

## RVNL/SECY/STEX/AGM-20/2023

02.09.2023

National Stock Exchange of India Ltd.

Exchange Plaza,

Plot no. C/1, G Block,

Bandra-Kurla Complex,

Bandra (E), Mumbai - 400 051.

Scrip: RVNL

BSE Ltd.

Department of Corporate Service,

Phiroze Jeejeebhoy Towers,

Dalal Street,

Mumbai- 400 001.

**Scrip: 542649** 

Sub: Business Responsibility & Sustainability Report for the FY 2022-23

Dear Sir/Madam,

Pursuant to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Business Responsibility & Sustainability Report (BRSR) for the Financial Year 2022-23, which also forms part of the Annual Report for Financial Year 2022-23.

This is for your information and record.

Thanking you,

Yours faithfully, For Rail Vikas Nigam Limited

(Kalpana Dubey)
Company Secretary & Compliance Officer

CIN: L74999DL2003GOI118633



# BUSINESS RESPONSILIBILITY AND SUSTAINABILITY

## REPORT 2023



## **Section A**

## **General Disclosure**

## I. Details of the listed entity

Corporate Identity Number (CIN) of the listed entity L74999DL2003GOI118633 1. 2. Name of the Listed Entity Rail Vikas Nigam Limited 3. Year of Incorporation 2003 4. Registered Office Address 1st Floor, August Kranti Bhawan, Bhikaji Cama Place, R.K. Puram, New Delhi-110066 5. **Corporate Address** 1st Floor, August Kranti Bhawan, Bhikaji Cama Place, R.K. Puram, New Delhi-110066 E-mail investors@rvnl.org 7. **Telephone** +91 11 26738299 8. Website www.rvnl.org 9. Financial year for which reporting is being done 2022-23 BSE & NSE 10. Name of Stock Exchange(s) where shares are listed Paid-up Capital Rs. 2,08,50,20,100 11. 12. Name and contact details (telephone, email address) of the Kalpana Dubey, person who may be contacted in case of any queries on the Company Secretary and Compliance Officer BRSR report +91 95606 97008 kalpana.dubey@rvnl.org

13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together)

The report contains disclosures about the company's social and governance performance on a consolidated basis, while the environmental disclosures focus on the performance of its businesses that fall within the organization's operational control and boundaries. However, data regarding vehicular emissions, refrigerants and waste could not be gathered from a few PIUs; hence they have been not been considered in the reporting boundary.

## **II. Products/Services**

14. Details of business activities (accounting for 90% of the turnover):

Description of Main Activity		<b>Description of Business Activity</b>	% of turnover of the entity		
1.	Rail Infrastructure	RVNL is carrying out planning, development, resource mobilization and execution of railway related projects on fast-track basis.	91%		

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Pro	oduct/Service	NIC Code	% of total turnover contributed
1.	Construction & maintenance of Railways & Rail Bridges.	42102	91%
2.	Construction & maintenance of motorways, streets, roads, other vehicular & pedestrian ways, highways, bridges, tunnels and subways.	42101	9%

## **III. Operations**

## 16. Number of locations where plants and/or operations/offices of the entity are situated

Location	Number of Plants	Number of Office	Total
National	Not Applicable	30	30
International	Not Applicable	2*	2

<sup>\*</sup> As of now, we have two international offices, a branch office in Maldives and a joint venture company in Kyrgyzstan.

## 17. Markets served by the entity:



## Number of locations

Locations	Number
National (No. of States)	36*
International (No. of Countries)	2
*including 28 states and 8 union territories	

## What is the contribution of exports as a percentage of the total turnover of the entity?

No Exports

## A brief on types of customers

RVNL's customers primarily consist of the Indian Railways and its various departments and organizations. As a railway infrastructure provider, RVNL works closely with the Indian Railways.

## IV. Employees

### 18. Details as at the end of Financial Year

Particulars	Total (A)	M	ale	Female	
		No. (B)	% (B/A)	No. (C)	% (C/A)
Employees					
1. Permanent (D)	185	177	95.68%	8	4.32%
2. Other than permanent (E)	240	236	98.33%	4	1.67%
Total Employees (D+E)	425	413	97.18%	12	2.82%

1. Permanent (F)

2. Other than permanent (G)

RVNL does not have any workers.

Total Employees (F+G)

## Differently abled Employees and worker

Particulars	Total (A)		lale	Female	
		No. (B)	% (B/A)	No. (C)	% (C/A)
Differently abled Employees					
1. Permanent (D)	Nil	Nil	0	Nil	0
2. Other than permanent (E)	Nil	Nil	0	Nil	0
Total differently abled employees (D+E)	Nil	Nil	0	Nil	0

## Differently abled Workers

1. Permanent (F)

2. Other than permanent (G)

RVNL does not have any workers

Total differently abled workers (F+G)

### 19. Participation/Inclusion/Representation of women

Deatharless	Total (A)	No. & Percentage of Females		
Particulars		No. (B)	% (B/A)	
Board of Directors	9	1	11.11%	
Key Management Personnel	6	2	33.33%	



## 20. Turnover rate for permanent employees and workers

Particulars	Turnover rate in 2022-23			Turnover rate in 2021-22			Turnover rate in 2020-21		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	2.30%	3.33%	2.34%	2.65%	0.00%	2.56%	2.54%	4.17%	2.59%
Permanent Workers			RVNL does not have any workers						

