

Ref: SSFL/Stock Exchange/2024-25/134

January 23, 2025

To BSE Limited, Department of Corporate Services P. J. Towers, 25<sup>th</sup> Floor, Dalal Street, Mumbai - 400001 To National Stock Exchange of India Limited, Listing Department Exchange Plaza, C-1, Block G Bandra Kurla Complex, Bandra (E) Mumbai - 400051

Scrip Code: 542759 Symbol: SPANDANA

Dear Sir/Madam,

Sub: Investor presentation on the unaudited financial results of the Company for the quarter and nine months ended December 31, 2024.

Ref: Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith a copy of investor presentation on the unaudited financial results of the Company for the quarter and nine months ended December 31, 2024.

Kindly take the same on record.

Thanking you.

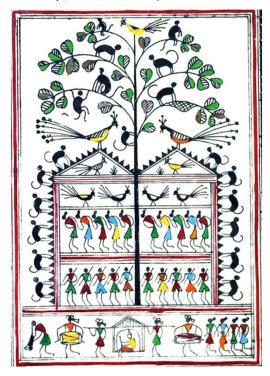
Yours sincerely, For Spandana Sphoorty Financial Limited

Vinay Prakash Tripathi Company Secretary

Encl: as above



#### Invested in Bharat!



Saura Art



**Q3 FY25 Investor Presentation** 



## Safe Harbor



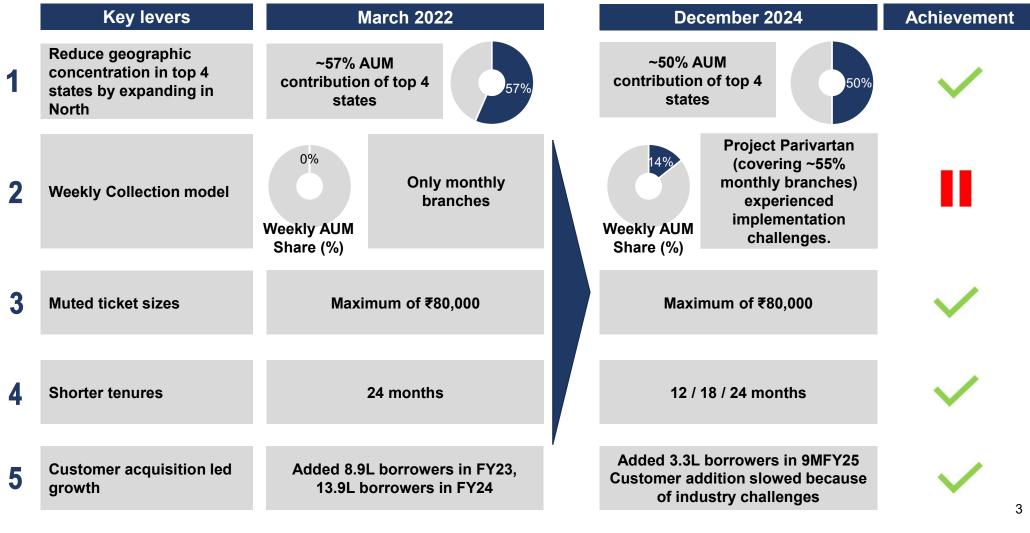
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## Spandana 2.0 started with a set of objectives





## In the interim – Industry experienced challenges



#### **Factor** Issues

Spandana's Q3FY25 experience

#### **Attrition**



Industry wide attrition\*, especially among Loan Officers (~71%) and Branch managers (~36%), continues to remain high.

People focused initiatives taken in light of attrition. Slight improvement visible in Q3FY25

### Increasing borrower leverage



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Lender overlap					
(in %)	Before disbursement#	October 2024 ^	Latest data ^		
Only Spandana	35.8%	29.0%	25.4%		
Spandana + 1	28.5%	24.6%	24.6%		
Spandana + 2	19.7%	19.5%	20.2%		
Spandana + 3	10.3%	13.1%	14.0%		
Spandana + ≥4	5.6%	13.8%	15.8%		
Total	100%	100%	100%		

- 1. Conservative stance taken on credit -
- Paused New-to-credit customer acquisition
- No new loans to borrowers with 30+ dpd
- 2. Guardrails 2.0 to bring in necessary checks and control borrower leveraging

#### **Borrower discipline**



Dilution of JLG model post Covid is taking longer to turn around. Door-knock for collections as center meeting attendance is low.

