

IRB BEARINGS LIMITED

Dhannur, 15, Sir P.M. Road, Fort, Mumbai- 400001, India. T : [91] 22-2266 4570 / 2266 4160 F : [91] 22-2266 0412 / 2267 9850

W: www.nrbbearings.com CIN: L29130MH1965PLC013251

September 21, 2023

BSE Limited Corporate Relationship Department 1st Floor, P.J. Towers, Dalal Street Mumbai 400 001 National Stock Exchange of India Limited Listing Department-Corporate Services Exchange Plaza, 5th Floor, Plot No. C/1 Bandra Kurla Complex Bandra East, Mumbai 400051

Code No. 505827

Dear Sir/Madam,

Sub: Business Responsibility and Sustainability Report for the Financial Year 2022-23

Pursuant to the Regulation 34 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, and BSE Limited's Notice No. 20220712-36 dated July 12, 2022 and with reference to our intimation dated September 7, 2023, regarding Annual Report of the Company for the Financial Year 2022-23 including the Business Sustainability and Responsibility Report ("BRSR") we once again enclose herewith BRSR Report for the Financial Year 2022-23.

We request you to take the above on record.

Thanking You,

Sincerely,

For NRB Bearings Limited

Shruti Joshi Company Secretary



BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

SECTION A: GENERAL DISCLOSURES

I.	Details of the listed entity	
1.	Corporate Identity Number (CIN) of the Listed Entity -	L29130MH1965PLC013251
2.	Name of the Listed Entity	NRB Bearings Limited
3.	Year of incorporation	1965
4.	Registered office address	Dhannur, 15, Sir P.M. Road, Fort, Mumbai 400 001
5.	Corporate address	Dhannur, 15, Sir P.M. Road, Fort, Mumbai 400 001
6.	E-mail	investorcare@nrbbearings.co.in
7.	Telephone	+91 22 22664570, 22664160, 22664998
8.	Website	www.nrbbearings.com
9.	Financial year for which reporting is being done	2022-23
10.	Name of the Stock Exchange(s) where shares are listed	National Stock Exchange of India Limited (NSE) and BSE Limited (BSE)
11.	Paid-up Capital (INR)	Rs. 19,38,45,200 (9,69,22,600 equity shares of Rs. 2/each)
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Ms. Shruti Joshi Tel: 022-22664160/4998 Email: investorcare@nrbbearings.co.in
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e., only for the entity) or on a consolidated basis (i.e., for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Disclosures made in this report are on a standalone basis and pertain only to NRB Bearings Limited.

II.	Produc	Products/services								
14.	Details of business activities (accounting for 90% of the turnover):									
	S. No. Description of Main Activity Description of Business Activity e									
	1	Manufacturing	Automotive Components Bearings	100%						
15.	Produc	ts/Services sold by the entity (accounting t	for 90% of the entity's Tu	rnover):						
	S. No.	Product/Service	NIC Code	% of total Turnover contributed						
	1	Needle roller bushes & cages	2913	62%						
	2	Ball & roller bearings	2913	25%						
	3	Automobile components	2913	14%						

III.	Operations								
16.	Number of locations where plants and/or operations/offices of the entity are situated:								
	Location	Number of plants	Number of offices	Total					
	National	6	7	13					
	International	0	0	0					

^{*} The Company also exports its products globally to approx. 45 countries worldwide.



17.	Markets served by the entity:					
a.	Number of locations					
	Locations	Number				
	National (No. of States)	Pan India				
	International (No. of Countries)	45				
b.	What is the contribution of exports as a percentage of the total turnover of the entity?					

24%

c. A brief on type of customers

We serve a wide range of customers in the predominantly automotive sectors across India, catering to a diverse clientele that includes Indian Original Equipment Manufacturers (OEMs) and Tier-1 customers accounting for 65 per cent-70 per cent of the demand while the rest is supplied to the Aftermarket (12 per cent-15 per cent) and Exports (20 per cent-25 per cent). Exports is predominantly to OEMs and Tier I customers. Other than the Aftermarket, vehicle manufacturers comprise of the following broad segments:

- 2/3 wheelers comprising motorcycles, scooters, mopeds, auto rickshaws (passengers and goods) and industrial 4 stroke engines.
- Passenger cars from small cars, hatchbacks to luxury models and utility vehicles
- Commercial vehicles from LCVs, MCV/HCV to buses
- Farm equipment and off highway vehicles including forklifts trucks and construction equipment
- Railway locomotives
- Defense vehicles including gun carriers and tanks
- Aircraft and aerospace applications

Total workers (F + G)

IV. **Employees** 18. Details as at the end of Financial Year: **Employees and workers (including differently abled):** a. S. **Particulars** Total Male **Female** (A) No. No. (B) % (B/A) No. (C) % (C/A) **EMPLOYEES** 93.03% 6.97% Permanent (D) 457 425 32 1. 27 Other than Permanent (E) 30 90% 3 10% 3. Total employees (D + E)487 452 92.84% 35 7.16% **WORKERS** 854 97.94% 4. Permanent (F) 872 18 2.06% 5. Other than Permanent (G) 2,332 2,132 91.33% 201 8.67%

3,205

2,986

93.14%

219

6.86%

^{*} Note: All off-role employees are classified as workers other than permanent



b.	Differently abled Employees and workers:							
	S.	Particulars	Total (A)	Ma	Male		Female	
	No.			No. (B)	% (B/A)	No. (C)	% (C/A)	
	DIFFERENTLY ABLED EMPLOYEES							
	1.	Permanent (D)	2	2	100%	0	0%	
	2.	Other than Permanent (E)	n Permanent (E) 0 0 0%		0%	0	0%	
	3.	Total differently abled employees (D + E)	2	2	100%	0	0%	
		DIFFERENTLY	ABLED WOR	RKERS				
	4. Permanent (F)5. Other than permanent (G)		0	0	0	0	0	
			2	2	100%	0	0%	
	6.	Total differently abled workers (F + G	2	2	100%	0	0%	

19.	Paricipation/Inclusion/Representation of women						
		Total (A)	No. and percentage of Females				
			No. (B)	% (B / A)			
	Board of Directors	7	2	28.57%			
	Key Management Personnel	4	2	50%			

^{*}Mr. Pankaj Khemka joined as the Company's CFO as on 7th April 2023.

20.	Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)									
		FY 2022-23 (Turnover rate in current FY)		FY2021-22 (Turnover rate in previous FY)		FY 2020-21 (Turnover rate in the year prior to the previous FY)				
		Male	Female	Total	Male	Female	Total	Male	Female	Total
	Permanent Employees	18.82%	34.38%	19.91%	12.59%	24.24%	13.40%	9.46%	15.63%	9.87%
	Permanent Workers	4.33%	0%	4.24%	4.81%	0%	4.71%	2.72%	5.56%	2.77%

V.	Holding, Subsidiary and Associate Companies (including joint ventures)								
21.	(a) Names of holding / subsidiary / associate companies / joint ventures								
	No. / subsidiary / H associate companies / joint ventures (A)		Indicate whether Holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)				
	1	SNL Bearings Limited	Subsidiary	73.45	No				
	2	NRB Bearings (Thailand) Limited	Subsidiary	100	No				
	3	NRB Holdings Limited	Subsidiary	100	No				
	4	NRB Bearings USA Inc	Fellow Subsidiary	100% holdings by its WOS NRB Holdings Limited	No				
	5	NRB Bearings GmbH	Fellow Subsidiary	100% holdings by its WOS NRB Holdings Limited	No				



