DATAMATICS

October 26, 2023

To, Corporate Communication Department **BSE Limited** Phiroze Jeejeeboy Towers, Dalal Street, Mumbai – 400 001. BSE Scrip Code: 532528

Listing Department **National Stock Exchange of India Limited** Exchange Plaza, Bandra Kurla Complex, Bandra (East), Mumbai - 400 051. NSE Code: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith press release titled "Datamatics implements its Automatic Fare Collection (AFC) and Mobile Ticketing Systems for this India's 1st Namo Bharat RapidX train Delhi-Meerut RRTS Corridor by NCRTC."

Kindly take the above on your record.

For Datamatics Global Services Limited

Divya Kumat EVP, Chief Legal Officer and Company Secretary (FCS: 4611)

Encl: as above

DATAMATICS GLOBAL SERVICES LTD.

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Datamatics implements its Automatic Fare Collection (AFC) and Mobile Ticketing Systems for this India's 1st Namo Bharat RapidX train Delhi-Meerut RRTS Corridor by NCRTC

26th October 2023, Mumbai: Datamatics, a leading global Digital Technologies, Operations, and Experiences Company, today announced that it is servicing India's first Regional Rapid Transit System (RRTS) facilitating an end-to-end Automatic Fare Collection (AFC) system for Namo Bharat RapidX train by NCRTC for Delhi-Meerut priority Corridor. It was inaugurated by Honourable Prime Minister Shri Narendra Modi on 20th October 2023. Delhi-Ghaziabad-Meerut RRTS corridor cuts through one of the most densely populated sections of the National Capital Region, connecting Delhi to Uttar Pradesh

Datamatics TruFare - an end-to-end Automatic Fare Collection Solution suite is implemented for the 82 km long Delhi-Meerut Corridor. It includes design, supply, installation, testing, commissioning, and maintenance of the complete fare collection system. It consists of automatic fare gates, ticket readers, ticket vending machines, ticket office machines, hand-held ticketing devices integration with banks for Rupay NCMC contactless card payments, and interfacing with other systems for passenger enablement. The AFC System supports QR-code paper and mobile tickets, EMV/ RuPay open loop contactless cards based on NCMC standards. Datamatics TruFare enables RapidX with the first-of-its-kind multiclass journey in an urban RRTS system in India.

Rahul Kanodia, Vice Chairman and CEO of Datamatics expressed, "We are proud to be a part of RapidX, India's first Regional Rapid Transit System. We are committed to enhance travel experience and passenger convenience through features such as UPI enabled ticket vending machines, double-tap technology that enables passengers to have airline like experience with premium and economy class travel." **He further added**, "Automatic Fare Collection is a key focus area for Datamatics. Over the years, we have successfully worked on over 30 AFC projects globally, including high-traffic cities like London, New York, Melbourne, Hong Kong, and Dubai. Datamatics also recently implemented its AFC solution for the city of Memphis in the USA. In India, we have successfully executed AFC solution on a turnkey basis for the Mumbai Metro, Lucknow Metro, Kolkata Metro, and Shri Mata Vaishnav Devi shrine cable car in Jammu. We are committed to providing world-class AFC solution enabling passengers with enhanced commuting experience and at the same time providing operational superiority to the public transit operators."

About Datamatics:

Datamatics is a Digital Operations, Technologies and Experiences Company that enables enterprises to go Deep in Digital to boost their productivity, customer experience and

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competitive advantage. It has established Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection products. Datamatics does business with global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centres in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com.

To learn more about Datamatics, visit www.datamatics.com and on LinkedIn, Twitter, YouTube, and Facebook.

For media queries, please contact:

Amit Nagarseker

Marketing & Corporate Communications amit.nagarseker@datamatics.com +91-9619942041