#### **External influence**



External influence, disturbances and localized debt waiver movements

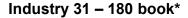
Pockets in Karnataka, Bihar, Chhattisgarh, Jharkhand, Madhya Pradesh, Maharashtra, Odisha & Uttar Pradesh affected

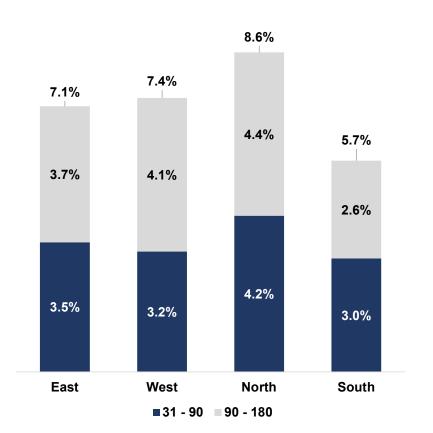
<sup>\*</sup> Source: MFIN Micrometer

<sup>#</sup> Based on Credit Bureau reports generated at the time of disbursement of entire borrower base ^ Based on latest Credit Bureau data as of October 2024 and January 2025

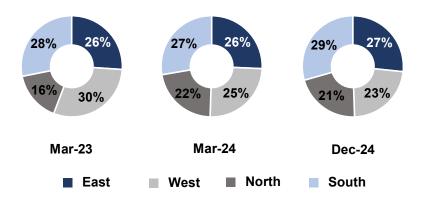
# While Spandana addressed concentration risk by increasing its presence in North - Industry challenges are more pronounced in this geography







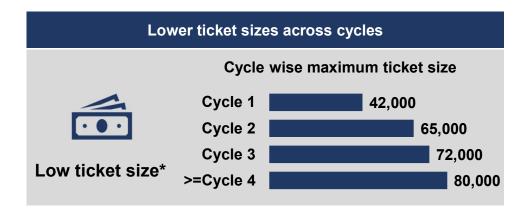
#### Spandana's region wise AUM share (%)



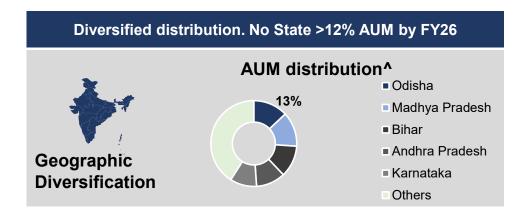
- 51% of new branches opened in FY23 & FY24 were in North India.
- Industry data suggests that Rajasthan, Uttar Pradesh and Bihar have seen rapid asset quality deterioration in the last few months

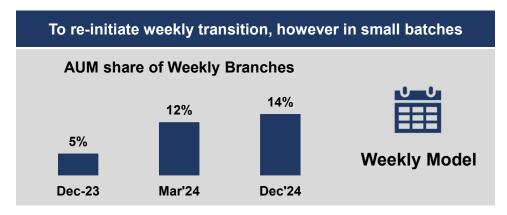
## Spandana 2.0 - will continue the prudent approach on lending











<sup>\*</sup> Average ticket size for Q3FY25 was about ₹46,500

<sup>^</sup> Standalone

<sup>#</sup> Q3FY25 disbursement

## December 2024 - green shoots visible on improvement in collection efficiency Current book Net CE (%)

\*

**Current book Net Collection Efficiency** 

Signs of trend reversal seen in current book Net Collection efficiency



Sep-24 Oct-24 Nov-24 Dec-24



Branch staff attrition

People focused initiative have helped reduce annualized attrition of Branch Manager to ~33% in Q3FY25.



Controls at branches

75% branches staffed with control function. Strong traction seen in basic branch process hygiene like center meeting monitoring, checks of CGT photos, calls to customers who missed due date payment etc.,



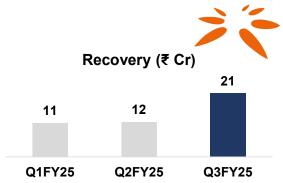
Reviving center meeting attendance

Center meeting attendance, a leading indicator of customer engagement, is seeing some revival

## Strengthening the business fundamentals

Recovery

- Good traction on recovery from GNPA/write off bucket. Q3 equal to H1 of FY25. Expecting significant recoveries in next 3-4 quarters
- 600 Customer Retention Associate deployed for recovery from GNPA and written-off portfolio. Team size to be increased to 1000 by March 2025
- Field team supported by tele-calling agents and data analytics



Collection Efficiency

- Borrower-to-LO span reduced from 315 to 249. Field team to have more time for pursuing Portfolio Quality
- Focus on driving center meeting regimen
- Continuous customer engagement to build credit discipline

Disbursement

- · Focus on serving existing borrowers
- Cautious disbursement stance to continue in Q4FY25
- · Credit criteria tightened for existing and new customers