## V. Holdings, Subsidiaries and Associate Companies (including joint ventures)

## 21. a. Names of holding/subsidiary /associate companies/joint ventures

Name of the holding/ subsidiary/associate/ companies/joint ventures (A)	Indicate whether holding/subsidiary/ associate/joint venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
HSRC Infra Services Limited	Subsidiary	100.00%	Yes
Haridaspur Paradip Railway Company Limited	Joint Venture	30.00%	No
Kutch Railway Company Limited	Joint Venture	50.00%	No
Krishnapatnam Railway Company Limited	Joint Venture	49.76%	No
Bharuch Dahej Railway Company Limited	Joint Venture	35.46%	No
Angul Sukinda Railway Limited	Joint Venture	32.86%	No
Dighi Roha Rail Limited	Joint Venture	50.00%	No
Shimla Bypass Kaithlighat Shakral Pvt. Ltd.	Joint Venture	50.00%	No
Chennai MMLP Pvt. Ltd.	Joint Venture	26.00%	No
Bengaluru MMLP Pvt. Limited	Joint Venture	16.33%	No
Kyryzindustry-RVNL Closed Joint Stock Company	Joint Venture	50.00%	No

## VI. CSR Details

## 22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)

	Yes, CSR is applicable to RVNL.	
		FY 2022-23
(ii)	Turnover (₹)	202815700000.00
(iii)	Net worth (in ₹)	64791500000.00

## VII. Transparency and Disclosure Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct.

Stakeholder	Grievance Redressal	FY 2022-23			FY 2021-22		
group from whom complaint is received	Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes. https://pgportal.gov.in	0	0		0	0	



Investors (other than shareholders)	Yes. https://pgportal.gov.in	0	0		0	0	
Shareholders	Yes. https://rvnl.org/investor	23	0		35	0	
Employees & Workers	Yes. https://hr.rvnl.org/ rvnlhr/app/login_old.php	25	0		43	0	
Customers	Not Applicable*						
Value Chain Partners	Yes. https://pgportal.gov.in	0	0		0	0	
Complaints from CVC**	Yes.	79	13	The pending complaints were resolved after the closing of the fiscal year.	No Data	No Data	CVC collects complaints from stakeholders but lacks complaint segregation.
Complaints received from CPGRAMS***	Yes. https://pgportal.gov.in	91	5	The pending complaints were resolved after the closing of the fiscal year.	136	1	CPGRAMS collects complaints from stakeholders but lacks complaint segregation. The pending complaints were resolved after the closing of the fiscal year.

<sup>\*</sup>RVNL does not cater to retail customers.

## 24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

Material Issue Identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Climate Change Action	Risk	Viewing climate change action as a risk highlights the dangers of not adequately addressing environmental changes. Neglecting it could result in regulatory violations, reputation harm, supply chain issues, and higher operational costs due to evolving regulations and resource scarcity.	<ol> <li>Emission Reduction: Shift to low-carbon tech for RVNL's operations.</li> <li>Resilience Planning: Integrate climate resilience into design.</li> <li>Stakeholder Collaboration: Engage government, communities, and industries.</li> </ol>	Climate risk costs upfront, but not adapting leads to higher expenses, penalties, and harm to RVNL's stability.
Sustainable Supply Chain	Risk	Rapidly changing regulations and consumer preferences can lead to non-compliance penalties and reputational damage if sustainable practices are not prioritized.	<ol> <li>Supplier Collaboration: Partner with suppliers for aligned goals and regulation compliance.</li> <li>Risk Assessment: Regularly identify and mitigate supply chain sustainability risks.</li> <li>Diversification Strategy: Reduce reliance on high-risk sources through sourcing diversity.</li> <li>Continuous Monitoring: Use realtime analytics to address emerging supply chain sustainability risks.</li> </ol>	Potential negative financial implications include supply disruptions, increased costs due to non- compliance or inefficiencies, and reputational damage.
Waste Management	Opportunity	Effective waste management aligns with sustainability trends, reduces environmental impact, and enhances corporate reputation by highlighting responsible business conduct.	<ol> <li>Minimize Waste: Source waste reduction.</li> <li>Recycling Programs: Multi-stream recycling.</li> <li>Circular Economy: Optimize resources, cut waste.</li> </ol>	Reduced waste disposal costs, potential revenue from recycling, and improved market image for eco-conscious customers and investors.

