



August 5, 2020

BSE Limited

Phiroze Jeejeebhoy Towers, Dalal Street,

Mumbai - 400001.

Scrip ID: BSOFT Scrip Code: 532400

Kind Attn: The Manager,

Department of Corporate Services

National Stock Exchange of India Ltd.,

Exchange Plaza, C/1, G Block, Bandra - Kurla Complex, Bandra (E),

Mumbai - 400051.

Symbol: BSOFT

Series: EQ

Kind Attn: The Manager,

Listing Department

<u>Subject: -</u> Investor update for Q1 FY 2021

Dear Sir / Madam,

Please find enclosed the investor update for Q1 FY 2021.

Kindly take this on your record.

Thanking you.

Yours faithfully,

For Birlasoft Limited

(Formerly KPIT Technologies Limited)

Sneha Padve

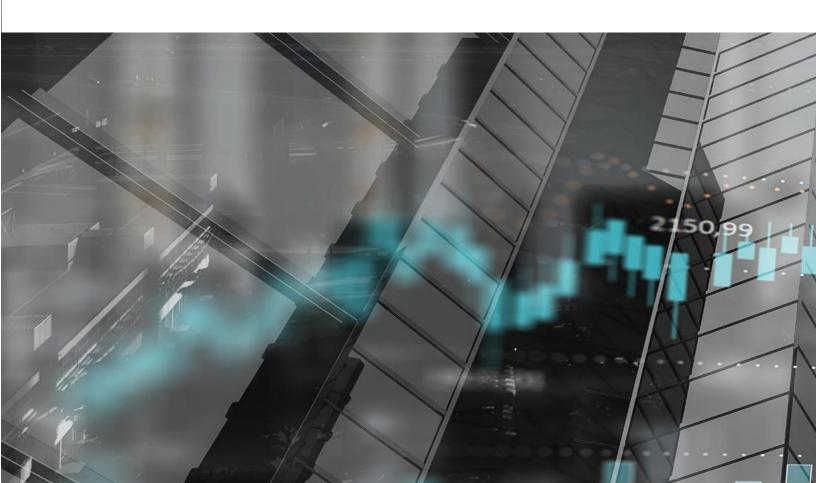
Company Secretary & Compliance Officer

Encl.: - As mentioned above.









Birlasoft Q1 Revenue; up 18% YoY

EBITDA, up 46% YoY, Signs TCV of \$ 180 M in Q1

Pune, Noida (India), August 5, 2020: Birlasoft [BSE: 532400, NSE: BSOFT], a part of the USD 2.4 billion diversified **CK Birla Group**, reported its unaudited consolidated financial results for the first quarter ended June 30, 2020.

Dharmender Kapoor, Managing Director and Chief Executive Officer, Birlasoft, said, ""Our Q1 results were better than what we had expected at the beginning of this pandemic quarter. Our healthy deal wins of \$ 179.7 M and good pipeline across verticals and horizontals, coupled with strong cash collections is a testimony to the trust shown in us. With the key objectives of ensuring our employees safety and partnering with our customers to stabilize their business and get them up to speed, we were quick in launching a few Digitalized Covid-19 solutions, like intelliOpenTM for employee health and safety, and Supplier Risk Radar, an Analytics solution to predict financial health of suppliers, to address our customer needs. Our focus will remain to work closely with our customers and partners and aid them in their initiatives to accelerate their success in the post-pandemic world."

Key Financial highlights for Q1 FY21

in USD

- Revenue at \$ 121.2 M, down 3.4% QoQ and up 8.5% YoY
- EBITDA at \$ 15.0 M, down 7.4% QoQ and up 34.9% YoY
 - EBITDA margin at 12.3%; up 240 bps YoY
- PAT at \$ 7.5 M; down 21.9% QoQ & up 24.3% YoY

in INR

- Revenue at Rs. 915 Crore (Cr), up 0.8%
 QoQ & 17.7% YoY
- EBITDA at Rs 113 Cr, down 3.3% QoQ & up 46.3% YoY
- PAT at 56 Cr down 18.4% QoQ and up 34.8% YoY

Other Highlights

- Signed TCV deals of \$ 179.7 M during the quarter
- Active Client Count at 356
 - >\$ 10 M customer at 8; up by 1 during Q1
- Cash & Equivalents up from US\$ 88.4 M in Q4 to US\$ 108.8 M (INR 822 Cr); up US\$ 20.4 M
- DSO at 60 days, down by 12 days QoQ
- Manpower strength of 9,908 as at 30th June 2020 versus 10,268 in Q4
 - Attrition down from 21.7% in Q1 FY20 to 16.5% in Q1 FY21; down 520 bps YoY



