



October 23, 2023

To,
BSE Ltd.
P. J. Towers
Dalal Street
Mumbai – 400001
Scrip Code: 532687

National Stock Exchange of India Ltd.
Exchange Plaza
Bandra Kurla Complex
Bandra East, Mumbai – 400051
Symbol: REPRO

Dear Sir/Madam,

Sub: Disclosure under Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

Ref.: Online Dispute Resolution (ODR) Mechanism & Extension of KYC updation timeline

This is pursuant to SEBI circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023, please find enclosed a specimen of the email sent to the shareholders informing about the introduction of a common Online Dispute Resolution (“ODR”) mechanism by the SEBI to facilitate online resolution of all kinds of disputes arising in the Indian Securities market.

Further, the shareholders have also been informed about the SEBI circular no. SEBI/HO/MIRSD/POD-1/P/CIR/2023/158 dated September 26, 2023 regarding the extension of timelines for submission of PAN, Nomination, Contact details, Bank A/c details and Specimen signature by physical security holders from September 30, 2023 to December 31, 2023, post which non-KYC folios will be frozen.

This is for your information and further dissemination on the Company’s website at www.reproindia ltd.com.

Thanking you,

Yours faithfully,

For Repro India Limited

Almina Shaikh
Company Secretary & Compliance Officer

Encl: as above

Specimen Email



Repro India Limited

**Regd. Office: 11th Floor, Sun Paradise Business Plaza, B Wing, Senapati Bapat Marg,
Lower Parel, Mumbai - 400 013**

CIN: L22200MH1993PLC071431

Tel: 91-22-71914000|Fax: 91-22-71914001

Email: investor@reproindia ltd.com | Website: www.reproindia ltd.com

Dear Shareholder,

Sub: Online Dispute Resolution (ODR) Mechanism & Extension of KYC updation timeline

The Securities Exchange Board of India (SEBI) vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 on July 31, 2023 has introduced a common Online Dispute Resolution (“ODR”) mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market. The ODR Portal allows investors with additional mechanism to resolve the grievances in the following manner:

Level 1 - Raise with Link Intime India Private Limited [Registrar and Transfer Agent (“RTA”)]/ Company:

Initially, all grievances/ disputes/ complaints against the Company are required to be directly lodged with the RTA/ the Company.

Shareholders may lodge the same with the-

1. RTA by sending an email at rnt.helpdesk@linkintime.co.in or by sending physical correspondence at:
M/s. Link Intime India Private Limited,
Unit- Repro India Limited,
C-101, 247 Park,
L B S Marg, Vikhroli (West).
Mumbai-400083

or

2. Company by sending an email at investor@reproindia ltd.com or by sending physical correspondence at:
Repro India Limited,
11th Floor, Sun Paradise Business Plaza, B Wing,
Senapati Bapat Marg, Lower Parel,
Mumbai - 400013.

Level 2 - SEBI SCORES:

Grievances/ disputes/ complaints which are not resolved at Level 1, or if the shareholder is not satisfied with the resolution provided by the Company/ RTA, then a complaint may be raised on SEBI Complaints Redress System (“SCORES”) which can be accessed at <https://www.scores.gov.in>.

Level 3 – ODR Platform:

In case the shareholder is not satisfied with the resolution provided at Level 1 or 2, then the online dispute resolution process may be initiated through the ODR portal within the applicable timeframe under law.

Important Notes:

- a) This is to clarify that the shareholder(s) may initiate dispute resolution through the ODR Portal without having to go through SCORES Portal (i.e., From Level 1 to Level 3), if the grievance lodged with the Company is not resolved satisfactorily.
- b) It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint/ dispute is not pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.
- c) There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).

The aforesaid SEBI circular/corrigendum can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or on the Company's website at www.reproindia ltd.com

Extension of timeline for KYC updation

SEBI vide its circular no. SEBI/HO/MIRSD/POD-1/P/CIR/2023/158 dated September 26, 2023 which can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or on the Company's website at www.reproindia ltd.com has extended the deadline for submitting PAN, Nomination, Contact, Bank A/c details, and specimen signature for physical security holders to December 31, 2023.

For Repro India Limited

Sd/-

Almina Shaikh

Company Secretary & Compliance Officer