Engage Stakeholders: Suppliers,



			customers, communities.
Environment Compliance	Risk	Non-compliance with environmental regulations can lead to legal penalties, reputational damage, and operational disruptions, impacting business continuity and stakeholder trust.	1. Regulatory Tracking: Follow evolving environmental rules.  2. Compliance Audits: Check internal adherence regularly.  3. Employee Training: Train staff for environmental awareness.  4. Continuous Improvement: Use audits for ongoing enhancement.  Negative financial implications encompass potential fines, legal fees, clean-up costs, reputational harm, hindered business expansion, and limited market access.
Occupational Health and Safety	Risk	Inadequate attention to occupational health and safety can lead to accidents, injuries, legal liabilities, decreased workforce productivity, and reputational damage.	1. Comprehensive Training: Thorough safety training for employees.  2. Risk Assessment: Regularly address workplace risks.  3. Safety Culture: Foster safety through communication.  4. Continuous Improvement: Use feedback for ongoing safety enhancement.  Potential negative financial consequences involve legal fines, medical costs, compensation claims, higher insurance premiums, decreased productivity, and reputational damage.
Employee Development and Wellbeing	Opportunity	Prioritizing employee development, wellbeing, and retention leads to a motivated workforce, higher productivity, and improved talent attraction, fostering a positive organizational culture.	1. Continuous Learning: Training for skill enhancement. 2. Wellbeing Initiatives: Wellness, mental health, work-life balance. 3. Career Pathways: Clear growth routes. 4. Recognition and Rewards: Acknowledge and reward achievements. 4. Provided Path Path Path Path Path Path Path Path
Human rights, Diversity and Inclusion	Risk	Failing to uphold human rights and foster diversity and inclusion may lead to legal actions, reputational harm, and diminished employee morale, potentially impacting overall organizational performance.	1. Policy Development: Form inclusive policies on human rights and diversity.  2. Training & Education: Educate staff for awareness.  3. Reporting Mechanisms: Transparent reporting for violations.  4. Stakeholder Engagement: Collaborate for human rights alignment.  Collaborate for human rights alignment:  Collaborate for human rights and diversity.  Negative financial implications include legal penalties, potential lawsuits, reputational damage, reduced employee morale, and the cost of remediation efforts.
Community Development	Opportunity	Engaging in community development initiatives aligns with corporate social responsibility, fosters positive relationships with local communities, and enhances brand reputation as a socially conscious organization.	1. Needs Assessment: Understand local needs.  2. Collaborative Projects: Partner for community-driven projects.  3. Skill Building: Train for empowerment.  4. Long-Term Engagement: Sustain positive impact via lasting partnerships.  Positive financial gains arise from improved reputation, loyal customers, potential new markets, and community efforts boosting business growth and sustainability.
Data Privacy and Security	Risk	Insufficient data privacy and security measures may lead to data breaches, loss of sensitive information, regulatory penalties, reputational damage, and erosion of customer trust.	<ol> <li>Data Encryption: Strong encryption for data security.</li> <li>Regular Audits: Frequent security assessments.</li> <li>Employee Training: Train staff on data protection.</li> <li>Regular Audits: Frequent security expenses, diminished customer trust, reputational harm, and potential reduction in market value and customer retention.</li> </ol>
Business Ethics, Accountability and Transparency	Opportunity	Embracing strong business ethics, accountability, and transparency cultivates trust among stakeholders, enhances brand reputation, and attracts socially conscious customers and investors.	1. Code of Ethics: Set clear ethical guidelines.  2. Transparent Reporting: Regularly share practices, impact.  3. Accountability Framework: Hold individuals, org accountable ethically.  Ethical practices foster lasting financial outcomes comprise greater customer loyalty, elevated investor trust, improved market standing, and access to sustainable investments. Ethical practices foster lasting financial stability, growth, and risk mitigation.
Economic Performance	Opportunity	Economic performance is crucial for maintaining financial stability and meeting its goals. Strong financial results also make the business more appealing to investors, who are more likely to be attracted by a record of accomplishment of consistent profits and strong financial health.	1. Strategic Planning: Create marketaligned strategies. 2. Operational Efficiency: Optimize processes for cost and productivity. 3. Market Diversification: Expand to new markets or offerings.  Positive financial implications include increased revenue, higher profitability, improved investor confidence, and potential access to capital for expansion. Enhanced economic performance contributes to long-term financial sustainability and competitive advantage.
Corporate Governance and Compliance	Opportunity	Weak corporate governance and non-compliance can lead to legal liabilities, regulatory penalties,	1. <b>Governance Framework:</b> Clear policies, transparency, ethics.  Positive financial implications include increased revenue through



reputational damage, and reduced stakeholder trust.

- Regular Audits: Internal, external checks for compliance.
   Stakeholder Engagement: Gather
- Stakeholder Engagement: Gather feedback, address concerns.
   Whistle-blower Mechanism:
  - Whistle-blower Mechanism: Confidential reporting for misconduct prevention.

customer loyalty, reduced costs from fewer returns and complaints, and potential market expansion due to a strong reputation for quality. Maintaining high product and service quality contributes to sustained financial success and growth.

Risk Management Risk/Opportunity

Risk management enhances decision-making, improves resilience, and identifies potential opportunities for growth.

- Risk Identification: Systematic assessment of potential risks.
- 2. **Risk Mitigation:** Strategies for impact reduction.
- Crisis Preparedness: Comprehensive plan for unexpected risks.

Negative financial implications include potential financial losses, increased operational costs, legal penalties, reputational harm, and decreased investor and stakeholder confidence.



## **SECTION B**

Management and process disclosures

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disc	losure Questions	P1	P2	Р3	P4	P5	P6	P7	P8	P9
	cy and management processes									
1.	a. Whether your entity's policy/policies cover each principle and its core elements of the	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	NGRBCs. (Yes/No) b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	c. Web Link of the Policies,	All of our	company po	olicies are av	ailable in th	e given link	https://rvnl	.org/investo	<u>r</u>	
2.	if available Whether the entity has translated the policy into procedures. (Yes / No)	Yes	No	Yes	No	Yes	Yes	No	Yes	No
3.	Do the enlisted policies extend to your value chain partners? (Yes/No)	No	Yes	No	No	Yes	Yes	No	Yes	Yes
4. Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle  5. Specific commitments, goals and targets set by the entity with defined timelines, if any  RVNL has ventured into an era of ESG reporting with the Business Responsibility and this has opened up new areas that we could venture into in order to make ou and at par with our international peers. With this in mind, we have brought about n policies and working protocols. We have also moved towards implementation of operations and instil credibility in our work. Some of them are the following: ISO 20400 and ISO 37001.It is imperative to note that a number of our activities are and will be reporting in time with their completion.					to make our ght about nu mentation of wing: ISO 4	business memors char f ISO's to s 5001, ISO 2	ore mature nges in our upport our 26000, ISO			
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	The adoption of ISO standards, including ISO 26000, ISO 20400, and ISO 37001, signifies RVNL's ongoing pursuit of operational excellence and international credibility. While several initiatives are ongoing, the organization's proactive approach to refining policies and protocols reflects its commitment to continuous enhancement. RVNL's transparent and globally aligned practices stand as a testament to its positive trajectory in fulfilling commitments and targets.								
7.	ernance, leadership and oversigh		irostor ros-	neible for 1	ao Ducino	Dognoroll:	lity Donort	I om mas	to biobli-1	of DA/MII !a
7.	Statement by director responsible for the business responsibility report, highlighting ESG related	achievem promote e resulted i	ents in addre employee we n reduced e	onsible for the ssing ESG cl ll-being, and nergy consu	hallenges. Wallenges.	Ve have set a to communit proved was	mbitious tar y developm e managem	gets to reduce ent. Our sus ent, and in	e our carbon tainable prac vestment in	n footprint, ctices have employee
	challenges, targets and achievements (listed entity has		ong-term val	forward, w	oracing inno					

challenges, targets and
achievements (listed entity has
flexibility regarding the
placement of this disclosure)
8. Details of the highest authority
responsible for
implementation and oversight

of the Business Responsibility

Mrs. Anupam Ban, Director (Personnel)

for their support in our sustainability journey.

