

May 11, 2020

**National Stock Exchange of India Ltd**  
Exchange Plaza, 5th Floor  
Plot No:C/1, G Block  
Bandra Kurla Complex, Bandra (E)  
Mumbai – 400 051  
Scrip: RAMCOSYS

**BSE Ltd.,**  
Corporate Relationship Department  
Phiroze Jeejeebhoy Towers  
Dalal Street, Mumbai – 400 001  
Scrip: 532370

Dear Sir/Madam,

**Sub: Press Release**

Please find enclosed the press release, titled “**WT Partnership Australia bets big on Bots with Ramco**” which is being released to the press from our end.

The aforesaid intimation is also being hosted on the website of the Company [www.ramco.com](http://www.ramco.com).

Kindly take on record the same.

Thanking you,

Yours sincerely,  
For **RAMCO SYSTEMS LIMITED**

**VIJAYA RAGHAVAN NE**  
**COMPANY SECRETARY**

Encl: As above

**Ramco Systems Limited**

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[www.ramco.com](http://www.ramco.com)

Leading International Cost & Consultancy Firm,

## WT Partnership Australia bets big on Bots with Ramco

Implements Ramco HR & Global Payroll solution for simplified employee self-service transactions and enhanced user experience

**Sydney, AUSTRALIA/ Chennai, INDIA – May 11, 2020** – Global enterprise software specialist [Ramco Systems](#) announced that [WT Partnership Australia](#), a leading international cost and consultancy firm, has successfully implemented [Ramco HR and Global Payroll solution](#) in Phase I of the project, to replace the latter's legacy systems for its Australian operations.

Previously, WT Australia's HR and Payroll processes such as payroll reporting, compensation planning, HR letters, GL Reports were done manually. This made the processes susceptible to human errors, consumed time and required further verification. Adoption of Ramco's award-winning HR and Payroll solution has helped address these pain points through digital transformation and automation.

Ramco's cloud and mobile-based solution includes modules such as Core HR, Employee Induction, Leave and Time Management, Compensation Planning and Payroll. It is bundled with CHIA – Ramco's multi-lingual and intelligent chatbot that can handle a range of human resource and payroll functions, like a virtual assistant. The software is also adaptable, seamlessly integrating with third-party applications to best suit WT Australia's requirements.

**Karen Atfield, Organisational Strategy Manager – People & Culture, WT Partnership Australia**, said, "Our employees have taken a liking to CHIA since the first day and it is being extensively used for various HR requests such as leave, salary slips and expense claims in real-time. This has significantly enhanced the employee experience, which was WT Australia's focus. Our employees can now access their personal and work information seamlessly at any given time, resulting in employee productivity and efficiency."

Before going live, Ramco met WT Australia's requirements for enhanced cloud application security by conducting Vulnerability Assessment and Penetration Testing (VAPT) and further implemented CyberArk, a password management application for secure privileged access. The solution also addresses WT Australia's specific reporting requirements with custom reports and automated compensation planning and system-generated HR letters.

**Robert Groom, Chief Financial Officer, WT Partnership Australia**, said, "We are very pleased with the success of Phase I of the Ramco-WT Australia project and look forward to Phase II, which will extend Ramco's software to WT Australia's North American, Indian and Middle East subsidiaries. Ramco made our digital transformation process seamless and met with our stringent security requirements."

Commenting on the go-live, **Virender Aggarwal, CEO, Ramco Systems**, said, "I am happy to see the active usage of our self-service HR chatbot, CHIA across WT Australia. Being able to offer a Single Touch Payroll (STP) compliant Payroll software bundled with next-gen innovations and backed by our Global Payroll services reaffirms our credibility with our clients. We are confident that Ramco CHIA, will not just ease the life of the user but also enhance employee experience by delivering Artificial Intelligence-based automation in day-to-day activities."

Complete with chatbots, voice, and facial recognition-based workforce management, organizations can deploy Ramco HR with Global Payroll on-cloud, on premise or leverage as a managed service. The multi-tenant architecture with embedded intelligence and device agnostics features now serves more than 500+ clients

worldwide. With innovative concepts of Artificial Intelligence & Machine learning, Context-sensitive Pop-ups and Chatbots to carry out self-service, and Voice based HR transactions on Google Assistant & Alexa, Ramco has been setting the benchmark for Innovation in this segment. With statutory compliance across 45+ countries covering ANZ, Asia (including Japan & China), Middle-East & Africa, UK and Ireland, [Ramco's Global Payroll](#) is available in English, Japanese, Mandarin, Bahasa, Thai, Malay, Arabic among others.

**WT Partnership Australia:**

WT Partnership Australia is an award-winning international cost management consultant, quantity surveyor, sustainability consultant, asset and building consultant, PPP advisor and facilities manager. The organization's expertise covers the building, construction and infrastructure sectors, as well as the management of facilities and the provision of consultancy services.

**About Ramco Systems:**

Ramco is a next-gen enterprise software player disrupting the market with its multi-tenant cloud and mobile-based enterprise software in HR and Global Payroll, ERP and M&E MRO for Aviation. Part of the USD 1 billion Ramco Group, Ramco Systems focuses on Innovation and Culture to differentiate itself in the marketplace. On the Innovation front, Ramco has been focusing on moving towards Active ERP leveraging Artificial Intelligence and Machine Learning by building features such as **Talk It** - which allows transactions to be carried out by simple voice commands, **Bot it** – which allows users to complete transactions using natural conversations; **Mail It** – transact with the application by just sending an email; **HUB It** - a one screen does it all concept built to address all activities of a user; **Thumb It** – mobility where the system presents users with option to choose rather than type values and **Prompt It** – a cognitive ability which will let the system complete the transaction and prompts the user for approval.

With 1900+ employees spread across 24 offices, globally, Ramco follows a flat and open culture where employees are encouraged to share knowledge and grow. No Hierarchies, Cabin-less Offices, Respect work and not titles, among others are what makes the team say, Thank God it's Monday!

**Only APAC vendor to be positioned in Gartner Magic Quadrant for ERP, Cloud Financials, Cloud HCM and EAM;**  
**Leader in NelsonHall's NEAT Matrix for Next Gen Payroll Services;**  
**Winner Global Payroll Transformation Project of the Year – 2019 by Global Payroll Association;**  
**Winner of 2018 ISG Paragon Awards Australia, for 'Best Imagination' Award**

For more information, please visit [www.ramco.com/payroll](http://www.ramco.com/payroll)

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