Equity raise of upto ₹750 Cr

- Comfortable liquidity; ~17% assets held as cash and equivalents
- To raise confidence capital of upto ₹750 Cr to fund future growth
- · Funds to be raised at an appropriate time considering market conditions

#### Comfortable CRAR position\*



\* Standalone



## Q3FY25 & 9MFY25 Results

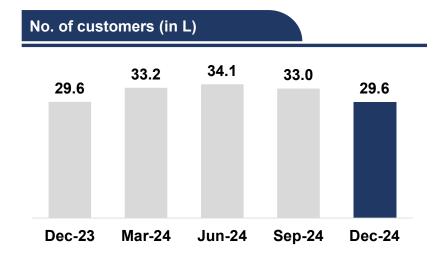
External challenges continue to impact operations AUM declined by 14% YoY. Deliberate disbursement slowdown to drive portfolio quality &

center discipline

ociitoi diooipiilio	Q3 FY25	Q3 FY24	YoY (%)	Q2 FY25	QoQ (%)	9MFY25	9MFY24	YoY (%)
Disbursement (₹ Cr)	1,443	2,543	(43)%	1,514	(5)%	5,240	6,719	(22)%
AUM (₹ Cr)	8,936	10,404	(14)%	10,537	(15)%	8,936	10,404	(14)%
Funds raised (₹ Cr)	872	2,279	(62)%	1,584	(45)%	4,010	7,013	(43)%
Income (₹ Cr)	573	657	(13)%	707	(19)%	2,016	1,824	11%
Net Interest Income (₹ Cr)	265	309	(14)%	341	(22)%	1,031	911	13%
PPOP (₹ Cr)	78	240	(67)%	228	(66)%	593	687	(14)%
Impairment (₹ Cr)	666	70	850%	516	29%	1,394	189	639%
PAT (₹ Cr)	(440)	127	(568)	(216)	(224)	(601)	372	(973)
GNPA	4.85%	1.61%	+324 bps	4.86%	(2) bps	4.85%	1.61%	+324 bps
NNPA	0.98%	0.48%	+51 bps	0.99%	(-) bps	0.98%	0.48%	+51 bps

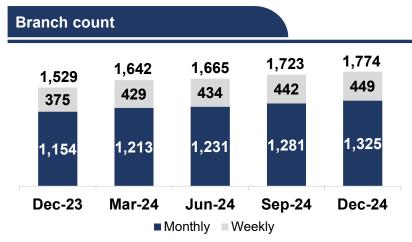
## Weekly branches account for ~19% of Q3FY25 disbursement



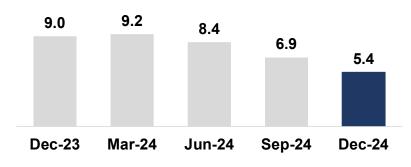


#### **Number of employees**





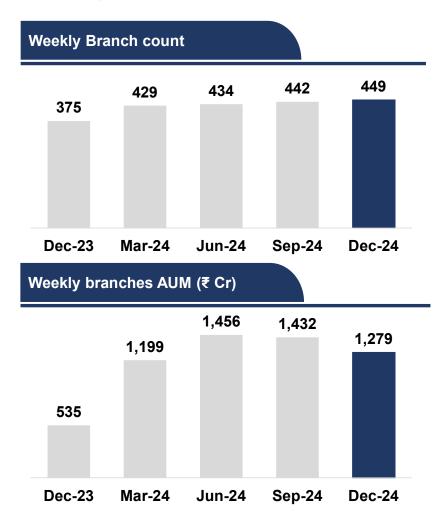
#### AUM per branch^ (₹ Cr)

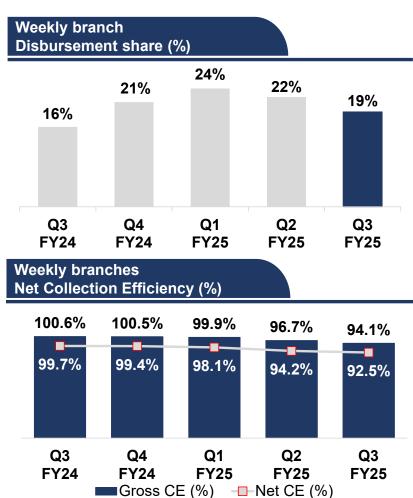


^AUM for branches with tenure >1 year which includes 477 branches opened between January 2023 and December 2023