9. Does the entity have a specified Committee of the Board/Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details

policy (ies).

RVNL has an CSR committee at the Board level for addressing overseeing and addressing sustainability-related issues. The Director (Personnel) heads it.



## 10. Details of Review of NGRBCs by the Company:

Indicate whether review was undertaken by Director/Committee of the Board/Any other Committee
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Subject for Review P1 P2 P3 P4 P5 P6 P7 P8 P9

Performance against above policies and follow up action

Committee of the Board

Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances

Committee of the Board

Frequency (Annually/Half yearly/Quarterly/Any other - please specify)

Subject for Review	P1	P2	Р3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Annual								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Annual								

11. Has the entity carried out independent assessment/evaluation of the working of its policies by an external agency? (Yes/No).

If yes, provide name of the P1 P2 P3 P4 P5 P6 P7 P8 P9 agency.

No.

## 12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

P1	P2	P3	P4	P5	P6	P7	P8	P9
	1 =	10	17	10	10	1,	10	1,

The entity does not consider the Principles material to its business (Yes/No)

The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)

The entity does not have the financial or/human and technical resources available for the task (Yes/No)

It is planned to be done in the next financial year (Yes/No)

Any other reason (please specify)



## **SECTION C**

## **Principle wise Performance Disclosure**

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Principle 1: Businesses should conduct and govern themselves with integrity, in a manner that is Ethical, Transparent and Accountable.

## **Essential Indicators**

1. Percentage coverage by training and awareness programmes on any of the Principles in the financial year:

Segment	Total no. of training and awareness programmes held	Topics/principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	1	Team Building	100%
Key Management Personnel	1	POSH	100%
Employees other than BOD and KMPs	5	Tunnelling Risk Management POSH	60%
Workers		RVNL does not have any workers	

2. Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by directors/KMPs) with regulators/ law enforcement agencies/judicial institutions in the financial year, in the following format.

(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Penalty/Fine  Principle Principle 1  Penalty/Fine Principle 1  Penalty/Fine Principle 1  Princip
Exchange of India Limited  Challenge concerning the composition of its Board of Directors in accordance with SEBI's (Listing Obligations and Disclosure Requirements) Regulations, 2015. As of March 31, 2023, RVNL's board did not meet the criteria outlined in Regulation 17, necessitating 5 Independent Directors including a Woman Independent Director. RVNL, being a Government Company, all the Directors including (Independent Directors) are appointed by the Hon'ble President of India through concerned Administrative Ministry i.e., Ministry of Railway (MoR). The Company has no role to play in the appointment of Directors. RVNL has invoked SEBI's SOP circular regarding "Uniform Carve Outs for SOP Fines Levied," citing circumstances beyond their
Railways has formally sought waiver of penalties from stock exchanges due to SEBI (LODR) Requirements non-compliance. RVNL maintains its commitment to SEBI (LODR) Regulations, 2015, except when hindered by external constraints, and is dedicated to future compliance with SEBI regulations.  Settlement  No settlement cases for FY 2022-23

Non-Monetary

1 ton-1tonetary					
	NGRBC Principle	Name of the regulatory/enforcement	Amount (In INR)	Brief of the case	Has an appeal been
		agencies/judicial			preferred?
		institutions			(Yes/No)
Imprisonment	No imprisonm	ent cases for FY 2022-23			
Punishment	No punishmen	at cases for FY 2022-23			

Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions

Not Applicable



## 4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy

Yes, RVNL has a policy for Anti-corruption and anti-bribery. It was adopted in the FY 2022-23 according to the NGRBC principles keeping in mind the requirements of BRSR.

The policy ensures compliance with laws, defines corruption and bribery, and outlines due diligence for third-party partners. It emphasizes training, reporting, and consequences for breaches. Regular monitoring and evaluation are conducted, with the policy available on RVNL's website. The Board of Directors, underscoring RVNL's unwavering ethical commitment, oversees interpretation and amendments.

The Company also has a whistle-blower mechanism that allows raising voice against any instances of unethical/fraudulent activities, etc.

Web Link: https://rvnl.org/RVNL cms/uploads/copolicy/Anti Bribery and Anti Corruption Policy.pdf

## 5. Number of directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption.

	FY 2022-23	FY 2021-22
Directors		Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Not Applicable	Not Applicable

## 6. Details of complaints with regard to conflict of interest

	FY 2022-23	FY 2021-22
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	Nil
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	Nil

## 7. Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest.

RVNL has been proactive in addressing the non-compliance issue by engaging with the Ministry of Railways and relevant authorities to rectify the composition of its Board of Directors in accordance with SEBI's regulations. RVNL has consistently communicated the urgency of the matter to the Ministry, seeking their intervention for the appointment of the required Independent Directors (including a Woman Independent Director). RVNL's efforts are reflected in the Ministry of Railways' formal request to stock exchanges for a penalty waiver on account of the non-compliance. These actions underscore RVNL's commitment to adhering to regulatory norms and ensuring that its governance structure aligns with the prescribed guidelines.



