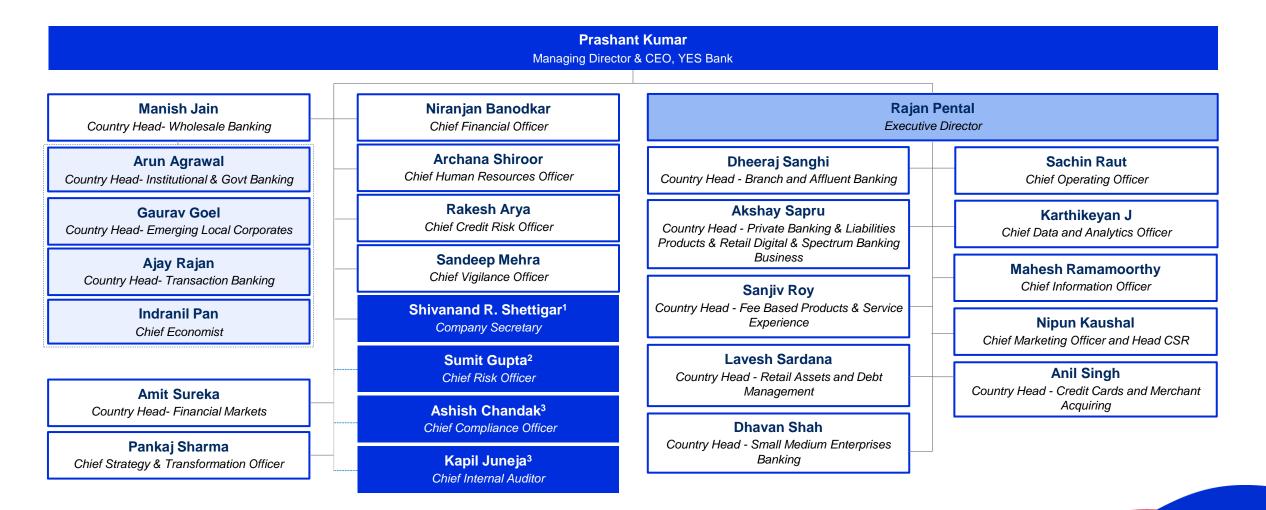
Shweta Jalan<sup>1</sup> Non- Executive Director



Sunil Kaul<sup>2</sup> Non- Executive Director

# **Professional and Seasoned Management team**





<sup>1</sup> Reports directly to the Chairman of Board

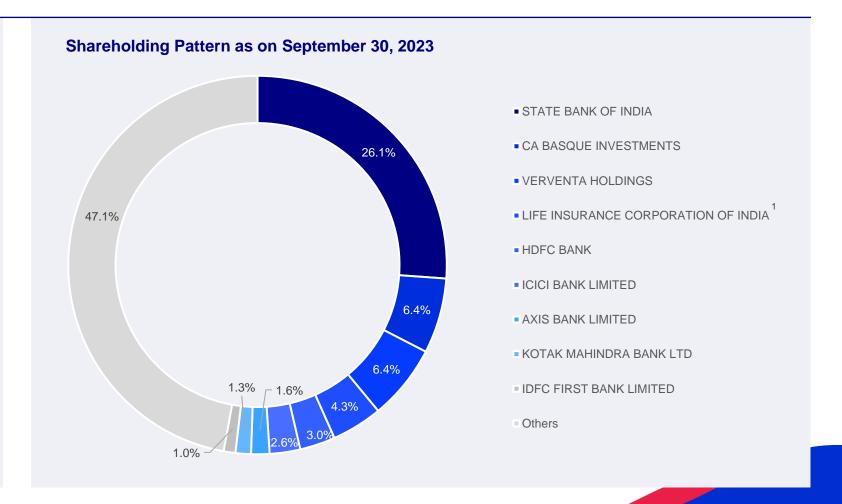
<sup>2</sup> Reports directly to the Risk Management Committee of the Board

