

**March 02, 2023**

**National Stock Exchange of India Ltd.,**  
Exchange Plaza, 5<sup>th</sup> Floor  
Plot No:C/1, G Block  
Bandra Kurla Complex, Bandra (E)  
Mumbai – 400 051  
**Scrip: RAMCOSYS**

**BSE Ltd.,**  
Corporate Relationship Department  
Phiroze Jeejeebhoy Towers  
Dalal Street, Mumbai – 400 001  
**Scrip: 532370**

**Sub: Press Release**

**Ref: Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

Please find enclosed the press release, titled “**Etihad Engineering partners with Ramco Systems**” which is being released to the press from our end.

The aforesaid intimation is also being hosted on the website of the Company [www.ramco.com](http://www.ramco.com).

Kindly take on record the same.

Thanking you,

For **RAMCO SYSTEMS LIMITED**

**VIJAYARAGHAVAN NE**  
**COMPANY SECRETARY**

Encl: Press Release

**Ramco Systems Limited**

**Corporate Office:** 64, Sardar Patel Road, Taramani, Chennai 600 113, Tamilnadu, India.  
Tel: +91 44 2235 4510 / 6653 4000, Fax: +91 44 2235 5704 | CIN : L72300TN1997PLC037550

**Registered Office:** 47, P.S.K. Nagar, Rajapalayam 626 108, Tamilnadu, India.

**Global Offices:** India | Singapore | Malaysia | Indonesia | HongKong | China | Vietnam | Macau | Japan | Philippines | Australia | New Zealand | UAE | Saudi Arabia | USA | Canada | United Kingdom | Germany | Switzerland | Spain | Sudan | South Africa

[www.ramco.com](http://www.ramco.com)

## **Etihad Airways Engineering partners with Ramco Systems** Enhances its Digital MRO journey with Ramco Aviation Suite

Dubai, UAE/ Chennai, INDIA – March 2, 2023: [Etihad Airways Engineering](#), one of the world's leading aircraft maintenance and engineering solutions providers, has partnered with global enterprise aviation software provider [Ramco Systems](#) to implement its [Aviation Suite V5.9](#). The project was officially announced at the 2023 edition of MRO Middle East, held at Dubai World Trade Centre, Dubai.

With modules covering Contract & Quote Management, Maintenance Planning, Hangar Maintenance, Component Maintenance, Supply Chain Management, Engineering, Quality, Digital Task Cards, ePublications, and Customer Billing, Ramco's integrated Aviation Suite will streamline multiple operations across Etihad Airways Engineering, offering the organisation a single source of information with real-time visibility. In addition, Ramco's digital tools such as Ramco Anywhere mobile apps, dashboards, and integrated customer portals, will seamlessly digitise Etihad Airways Engineering's operations, enhance process efficiencies, and help them go paperless.

Abdul Khaliq Saeed, CEO, Etihad Airways Engineering, said, "At Etihad Airways Engineering, we are passionate about integrating next generation technologies in today's emerging aerospace trends in readiness for the future. By deploying Ramco's state-of-the-art Aviation Suite, Etihad Airways Engineering will be able to deliver innovative solutions and services that will not only provide outstanding customer experience but will also optimise our cost and turnaround time by efficient resource utilisation. We are all set to leverage the power of automation with Ramco."



(L-R) P.R. Venketrana Raja, Chairman, Ramco Systems with Abdul Khaliq Saeed, CEO, Etihad Airways Engineering, during the signing ceremony at the 2023 MRO Middle East, Dubai

Etihad Airways Engineering is a part of ADQ, offering industry leading aircraft maintenance and engineering solutions including airframe maintenance, component repair, overhaul services and

technical training, with a team of around 2,000 professionals from around the world. The organisation takes pride in the reliability and on-time delivery of its services and is driven by a dynamic culture of excellence in everything they do. The company has vast experience in providing total maintenance solutions for Airbus and Boeing aircraft including advanced composite repair, cabin refurbishment and component services around the clock from its facility adjacent to Abu Dhabi International Airport. Cutting edge processes and solutions are used at the facility from a dedicated centralised planning and control (CPAC) facility for heavy maintenance to automated tool management and live dashboards across the business to monitor the progress of every project in real time.

Etihad Airways Engineering is the first organisation in the Middle East to be granted an extended Part 21J Design Organisation Approval by the European Aviation Safety Agency (EASA) to undertake major cabin design and modification.