VI.	CSR Details	
22.	(i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)	Yes
	(ii) Turnover (in Rs.)	10,03,03,00,000
	(iii) Net worth (in Rs.)	6,41,80,00,000

VII. Transparency and Disclosures Compliances 23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on **Responsible Business Conduct: Current Financial Year Previous Financial Year** Stakeholder Grievance Redressal (FY 2022-23) (FY 2021-22) group from whom Mechanism in **Number of** Number of **Number of** Remarks **Number of Remarks** complaint is Place (Yes/No) complaints complaints complaints complaints received (If yes, then filed during pending filed pending provide web-link the year resolution during the resolution for grievance at close of at close of year redress policy) the year the year 0 0 0 **Communities** 0 At each location, HR and admin partners are responsible to address the grievances related to communities. **Investors** Investors can 0 0 0 0 (other than register their shareholders) grievances on investorcare@nrb. co.in 0 0 0 0 **Shareholders** Shareholders can register their grievances on investorcare@ nrb.co.in or info@ unisec.in 0 0 **Employees** A strona 0 0 and workers whistleblower policy and non-retaliation clause is available to all our stakeholders. Our whistleblower policy is available at https://www. nrbbearings. com/resources/ investorrelations/ NRB_WHISTLE_ BLOWER_POLICY. pdf 0 **Customers** Customers can 142 129 reach out with the queries or complaints related to our products or services through email. https://www. nrbbearings.com/ contact.htm



Value Chain Partners	Value chain partners can reach out with the queries or complaints related to our products or services through email. https://www.nrbbearings.com/contact.htm	0	0	-	0	0	-
Other (please specify)	-	-	-	-	-	-	-

NRB Bearings Limited's stakeholders include our investors, shareholders, customers, employees and workers, value chain partner, government, and the community.

24. Overview of the entity's material responsible business conduct issues :

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Business Continuity	Risk	Changing consumer preferences is driving change in India's automotive industry. Consumer preferences and demand for two-wheeler vehicle and and the discontinuation of certain vehicle models will have an impact on the existing business model, product offerings and overall cost to company.	As a strategy to adapt and fulfil the demand of the consumers, we have undertaken process improvement and invested into development of new products. We are in the process of automating product manufacturing processes which will lead to development of new products more efficiently. We are expanding in newer geographies and penetrating newer segments to stay competitive in the industry and abreast with latest technology.	Development of newer models with latest technology and in line with customers' demand will result in attracting of new customer base while retaining the existing customers. This will result in the increased revenue and market presence
2	Changes in technology	Risk	Shifting demand for more sustainable alternatives,-there is an increased demand for electric vehicles. Increasing usage of electric vehicles in commercial vehicles will affect business of the Company.	We are rapidly transforming our processes and adapting by developing products which are agnostic to the type of engine used in the vehicle. The Company is also vigorously working on new product development for manufacture of products for electric and hybrid vehicles.	Due to increasing usage of electric vehicles, there is a risk of reduction in Company's revenue i the short term.



3	Procurement of raw materials and Supply Chain	Risk	Raw materials are the most important component in the production of goods. Procurement of raw materials are subject to market volatility, resulting from supply chain disruptions, increased demand with significant increase in the price.	We ensure optimal supply of goods and services, focusing on quality, cost and delivery performance. Multiple product sourcing and localisation options are continuously explored.	Fluctuations in raw material prices and/ or supplier's financial conditions could have an impact on the Company's earnings.
			We rely on a network of suppliers across various geographies to source raw materials, and various parts used in the manufacturing of bearings. Supply chain disruption may adversely impact the total production volume, loss of revenue, increased cost, loss of customer and reduced profitability. Moreover, since our suppliers are spread across various geographies, ongoing geopolitical conflict poses a great threat to commodity price stability along with various regulatory restrictions and currency fluctuations.	By negotiating prices and utilising economic synergies, we are largely able to obtain competitive prices. We also analyse the operations of our suppliers, by deploying dedicated personnel performing quality checks, for early signs of distress so that interventions can be made to secure its interests. Representations are made to relevant authorities to ensure timely clearance of import consignments	

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclo	osure Questions	P1	P2	Р3	P4	P5	P6	P7	P8	Р9
Policy	and management processes									
1.	A. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	No	No	No	No	No	No	No	Yes	No
	B. Has the policy been approved by the Board? (Yes/No)	No	No	No	No	No	No	No	Yes	No
	C. Web Link of the Policies, if available	https://	www.nrb	bearings	.com/inve	estorrelat	ions.htm			
2.	Whether the entity has translated the policy into procedures. (Yes / No)	No	No	No	No	No	No	No	Yes	No
		we expected chain particular for our	ect all or artners. V	s various ur stakeh Ve also h s availab .htm	olders to ave a sep	o adhere parate su	to this pply chai	policy incontrol	luding o	ur value in place



4.	Name of the national and international codes/certifications/labels/standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	Acts, Re	egulations s are als	s & Guid so certific	elines whed for E	nile form	ulating p 14001 a	olicies & nd OHS	graphical procedui ISO 450 ompliant	es. Our
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.	No	No	No	No	No	No	No	No	No
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	No	No	No	No	No	No	No	No	No

Governance, leadership, and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements (listed entity has flexibility regarding the placement of this disclosure)

With our presence in Indian marketspace for over half a century, we have established ourselves as the pioneers in bearing technology. Guided by our vision and mission, we seek to create a culture that fosters innovation and drive value creation across our business, value chain and for all our stakeholders. Sustainability is embedded in our core business model supporting us in our relentless pursuit for quantum improvements. With an increased focus on minimising our environmental footprint, we ensure optimum resource utilisation with added emphasis on circular economy. Our employees are one strong pillar of our operations, and we ensure to create a safe and healthy workplace, cultivating a sense of ownership and empowering each individual. Further, all our extended relationships with our value chain partners and customers are based on the building blocks of trust, with a focus on supplying and receiving the best-in-class products at the optimum cost point. We have a strong footprint across our communities and believe in creating inclusive growth with our CSR programmes standing as a strong testament to this.

Going ahead, we look forward to being the industry leader while supporting ethical business and responsible conduct guided by our inherent principles of sustainability.

8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	
9.	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes- the Risk Management Committee of the Board monitors, assesses and review Sustainability related decision-making aspects along with other enterprise-level strategic and business risks each quarter.