<sup>3</sup> Reports directly to the Audit Committee of the Board

# **Strong Investor base**



Well diversified Investor base:					
Category	%				
Banks	35.9%				
FDI	12.9%				
Resident Individuals	29.7%				
FPI's	10.5%				
Body Corporates	3.5%				
Insurance Companies	4.6%				
Others	2.9%				
TOTAL	100.0%				



<sup>1</sup> LIC along with its various schemes

# Responsible franchise committed to a purposeful ESG agenda







#### **Key Highlights**

First Bank globally with an ISO 14001:2015 certified Environmental Management System covering 832 facilities

First Indian Bank to measure and report financed emissions of its electricity generation loan exposure and develop targets to align with SBTi well-below 2°C scenario

First Indian Bank to be a Founding Signatory to UNEP FI Principles for Responsible Banking, striving to align its business strategy with the Paris Climate Agreement and Sustainable Development Goals

**Green and social financing** towards renewable energy, electric vehicles, SMEs, rural farmers and women entrepreneurs

Building Resilience against ESG risk



Capitalizing on Sustainable Finance opportunities Addressing Climate & ESG Risk

Instituted an Environment and Social Risk Management System (ESMS) to integrate E&S risks into overall credit risk assessment framework

Net zero by 2030

Committed to reduce greenhouse gas (GHG) emissions from operations to net zero by 2030. Switched to renewable energy at the Bank's headquarters, YES BANK House

3 Robust ESG governance & disclosures

Board – level CSR and ESG committee; Executive – level Sustainability Council led by MD &CEO

ESG-linked KPIs for Top Management

Comprehensive sustainability disclosures aligned to BRSR, GRI and TCFD recommendations

4 Engaging stakeholders

Member of Indian Banks' Association Standing Committee on ESG

5 Promoting sustainable finance

Launched India's first Green Bond and first Green Fixed Deposit

## **Strong people focus:**

# Stable leadership with focus on up-skilling talent, objective performance management & enabling employee flexibility



Leadership Development



- Employees in C-Suite, Leadership, Executive and Senior grades with average vintage of ~ 9 years within the Bank combined with top talent from the industry.
- During the quarter, an exclusive batch of Inner Engineering Program, in partnership with ISHA Foundation, was conducted for select leaders. This intensive program was designed to help leaders through inner reengineering using the ancient science of Yoga.
- With an objective of further strengthening our leadership pipeline, Emerging Leaders Program (ELP) was conducted across locations. The program focuses on aspects of leadership such as Leading Self, Leading Others and Managing Business.

Knowledge Managemen



- YES School of Banking focusses on role and skill-specific training and certifications. Total 1,53,732 training days were clocked in H1 FY24 with an average of 5.37 training days per employee.
- Sessions were conducted under the 'Know Your Bank' series to help employees get a better understanding
  of the key Business Units, products, processes and policies of the Bank. Over 1400 YES Bankers
  attended the sessions on Digital Rupee and YES Foundation, conducted in Q2.
- Over 150 participants from Operations and Service Delivery team have been trained so far in FY 24 under the 'Collaborate - On the Job Learning Journey' which aims at promoting cross functional synergies within different verticals...
- With an objective of providing a safe workplace and improving occupational health & safety of employees, community and customers, participants from Infrastructure and Facilities Management, Human Capital Management and Operations & Service Delivery teams attended the 'ISO 45001 certification' training program
- Retail Assets Direct Sales Team Gurukul Program was conducted to help orient the outsourced resources in Retail Assets Team to the job role, various business processes and best practices such as on form filling guidelines, ensuring First Time Right.

D & I Initiatives

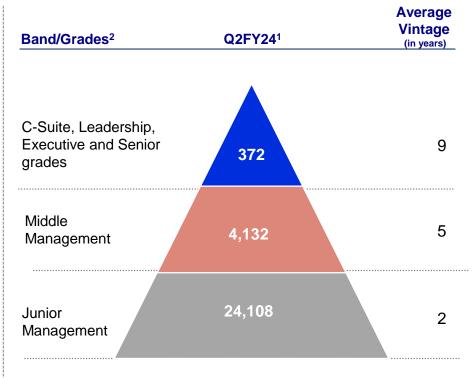


'Vividhata' - a focused workshop on **Diversity, Equity and Inclusion (DEI)** was designed for HR Professionals at the Bank managing Corporate Businesses. The team deliberated on the Importance of creating and nurturing a culture of DEI within the organization.