## Weekly branches account for ~19% of Q3FY25 disbursement





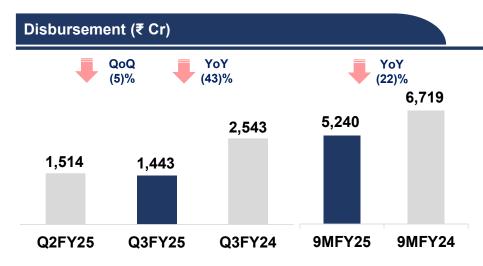


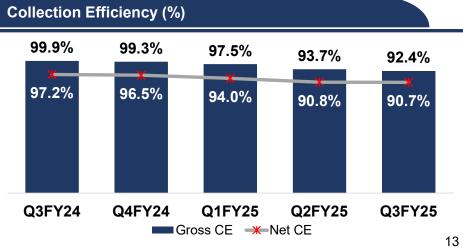
## **AUM** at ₹8,936 Cr Top 4 States contribute ~50% of AUM vs. 57% in March 2022





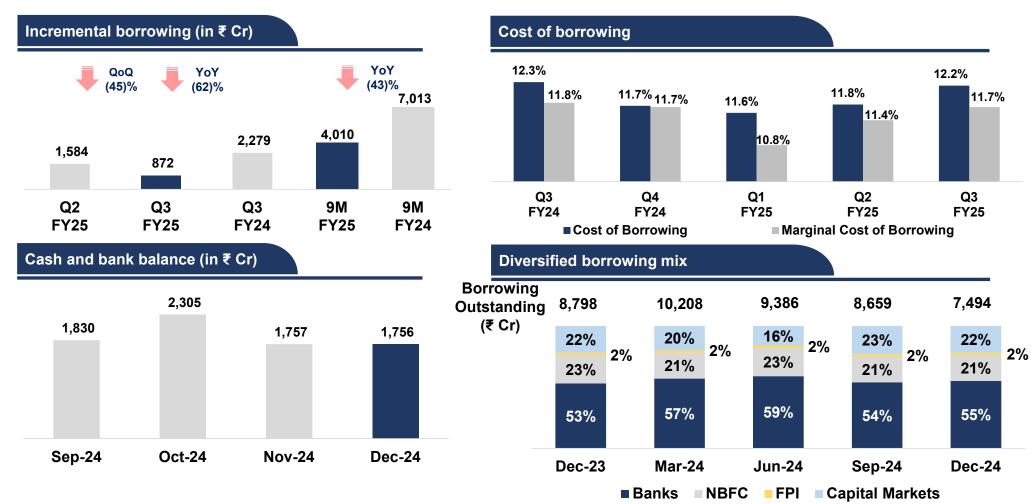






## **Comfortable liquidity maintained**





## PCR maintained at 80%



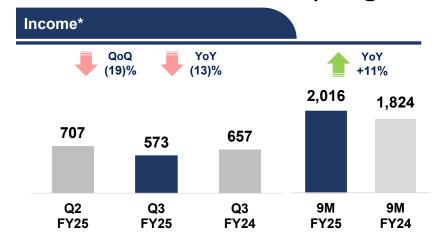
		31-Dec-24			30-Sep-24			
Asset Classification	Loans Outstanding (₹ Cr)	% of Loans Outstanding	ECL Provision (₹ Cr)	Coverage	Loans Outstanding (₹ Cr)	% of Loans Outstanding	ECL Provision (₹ Cr)	Coverage
Stage 1	7,225	87.51%	92	1.27%	8,730	88.98%	78	0.89%
Stage 2	631	7.65%	290	46.01%	604	6.16%	281	46.45%
31 - 60	389	4.71%	173	44.44%	355	3.62%	159	44.88%
61 - 90	243	2.94%	118	48.53%	249	2.54%	121	48.68%
Stage 3	400	4.85%	319	79.68%	477	4.86%	380	79.66%
Total	8,256	100%	701	8.50%	9,812	100%	739	7.53%

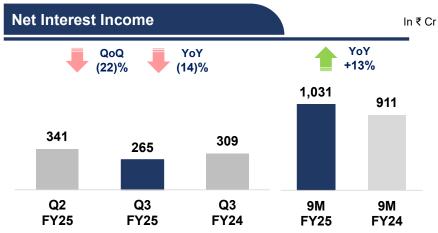
	31-D	ec-24	30-Se	ep-24
	SSFL	Consolidated	SSFL	Consolidated
GNPA	4.85%	4.85%	4.88%	4.86%
NNPA	0.96%	0.98%	0.97%	0.99%
PCR	80.16%	79.68%	80.05%	79.66%