## Principle 2: Businesses should provide goods and services in a manner that is safe.

## **Essential Indicators**

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2022-23	FY 2021-22	Details of improvements in environmental and social impacts
R&D	Nil	Nil	Nil
Capex	Nil	Nil	Nil

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

As of now, RVNL does not have a specific procedure for sustainable sourcing. However, RVNL promotes the use of GeM (Government e-marketplace) for procurement and actively encourages sourcing from MSME vendors. It is important to note that RVNL has adopted a sustainable sourcing policy and is working towards establishing a framework for the same.

b. If yes, what percentage of inputs were sourced sustainably?

Since we do not have a specific procedure, we are unable to provide an exact percentage of inputs obtained from sustainable sources. Nevertheless, our commitment to fostering a sustainable supply chain is evident through the formulation of a policy designed to prioritize sustainable procurement practices. Recognizing the significance of sustainability, we are actively working towards obtaining ISO 20400 certification as part of our ongoing efforts to enhance our responsible sourcing endeavours.

- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.
  - a) Plastic waste
  - b) E- waste

Not Applicable

- c) Hazardous Waste
- d) Other waste
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the Company's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards. If not, provide steps taken to address the same.

Not applicable.



Principle 3: Businesses should respect and promote the well- being of all employees including those in their value chains.

## **Essential Indicators**

## 1. a. Details of measures for the well-being of employees:

Category					% of emp	oloyees cov	ered by				
	Total(A)	Health I	insurance		ident rance	Maternit	y benefits	Paternit	y Benefits	Day-care	facilities
		No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
Permanent	employees										
Male	177	177	100%	177	100%	0	0%	177	100%	0	0%
Female	8	8	100%	8	100%	8	100%	0	0%	0	0%
Total	185	185	100%	185	100%	8	4.32%	177	95.68%	0	0%
Other than	Permanent e	mployees									
Male	236	236	100%	236	100%	0	0%	236	100%	0	0%
Female	4	4	100%	4	100%	4	100%	0	0%	0	0%
Total	240	240	100%	240	100%	4	1.67%	236	98.33%	0	0%

## b. Details of measures for the well-being of workers

Category		% of employees covered by									
	Total(A)	Health I	nsurance	Accident Insurance		Maternity benefits		<b>Paternity Benefits</b>		Day-care facilities	
					rance						
		No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)

## Permanent workers

Male

RVNL does not have any workers.

Female Total

Other than Permanent workers

Male

RVNL does not have any workers.

Female Total

## 2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits		FY 2022-23			FY 2021-22	
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	Nil	Yes	100	Nil	Yes
Gratuity	100	Nil	Yes	100	Nil	Yes
ESI	0	Nil	No	0	Nil	No
NPS	100	Nil	Yes	100	Nil	Yes

## 3. Accessibility of workplaces

Are the premises/offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the premises of RVNL are accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016. RVNL guarantees that its office spaces are designed to be inclusive and accessible for employees and workers with disabilities, following the guidelines outlined in the Rights of Persons with Disabilities Act of 2016. The company prioritizes the creation of an environment that fosters accessibility, incorporating the following essential elements:

- Accessibility Ramps: The office premises are equipped with ramps, allowing smooth movement for employees who utilize wheelchairs
  or other mobility aids.
- Lift Installations: In order to ensure vertical accessibility, RVNL has implemented lifts that comply with accessibility standards. This
  enables employees and workers with limited mobility to effortlessly access different floors of the office building.
- Special Washrooms for the differently abled: RVNL premises are equipped with accessible washrooms to cater to the needs of differently abled individuals.



4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes. RVNL does have an Equal Opportunity Policy as per the Rights of Persons with Disabilities Act, 2016. RVNL's policy, aligning with NGRBC principles and BRSR, ensures legal compliance, defines corruption, and guides third party due diligence. It promotes training, reporting, penalties, monitored online, and overseen by the Board of Directors, who also manage a whistle-blower mechanism. Web Link: <a href="https://rvnl.org/RVNL">https://rvnl.org/RVNL</a> cms/uploads/copolicy/Equal Opportunity Policy.pdf

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent I	Employees	Permanent Workers		
	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	100	100			
Female	100	100	RVNL does not ha	ave any workers	
Total	100	100			

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief. Yes/No (If Yes, then give details of the mechanism in brief)

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	RVNL does not have any workers
Other than Permanent Workers	RVNL does not have any workers
Permanent Employees Other than Permanent Employees	At RVNL, employees have diverse options for addressing grievances, including the E-sampark Portal, CPGRAMS, CVC platforms, and direct communication with departmental heads or HR. This inclusive approach extends to non-permanent employees as well. Grievances are documented through designated channels and evaluated by a dedicated committee, which conducts investigations when needed. Proposed solutions are shared transparently; ensuring employees are updated throughout the process. This underscores RVNL's commitment to a harmonious work environment achieved by promptly resolving grievances.

