



Ref. No. CS/S/L-746/2023-24

15<sup>th</sup> March, 2024

<p>To: The Listing Department <b>NATIONAL STOCK EXCHANGE OF INDIA LIMITED</b> “Exchange Plaza” Bandra-Kurla Complex Bandra (E ), Mumbai – 400 051 <b>Scrip Code: VMART</b> Fax: 022-26598120 Email: <a href="mailto:cmlist@nse.co.in">cmlist@nse.co.in</a></p>	<p>To: The Corporate Relationship Department <b>THE BSE LTD</b> Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001 <b>Scrip Code: 534976</b> Fax: 022-22723121 Email: <a href="mailto:corp.relations@bseindia.com">corp.relations@bseindia.com</a></p>
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**Sub: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“Listing Regulations”)**

Dear Sir/Madam,

Pursuant to Regulation 30 read with Clause 20 of Para A of Part A of Schedule III of SEBI Listing Regulations, we submit the details of orders received by the Company under the Consumer Protection Act, 2019. The Company will be challenging the order at the appropriate appellate forum.

The required details under SEBI Circular no. SEBI/HO/CFD/CFDPoD-1/P/CIR/2023/123 dated July 13, 2023, are enclosed as Annexure A & Annexure B.

We request you to kindly take the above information on record.

Thanking You,

Yours Truly  
For **V-Mart Retail Limited**

**Megha Tandon**  
**Company Secretary and Compliance Officer**

**V-MART RETAIL LTD.**

CIN- L51909DL2002PLC163727

Corporate Office : Plot No. 862, Udyog Vihar, Industrial Area Phase V, Gurgaon - 122 016 (Haryana)  
Tel. : 0124-4640030, Fax No. : 0124-4640046 Email : [info@vmart.co.in](mailto:info@vmart.co.in) Website : [www.vmart.co.in](http://www.vmart.co.in)  
Registered Office : 610-611, Guru Ram Dass Nagar, Main Market, Opp. SBI Bank, Laxmi Nagar, New Delhi - 110092



**Annexure-A**

<b>Sl. No.</b>	<b>Particulars</b>	<b>Information/ Remarks</b>
1.	Name of Authority	Consumer Dispute Redressal Forum, Murlipura, Jaipur-4
2.	Nature and details of the action(s) taken, initiated or order(s) passed	The Company is directed to pay Rs. 20,000 to the Complainant
3.	Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	15 <sup>th</sup> March, 2024
4.	Details of the violation(s)/ contravention(s) committed or alleged to be committed	The order has been issued in respect of complaint filed by a complainant wherein he alleged the deficiency in service as the Company is charging over and above the MRP amount on the product.
5.	Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible.	The Company will challenge the order at the appropriate appellate forum in this regard.  There is no material impact on the Company's financials or operations due to the said order.

**V-MART RETAIL LTD.**

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## Annexure B

Sl. No.	Particulars	Information/ Remarks
1.	Name of Authority	Consumer Dispute Redressal Forum, Murlipura, Jaipur-2
2.	Nature and details of the action(s) taken, initiated or order(s) passed	The Company is directed to pay Rs. 8,002 to the Complainant
3.	Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	15 <sup>th</sup> March, 2024
4.	Details of the violation(s)/ contravention(s) committed or alleged to be committed	The order has been issued in respect of complaint filed by a complainant wherein he alleged the deficiency in service as the Company is charging over and above the MRP amount on the product.
5.	Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible.	The Company will challenge the order at the appropriate appellate forum in this regard.  There is no material impact on the Company's financials or operations due to the said order.

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