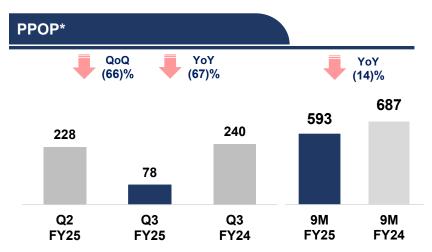
Impairment on financial instruments	Amount (₹ Cr)			
impairment on imancial motiuments	Q3FY25 Q2FY2			
- On technical write-off's	677.97	262.64		
- On GNPA	(61.40)	147.29		
- On stage 1, 2 & others	49.50	106.49		
Total	666.07	516.41		

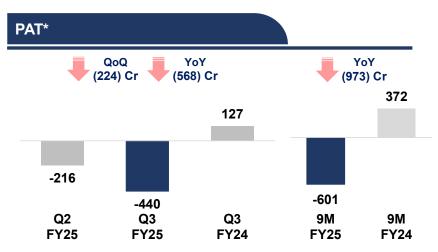
## Q3FY25 PPOP at ₹78 Cr impacted by lower AUM (deliberate slowing down the disbursement), higher opex & reversals





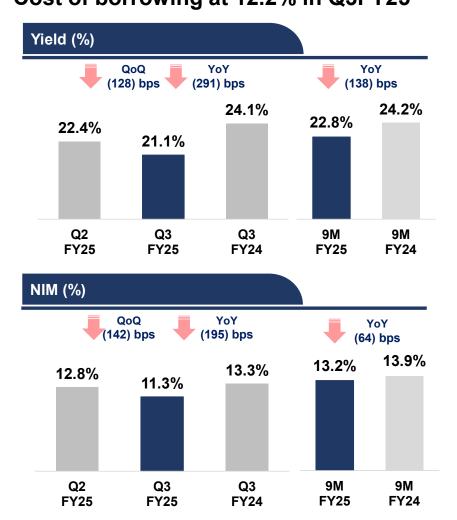


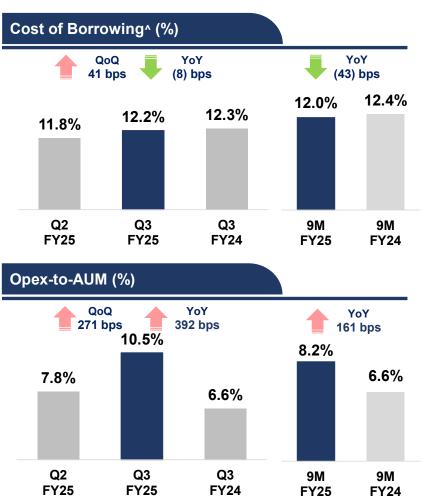




## Yield and NIM impacted by decline in AUM & higher delinquencies Cost of borrowing at 12.2% in Q3FY25



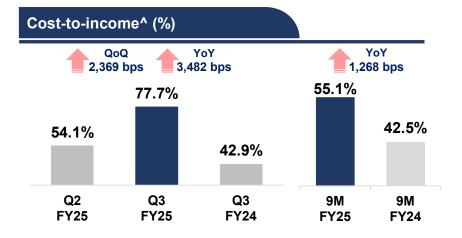


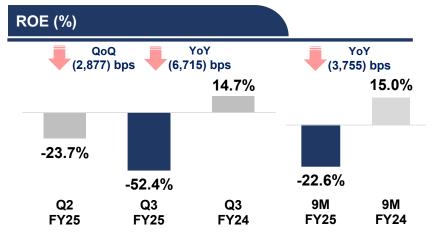


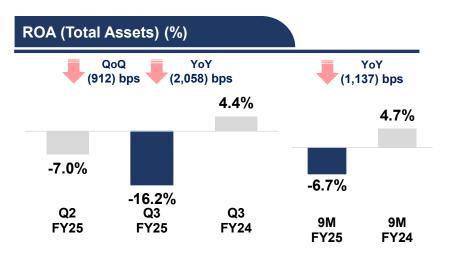
<sup>^</sup> Interest expenses divided by average monthly borrowing outstanding

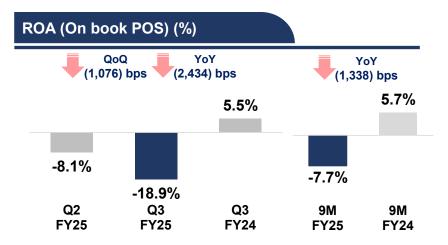
## Elevated Cost-to-income due to higher opex & lower income Decline in RoA due to high impairment cost & deliberate slowdown in disbursement







