

**Date:** January 16, 2024

**To,**

**B S E Limited**

Phiroze Jeejeebhoy Towers  
Dalal Street,  
Mumbai — 400 001

**National Stock Exchange of India Ltd**

Exchange Plaza, C/1, Block G,  
Bandra-Kurla Complex, Bandra (East),  
Mumbai — 400 051

Security Code- 540565

Symbol- INDIGRID

**Subject: Investor Grievance Report of India Grid Trust for Q3 FY 2023-24**

**Ref:** Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014 read with Circulars issued thereunder.

Dear Sir/ Madam,

Pursuant to Regulation 23 of the Securities and Exchange Board of India ("SEBI") (Infrastructure Investment Trusts) Regulations, 2014 read with SEBI Master Circular no. SEBI/HO/DDHS-PoD-2/P/CIR/2023/115 July 06, 2023, please find attached the "Statement of Investor Complaints" of India Grid Trust for the quarter ended on December 31, 2023, issued by KFin Technologies Limited, Registrar & Transfer Agent of India Grid Trust.

You are requested to kindly take the same on record.

Thanking you,

For and on behalf of **IndiGrid Investment Managers Limited**  
(Representing India Grid Trust as its Investment Manager)

**Urmil Shah**

Company Secretary & Compliance Officer  
ACS-23423

**Copy to-**

**Axis Trustee Services Limited**

The Ruby, 2<sup>nd</sup> Floor, SW, 29,  
Senapati Bapat Marg, Dadar West,  
Mumbai- 400 028, Maharashtra, India.

**IndiGrid Investment Managers Limited**

**Registered & Corporate Office:** Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santaacruz (East), Mumbai – 400 098, Maharashtra, India **CIN:** U28113MH2010PLC308857

**Ph:** +91 72084 93885 | **Email:** [complianceofficer@indigrid.com](mailto:complianceofficer@indigrid.com) | [www.indigrid.co.in](http://www.indigrid.co.in)

**INDIA GRID TRUST**  
**INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.10.2023 TO 31.12.2023**

**For Q3 FY 2023-24**

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	99	0
Number of investor complaints disposed of during the Quarter.	99	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	2 Working Days	Not Applicable

**Complaints pending during Q3 FY 2023-24**

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

**Complaints resolved during Q3 FY 2023-24**

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	99	0	0	0	0	0	99
SCORES complaints	0	0	0	0	0	0	0

Yours Sincerely,  
 KFin Technologies Limited  
 (Registrar & Transfer Agent for – India Grid Trust)



Eswar Charan S | Manager - Operations

**KFin Technologies Limited**

(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
 Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649