7. Membership of employees and worker in Association(s) or Unions recognised by the listed entity

Category		FY 2022-23	FY 2021-22			
	Total employees/ workers in respective category (A)	No. of employees/workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (A)	No. of employees/workers in respective category, who are part of association(s) or Union (B)	% (B / A)

Total Permanent Employees

Not Applicable

Male
Female
Total
Permanent
Workers

RVNL does not have any workers

Female

Male

8. Details of training given to employees and workers

Category			FY 2022-23		FY 2021-22					
	Total (A)	On health & safety measures		. 13		Total (D)	On health & safety measures		On skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	413	5	1.21%	80	19.37%	465	1	0.22%	71	15.27%
Female	12	5	41.67%	0	0.00%	16	1	6.25%	3	18.75%
Total	425	10	2.35%	80	18.82%	481	2	0.42%	74	15.38%
Workers										
Male										
Female				RV	NL does not h	ave any wo	rkers			
Total										



9. Details of performance and career development reviews of employees and worker

Category		FY 2022-23		FY 2021-22			
_	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)	
Employees							
Male	413	413	100%	465	465	100%	
Female	12	12	100%	16	16	100%	
Total	425	425	100%	481	481	100%	
Workers							
Male							
Female			RVNL does not ha	ave any workers			
Total							

## 10. Health and safety management system:

## a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, RVNL has adopted and implemented ISO 45001:2018 for ensuring occupational health and safety in the organisation. As of now, it has been implemented at four locations (Corporate office and three PIUs).

## b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

The company upholds ISO 45001 principles for work safety. Regular inspections, audits, and employee inputs drive hazard identification. Rigorous risk assessments evaluate hazard severity, exposure, and control effectiveness. Comprehensive documentation records hazards and controls. Employee involvement and pre-active hazard assessments ensure holistic safety.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Not Applicable

## d. Do the employees/worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, employees and workers of the entity have access to non-occupational medical and healthcare services. Our commitment to their well-being extends beyond the workplace, ensuring that they receive comprehensive healthcare support for their overall health and wellness. All medical bills are reimbursed when proof of expenditure is provided.

## 11. Details of safety related incidents

Safety Incident/Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate (LTIFR) (per one million-person	Employees	NIL	NIL
hours worked)	Workers	RVNL does n	ot have any workers
Total recordable work-related injuries	Employees	NIL	NIL
	Workers	RVNL does n	ot have any workers
No. of fatalities	Employees	NIL	NIL
	Workers	RVNL does n	ot have any workers
High consequence work-related injury or ill-health (excluding	Employees	NIL	NIL
fatalities)	Workers	RVNL does n	ot have any workers

## 12. Describe the measures taken by the entity to ensure a safe and healthy work place.

RVNL has taken comprehensive measures to guarantee a safe and healthy workplace. These include the installation of accessibility ramps, facilitating smooth movement for employees using mobility aids. Moreover, the implementation of accessible lifts ensures vertical movement, aiding those with limited mobility across different floors. Special washrooms cater to the needs of differently abled individuals. RVNL also adheres to ISO 45001 standards for occupational health and safety. These collective efforts demonstrate RVNL's commitment to creating an inclusive and secure work environment for all employees.

## 13. Number of Complaints on the following made by employees and workers

		FY 2022-23		FY 2021-22			
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Working Conditions	0	0		0	0		
Health & Safety	0	0		0	0		

## 14. Assessment for the year



% of your plants and offices that were assessed (by entity or statutory authorities or third parties)					
Health and safety practices	100%				
Working Conditions	100%				

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions.

Our strong dedication to upholding safety standards and rigorous health and safety assessments have enabled us to prevent such incidents from occurring. Continuous evaluations of our practices and working conditions allow us to promptly address any potential risks or concerns, ensuring a secure and responsible work environment for our team.



## Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

## **Essential Indicators**

## 1. Describe the processes for identifying key stakeholder groups of the entity.

To identify its key stakeholders, RVNL employs a comprehensive process that includes a materiality assessment and peer analysis. The materiality assessment evaluates the impact and significance of both internal and external stakeholders on RVNL's operations and long-term sustainability, enabling the company to prioritize stakeholders based on their influence and dependence. RVNL also conducts peer analysis to gain insights into industry-specific stakeholders by studying similar entities in the field of railway and infrastructure. By combining the results of the materiality assessment and peer analysis, RVNL categorizes stakeholders according to their importance and influence. This process allows for effective engagement with key stakeholders, ensuring a thorough understanding of their needs and concerns and incorporating their feedback into the company's strategies and decision-making. RVNL further seeks input from stakeholders to gather their opinions on the company's vision, ESG practices, and business actions.

## 2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/Half yearly/ Quarterly/others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investor/Shareholder	No	<ol> <li>Annual general meetings</li> <li>Website</li> <li>Stock Exchange websites</li> <li>Investor conferences</li> <li>E-mails</li> </ol>	Annual	Business Performance, Corporate Governance, Major work orders, etc.
Government/Regulator	No	1. E-mails 2. Meetings	As and when required	Regulatory matters, Business activities
Employees	No	<ol> <li>Employee Portal</li> <li>Meetings</li> <li>E-mails</li> <li>Notice Board</li> <li>Website</li> </ol>	Ongoing	Information, Events, Trainings, business activities
Vendors/Contractors	No	<ol> <li>E-mails</li> <li>Calls</li> <li>Website</li> <li>Newspapers</li> </ol>	Ongoing	Business activities
Societies and Communities	Yes	<ol> <li>E-mails</li> <li>Calls</li> <li>Meetings</li> </ol>	As and when required	Audits, Feedbacks, Social Issues



## Principle 5: Businesses should respect and promote human rights

## **Essential Indicators**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity

		•				
Category		FY 2022-23			FY 2021-22	
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)
Employees						
Permanent	185	10	5.41%	193	0	0.00%
Other than permanent	240	5	2.08%	288	0	0.00%
Total Employees	425	15	3.53%	481	0	0.00%
Workers						
Permanent						
Other than permanent		F	RVNL does not h	ave any workers		
Total Workers						

## 2. Details of minimum wages paid to employees and workers

Category			FY 2022-23	,				FY 2021-22	2	
T	Total (A) Equal	-	Equal to minimum wage		More than minimum wage		Equal to minimum wage		More than minimu wage	
	•	No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent										
Male	177	0	0%	177	100%	185	0	0%	185	100%
Female	8	0	0%	8	100%	8	0	0%	8	100%
Other than per	rmanent									
Male	236	0	0%	236	100%	280	0	0%	280	100%
Female	4	0	0%	4	100%	8	0	0%	8	100%
Workers										
Permanent										
Male				DV	NIT 1 41		1			
Female				KV.	NL does not h	ave any wo	orkers			
Other than per	rmanent									
Male				DV	NT -1					
Female				KV.	NL does not h	ave any wo	orkers			

## 3. Details of remuneration/salary/wages

_	Male			Female		
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category		
Board of Directors (BoD)	4	8033202.00	1	6826722.00		
Key Managerial Personnel	4	8033202.00	2	4370340.50		
Employees other than BoD and KMP	409	2146066.00	10	128338.00		
Workers	NA	NA	NA	NA		

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes.