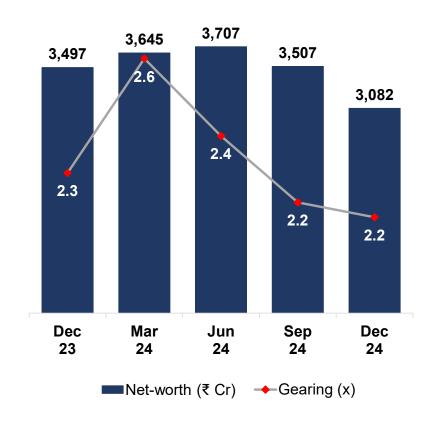




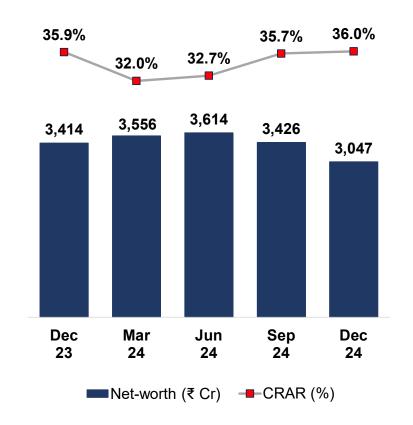
## Consolidated Net-worth of ₹3,082 Cr, CRAR at 35.7%



#### Gearing at 2.2x (consolidated)



#### **SSFL Standalone Net-worth & CRAR**



## **Consolidated Income Statement**



	1	<u> </u>			1			
Particulars (₹ Cr)	Q3 FY25	Q2 FY25	Q3 FY24	QoQ	YoY	9MFY25	9MFY24	YoY
Revenue from Operations								
Interest income on loans	494	599	559	(18)%	(12)%	1,777	1,588	12%
Net gain on fair value changes	49	75	56	(35)%	(13)%	137	129	6%
Other Income	12	12	11	(-)%	10%	37	31	18%
Total income from operations	555	686	626	(19)%	(11)%	1,951	1,748	12%
Non-operational Income	18	20	31	(12)%	(42)%	65	76	(15)%
Total income	573	707	657	(19)%	(13)%	2,016	1,824	11%
Finance cost	229	258	250	(11)%	(8)%	747	677	10%
Net Income	344	448	407	(23)%	(16)%	1,269	1,147	11%
Expenses							i	
Employee benefit expense	184	153	119	20%	54%	471	332	42%
Depreciation and amortization expense	6	5	6	3%	0%	16	13	16%
Other expenses	76	62	41	22%	84%	189	114	66%
Total Expenses	265	220	166	20%	60%	676	460	47%
Pre-Provision Operating Profit (PPOP)	78	228	240	(66)%	(67)%	593	687	(14)%
Impairment on financial instruments	666	516	70	29%	850%	1,394	189	639%
Profit before Tax	(588)	(289)	170	(299)	(758)	(801)	498	(1,300)
Tax expense	(147)	(72)	43	(75)	(190)	(200)	126	(327)
Profit after tax	(440)	(216)	127	(224)	(568)	(601)	372	(973)





Assets (₹ Cr)	Dec 31, 2024	Mar 31, 2024
Financial Assets		
Cash and bank balances	1,756	1,894
Loan Portfolio	7,621	11,014
Investments	84	112
Other financial assets	69	84
Total Financial Assets	9,530	13,104
Non-Financial Assets		
Current tax assets (net)	115	49
Deferred tax assets (net)	326	133
Property, Plant and Equipment	31	30
Intangible assets	3	5
Goodwill	17	17
Other non-financial assets	40	44
Total Non-financial assets	533	278
Total Assets	10,064	13,383

Liabilities & Equity (₹ Cr)	Dec 31, 2024	Mar 31, 2024
Financial Liabilities		
Debt Securities	2,737	4,064
Borrowings (Other than Debt Securities)	4,009	5,340
Subordinated Liabilities	-	20
Other Financial liabilities	166	253
Total Financial Liabilities	6,911	9,678
Non-Financial Liabilities		
Current Tax Liabilities (net)	6	6
Provisions	27	17
Other Non-Financial liabilities	38	37
Total Non-Financial Liabilities	71	60
Equity		
Equity Share Capital	71	71
Other Equity	3,010	3,573
Equity attributable to shareholders of the company	3,081	3,645
Non-Controlling Interest	0.2	0.3
Total Equity	3,082	3,645
Total Liabilities and Equity	10,064	13,383

