



TCS/PR/SE-45/2022-23

June 30, 2022

**National Stock Exchange of India Limited
Exchange Plaza, C-1, Block-G, Bandra Kurla
Complex, Bandra (East)
Mumbai - 400001
Symbol - TCS**

**BSE Limited
P.J. Towers,
Dalal Street,
Mumbai - 400051
Scrip Code No. - 532540**

Dear Sirs,

We are sending herewith copy of a Press Release titled “**TCS Recognized as a Leader in Robotic Process Automation by Independent Analyst Firm**” which will be disseminated shortly.

The Press Release is self-explanatory.

Thanking you,

Yours faithfully,
For **TATA CONSULTANCY SERVICES LIMITED**

**Pradeep Manohar Gaitonde
Company Secretary**

TATA CONSULTANCY SERVICES

Tata Consultancy Services Limited

9th Floor Nirmal Building Nariman Point Mumbai 400 021

Tel 91 22 6778 9595 Fax 91 22 6630 3672 e-mail corporate.office@tcs.com website www.tcs.com

Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021

Corporate Identity No. (CIN): L22210MH1995PLC084781

TCS Recognized as a Leader in Robotic Process Automation by Independent Analyst Firm

Tata Consultancy Services Leverages MFDM™, Cognix™, its Comprehensive Intelligent Automation Solutions, Strong Partner Ecosystem and Contextual Knowledge to Drive Digital Transformation for its Customers

NEW YORK | MUMBAI, June 30, 2022: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS) has been recognized as a Leader in The Forrester Wave: Robotic Process Automation Services, Q2 2022¹.

According to the report, “TCS offers a full complement of automation capabilities to support scale and stability for clients. The Machine First™ Delivery Model (MFDM™) framework provides a robust foundation for automation architecture design and bot development, as well as for operating models with a strong focus on reusability and automation governance. TCS also leans heavily into IA and supports human/machine collaboration and automation performance benchmarking via its TCS Cognix™ offering.”

It also states that “Its (TCS’) roadmap focuses on using contextual knowledge to drive automation in industry-specific use cases such as customer retention in telecom, meter-to-cash in utilities, warranty claims in insurance, pharmacovigilance in life sciences, and product onboarding in retail and the integration of machine learning and analytics technologies with RPA to increase automation maturity.”

“Today AI is blending with mainstream automation at a faster pace, bridging the gap between innovation and adoption. Our Machine First approach accelerates the wider adoption of AI-led automation that unlocks hidden business value across every function and powers an adaptive enterprise,” said **Ashok Pai, Global Head, Cognitive Business Operations, TCS.** *“We believe our position as a leader in this report is a recognition of our vision, purpose-led approach, continued investments in innovation, thought leadership, and the resultant market success.”*

TCS’ comprehensive intelligent automation offerings focus on driving business transformation across enterprise functions like finance, procurement, human resource, supply chain, customer management and marketing as well as industry specific business operations in telecom, utilities, life sciences, banking and financial services and retail.

Intelligent automation services include consulting, assessments, solutioning, implementation and support. TCS offers both proprietary and partner solutions and leverages MFDM, which gives technology the first right of refusal and augments human capabilities, to provide scale and speed to customers’ automation programs. MFDM’s future-proof architecture helps enterprises leverage the power of any technology, from robotic to cognitive processing, to enable superior business outcomes.

TCS MFDM is operationalized through Cognix, its AI-driven human-machine collaboration suite, which contains numerous pre-built, configurable, and reusable digital solutions covering a wide range of industries and business functions. Cognix unlocks the immense value that lies at the intersection of business process, IT infrastructure, and applications layer and orchestrates the digital technology ecosystem. It contextualizes solutions by harnessing knowhow from the vast expanse of customer operations. Cognix helps realize a configurable enterprise enabling organizations to achieve a competitive edge through cognitive operations.

TCS has built intelligent process automation capabilities in maturity assessments, benchmarking, process mining, conversational AI, intelligent document processing, and AI-based recommendations/decision systems.

¹ The Forrester Wave™: Robotic Process Automation Services, Q2 2022, Leslie Joseph, Forrester Research, June 2, 2022

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 592,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$25.7 billion in the fiscal year ended March 31, 2022, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com

TCS media contacts:

Asia Pacific	Email: wenjian.lin@tcs.com Phone: +65 9695 9948
Australia and New Zealand	Email: kelly.ryan@tcs.com Phone: +61 422 989 682
Canada	Email: tiffany.fisher@tcs.com Phone: +1 416 456 7650
Europe	Email: joost.galema@tcs.com Phone: +31 615 903387
India	Email: saxena.kritika@tcs.com Phone: +91 22 6778 9999 Email: vanshika.ood@tcs.com Phone: +91 22 67789098
Middle East & Africa	Email: s.hasneen@tcs.com Phone: +971567471988
Japan	Email: douglas.foote@tcs.com Phone: +81 80-2115-0989
Latin America	Email: alma.leal@tcs.com Phone: +521 55 2095 6098
UK	Email: peter.devery@tcs.com Phone: +44 20 3155 2421
USA	Email: james.sciales@tcs.com Phone: +1 917 981 7651

###