### 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

RVNL is steadfast in its commitment to upholding human rights principles and ensuring a safe and respectful environment for all stakeholders. We recognize the importance of addressing grievances related to human rights issues effectively. To this end, we have established a comprehensive framework that offers multiple avenues for stakeholders to voice their concerns. The CPGRAMS (Centralized Public Grievance Redress and Monitoring System) provides a streamlined platform for lodging complaints, ensuring transparency and prompt resolution. Additionally, our Sampark Portal serves as a user-friendly interface that facilitates direct communication and engagement, enabling stakeholders to share their feedback and grievances directly with us. For those who prefer traditional channels, we welcome direct letters, valuing the written word as an avenue for meaningful dialogue. Furthermore, we have instituted a Complaint Box mechanism, symbolizing our commitment to attentively receive and address concerns. Through these diverse channels, RVNL is dedicated to fostering an inclusive, open, and accountable environment that respects and safeguards human rights for all.

## 6. Number of Complaints on sexual harassment, discrimination, made by employees and workers

	FY 2022-23				FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Sexual Harassment	0	0		0	0		
Discrimination at workplace	0	0		0	0		
Child Labour	0	0		0	0		
Forced Labour/Involuntary Labour	0	0		0	0		
Wages	0	0		0	0		
Other human rights related issues	0	0		0	0		

## 7. Mechanisms to prevent adverse consequences to the complaints in discrimination and harassment cases.

RVNL implements several key mechanisms to prevent adverse consequences in discrimination and harassment cases. First, maintaining confidentiality of complainants' identities safeguards them from retaliation and encourages reporting. Ensuring an impartial investigation, conducted by an unbiased party, guarantees fairness and credibility of findings. Providing robust support for complainants, including counselling and legal assistance, helps them navigate the investigative process. In cases of substantiated claims, RVNL takes corrective actions, such as disciplinary measures, compensation, or policy enhancements. These measures ensure equitable treatment of complaints. Additionally, RVNL has established a clear anti-harassment policy, delivers comprehensive training, and fosters a culture of respect to create a workplace where discrimination and harassment are not tolerated. By implementing these mechanisms, RVNL cultivates a safe and inclusive environment, promoting the fair investigation of grievances and safeguarding complainants from negative repercussions.

## 8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, human rights requirements are an integral part of our business agreements and contracts. We are committed to adhering to the Factory Act and Indian Labour Codes, ensuring the well-being and rights of all individuals associated with our operations.

## 9. Assessments for the year

## % of your plants and offices that were assessed (by entity or statutory authorities or third parties)

Child Labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others places specify	

Others-please specify

## 10. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 9 above.

Our commitment to upholding labour standards and continuous monitoring have enabled us to maintain compliance and ensure a safe and responsible work environment for our employees. Any issues as a result of the assessments would be addressed with utmost importance and relevant corrective actions will be taken as per our protocols.



## Principle 6: Businesses should respect and make efforts to protect & restore the environment

## **Essential Indicators**

## 1. Details of total energy consumption (in Joules or multiples) and energy intensity

Parameter	FY 2022-23	FY 2021-22
Total electricity consumption (A)	5,345,115,324,000.00	4,655,438,124,000.00
Total fuel consumption (B)	112,284,854,899,403.00	63,273,380,129,951.10
Energy consumption through other sources (C)		
Total energy consumption (A+B+C)	117,629,970,223,403.00	67,928,818,253,951.10
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	579.98	350.48

Energy intensity (optional) – the relevant metric may be selected by the entity

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the Company did not carry out independent assessment by an external agency

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No, the Company does not have any site identified as DCs under PAT scheme.

## 3. Provide details of the following disclosures related to water

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	22207.20	18867.30
(iv) Seawater / desalinated water	0	0
(v) Others	22207.20	18867.30
Total volume of water withdrawal (in kilolitres) $(i + ii + iii + iv + v)$		
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Water consumed / turnover)	0.00000011	0.00000010
Water intensity (optional) – the relevant metric may be selected by the entity		

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

No

## 5. Please provide details of air emissions (other than GHG emissions) by the entity

Parameter	Please specify unit	FY 2022-23	FY 2021-22

NOx

Sox

Particulate matter (PM)

Persistent organic pollutants (POP)

Not Applicable to the operations of RVNL

Volatile organic compounds (VOC)

Hazardous air pollutants (HAP)

Others - please specify

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the Company did not carry out independent assessment by an external agency



## 6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity

Parameter	Please specify unit	FY 2022-23	FY 2021-22
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	MT CO2 equivalent	7,707.44	4,773.96
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	MT CO2 equivalent	1,061.60	924.62
Total Scope 1 and Scope 2 emissions per rupee of turnover	MT CO2 equivalent /rupees	0.000000043	0.000000029
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the Company did not carry out independent assessment by an external agency

## 7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

No. RVNL does not have any projects as such.