P.R. Venketrama Raja, Chairman, Ramco Systems, said, "It is remarkable to witness the trust that Ramco Aviation has been winning from renowned aircraft service providers such as Etihad Airways Engineering. Situated in the heart of one of the world's most prolific aviation growth markets, Ramco's association with Etihad Airways Engineering will play a key role in driving digitisation and increasing overall operational efficiency at Etihad Airways Engineering. With Ramco's next-gen Aviation Suite infused with artificial intelligence and machine learning, we look forward to building a digital MRO journey at Etihad Airways Engineering."

[Ramco Aviation Suite](#) is trusted by 24,000+ users to manage 4,000+ aircraft globally. With 90+ Aviation organizations onboard, Ramco is the solution of choice for top Airlines, 3<sup>rd</sup> party MROs, large Heli-Operators, leading Defense organizations, and major Urban Air Mobility companies around the world. Available on cloud, Ramco Aviation Suite provides accessibility with 'Anywhere Apps', significantly accelerating organizational efficiency and agility. Ramco is changing the paradigm of enterprise software with Artificial Intelligence based solutions, intelligent voice enabled user experience, and advanced features such as digital task cards, offline maintenance capability, conversational chatbots, HUBs and cognitive solutions.

### End ###

#### **About Etihad Airways Engineering**

Etihad Airways Engineering is the largest commercial aircraft maintenance, repair and overhaul (MRO) services provider in the Middle East, and a part of ADQ. The company offers maintenance services around the clock, including design, advanced composite repair, cabin refurbishment and component services, from its state-of-the-art 500,000 sqm facility located in Abu Dhabi, adjacent to Abu Dhabi International Airport, with 140,000 sqm of aircraft parking area, aircraft hangars covering 66,000 sqm, and a custom-designed hangar that can accommodate up to three Airbus A380 aircraft simultaneously. The company has successfully completed maintenance projects over the years for airlines from all over the world.

For more information, visit: [www.etihadengineering.com](http://www.etihadengineering.com) and follow the latest company updates on LinkedIn at <http://bit.ly/EYEngLinkedIn>

#### **Media Contact – Etihad Airways Engineering**

Farrukh Naeem  
[EYfnaeem@etihad.ae](mailto:EYfnaeem@etihad.ae)  
+971 50 7151722

#### **About Ramco Systems:**

Ramco is a next-gen enterprise software player disrupting the market with its multi-tenant cloud and mobile-based enterprise software in HR and Global Payroll, ERP and M&E MRO for Aviation. Part of the USD 1 billion Ramco Group, Ramco Systems focuses on Innovation and Culture to differentiate itself in the marketplace. On the Innovation front, Ramco has been focusing on moving towards Active ERP leveraging Artificial Intelligence

and Machine Learning by building features such as **Talk It** - which allows transactions to be carried out by simple voice commands, **Bot it** – which allows users to complete transactions using natural conversations; **Mail It** – transact with the application by just sending an email; **HUB It** - a one screen does it all concept built to address all activities of a user; **Thumb It** – mobility where the system presents users with option to choose rather than type values and **Prompt It** – a cognitive ability which will let the system complete the transaction and prompts the user for approval.

With 2000+ employees spread across 29 offices, globally, Ramco follows a flat and open culture where employees are encouraged to share knowledge and grow. No Hierarchies, Cabin-less Offices, Respect work and not titles, among others are what makes the team say, Thank God it's Monday!

**Bagged the 'National Best Employer Brands Award 2022-23' by World HRD Congress & Times Ascent Group**

**Conferred as Malaysia's Best Employer Brand 2022;**

**Positioned a 'Leader in Everest Group's APAC Multi-country Payroll (MCP) Solutions PEAK Matrix® Assessment 2022**

**Leader in NelsonHall's NEAT Matrix for Next Gen Payroll Services**

For more information, please visit <https://www.ramco.com/products/aviation-software/>

Follow Ramco on Twitter [@RamcoSystems](https://twitter.com/RamcoSystems) / [@RamcoAviation](https://twitter.com/RamcoAviation) and stay tuned to <https://www.ramco.com/blog>

For further information, contact:

Neha Hasija

+91 9940320066

neha.hasija@ramco.com

Ramco Systems Limited

64, Sardar Patel Road,

Taramani, Chennai – 600 113

CIN - L72300TN1997PLC037550