**Employee Engagement** 



- In Q2 FY24, over 500 employees received rewards and 1500+ appreciation messages / wishes were
  exchanged on the Bank's recognition and rewards portal- YES League of Excellence.
- The Bank celebrated the spirit of Independence Day through various employee engagement sessions: Patriotic Rhythm- music and dance session; Veteran Voices-Unveiling The Experience- an Interactive session with a Veteran Special forces Brigadier.
- The Bank continued its focus on employee physical and mental well -being through regular Yoga Classes, participation in Chess, Carrom and Table Tennis Tournaments, Workshop on Sound Healing,



Total headcount of **28,614** with a net addition of **1097** staff over the headcount of March 31, 2023

28.612

<sup>1</sup> Data as on September 30, 2023

Total

<sup>2</sup> This excludes MD & CEO and Executive Director

# **Credit Rating**



**ICRA Downgrades** 

Basel II Upper Tier II to D from BB

**INDIA** Ratings Outlook-keeps

agencies at all time Ratings Watch

March 18, 2020

**CARE Downgrades** 

Outlook-Credit Watch with Evolving (RWE) Developing Implications

June 2020

**INDIA Ratings Upgrades** 

September 2020

Basel II Upper Tier II to D from C BASEL III Tier II to BBB- from B+ Infrastructure Bonds to BBB from BB -Long Term Issuer Rating to BBB from BB- Outlook-Stable

**August 27, 2020** 

**CARE Upgrades:** 

BASEL III Tier II to BBB from C BASEL II Upper Tier II to BB+ from D CARE Upgrades

BASEL II Lower Tier II to BBB from B issuer rating to A-Infrastructure Bonds to **BBB** from B

**November 9, 2020** 

from BBB+ with a Positive outlook

October 2022

**Senior Rating Upgrade:** CARE: A from A-

October 2023

March 16, 2020

Ratings across all

lows March 2020

Moody's **Upgrades** issuer rating to

Caa1 from Caa3 with a positive outlook

March 24, 2020

**ICRA Upgrades:** BASEL III Tier II to BB

BASEL II Upper Tier II to BB from D from Caa1 with a BASEL II Lower Tier II to **BB+** from D stable outlook

Infrastructure Bonds to BB+ from D Short Term FD/CD Programme to

A4+ from D

August 3, 2020

Moody's Upgrades ICRA Upgrades

issuer rating to B3

BASEL II Tier I to BB+ from D BASEL II Upper Tier II BB+ from D BASEL II Lower Tier II BBB from BB+

BASEL III Tier II to BBB- from BB

BASEL III AT 1 to C from D

Infrastructure Bonds to BBB from BB+

November 10, 2021

**Moody's Upgrades** 

issuer rating to **B2** from B3 with a

Positive outlook

August 2022

Senior Rating & Outlook Upgrade: ICRA: A-; Positive

India Ratings: A-; Stable

CRISIL: A-; A1+ short term; Positive

Moody's: Ba3; Stable

August 2023

Senior Rating Upgrade:

CRISIL: A from A-India Ratings: A from A-/

BBB+

International Rating	Long-term Cong-term					Outlook	Short-term	
Moody's Investors Service		Ba3					Stable	Not Prime
Domestic Rating		Long-term					Outlook	Short-term
	Bas	el III		Basel II		Infra Danda		
	AT I	Tier II	TI	UT II	LT II	Infra Bonds		
CRISIL		Α				Α	Positive	A1+
ICRA	BB	A-			A-	A-	Positive	
India Ratings		Α				Α	Stable	
CARE		Α				Α	Positive	A1+



# **Thank You**

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