## 8. Provide details related to waste management by the entity

Parameter	FY 2022-23	FY 2021-22				
Total Waste generated (in metric tons)						
Plastic waste (A)	0.08	0.11				
E-waste (B)	0.22	0.62				
Bio-medical waste (C)	-	-				
Construction and demolition waste (D)	-	-				
Battery waste (E)	0.13	0.29				
Radioactive waste (F)	-	-				
Other Hazardous waste. Please specify, if any. (G)	-	-				
Other Non-hazardous waste generated (H). Please specify, if any. (Break- up by composition i.e. by materials relevant to the sector)	1.03	1.12				
Total $(A+B+C+D+E+F+G+H)$	1.46	2.14				
For each category of waste generated, total waste recovered through recyclons)	ling, re-using or other reco	very operations (in metric				
Category of waste						
(i) Recycled	-	-				
(ii) Re-used	1.85	1.33				
(iii) Other recovery operations (Take back)	0	0				
Total	1.85	1.33				
For each category of waste generated, total waste disposed by nature of dis	posal method (in metric to	ns)				
Category of waste						
(i) Incineration	-	-				
(ii) Landfilling	1.85	1.33				
(iii) Other disposal operations	-	-				
Total	1.85	1.33				
Note: Indicate if any independent assessment/ evaluation/assurance has be of the external agency.	en carried out by an extern	al agency? (Y/N) If yes, name				

No, the Company did not carry out independent assessment by an external agency



9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

RVNL implements a range of waste management practices to ensure effective disposal, environmental responsibility, and regulatory compliance. These practices include source segregation of waste, recycling and reuse initiatives. The company's dedication to sustainability and safety is evident in its core approach, which emphasizes ongoing enhancements and strict adherence to regulations.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required

As RVNL receives its clearances from the Ministry of Railways, the entity does not have operations or offices in ecologically sensitive areas that require separate environmental approvals or clearances.

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year

Not Applicable

12. Is the entity compliant with the applicable environmental law/regulations/guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, and Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances.

Specify the law/regulation /guidelines which was not	Provide details of the non-compliance	Any fines/penalties/action taken by regulatory agencies such as pollution	Corrective action taken, if any
complied with		control boards or by courts	

Not Applicable



Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do in a manner that is responsible and transparent

## **Essential Indicators**

1.

2.

Nil

${\bf a.\ Number\ of\ affiliations\ with\ trade\ and\ industry}$	chambers/ associations	
1		
b. List the top 10 trade and industry chambers/ a member of/ affiliated to.	ssociations (determined based on the tot	tal members of such body) the entity is a
Name of the trade and industry chambers/ Associations		Reach of trade and industry chambers/ associations (State/national)
SCOPE		National
Provide details of corrective action taken or under adverse orders from regulatory authorities.	erway on any issues related to anti-comp	petitive conduct by the entity, based on
Name of authority	Brief of the case	Corrective action taken

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## Principle 8: Businesses should promote inclusive growth and equitable

## **Essential Indicators**

1. Details of social impact assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web link
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Not applicable to RVNL

2. Provide information on project(s) for which ongoing rehabilitation and resettlement (R&R) is being undertaken by your entity

Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families	% of PAFs covered by R&R	Amounts paid to PAFs in the FY
			(PAFs)		(In INR)

Not applicable to RVNL

3. Describe the mechanisms to receive and redress grievances of the community

We welcome and take all concerns about our CSR initiatives seriously. Our CSR Department promptly acknowledges and investigates complaints, striving for swift resolution while also implementing preventive measures. We maintain open communication with complainants, valuing their feedback. Comprehensive records are kept for transparency and accountability. Our commitment is to uphold CSR principles and stakeholder satisfaction.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers

Particulars	FY 2022-23	FY 2021-22
Directly sourced from MSMEs/small producers	41.97%	54.12%
Sourced directly from within the district and neighbouring	Not Applicable	Not Applicable



## Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner

## **Essential Indicators**

## 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback

As RVNL primarily serves the Indian Railways and does not directly cater to retail customers, it receives complaint through direct communication via mails and letters from the Ministry. Additionally, RVNL utilizes the CPGRAMS portal, which serves as an effective mechanism for receiving complaints. Through this portal, consumers can submit their grievances and feedback, allowing RVNL to promptly address and resolve any issues.

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about

	As a percentage to total turnover
Environmental and social parameters relevant to the product	Nil
Safe and responsible usage	Nil
Recycling and/or safe disposal	Nil

## 3. Number of consumer complaints

	FY 2022-23		FY 2021-22			
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	Nil	0		Nil	0	
Advertising	Nil	0		Nil	0	
Cyber-security	Nil	0		Nil	0	
Delivery of essential services	Nil	0		Nil	0	
Restrictive Trade Practices	Nil	0		Nil	0	
<b>Unfair Trade Practices</b>	Nil	0		Nil	0	
Other	Nil	0		Nil	0	

## 4. Details of instances of product recalls on account of safety issues

	Number	Reasons for recall
Voluntary recalls	Nil	NA
Forced recalls	Nil	NA

## 5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, RVNL has a policy on 'Cyber Security And Data Privacy'. It ensures safeguarding data integrity, availability, and confidentiality. It covers all stakeholders and emphasizes compliance with data protection regulations. RVNL commits to implementing measures for risk assessment, employee training, vendor compliance, incident reporting, and disaster recovery. With an accountable approach, the policy aligns with applicable legislation, promoting secure data handling and storage.

Web Link: https://rvnl.org/RVNL\_cms/uploads/copolicy/Cyber\_Security\_and\_Data\_Privacy\_Policy.pdf

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

Nil

Sd/-

(Pradeep Gaur) Chairman & Managing Director

Date:12.08.2023 Place: New Delhi