

June 27, 2024

To,

Corporate Communication Department
BSE Limited
Phiroze Jeejeeboy Towers,
Dalal Street, Mumbai - 400 001.
BSE Security Code: 532528

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai - 400 051.
NSE Symbol: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith press release titled **“Datamatics earns ISO 42001:2023 Certification for Artificial Intelligence Management Systems; becomes one of the early receivers globally.”**

Kindly take the above on your record.

For **Datamatics Global Services Limited**

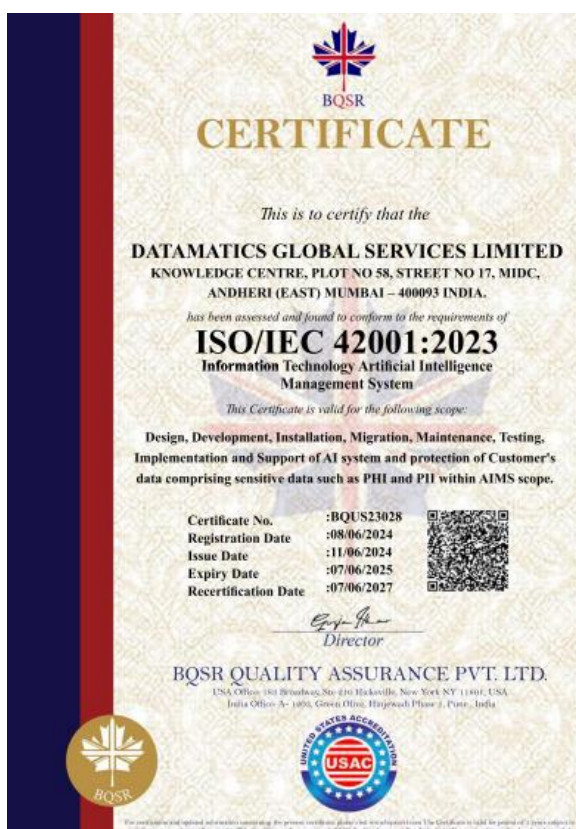
Divya Kumat
EVP, Chief Legal Officer and Company Secretary
(FCS: 4611)

Encl: as above

DATAMATICS

Datamatics earns ISO 42001:2023 Certification for Artificial Intelligence Management Systems; becomes one of the early receivers globally.

27th June 2024, Mumbai Datamatics, a global Digital Technologies, Operations, and Experiences Company, today announced that it has been certified with ISO 42001:2023, world's first international standard on Artificial Intelligence Management System (AIMS) by the Base Quality Score Recalibration (BQSR). Datamatics is among the early receivers globally to receive certification for implementing an AIMS framework for establishing, implementing, maintaining, and continually improving AI initiatives.



The ISO 42001:2023 certification offers a well-defined path and structured method for managing AI initiatives, emphasizing risk reduction and process efficiency. By embracing this international standard, Datamatics can integrate robust AI management protocols across client services, internal implementation, and product innovation. This certification ensures a proven process to deliver highly predictable outcomes for all AI-enabled projects.

Datamatics has consistently integrated AI across its technologies, operations, experiences, and businesses. The company has increased investments to establish a robust AI Centre of Excellence (CoE), which aims to enable enterprises to build and implement their customized enterprise-wide AI roadmap. The CoE has developed multiple AI accelerators in automation, software coding, customer experience (CX), and

employee experience (EX) to expedite AI implementation. Datamatics has incorporated GenAI into its intelligent automation suite of products, including TruBot RPA, TruCap+ IDP, and TruBI Business Intelligence.

Additionally, Datamatics has created its own customizable small language model and copilot, working closely with Microsoft and Google. The company recently developed the 'Partner Onboarding Copilot App,' powered by Microsoft Azure OpenAI, which was among the top three copilots featured by Microsoft at the Microsoft Build conference. Microsoft also recognized Datamatics as 'AI First Movers.'

DATAMATICS

Speaking on the occasion, Gopal Ranjan, SVP and Global Head of Quality at Datamatics stated, "ISO 42001:2023 is the first international standard for Artificial Intelligence Management Systems. It is an honor to be among the pioneering organizations globally to receive this certification."

Rahul Kanodia, Vice Chairman and CEO of Datamatics stated, "Achieving the ISO 42001:2023 certification is a testament to our excellence in AI solutions. It also demonstrates our commitment to responsible and ethical AI, transparency, and continuous learning. This certification will help our customers manage risks and opportunities associated with AI while balancing innovation with governance for their enterprises."

About Datamatics:

Datamatics (BSE: 532528 | NSE: DATAMATICS) enables enterprises to go Deep in Digital to boost their productivity, customer experience, and competitive advantage. Datamatics' portfolio spans across three pillars including Digital Technologies, Digital Operations, and Digital Experiences. It has established products in Intelligent Document Processing, Robotic Process Automation, AI/ML models, Smart Workflows, Business Intelligence, and Automatic Fare Collection. Datamatics caters to a diverse global clientele across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has a presence across four continents with significant delivery centres in the USA, India, and the Philippines. To learn more about Datamatics, visit www.datamatics.com.

For media queries, please contact:

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