

TO ALL STOCK EXCHANGES

**BSE LIMITED  
NATIONAL STOCK EXCHANGE OF INDIA LIMITED  
NEW YORK STOCK EXCHANGE**

September 27, 2023

Dear Sir/ Madam,

**Sub: Press release**

Please find enclosed the press release titled “**Infosys Launches Industry Cloud to Catalyse Digital Transformation of the Commercial Airline Industry.**”

This information will also be hosted on the Company’s website, at [www.infosys.com](http://www.infosys.com).

This is for your information and records.

Yours Sincerely,  
For **Infosys Limited**

**A.G.S. Manikantha**  
*Company Secretary*

**INFOSYS LIMITED**

CIN: L85110KA1981PLC013115

44, Infosys Avenue  
Electronics City, Hosur Road  
Bengaluru 560 100, India

T 91 80 2852 0261

F 91 80 2852 0362

investors@infosys.com

[www.infosys.com](http://www.infosys.com)

## Infosys Launches Industry Cloud to Catalyse Digital Transformation of the Commercial Airline Industry

*A first-of-its-kind industry offering, Infosys Cobalt Airline Cloud to revolutionize passenger experiences, drive operational efficiency, and contribute to the airline's sustainability initiatives*

**Bengaluru, India – September 27, 2023:** [Infosys](#) (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting, today announced the launch of Infosys Cobalt Airline Cloud (ICAC) a first-of-its-kind industry cloud offering designed for commercial airlines to help them accelerate their digital transformation journey. Infosys has leveraged its deep domain experience and expertise in the travel and hospitality sector to build ICAC, which will aim to deliver personalized experiences, optimized operations, and net zero journeys for clients.

The ICAC platform is built on composable architecture principles that draw from the overall framework of [Infosys Cobalt](#), a set of services, solutions and platforms for enterprises to accelerate their cloud journey. ICAC provides solutions, APIs and re-usable business assets that can be used for:

- Transforming the legacy workloads through disassembling and creating composable functional capabilities, enabled by cloud technologies.
- Addressing the key areas of business process efficiency and customer experiences, with an aim to provide tangible improvements in existing processes
- Improving customer experiences by ensuring accuracy in baggage delivery, leveraging precision-based gate to gate bag transfers, helping reduce Missed Bag Rate (MBR) in hub airports by up to 50 percent
- Efficiency in operations by reducing Unit Load Device (ULD) misplacement and losses, to less than 2 percent, from the current industry average of more than 5 percent, through tracking and tracing methods enabled through machine learning
- Ensuring smooth operations and enhancing passenger safety by leveraging AI for crowd control, theft, security, and reducing cost of manual airport operations
- Optimising network and route planning to help in decarbonization efforts and emission control

Additionally, Infosys will combine its industry-specific knowledge, technological capabilities, and key elements of Infosys Cobalt to help airline companies transform their business landscape, foster poly-cloud opportunities, and innovate at scale, with regulatory and security frameworks.



**Fernando Rocha, CIO, Aeroméxico Airline**, said, "We are excited to collaborate with Infosys to leverage the solutions, reference architectures and blueprints of the Infosys Cobalt Airline Cloud. We believe that this platform will enable us to quickly adapt to changing market dynamics, enhance customer experiences, and drive profitable growth."

**Ashiss Kumar Dash, EVP & Global Head - Services, Utilities, Resources and Energy, Infosys**, said, "The launch of Infosys Cobalt Airline Cloud is a significant milestone in our journey of digital innovation. This pioneering industry cloud solution demonstrates our commitment to empowering the airline industry with a scalable and flexible IT ecosystem that caters to the unique challenges faced by the industry. ICAC offers a pre-configured solution and allows our clients to reduce costs, while continuing to innovate to meet the changing demand environments."

To know more about Infosys Cobalt Airline Cloud, please click [here](#).

### **About Infosys**

Infosys is a global leader in next-generation digital services and consulting. Over 300,000 of our people work to amplify human potential and create the next opportunity for people, businesses and communities. We enable clients in more than 56 countries to navigate their digital transformation. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer clients, as they navigate their digital transformation powered by cloud and AI. We enable them with an AI-first core, empower the business with agile digital at scale and drive continuous improvement with always-on learning through the transfer of digital skills, expertise, and ideas from our innovation ecosystem. We are deeply committed to being a well-governed, environmentally sustainable organization where diverse talent thrives in an inclusive workplace.

Visit [www.infosys.com](http://www.infosys.com) to see how Infosys (NSE, BSE, NYSE: INFY) can help your enterprise navigate your next.

### **Safe Harbor**

Certain statements in this release concerning our future growth prospects, or our future financial or operating performance are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, our ability to attract and retain personnel, our transition to hybrid work model, economic uncertainties, technological innovations such as Generative AI, the complex and evolving regulatory landscape including immigration regulation changes, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, and our corporate actions including acquisitions. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2023. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

### **Media Contacts:**

For further information, please contact: [PR\\_Global@infosys.com](mailto:PR_Global@infosys.com)