

TO ALL STOCK EXCHANGES

**BSE LIMITED
NATIONAL STOCK EXCHANGE OF INDIA LIMITED
NEW YORK STOCK EXCHANGE**

May 23, 2023

Dear Sir/ Madam,

Sub: Press release

Please find enclosed the press release titled “**Launched today: Infosys Topaz - An AI-first offering to accelerate business value for global enterprises using generative AI**”

This information will also be hosted on the Company’s website, at www.infosys.com.

This is for your information and records.

Yours Sincerely,
For **Infosys Limited**

A.G.S. Manikantha
Company Secretary

Launched today: Infosys Topaz - An AI-first offering to accelerate business value for global enterprises using generative AI

- *12,000+ AI use cases, 150+ pre-trained AI models and 10+ AI platforms steered by AI-first specialists and data strategists*
- *'Responsible by design' approach ensures uncompromising ethics, trust, privacy, security and compliance*

Bengaluru, India – May 23, 2023: [Infosys](#) (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting, today launched Infosys Topaz - an AI-first set of services, solutions and platforms using generative AI technologies. It helps amplify the potential of humans, enterprises and communities to tap into the next generation of opportunities to create value from unprecedented innovations, connected ecosystems and pervasive efficiencies. Infosys Topaz leverages Infosys applied AI framework to build an AI-first core that empowers people to deliver cognitive solutions that accelerate value-creation.

Accelerate growth: Infosys Topaz converges the power of Infosys Cobalt cloud, and data analytics to AI-power business, deliver cognitive solutions and intuitive experiences that revitalize growth. Over 12,000 use cases, help seed and fast track new ideas. For example, a food and beverages chain leveraged Infosys Topaz to autonomously connect unconnected data signals coming in from new partners to deliver superior off-store consumer experience with >95% accuracy. Infosys Topaz Generative AI Labs delivers ready-to-use industry solutions to bring the value of AI to more functions, thus helping businesses become more cognitive, faster.

Build connected ecosystems: Infosys Topaz democratizes data and intelligence to bring value to more participants in the connected ecosystem, enabling them to create disruptive business models, AI-led products, services and new revenue streams. For example, a national railway company took advantage of Infosys Topaz to build a smart hub for profitably creating agile value-chains, with best-fit partners from the market, for functions such as first and last mile logistics. Infosys Topaz enables businesses, across industries, with support from an ecosystem of over 100 industry networks and partnerships.

Unlock efficiencies at scale: Infosys Topaz creates efficiencies across the enterprise. Infosys' AI-first specialists use smart tools, platforms, and autonomous software engineering for business agility. Infosys Topaz drives organization-wide synergies by reimagining user personas, data architecture and engineering blueprints for the future. It also helps build self-supervisory capabilities from harnessing enterprise



knowledge with generative AI. For example, a British bank used Infosys Topaz to transform over 2000 customer service processes to operate in near real-time instead of a week.

Salil Parekh, CEO & MD, Infosys, said, “Infosys Topaz is helping us amplify the potential of people – both our own and our clients’. We are seeing strong interest from our clients for efficiency and productivity-enhancing programs, even as businesses are keen to secure their future growth. Our own business operations have been hugely benefited by Infosys Topaz bringing the power of generative AI platforms and data solutions. Today, our clients are building new paths to expand revenue-creating opportunities and grow with Infosys Topaz.”

Infosys Topaz is an asset for businesses across verticals and geographies:

Caroline Flaissier, General Manager of the Fédération Française de Tennis (FFT), said, “We are delighted to be using Infosys Topaz to improve the experience lived by players, viewers and fans, journalists, and broadcast partners. At Roland-Garros, we have always believed in an AI-first approach to re-imagine our sport. AI-powered videos help players analyze their performance and match strategy, AI-Assisted Journalism helps journalists produce more insightful reports, and the match center, powered by AI-driven insights, helps fans understand every nuance of the game, beyond the numbers. All these innovations help us amplify the way Roland-Garros is experienced, and our partnership with Infosys, renewed in 2022, has been instrumental in keeping our tournament at the cutting edge of sports innovations.”

Hemanth Adapa, Product Owner - Predictive Analytics, BT E-Serve (India), said, “As part of our continuous efforts to deliver value for our clients, at British Telecom, we engaged with Infosys Topaz to offer AI-powered predictive analytics for various domains such as network performance, sustainability, and security. This has been recognized and appreciated by our clients who can now amplify their mission-critical services with never-before reliability.”

“As organizations look to AI to solve business challenges, from improving efficiency to driving growth, AI-powered innovations need to be purpose-built to create enterprise-scale impact. Offerings like Infosys Topaz provide enterprises with services, frameworks, solutions, and platforms to help organizations not only reengineer business and IT processes but also accelerate ROI from AI services and solutions,” said **Jennifer Hamel, Research Director, Analytics and Intelligent Automation Services at IDC**.

Infosys is taking an AI-first approach to its own transformation. The company is applying Infosys Topaz to bring the power of generative AI, analytics and cloud to accelerate its own market offering evolution, enterprise transformation, even as it builds incremental value from micro-changes, to improve client service,



reimagine business processes, software engineering and boost productivity. Nearly 50,000 reusable intelligent services, applied in over 25,000 instances, amplify employees today.

For a quick overview of Infosys Topaz, please watch this [video](#).

To read more about Infosys Topaz, please visit: www.infosystopaz.com.

About Infosys

Infosys is a global leader in next-generation digital services and consulting. Over 300,000 of our people work to amplify human potential and create the next opportunity for people, businesses and communities. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer clients, in more than 50 countries, as they navigate their digital transformation powered by the cloud. We enable them with an AI-powered core, empower the business with agile digital at scale and drive continuous improvement with always-on learning through the transfer of digital skills, expertise, and ideas from our innovation ecosystem. We are deeply committed to being a well-governed, environmentally sustainable organization where diverse talent thrives in an inclusive workplace.

Visit www.infosys.com to see how Infosys (NSE, BSE, NYSE: INFY) can help your enterprise navigate your next.

Safe Harbor

Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India and the US, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2022. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

For more information, please contact: PR_Global@infosys.com