10. Details of Rev	iew o	of NG	RBC	by t	he C	ompa	any:											
Subject for Review	by C	cate Direct othe	or /	Com	mitte					Frequency (Annually/ Half yearly/ Quarterly/ Any other — please specify)					·)			
	P1	P2	Р3	P4	Р5	Р6	Р7	Р8	Р9	P1	P2	Р3	Р4	Р5	Р6	Р7	Р8	Р9
Performance against above policies and follow up action	the Busi	Boar leade ness or as	rship Respo	team onsibi	exa	nine	the C	Compa	any's	Annı	ually o	or on	a nee	d-to l	oasis			
Compliance with statutory requirements of relevance to the principles and, rectification of any non-compliances	l	'es- We comply with all applicable laws of the and we operate in.			Quai	rterly												
	11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external		P1	P2	Р3	P4	P5	P6	P7	P8	P9							
agency? (Yes										No	No	No	No	No	No	No	No	No

12. If answer to question (1) above is "No" i.e., not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	Р3	P4	P5	P6	P7	P8	P9
The entity does not consider the principles material to its business (Yes/No)	-	-	-	-	-	-	-	-	-
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)	-	-	-	-	-	-	-	-	-
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	-	-	-	-	-	-	-	-	-
It is planned to be done in the next financial year (Yes/No)	Yes	-	Yes						
Any other reason (please specify)	-	-	-	-	-	-	-	-	-

SECTION C: Principle wise performance

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally, and ethically responsible



Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1.	Percentage coverage by training and awareness programmes on any of the principles during the financial year								
	Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes					
	Board of Directors	1	During the year, the Board of Directors of the Company (including the	100%					
			Committees) has invested more than 10 hours individually on various matters relating to an array						
			of issues viz.						
			Review of business updates, new Business strategies, and company's financial performance.						
			Regulatory Updates, Amendments to SEBI LODR, SEBI Insider Trading Regulations						
			3. Risk management, succession planning.						
	Key Management Personnel	2	KMPs were provided training on topics such as POSH and all nine principles of BRSR.	50%					
	Employees other than BoD and KMPs	7	Principle 2, 6, 9	65%					
	Workers	10	Principle 2, 6, 9	37%					

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

	Monetary									
	NGBRC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (in INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)					
Penalty/Fine	NIL	NIL	NIL	NIL	NIL					
Settlement	NIL	NIL	NIL	NIL	NIL					
Compounding Fee	NIL	NIL	NIL	NIL	NIL					



Non-Monetary									
	NGBRC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (in INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)				
Imprisonment	NIL	NIL	NIL	NIL	NIL				
Punishment	NIL	NIL	NIL	NIL	NIL				

3.	Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases
	where monetary or non-monetary action has been appealed

Case Details	Name of the regulatory/enforcement agencies/judicial institutions
NIL	NIL
NIL	NIL

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes. We have an anti-bribery and anti-corruption policy covering various aspects of bribery such as gifts, political and charitable donation, etc. Additionally, we also have our Code of Conduct and Ethics complying with the legal requirements of applicable laws and regulations, including anti-bribery and anti-corruption. The policy applies to all the employees and workers.

The policy is available at https://www.nrbbearings.com/investorrelations.htm

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2023	FY 2022
Directors	NIL	NIL
KMPs	NIL	NIL
Employees	NIL	NIL
Workers	NIL	NIL

6. **Details of complaints with regard to conflict of interest**

	FY 2	2023	FY 2022			
	Number	Remarks	Number	Remarks		
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NIL	NIL	NIL		
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	NIL	NIL	NIL		

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable since there has been no cases of corruption and conflicts of interest during the FY2022-23.



Leadership Indicators

1.	Awareness programmes conducted for value chain partners on any of the Principles during the financial year:								
	Total number of awareness programmes held	Topics / principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes						
	03	Suppliers were provided training on various topics including 4M Change, Driving Safety, Fire Safety Training.	8.48%						

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No). If yes, provide details of the same.

Yes- The Code of Conduct for Directors and Senior Management lays down the guidelines for avoiding conflicts of interest. All transactions or interests that has the potential to raise a conflict of interest shall be disclosed to the entity for further necessary actions as may deemed fit. Further, all Directors shall inform the company on an annual basis about the Board and the Committee positions the person occupies in other companies including Chairmanships and notify any changes during the year. The Board members while discharging their duties, shall ensure to avoid conflict of interest in the decision-making process.

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe

	Essential Indicators									
1.	the environm		impacts of prod	(capex) investments in specific technologies to improve duct and processes to total R&D and capex investments						
		FY 2022-23	FY 2021-22	Details of improvements in environmental and social impacts						
	R&D	7.18%	2.59	 New coolant used for grinding to reduce coolant consumption from 2% to 1.3% Solid Grease developed for ball cage application increasing bearing life by 3 times. 						

replacing electric motor.
Reduced oil (200 lts. /year) consumption by verifying viscosity using viscometer.

Reduced electricity consumption by 8470 Kw/year by

Development of ceramic bearing for Electric Vehicle
Developed Reduced friction bearing

Reuse of tools for testing Saving of 5% new tools

Capex | 100% | 0.55% | Robotic implementation

A. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes. The Company has procedures and policies in place for sustainable sourcing. NRB's supplier Code of Conduct lays down the Company's strategy for sustainable sourcing. All suppliers are expected to adhere to the supplier Code of Conduct. Further, supplier assessments are conducted periodically based on defined parameters identified in supplier assessment checklist. The checklist includes indicators including consent to operate, safety measures, certifications, material test reports etc. along with ESG factors.

NRB works very closely with suppliers and is in the process of developing a mechanism to promote sustainable and local sourcing and thereby track the percentage of inputs sourced sustainably.

B. If yes, what percentage of inputs were sourced sustainably?

28%



3. Describe the processes in place to safely reclaim your products for reusing, recycling, and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste

Plastics: Plastic wastes are generated from our manufacturing and packaging materials used in our products. We acknowledge that the plastic used in product packaging has an impact on the environment. We make reasonable efforts to keep track of all the products used and have implemented a robust internal waste management system of collection, segregation, storage, and disposal. As a part end-of-life product management, we are continuously working on improving our product's circularity. Currently, we are in the process of complying with the requirements of the EPR registration.

E-waste: Since, our main product category is bearings. This is not applicable. However, as an effort to manage e-waste, which comprises of electronic devices, their components and IT assets which are discarded after their useful life or due to obsolescence, it is disposed only to authorized re-cyclers.

Hazardous waste: Since, our main product category is bearings, this is not applicable. Hazardous waste generated from manufacturing locations is safely disposed of to an authorized recycler.

Other waste: Since, our main product category is bearings, this is not applicable.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

We are subject to Extended Producer Responsibility (EPR) regulations under The Plastic Waste Management and Handling Rules, 2016 (as amended), falls within the category of 'producer' or 'brand owner'. Plastic is used for packaging balls and bearings as well as in the manufacturing of certain types of bearings.

Thus, we are in the process to develop a waste collection plan in line with EPR guidelines to submit to Central Pollution Control Board (CPCB).

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of the product/service	% of total turnover contributed	Boundary for which the life cycle perspective/ assessment was conducted	Whether conducted by independent external agency (Yes/ No)	Results communicated in public domain (Yes/ No) If yes, provide the web-link
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No, we have not conducted Life Cycle Assessment (LCA) in the FY 2022-23. However, we are in the process of establishing a mechanism to conduct life cycle assessment for our key product categories. LCA studies will be used as a tool for assessing environmental footprint of our products going forward.

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product/Service	Description of the risk/concern	Action Taken	
Not Available	Not Available	Not Available	

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material					
	FY 2023	FY 2022				
Steel	8.68	6.95				
Brass	0.26	0.22				

61



4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

		FY 2023		FY 2022			
	Re-used	Recycled	Safely Disposed	Re-used	Recycled	Safely Disposed	
Plastics (including packaging)	NA	NA	NA	NA	NA	NA	
E-waste	NA	NA	NA	NA	NA	NA	
Hazardous waste	NA	NA	NA	NA	NA	NA	
Other waste	NA	NA	NA	NA	NA	NA	

Currently, we do not have a mechanism to reclaim end of life products and packaging and hence this is not applicable. We are in the process of complying with the requirements of the EPR registration.

