

eClerx/SECD/SE/2024/027

March 6, 2024

BSE Limited Corporate Relationship Department, Phiroze Jeejeebhoy Towers, 25 th Floor, Dalal Street, Fort, Mumbai - 400 001	National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, Block G, Bandra - Kurla Complex Bandra (East), Mumbai – 400 051
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Dear Sir/Madam,

Reg: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 [“Listing Regulations”]

Sub: eClerx appoints Principal, Customer Operations

**Scrip Code: BSE - 532927
NSE – ECLERX**

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with Schedule III to the said Regulations, we wish to inform you that eClerx LLC, the wholly owned subsidiary of eClerx Services Limited at the United States of America, has appointed Mr. Michael Hutchison as Principal, Customer Operations with effect from February 26, 2024, forming part of the Senior Management of eClerx group.

The disclosure pursuant to Regulation 30 of the Listing Regulations read with SEBI Circular No. SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated July 13, 2023 is also attached herewith.

This is for your information and records.

Thanking you,

Yours faithfully
For eClerx Services Limited



Pratik Bhanushali
VP – Legal & Company Secretary
F8538

Encl: as above

Disclosure of information pursuant to Regulation 30 (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated July 13, 2023:

Sr. No.	Particulars	Information
1	Reason for change viz., appointment, resignation, removal, death or otherwise	Appointment of Mr. Michael Hutchison as Principal, Customer Operations by eClerx LLC (WOS of eClerx Services Limited)
2	Date of appointment and terms of appointment	February 26, 2024
3	Brief Profile (in case of appointment)	<p>Michael has a solid educational foundation and earned a B.A. in Administration from ITESM (Tec of Monterrey), and went on to further his academic journey by advancing with an MBA from INSEAD in France. He has an impressive, 17 years of Teleperformance expertise, and demonstrated unwavering leadership during his tenure beginning in 2007. From spearheading strategic initiatives as the Chief Business Development Officer for Nearshore Footprint, to fostering growth and innovation as the Strategic Account Manager for the US Market, or developing and leading the Strategic Account Management Group for EMEA, he delivered excellence within each role.</p> <p>Beyond Teleperformance, Michael has a diverse range of industry experience, including stints in companies like McKinsey & Co, HEB, L’Oreal, and strategic leadership at HTC (a startup in Monterrey), before its acquisition by Teleperformance. He has international exposure across Latin America, North America and Europe, which has equipped him with a deep understanding of global markets, which will be vital as we navigate through the complexities of our business. Moreover, Michael is fluent in both English and Spanish with a proficiency in French, further expanding our ability to connect and collaborate across borders.</p>
4	Disclosure of relationships between Directors (in case of appointment of Director)	Not applicable