## **Credit Rating**



## **Spandana Sphoorty Financial Ltd**

Rating Agency	Rating Instrument	Rating / Outlook (Current)	Rating / Outlook (30-Sep-24)	Change
ICRA	Bank Facilities / NCD's	A+ / Negative	A+ / Stable	Outlook change
India Ratings	Bank Facilities / NCD's	A+ / Negative	A+ / Stable	Outlook change
CARE	Bank Facilities / NCD's CP's	A+ / Negative A1+	A+ / Stable A1+	Outlook change
CRISIL	Bank Facilities	A / Stable	A / Positive	Outlook change

### **Criss Financial Ltd**

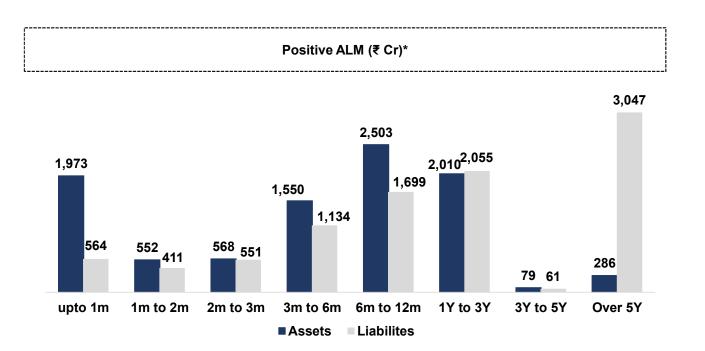
Rating Agency	Rating Instrument	Rating / Outlook (Current)	Rating / Outlook (30-Sep-24)	Change
ICRA	Bank Facilities / MLD's	A / Negative	A / Stable	Outlook change
India Ratings	Bank Facilities / NCD's	A / Negative	A / Stable	Outlook change



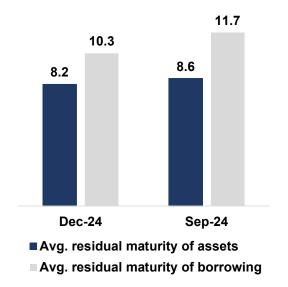
### Annexure

## **Positive ALM across maturity buckets**







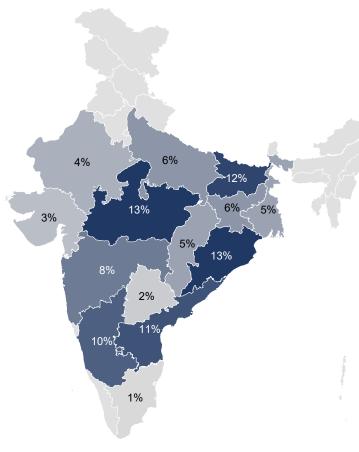


- Positive ALM on cumulative basis with assets maturing faster than liabilities
- Closing Cash and Bank balance (₹1,688 Cr as on 31 Dec 2024)

## Well diversified presence

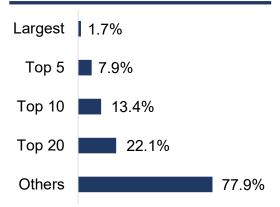


#### AUM concentration\* - ~49% from top 4 States



State	% of AUM				
State	Dec-24	Mar-24	Mar-23		
Odisha	13%	14%	15%		
Madhya Pradesh	13%	13%	17%		
Bihar	12%	12%	8%		
Andhra Pradesh	11%	10%	11%		
Karnataka	10%	10%	11%		
Maharashtra	8%	9%	10%		
Uttar Pradesh	6%	6%	3%		
Jharkhand	6%	6%	7%		
Chhattisgarh	5%	5%	5%		
West Bengal	5%	2%	1%		
Rajasthan	4%	5%	5%		
Gujarat	3%	4%	5%		
Telangana	2%	2%	1%		
Tamil Nadu	1%	1%	0.1%		
Other states	1%	1%	2%		
Total	100%	100%	100%		