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
NA	NA

Currently, we do not have a mechanism to reclaim end of life products and packaging and hence this is not applicable. We are in the process of complying with the requirements of the EPR registration

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

	Essential Indicators														
1.	A. Details	A. Details of measures for the well-being of employees:													
	Category				ployees co	vered by									
		Total (A)	Health i	nsurance	Accident	Accident insurance		Maternity benefits		Paternity benefits		Day care facilities			
			Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)			
	Permanent Employees														
	Male	425	425	100%	425	100%	0	0%	0	0%	305	72%			
	Female	32	32	100%	32	100%	32	100%	0	0%	09	28%			
	Total	457	457	100%	457	100%	32	7%	0	0%	314	69%			
					Other	than Perma	nent Emp	loyees							
	Male	27	27	100%	27	100%	0	0%	0	0%	13	48%			
	Female	03	03	100%	03	100%	03	100%	0	0%	0	0%			
	Total	30	30	100%	30	100%	03	10%	0	0%	13	43%			



B. Details of measures for the well-being of workers:												
Category		% Of employees covered by										
	Total (A)	Health i	nsurance	Accident	insurance	Maternity	y benefits	Paternity	benefits	Day care	facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)	
					Permanen	t Workers						
Male	854	825	96.60%	854	100%	0	0%	0	0%	854	100%	
Female	18	17	94.44%	18	100%	18	100%	0	0%	18	100%	
Total	872	842	97%	872	100%	18	2%	0	0%	872	100%	
	,		,	Othe	than Pern	nanent Wo	rkers					
Male	2,132	2,132	100%	2,132	100%	0	0%	0	0%	2,084	98%	
Female	201	201	100%	201	100%	0	0%	0	0%	198	99%	
Total	2,333	2,333	100%	2,333	100%	0	0%	0	0%	2,282	98%	

2.	Details of retirement benefits, for Current Financial Year and Previous Financial Year.									
	Benefits		FY 2022-23			FY 2021-22				
		No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)			
	PF	96%	58%	Yes	99.79%	66.68%	Yes			
	Gratuity	95%	31%	Yes	99.59%	34.17%	Yes			
	ESI	3%	33%	Yes	2.68%	35.95%	Yes			
	Others- please specify	Nil	Nil	Nil	Nil	Nil	Nil			

3. **Accessibility of workplaces**

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, some of our establishments are accessible to the differently abled employees and workers. In addition, we are continuously working towards improving infrastructure for eliminating barriers to accessibility and making our premises more inclusive.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes. The Company's Non-Discrimination Policy lays down the guidelines to ensure equal employment opportunities to all irrespective of any differentiating factors including physical disability as per the Rights of Persons with Disabilities Act, 2016. Further, the entity is committed to protecting human rights across all locations of operations. Weblink: https://www.nrbbearings.com/investorrelations.htm

5.	Return to work and Retention rates of permanent employees and workers that took parental leave.								
	Gender	Permanent	Employees	Permanent Workers					
		Return to work rate	Retention rate	Return to work rate	Retention rate				
	Male	NA	NA	NA	NA				
	Female	NA	NA	NA	NA				
	Total	NA	NA	NA	NA				
	/At procent	a de not trodicond monitor	the data Me are in the	process of dovoloping the					

(At present, we do not track and monitor the data. We are in the process of developing the mechanism to maintain the required information.)



6.	Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.						
		Yes/ No (If yes, then give details of the mechanism in brief)					
	Permanent Workers	Yes, we have a whistleblower policy in place available					
	Other than Permanent Workers	to all employees and workers. The objective of the policy is to facilitate open and structured employees'					
	Permanent Employees	work-related grievances redressal mechanism with the					
	Other than Permanent Employees	intent of ensuring that the grievance is dealt with in fair and just manner whilst being in compliance with th Company's policies.					

7.	Memberhip of emplyees and workers in Association(s) or Unions recognized by the Listed Entity:								
	Category		FY 2022-23			FY 2021-22			
		Total employees/ workers in respective category (A)	No. of employees/ workers in respective category, who are part of associations or Union (B)	% (B/A)	Total employees/ workers in respective category (C)	No. of employees/ workers in respective category, who are part of associations or Union (D)	% (D/C)		
	Total Permanent Employees	457	0	0%	470	0	0%		
	Male	425	0	0%	437	0	0%		
	Female	32	0	0%	33	0	0%		
	Total Permanent Workers	872	846	97.02%	912	889	97.48%		
	Male	854	829	97.07%	894	872	97.54%		
	Female	18	17	94.44%	18	17	94.44%		

8.	Details of t	raining giv	en to empl	oyees and	workers:							
	Category		ı	Y 2022-2	3			F	Y 2021-22	2		
		Total (A)		Ith and neasures		skill dation	Total (D)		Ith and neasures	On s upgrad		
				No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/A)
					Е	mployees						
	Male	452	452	100%	452	100%	437	437	100%	437	100%	
	Female	35	35	100%	35	100%	33	33	100%	33	100%	
	Total	487	487	100%	487	100%	470	470	100%	470	100%	
					,	Workers						
	Male	2,986	375	12.56%	375	12.56%	2,598	327	12.58%	327	12.58%	
	Female	219	34	15.52%	34	15.52%	214	15	7%	15	7%	
	Total	3,205	409	12.76%	409	12.76%	2,812	342	12.16%	342	12.16%	

^{*}Permanent employees and permanent workers have been considered.



9. [Details of	performance and	career	development	reviews of	emplo	yees and worke	r
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Category		FY 2022-23				
	Total (A)	Total (B)	% (B/A)	Total (C)	Total (D)	% (D/C)
			Employees			
Male	452	425	94.03%	450	437	97.11%
Female	35	32	91.43%	35	33	94.29%
Total	487	457	93.84%	485	470	96.91
			Workers			
Male	2,986	0	0%	2,598	0	0%
Female	219	0	0%	214	0	0%
Total	3,205	0	0%	2,812	0	0%

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes. We are committed to provide safe and healthy working conditions to all its employees and workers. We believe that creating and maintaining a safe and healthy work environment is a pre-requisite for employee well-being, and the adoption of best practices in occupational health and safety is critical to attain business excellence. Our EHS system are certified to ISO 14001: 2015, ISO 45001: 2018 and IATF 16949:2016 and covers 100% of all of our India locations. We have an occupational health and safety policy in place which acts as a guideline and commitment towards the management of key HSE aspects.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

We have implemented EHS management system which helps in identifying occupational health and safety risks proactively, including routine and non-routine activities. We have Hazard Identification and Risk Assessment (HIRA) framework which enables our employees and workers to identify and contain work-related risks which pose a threat. The carried-out assessment is followed up with documentation of risks and hazards present within our environment, their root causes, associated consequences and risk and hazard containment strategy and recommendations.

We have also appointed safety committee at each plant site headed by the plant head to identify and mitigate the risks associated with health and safety. Our Health and Safety Committee ensures proper establishment, implementation, maintenance, and continual improvement of processes needed for the elimination of hazards and minimization of actual and potential risks.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes. Workers are encouraged to report work-related hazards through established mechanism at each plant. To promote safety culture, we have established a drop box system across all plants which enables our employees and workers to report any work-related incidents, hazards and near misses that may lead to unsafe condition.

All reported incidents are investigated on a timely basis and appropriate actions are taken accordingly.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes. We provide medical facilities and first-aid services to both our employees and workers. We have established occupational health centre at each plant, equipped and manned for management of non-occupational medical conditions. and have a tie-up with nearest hospital to the plant premises. Further, all our employees and workers are covered under the company's health insurance and personal insurance policy.



