



October 23, 2021

BSE Limited

Corporate Relations Department
P.J. Towers, Dalal Street,
Mumbai - 400 001.

Scrip code: 532859

National Stock Exchange of India Limited

“Exchange Plaza”,
Bandra Kurla Complex, Bandra (E),
Mumbai - 400 051.

Symbol : HGS

Dear Sirs/ Madam,

Sub: HGS drives employment across Northern Ireland – Reg.

We are enclosing a Press Release being issued by the Company on the captioned subject, which is self-explanatory.

Thanking you,

Yours faithfully,
For **Hinduja Global Solutions Limited**

Narendra Singh
Company Secretary

Encl.: As above.

HINDUJA GLOBAL SOLUTIONS LIMITED

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Corporate Identity Number:L92199MH1995PLC084610



HINDUJA GROUP

HGS, a global leader in business process management, drives employment across Northern Ireland

October 23, 2021: Hinduja Global Solutions (HGS), a global leader in business process management and optimising the customer experience lifecycle, [recently announced plans to create over 560 jobs](#) across Northern Ireland. Offering a number of diverse roles across customer service, management, and support, employees will be able to take advantage of HGS's innovative and flexible [Work@Home](#) model.

With over 400 positions having been recruited and confirmed already, HGS will embark on a recruitment campaign to promote a range of jobs that are currently still available, encouraging job seekers from across the Derry City and Strabane District Council to apply.

Rosalind Young, Investment Manager at Derry City and Strabane District Council tells us, "We fully support HGS and its endeavours to grow a workforce here in the Northern Ireland. We're pleased that HGS is building its presence in this region, with a view to establishing one of their [Engagement Hubs](#) here in the future. We already know this area is full of talent and potential, and we have been promoting the Northern Ireland as a premium remote working destination for a while now.

"HGS is an excellent company that offers a fantastic range of employment opportunities across our Council area. All of the posts will primarily be home based and customer service experience is highly desirable in candidates. Home-based posts come with a number of positive attributes in that they offer less travelling for staff, a better work life balance, and more flexibility. Full training will be provided, and the posts will be particularly suited to those in our Council area attracted to working from home through lifestyle or necessity, and those who live in more remote communities."

Mayor of Derry City and Strabane District Council Alderman, Graham Warke, welcomes the recruitment drive and explains he is delighted that HGS has identified Northern Ireland region as a potential location for growth. He recognises the company's commitment to the region and the important supportive role being played by Council's Investment and Skills teams to promote the existing employment opportunities alongside their support towards establishing an Engagement Hub in the Northern Ireland.

Encouraging the public to [view some of the job opportunities](#) that are available, the Mayor said there are immediate vacancies for customer service advisers and other roles on both a part time and full time basis.

Adam Foster, CEO of HGS UK said: "We are delighted that HGS is growing in Northern Ireland and are looking forward to attracting more people from Northern Ireland. The area has a high volume of very talented candidates and offers a strong infrastructure, one which we're proud to be supporting."

To find out more about the job opportunities and how to apply visit the HGS website at <https://joinhgs.com/uk/en>

To find support on completing a CV or interview skills visit <https://www.derrystrabane.com/Business/Employment,-Skills-Training/Job-Support>



About Hinduja Global Solutions (HGS)

A global leader in business process management (BPM) and optimizing the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics and digital transformation, with deep domain expertise focusing on back-office processing, contact centres, traditional and digital people care, to deliver transformational impact to clients. Part of the multi-billion-dollar conglomerate Hinduja Group, HGS takes a true “globally local” approach, with 42,769 employees across 55 delivery centres in seven countries (as of 30th June 2021), making a difference to some of the world’s leading brands across nine key verticals. For the year that ended 31st March 2021, HGS had revenues of US\$ 753.9 million.

Visit <https://www.hgs.cx> to learn how HGS can help make your business more competitive.