#### District level concentration\*



#### **Branch level concentration\***

Largest	0.2%		
Top 5	1.0%		
Top 10	1.9%		
Top 20	3.6%		
Others		96.4%	

<sup>\*</sup> Standalone for SSFL

## **Metrics over the years**

FY20

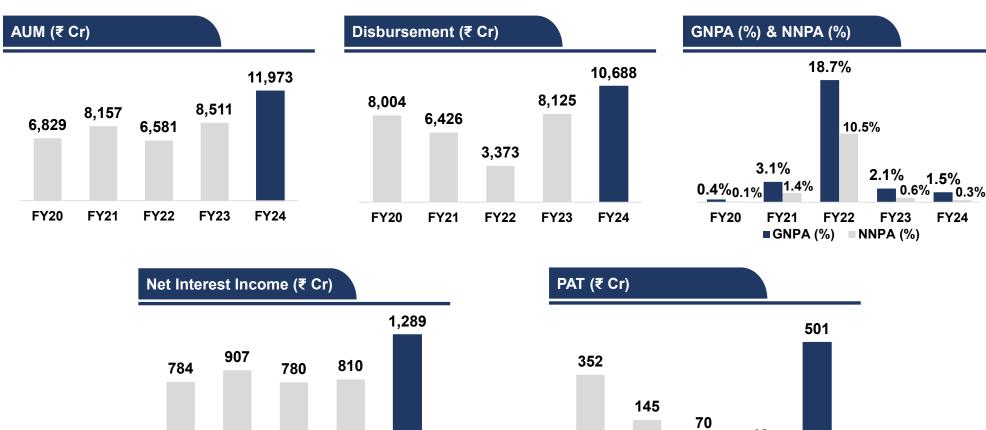
FY21

FY22

FY23

FY24





FY20

FY21

12

FY23

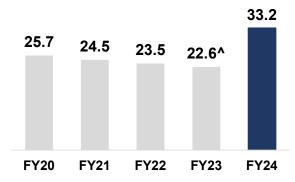
FY24

FY22

## Accelerated growth delivered over last year

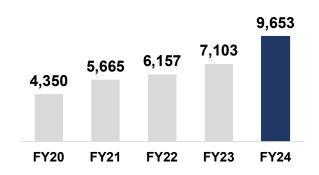


#### **Customers (in L)**

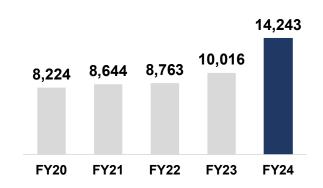


#### ^Loans outstanding of ~6 L Customers written-off

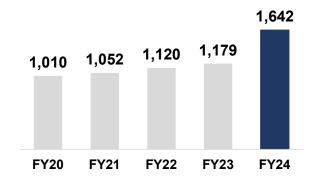
#### **Loan Officers**



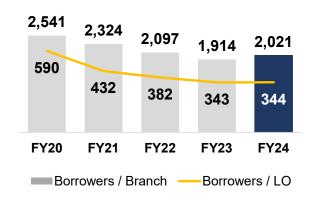
#### **Employees**



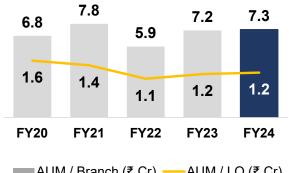
#### **Branches**



#### Customers / Branch & LO \*



#### AUM / Branch & AUM / LO \*



AUM / Branch (₹ Cr) —AUM / LO (₹ Cr)

<sup>\*</sup>Includes branches with tenure less than 1 year as well

## **Glossary**

	Key Ratio	Abbreviation	Definition
1	Portfolio Yield	Yield	Interest income divided by average monthly loan outstanding
2	Cost of borrowing	СОВ	Interest expenses divided by average monthly borrowing outstanding
3	Marginal COB (XIRR)		Multiplication of borrowing availed during the period and cost of borrowing (inclusive all cost on XIRR) divided by total borrowing availed during the period
4	Marginal COB (Nominal XIRR)		Multiplication of borrowing availed during the period and cost of borrowing (inclusive all cost on Nominal XIRR) divided by total borrowing availed during the period
5	Net Interest Income	NII	Interest income on loans less finance cost
6	Net Interest Margin	NIM	Net Interest Income divided by average monthly loan outstanding
7	Pre-Provision Operating Profit	PPOP	Total Income minus finance cost minus operating expenses
8	Cost to Income	C/I	Operating expenses / Total income minus finance cost
9	Portfolio Outstanding	POS	On Balance Sheet loan outstanding at the end of reporting period
10	Assets Under Management	AUM	POS + Direct Assignment outstanding at the end of reporting period
11	Operating expenses-to-AUM	Opex-to-AUM	Total operating expenses divided by average monthly AUM
12	Return On Assets (Total Assets)	ROA (Total Assets) or ROTA	PAT divided by average quarterly total assets
13	Return On Assets (On-book POS)	ROA (On-book POS)	PAT divided by average monthly loan outstanding
14	Return on Equity	ROE	PAT divided by average monthly Net-worth
15	Gross Non-Performing Assets	GNPA	Represents stage III loan outstanding at the end of reporting period
16	Net Non-Performing Assets	NNPA	Represents stage III loan outstanding at the end of reporting period net of ECL provision against stage III loans
17	Provision Coverage	PCR	ECL on stage III loans divided GNPA





## Thank you!

#### **Investor Relations**

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