11.	Details of safety related incidents, in the fo	11. Details of safety related incidents, in the following format						
	Safety Incident/Number	Category	FY 2022-23	FY 2021-22				
	Lost Time Injury Frequency Rate (LTIFR)	Employees	0	0				
	(per one million-person hours worked)	Workers	0	0				
	Total recordable work-related injuries	Employees	0	0				
		Workers	01	01				
	No. of fatalities	Employees	0	0				
		Workers	0	0				
	High consequence work-related injury or	Employees	0	0				
	ill-health (excluding fatalities)	Workers	0	0				

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

A safe and healthy workplace is of utmost priority to our operations. All the plants and office premises are carefully designed to minimise the risk of health hazards and risks. We make every effort to integrate safety into all business processes.

Policy and Procedure: We have an Occupational Health and Safety Policy which acts as a guideline to prevent work related injury, ill health, and harm to people from work-related activities. The policy is updated and reviewed on a regular basis. We also maintain SOP with a clearly written set of instructions to help workers perform complex tasks in a safe manner. In order to ensure that the Health and Safety Management System is appropriately and effectively maintained, we conduct internal audit on annual basis.

Risk Identification and Management: We identify occupational health and safety risks proactively, for all existing/ new/modified activities, process, products or services using HIRA framework. In addition to it, risk assessment also includes quarterly evaluation of incidents that have occurred.

Incident Management: We have an established process for Incident Risk Management for all employees and workers at all levels, which includes Incident reporting, investigation and implementation of appropriate correction and corrective measures. At each plant/office, we have established OH&S committees, chaired by respective department heads with representations from employees, senior management and cross-functional teams.

Training and Education: We ensure awareness amongst employees and workers through continuous training, communication and performance measurement of HSE criteria. Training includes awareness-building, mock drills, and periodic demonstrations. It also forms a part of employee induction program. Training modules are updated annually, basis the need assessment and evolving regulatory requirements

13.	Number of Co	omplaints on th	e following ma	de by employe	es and worker	s:	
			FY 2022-23			FY 2021-22	
		Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
	Working conditions	0	0	-	0	0	-
	Health and Safety	0	0	-	0	0	-

14.	Assessments for the year:	
		% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
	Health and safety practices	53.85%
	Working conditions	53.85%

66



15.	Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions	Nil				
	Leadership Ir	dicators				
1.	Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).					
	Yes, we have a robust life insurance coverage for all embeing programs.	ployees across all geographies under our employee well-				
2.	Provide the measures undertaken by the entities and deposited by the value chain partners	to ensure that statutory dues have been deducted				
	We have defined internal processes to ensure that statutory dues have been deducted and deposited by value chain partners on a timely basis. We have established regular communication with service providers ab payment of PF/ESI/GST/wages and proper coverage of terms to comply with the agreements. While clearing bills, compliance checking is carried out with the agency and follow ups are done if required. This ensures that vendors are compliant with the provisions of the labour laws.					

Provide the number of employees / workers having suffered high consequence work-related injury / illhealth / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment: No. of employees/workers that are rehabilitated Total no. of affected employees/ workers and placed in suitable employment or whose family members have been placed in suitable employment FY 2022-23 FY 2022-23 FY 2021-22 FY 2021-22 **Employees** 0 O 0 0 **Workers** 0 0 0 0

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

No. Currently, we do not provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment. However, the training programs and modules are designed in a way that encourage all the employees and workers, irrespective of positions, to learn new skills and promotes career advancement post retirement.

5. **Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Health and Safety Practices	28.07%
Working Conditions	28.07%

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

No corrective actions taken or underway since no adverse impact was observed during the suppliers' assessment.

Principle 4: Businesses should respect and promote the well-being of all employees, including those in their value chains

1. Describe the process for identifying key stakeholder groups of the entity.

Stakeholders play an integral role in NRB's business, and the entity recognises the need to continuously engage with them on frequent basis. Through a defined stakeholder engagement process and depending on the influence on business activities and vice-versa, key stakeholder groups are identified from the larger stakeholder universe.



Currently NRB has identified 7 (seven) stakeholder groups depending on the business influence and has devised dedicated engagement mechanism for each group. Through regular stakeholder interaction through various channels, the entity seeks to strengthen the relationships and contribute to business strategy. Our key stakeholder groups include Investors, Employees and Workers, Business partner, Suppliers, Customers, Government and Community.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as vulnerable and marginalized group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (annually, half yearly, quarterly, others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investors	No	Annual shareholder meeting Quarterly investor presentations Investor conferences and meets Press releases	Quarterly / Annually	To update investors on the financial performance of the company
Employees	No	Intranet Portal Employee Welfare events Trainings and performance management system Functional and cross-functional committees Emails, written communication	Daily	To engage with employess and understand their aspirations including the following: • Career management and growth prospects • Learning opportunities • Building a safety culture and inculcating safe working practices among employees • Flexible working hours
Customers	No	 Direct consumer calls and meetings Customer satisfaction surveys Complaint handling & feedback Marketing and Advertising Electronic Communication 	Continuous (NRB website and social media including LinkedIn, Twitter, Facebook, Instagram, YouTube)	Understanding customer expectations, Understanding industry and business challenges Understanding client's data privacy and security requirements
Business Partners	No	Conferences Written Communication audio & visual communication	 Monthly: Conference calls Quarterly: Business reviews Annually: Partner events 	Strengthening business partnerships Improve Company's credit worthiness Promote ethical behavior and fair business practices and governance
Suppliers	Yes	Supplier meets Regular interaction through phone, e-mail and in person Supplier Audits	Continuous	To identify supplier business challenges and ensure uninterrupted raw material supply



Government	No	Annual reports Communications with regulatory bodies Through various chambers of commerce and industry	• Continuous	Understand areas for sustainable development. Share and contribute to thought leadership and insight into public and business concerns; Work in partnership to develop solutions to global challenges
Community	No	CSR Outreach programmes	Continuous: NRB Website	Engage with community to understand their aspirations and contribute to inclusive growth.

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

We regularly interact with the shareholders and investors through the investor's meets and updates on Company's website and the quarterly and annual reports. The Annual General Meeting is also a forum where the Members of the Company engage directly with the Board of Directors who answer their queries on various subjects. All interactions with government, regulators and quasi-judicial bodies are done by duly authorized and trained individuals with honesty, integrity, openness and in compliance of all laws and legislations. The Company also recognizes its employees as important stakeholder, and several initiatives are undertaken to communicate the vision, strategy and way forward to the employees. The employees are kept abreast of all important events, achievements and milestones of Company. Such communication channels help employees to connect, bond, inspire, motivate and celebrate achievements.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity

Yes, stakeholder consultation is used to support the identification and management of environmental and social topics. NRB engages with various stakeholders including community on a regular basis to address their needs and concerns their relevant inputs are considered in strategy formulation. Additionally, investors and shareholder's concerns are taken into account while formulating goals and targets. This is translated into business decision making.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

Nil

Principle 5: Businesses should respect and promote human rights

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category		FY 2022-23			FY 2021-22			
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)		
		E .	Employees					
Permanent	457	457	100%	470	470	100%		
Other than permanent	30	30	100%	15	15	100%		
Total Employees	487	487	100%	485	485	100%		

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Workers							
Permanent	872	225	25.80%	912	258	28.33%	
Other than permanent	2,333	201	8.62%	1,900	196	10.32%	
Total Workers	3,205	426	13.29%	2,812	454	16.16%	

