

1<sup>st</sup> February 2024

To:

**National Stock Exchange of India  
Limited (Scrip Code: FSL)**  
Exchange Plaza,  
Plot no. C/1, G Block,  
Bandra-Kurla Complex  
Bandra (East),  
Mumbai - 400 051

**BSE Limited (Scrip Code: 532809)**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai - 400 001

Dear Madam/ Sir,

**Sub: Press Release**

Please note that Firstsource Debuts on Dow Jones Sustainability Index with a 96th Percentile Rating.

A copy of the Press Release is attached along with this letter.

We request you to take the above on record.

Thanking you,

For **Firstsource Solutions Limited**

**Pooja Nambiar**  
**Company Secretary**  
**Encl.: A/a**

**Firstsource Solutions Ltd.**

5<sup>th</sup> Floor, Paradigm 'B' Wing, Mindspace, Link Road, Malad (West), Mumbai - 400 064 India.  
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(CIN: L64202MH2001PLC134147)

## Firstsource Debuts on Dow Jones Sustainability Index with a 96<sup>th</sup> Percentile Rating

**Mumbai, India | February 01, 2024:** [Firstsource Solutions Limited](#) (NSE: FSL, BSE:532809), a global provider of Business Process Management (BPM) services and an RP-Sanjiv Goenka Group company, has been ranked in the top 96<sup>th</sup> percentile on the Dow Jones Sustainability Index, in its first year of participation. The rating comes with an impressive CSA and ESG score of 62 (as of January 23, 2024).

The Dow Jones Sustainability Index is a globally recognized benchmark that assesses a company's performance on various ESG dimensions. Companies listed in the DJSI are considered leaders in sustainable business practices, and the index is widely used by investors, stakeholders, and customers to evaluate a company's long-term sustainability and ethical behavior.

**Ritesh Idnani, MD & CEO, Firstsource** shared, "This recognition, within two years of setting out on our ESG journey, is a result of the passionate dedication of our teams. We understand, deeply, that in today's interconnected world, prioritizing ESG is not just a moral imperative but a strategic necessity for companies aspiring to thrive amid evolving global challenges. Achieving a high ranking in the Dow Jones Sustainability Index not only reflects our past successes but also sets a strong example for the future. We are determined to continue improving, aiming for excellence in sustainability, and contributing meaningfully to a more responsible global business environment."

Being included in the DJSI is a significant milestone and a moment of pride for Firstsource that reflects their dedication to operating responsibly and sustainably. This recognition also sets it apart from its competitors and reinforces its commitment to making a positive impact.

Read more about Firstsource's Dow Jones Sustainability Index rating [here](#).

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### **About Firstsource**

Firstsource Solutions Limited, an RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL: IN), is a leading provider of transformational solutions and services spanning the customer lifecycle across Healthcare, Banking and Financial Services, Communications, Media and Technology, and other industries. The Company's 'Digital First, Digital Now' approach helps organizations reinvent operations and reimagine business models, enabling them to deliver moments that matter and build competitive advantage. With an established presence in the US, the UK, Mexico, India, and the Philippines, Firstsource acts as a trusted growth partner for over 150 leading global brands, including several Fortune 500 and FTSE 100 companies. ([www.firstsource.com](http://www.firstsource.com))

### **Media Contacts**

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Firstsource Solutions

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