Category	ory FY 2022-23					FY 2021-22				
	Total (A)		minimum age		than m wage	Total (D)		minimum age		e than ım wage
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
				E	mployees					
Permanent	457	0	0%	457	100%	470	10	2.13%	460	97.87%
Male	425	0	0%	425	100%	437	10	2.29%	427	97.71%
Female	32	0	0%	32	100%	33	0	0%	33	100%
Other than Permanent	30	0	0%	30	100%	15	0	0%	15	100%
Male	27	0	0%	27	100%	13	0	0%	13	100%
Female	03	0	0%	03	100%	2	0	0%	2	100%
					Workers					
Permanent	872	1	0.11%	871	99.89%	912	0	0%	912	100%
Male	854	1	0.12%	853	99.88%	894	0	0%	894	100%
Female	18	0	0%	18	100%	18	0	0%	18	100%
Other than Permanent	2,317	1,297	55.59%	1,036	44.41%	1,900	1,166	59.84%	763	40.16%
Male	2,118	1,132	54.60%	968	45.40%	1,704	963	56.51%	741	43.49%
Female	201	165	66.17%	68	33.83%	196	203	88.78%	22	11.22%

3.	Details of remunerat	ion/salary/wa	ages, in the following form	at:	
			Male		Female
		Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
	Board of Directors (BoD)	5		2	
	Key Management Personnel	1		1	
	Employees other than BoD and KMP	452		35	
	Workers	2986		219	

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes



5. Describe the internal mechanisms in place to redress grievances related to human rights issues

Human rights principles are embedded in our core values and systems. We uphold the principles of human rights and fair treatment through various policies such as Human Rights Policy, Business Conduct Guidelines and Ethics, Policy on Prevention of Sexual Harassment at Workplace and CSR Policy. We take robust measures to ensure there are no violations of human rights in our operations. We expect and encourage that our partners, suppliers, employees, workers and contractors to fully respect human rights and strictly avoid any violation of human rights. All stakeholders including employees impacted by the business have full right and access to the grievance mechanisms as laid down in whistleblower policy.

All concerns can be raised through the respective department head at corporate office or through plant heads at plant level. Further, concerns can also be directly reported to HR to ensure speedy course of action. Any concerns or issues raised are actively addressed and resolved in a timely manner.

	FY 2022-2023			FY 2021-2022		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	1	0	The case was resolved.	0	0	-
Discrimination at workplace	0	0	-	0	0	-
Child Labour	0	0	-	0	0	-
Forced Labour/ Involuntary Labour	0	0	-	0	0	-
Wages	0	0	-	0	0	-
Other human rights related issues	0	0	-	0	0	-

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

We aim to provide a safe working environment and prohibit any form of discrimination/ harassment or related retaliation against or by. We have policies which intend to prohibit such occurrences and ensure that there are no adverse consequences when an associate reports a complaint on discrimination or harassment. We have POSH policy in place against zero tolerance on sexual harassment at workplace. We also have Policies on Human Rights which are applicable to all its employees and suppliers and service providers. We encourage our employees and workers on reporting of any harassment concerns and is responsive to complaints about harassment or other unwelcome or offensive conduct. Regular awareness and training sessions are also conducted to ensure that the employees are fully aware of the aspects of sexual harassment and of the redressal mechanism. During the FY 2022-23, we received zero cases of discrimination and one case of sexual harassment. All the cases were resolved.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes- NRB's suppliers are compliant with the supplier code of conduct (SCOC) and mandatorily abide to all the terms and conditions as laid down in SCOC, which includes aspects of human rights as well. New as well existing suppliers undergo the supplier assessment on basis of various parameters including human rights issues such as child labour, forced labour, wages, etc.



9.	Assessments for the year:					
		% of your plants and offices that were assessed (by entity or statutory authorities or third parties)				
	Child labour	During the FY2022-23, NRB did not conduct any third-				
	Forced/involuntary labour	party assessment on the enlisted human rights issues. However, the Company ensures that there are no				
	Sexual harassment	adverse consequences.				
	Discrimination at workplace					
	Wages					
	Others – please specify					
10.	Provide details of any corrective actions taken or arising from the assessments at Question 9 above					
	There was no third-party evaluation conducted during the FY 2022-23.					
	Leadership I	ndicators				
1.	Details of a business process being modified / introduced as a result of addressing human righ grievances/complaints.					
	We have integrated human rights as an integral aspect of the entity's business values. All business activities performed ensuring there are no human rights violations, and owing to the concerted efforts, there were business process modification as a result of addressing human rights grievances.					
2.	Details of the scope and coverage of any Human I	ights due- diligence conducted.				
		e. However, the entity ensures human rights are respected tes of violations in business activities and in the extended				
3.	Is the premise/office of the entity accessible to d the Rights of Persons with Disabilities Act, 2016?	ifferently abled visitors, as per the requirements of				
		differently abled employees and workers. In addition, we are for eliminating barriers to accessibility and making our				
4.	Details on assessment of value chain partners:					
		% of value chain partners (by value of business done with such partners) that were assessed				
	Child labour	4.69%				
	Forced/involuntary labour	4.69%				
	Sexual harassment	4.69%				
	Discrimination at workplace	4.69%				
	Wages	26%				
	Others – please specify	-				
5.	Provide details of any corrective actions taken or arising from the assessments at Question 4 above					
	Nil					



Principle 6: Businesses should respect and make efforts to protect and restore the environment

	Essential Indicators						
1.	Details of total energy consumption (in Joules or multiples) and energy integrity inthe following format:						
	Parameter	FY 2023 (in GJ)	FY 2022 (in GJ)				
	Total electricity consumption (A)	138,241.75	135,061.50				
	Total fuel consumption (B)	7,587.19	8,104.23				
	Energy consumption through other sources (C)	-	-				
	Energy intensity per rupee of turnover	-	-				
	(Total energy consumption/ turnover in rupees)	-	-				
	Energy intensity (optional) – the relevant metric may be selected by the entity	-	-				

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No. We have not identified any site or facilities as Designated Consumers (DCs) under the Performance, Achieve, and Trade (PAT) scheme of the Government of India.

3. Provide details of the following disclosures related to water, in the following format:

,						
Parameter	FY 2023	FY 2022				
Water withdrawal by source (in kilolitres)						
(i) Surface water	27,288.00	34,269.00				
(ii) Groundwater	18,821.00	17,941.20				
(iii) Third party water	53,603.00	48,817.00				
(iv) Seawater / desalinated water	-	-				
(v) Others	-	-				
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	99,712.00	101,027.20				
Total volume of water consumption (in kilolitres)	59,063.81	52,924.52				
Water intensity per rupee of turnover (Water consumed / turnover)	0.00000589	0.00000595				
Water intensity (optional) – the relevant metric may be selected by the entity	-	-				

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.- No

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Our approach is to maximize recycling and re-use of treated wastewater within the sites, thereby reducing intake of fresh water. Water discharge from the plant is sent to common effluent treatment plant (CETP)/municipal drainage as per the consent to operate conditions issued by the Pollution Control Board. Currently, we do not have any mechanism for Zero Liquid Discharge. However, the company is in the process of implementing a mechanism for Zero Liquid Discharge at the plants to track and monitor water discharge quantity.



5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2023	FY 2022
NOx	MT/yr.	0.60	1.01
SOx	MT/yr.	2.94	1.31
Particulate matter (PM)	MT/yr.	4.94	4.41
Persistent organic pollutants (POP)	MT/yr.	N.A	N.A
Volatile organic compounds (VOC)	MT/yr.	N.A	N.A
Hazardous air pollutants (HAP)	MT/yr.	N.A	N.A
Others – please specify			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.- No

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023	FY 2022
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	1,890.57	1,966.93
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	31,104.39	30,388.82
Total Scope 1 and Scope 2 emissions per rupee of turnover	-	0.000033	0.0000036
Total Scope 1 and Scope 2 emission intensity (optional) - the relevant metric may be selected by the entity	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.- No

7. Does the entity have any project related to reducing Green House Gas emissions? If Yes, then provide details.

The Company replaced 40 CFL lamps (36 watts each) with 2 LED lamps (60 watts each) and 28 CFL lamps maintaining the same Lux level. This led to electricity consumption from 1440 Watt to 1128 Watt. The project resulted in energy saving of 312 watt further reducing the GHG emissions. This project was carried out at Pantnagar plant.



Parameter	FY 2023	FY 2022
Total Waste generated (in met	ric tonnes)	
Plastic waste (A)	7.45	9.56
E-waste (B)	0.28	-
Bio-medical waste (C)	-	-
Construction and demolition waste (D)	-	-
Battery waste (E)	-	-
Radioactive waste (F)	-	-
Other Hazardous waste. Please specify, if any. (G)	1,092.90	965.62
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	3,175.11	2,725.48
Total (A+B + C + D + E + F + G + H)	4,275.74	2 700 66
For each category of waste generated, total waste recovered	·	3,700.66 re-using or other
	·	
For each category of waste generated, total waste recovered recovery operations (in metric tonnes)	·	
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste	through recycling,	re-using or oth
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste (i) Recycled	through recycling,	re-using or oth
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste (i) Recycled (ii) Re-used	1,801.84 12.00	re-using or othe
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste (i) Recycled (ii) Re-used (iii) Other recovery operations	1,801.84 12.00 0.45 1,814.29	35.07 - 0.43 35.50
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste (i) Recycled (ii) Re-used (iii) Other recovery operations Total For each category of waste generated, total waste disposed in the category of waste generated, total waste generated in the category of waste generated in the category	1,801.84 12.00 0.45 1,814.29	35.07 - 0.43 35.50
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste (i) Recycled (ii) Re-used (iii) Other recovery operations Total For each category of waste generated, total waste disposed tonnes)	1,801.84 12.00 0.45 1,814.29	35.07 - 0.43 35.50
For each category of waste generated, total waste recovered recovery operations (in metric tonnes) Category of waste (i) Recycled (ii) Re-used (iii) Other recovery operations Total For each category of waste generated, total waste disposed tonnes) Category of waste	1,801.84 12.00 0.45 1,814.29 by nature of disposa	35.07 - 0.43 35.50 al method (in me

At some of the locations, MS drums, oil filters, e-waste and plastic drum waste generated are not tracked on weight basis. However, we are establishing a system to report the quantity in terms of weight.

At present, the quantity is monitored using count of the waste generated which can be referred in the table below-

Parameter	FY 2023	FY 2022		
Other Hazardous Waste generated (in numbers)				
MS drums	2,113.00	1,572.00		
Plastic drums	253.00	164.00		
Oil filters	112.00	68.00		
E-waste	370.00	-		
Total	2478	1804		



For other hazardous waste generated, total recovery operations (in numbers)	waste recovered through recycli	ng, re-using or othe
Category of waste		
(i) Recycled	-	-
(ii) Re-used	754.00	654.00
(iii) Other recovery operations	12.00	8.00
Total	766	662
For other hazardous waste generated, total wa	ste disposed by nature of disposal	method (in number
Category of waste		
(i) Incineration	100.00	60.00
(ii) Landfilling	-	-
(iii) Other disposal operations	1,982.00	1,082.00
Total	2082	1142

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.- No

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

We have internal mechanism in place wherein the waste is collected at the source of generation from each department and segregated into different categories- Hazardous waste and Non-hazardous waste. We have designated sites for each type of waste such as used oil, paper, corrugates, plastic, wood waste, etc. The waste is stored at the designated site till disposal. We follow legally prescribed procedures and apply environmentally sound disposal techniques for disposing hazardous waste whereas the non-hazardous waste is sold to authorized recyclers or vendors. The waste management practices are regulated as per the requirement of MPCB/CPCB. The Company follows an environmentally sound disposal techniques while disposing of waste to an authorized recycler/processor.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sr No	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.		
	None of our Operations	our Operations are located near notified ecologically sensitive areas			

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	cond inde exte	lucted by pendent rnal (Yes / No)	Relevant Web link
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The Environmental Impact Assessment ("EIA") Notification, 2006 and its amendments govern the process of granting 'Environmental Clearance' to new establishment or expansion of the existing projects. Since, there was no new construction of our own office buildings or plants, none of our manufacturing plants were required to obtain environmental clearances in the concluded FY 2022-23.



Is the entity compliant with the applicable environmental laws/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such noncompliances, in the following format: Specify the law Provide details S. No Any fines / penalties Corrective action / regulation / of the non-/ action taken by taken, if any guidelines which compliance regulatory agencies such as pollution control was not complied with boards or by courts Yes, the company is compliant with all the environment related applicable legislations.

	Leadership Indicators						
1.	Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:						
	Parameter	FY 2023	FY 2022				
	From renewable sources	From renewable sources					
	Total electricity consumption (A)	0	0				
	Total fuel consumption (B)	0	0				
	Energy consumption through other sources (C)	0	0				
	Total energy consumed from renewable sources (A+B+C)	0	0				
	From non-renewable sources						
	Total electricity consumption (D)	138,241.75	135,061.40				
	Total fuel consumption (E)	7,587.19	8,104.23				
	Energy consumption through other sources (F)	0	0				
	Total energy consumed from renewable sources (D+E+F)	145,828.95	143,165.64				

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

2.	Provide the following details related to water discharged:			
	Parameter	FY 2023	FY 2022	
	Water discharge by destination and level of treatment (in k	n kilolitres)		
	(i) To Surface water	-	-	
	- No treatment	-	-	
	- With treatment	-	-	
	(ii) To Groundwater	-	-	
	- No treatment	-	-	
	- With treatment	-	-	
	(iii) To Seawater	-	-	
	- No treatment	-	-	
	- With treatment	-	-	
	(iv) Sent to third-parties	23,570.95	28,413.48	
	- No treatment	-	-	
	- With treatment	23,570.95	28,413.48	

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Total water discharged (in kilolitres)	40,648.19	48,102.68
- With treatment	17,077.24	19,689.20
- No treatment	-	-
(v) Others	17,077.24	19,689.20

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Water withdrawal, consumption and discharge in areas of w For each facility / plant located in areas of water stress, pro				
(i) Name of the area				
(ii) Nature of operations				
(iii) Water withdrawal, consumption and discharge in the following for	ormat:			
Parameter	FY 2023	FY 2022		
Water withdrawal by source (i	n kilolitres)			
(i) To Surface water				
(ii) To Groundwater				
(iii) To Seawater				
(iv) Sent to third-parties				
(v) Others				
Total volume of water withdrawal (in kilolitres)	Not Ap	plicable		
Total volume of water consumption (in kilolitres)				
Water intensity per rupee of turnover (Water consumed / turnover)				
Water intensity (optional) — the relevant metric may be selected by the entity				
Water discharge by destination and level of treatment (in ki	lolitres)			
(i) Into Surface water				
- No treatment				
- With treatment				
(ii) Into Groundwater				
- No treatment				
- With treatment				
(iii) Into Seawater				
- No treatment	Not Ar	plicable		
- With treatment	Νοί Αρ	рисаые		
(iv) Sent to third-parties				
- No treatment				
- With treatment				
(v) Others				
(1) 5.1.5.5	İ			
- No treatment				

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.



4.	Please provide details of total Scope 3 emissions & its intensity, in the following format:						
	Parameter	Unit	FY 2023	FY 2022			
	Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tons of CO2 equivalent	As of now, the company have not completed inventorization for Scope 3 GHG emissions. However, the company				
	Total Scope 3 emissions per rupee of turnover	-	have started identifyi 3 categories.	ng applicable Scope			
	Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity						

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

		fyes, name of the exteri	nal agency.	carrieu out by an external agency?			
5.	provid	With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas alongwith prevention and remediation activities.					
	We do are red	• •	es in/around ecologically sensitive areas where er	nvironmental approvals / clearances			
6.	impro	ve resource efficiency,	en any specific initiatives or used innovat , or reduce impact due to emissions / effluer e same as well as outcome of such initiative	nt discharge / waste generated,			
	Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative			
	1	LED lights installation	The company replaced 40 CFL lamps (36 watts each) with 2 LED lamps (60 watts each) and 28 CFL lamps maintaining the same Lux level. This led to electricity consumption from 1440 Watt to 1128 Watt.	The energy savings of 312 watts was achieved.			
7.	Does t		ness continuity and disaster management p	lan? Give details in 100 words/			
	, ,	ne Company has a busin ss continuity plan).	ess continuity plan in place to ensure sustenan	ce of the company. (Details about			
	The Co	ompany has an establishe	ed Emergency Preparedness plan with detailed So	OP for each plant.			
8.	Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.						
	Contribution to GHG emissions due to vehicles and improper waste disposal were the significant adverse impact identified arising from the value chain of the Company. For controlling fuel emissions arising from vehicles, a vehicle checklist is created for all the vehicle reporting at NRB Premises. Vehicle without valid PUC check and other documents are not allowed. The Company is in process for identifying measures for mitigating and adapting waste disposal impacts across value chain.						
9.	Perce	ntage of value chain p	artners (by value of business done with suc	h partners) that were assessed			

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for environmental impacts.

17% of the value chain partners were assessed for environmental impacts.



Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

	Essential Indicators							
1.	A. Num	A. Number of affiliations with trade and industry chambers/ associations.						
	B. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.							
	Sr No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)					
	1.	Confederation of Indian Industry (CII)	National					
	2.	The Automotive Component Manufacturers Association of India (ACMA)	National					
	3.	The Indo German Chambers of Commerce (IGCC)	National					
	4. The Council of EU Chambers of Commerce in India (EU Chambers)		National					
	5.	Indo French Chambers of Commerce and Industry (IFCCI)	National					

2.	sues related to anti-competitive horities					
	Name of authority Brief of the case Corrective action taken					
	The Company did not receive any adverse orders from regulatory authorities.					

	Leadership Indicators							
1. Details of public policy positions advocated by the entity:								
	S. No	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)	Web Link, if available		
During the current financial year, the Company has not advocated any public policy.								

Principle 8: Businesses should promote inclusive growth and equitable development

	Essential Indicators								
1. Details of Social Impact Assessments (SIA) of projects undertaken by the en laws, in the current financial year.					n by the entity base	ed on applicable			
	Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link			
	During the FY 2022-23, we were not required to conduct any Social Impact Assessments (SIA) for any of the projects					any of the projects			

2.	Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:							
	Sr No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)	
	Not A	Not Applicable						



3. Describe the mechanisms to receive and redress grievances of the community. At each location, HR and admin partners are responsible to address the grievances related to communities. 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers: **FY 2023** FY 2022 Directly sourced from MSMEs/ small producers 74% 46% 26% 21% Sourced directly from within the district and neighbouring districts **Leadership Indicators** Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact 1. Assessments (Reference: Question 1 of Essential Indicators above): Details of negative social impact identified Corrective action taken Not applicable as we were not required to conduct any social impact assessment in the current financial year. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies: Sr No State **Aspirational District** Amount Spent (in INR) We believe that inclusive business means social and economic development through employment generation and skill development. We are committed to create a positive impact through various initiatives and programmes under our CSR activities and social business projects. We conduct community need assessment through regular stakeholder engagement. Through this, we not only contribute to economic and social development but also work along with underdeveloped communities to improve their lifestyle. We partnered with NGOs on various CSR projects, mainly in Haryana, Mumbai, Hyderabad, Bangalore, and New Delhi. None of the projects have been undertaken in the designated Aspirational District as identified by the government bodies. However, as a continued effort to uplift the lives of the people, we are devising our strategy to reach out and positively impact more lives, vulnerable and indigenous people, in particular. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No) (b) From which marginalized/ vulnerable groups do vou procure? (c) What percentage of total procurement (by value) does it constitute? No, currently, we do not have a Preferential Procurement Policy.

4.	Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:							
	S. No	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share			
	Not Applicable							
5.	Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.							
	Nan	ne of the authority		Brief of the Case	Corrective action taken			
	Not Applicable							

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Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner

	Essential Indicators						
1.	Describe the mechanisms in place to receive and respond to consumer complaints and feedback.						
	The Company has an established mechanism to track and monitor customer complaints related to products. The customers can share their complaints and feedbacks over email which are tracked on a monthly basis as well as on annual basis. Retail customers can also complain using the helpline number available on the website.						
	All the emails are centrally registered and passed to respective plants depending on the product family and move towards closure. NRB discloses number of outstanding customer complaints, resolved complaints and number of complaints which have been investigated.						
2.	Turnover of products and/ services as a percentage of turnover from all products/service that conformation about:						
		As a percentage to total turnover					
	Environmental and social parameters relevant to the product	Not available					
	Safe and responsible usage	Not available					
	Recycling and/or safe disposal	100%					

Our products carry relevant information on recycling.

3.	Number of consumer complaints in respect of the following:						
		FY 2023		Remarks	FY 2022		Remarks
		Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
	Data Privacy	0	0	-	0	0	-
	Advertising	0	0	-	0	0	-
	Cyber Security	0	0	-	0	0	-
	Delivery of essential services	0	0	-	0	0	-
	Restrictive Trade Practices	0	0	-	0	0	-
	Unfair Trade Practices	0	0	-	0	0	-
	Other	142	0	-	129	0	-

4.	Details of instances of product recalls on account of safety issues:				
		Number	Reasons for recall		
	Voluntary recalls	0	-		
	Forced recalls	0	-		
5.	Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.				
	The Company have a policy in place for data privacy and information security. The policy is internally available				



6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

During the current financial year, the Company did not receive any issue related to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

The information of the products and services of the company are available on the Company's website. Product Finder - NRB Bearing (nrbbearings.com)

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

Safety and responsible usage of the product is most important to the company. The Company is in the process to enhance customer awareness about the safe and responsible usage of products including product catalogues, usage manuals, etc.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

The Company has established a communication mechanism to inform consumers of any risk of disruption/discontinuation of essential services.

Contingency plan is in place for each product with the established mode of communication being email and telecom.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

The Company displays product-related information as per local laws on the products. The Company externally conducts a customer satisfaction survey every 5 years. The customer satisfaction survey was not conducted during the current financial year.

- 5. Provide the following information relating to data breaches:
 - a. Number of instances of data breaches along-with impact
 - b. Percentage of data breaches involving personally identifiable information of customers

There were no records of data breaches in the current financial year.