Deal Wins for the Quarter

- Selected by a global building material & solutions major to provide remote Infrastructure and Global Datacenter Managed Services.
- Chosen as a sole offshore vendor, by one of the leading third-party providers and retailers
 of wireless products for application management and development work around ERP
 technologies, Magento and for building a Testing Center of Excellence (CoE)
- Selected as a partner by a leading US Telecom Major for providing Business Analysis & Testing
 Services as part of a multi-year deal. This has come on top of an earlier engagement to integrate
 the pre-paid and the post-paid platforms.
- Chosen by a European Insurance major for transforming its global Human Resources solutions stack through implementation of SAP SuccessFactors.
- Selected by a leading US Telecom Major for accuracy testing of its Application data
- Awarded by a leading Energy Storage Major for its Application Managed Services and support of J D Edwards applications.
- Selected by a US Lifesciences major for migration of its data lake and Analytics applications to SAP
- Selected by an Asian Cement major to provide remote Infrastructure and helpdesk support.
- Birlasoft has been chosen by a leading US Media and Entertainment company in enhancing its customer experience through implementation of Salesforce.com

Awards and Recognition

- Birlasoft was named a Top 15 Sourcing Standout by Information Services Group (ISG), a leading global technology research and advisory firm. It was among the leading providers in the Booming 15 category for the Americas region based on annual contract value (ACV) won over the last 12 months, according to the 1Q 2020 Global ISG Index™.
- Birlasoft Partners with Innoveo, a leading global technology company, strengthening Birlasoft's domain and digital capabilities to rapidly deliver world class solutions with Innoveo's enterprise-level no-code platform.



Covid-19 Solutions – Building Resilience for the Long Haul

Covid has caused businesses to realize the need to accelerate digital transformation. Building resilience and agility through digital-led innovations is critical to their survival in the short and long term. Birlasoft too, accelerated our development of digital solutions for our customers.

intelliOpenTM

Facility managers need to help protect employees and visitors from the spread of COVID-19. intelliOpenTM integrates four important components of protection: Self screening, Thermal Screening, Social Distance Compliance and Contact Tracing, while adhering to regulatory compliance, data privacy and confidentiality requirements.

Supplier Risk Radar

Sourcing and procurement leaders struggle to effectively track their suppliers' sustainability in the uncertain times of COVID-19. They need to minimize supplier risk exposure and build disruption-free supply chains with this Al-powered preventive risk mitigation solution.

Blockchain – Four New Solutions

- 1. Warranty Management: From false claims and fake product to misunderstandings about coverages, there are many challenges in warranty management. By bridging the information gap between manufacturers, warranty providers, other participants in the supply chain and the consumers, blockchain helps streamline the warranty lifecycle.
- 2. Supply Chain Visibility and Resiliency: Companies are struggling to get supply chain visibility. Our Blockchain solution improves ability to make decisions on inventory, production scheduling, product availability.
- 3. Container Tracking: End-to-end container and shipment tracking provide an accurate view of the complete journey of the shipment right from the manufacturing plant to end destination.
- 4. Counterfeit Drug Detection and Supply Chain Traceability: Our multi-stage counterfeiting validation solution, with end-to-end tracing and tracking of medicines or medical equipment on Blockchain, empowers drug manufacturers, distributors, retailers and patients to validate authenticity of drug or medical device.

Intelligent Automation Solution

Birlasoft's Smart Automation Solution Kit is offers a range of Automation Bots including Supply Chain/Order Management, Master Data Management, Financial Processing, HR & Payroll Processing, IT Health Check, and IT Service Desk & Reporting.



New Digital Experience & Co-innovation Centers

Birlasoft's Digital Labs (Pune, Noida and Raleigh) are state-of-the-art co-innovation centers where customers can see, touch, and feel digital innovation. Two examples of co-innovation are:

1) New ideas for Warehouse Safety, 2) IoT Asset Health Monitoring for machinery buried deep in the ground. Customers can work with us in a no-risk environment to solve their most pressing business problems.

About Birlasoft

Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion dollar diversified The **CK Birla Group**, Birlasoft, with its 9,900+ professionals, is committed to continuing its 158-year heritage of building sustainable communities

For further information, visit www.Birlasoft.com

Contacts:

Vikas Jadhav Head – Investor Relations +91 9545450975

vikas.jadhav@birlasoft.com

Suma Nair

Media Relations +91 9833084449

Suma.Nair@birlasoft.com

Disclaimer

Some of the statements in this update that are not historical facts are forward-looking statements. These forward-looking statements include our financial and growth projections as well as statements concerning our plans, strategies, intentions and beliefs concerning our business and the markets in which we operate. These statements are based on information currently available to us, and we assume no obligation to update these statements as circumstances change. There are risks and uncertainties that could cause actual events to differ materially from these forward-looking statements. These risks include, but are not limited to, the level of market demand for our services, the highly-competitive market for the types of services that we offer, market conditions that could cause our customers to reduce their spending for our services, our ability to create, acquire and build new businesses and to grow our existing businesses, our ability to attract and retain qualified personnel, currency fluctuations and market conditions in India and elsewhere around the world, and other risks not specifically mentioned herein but those that are common to industry.





birlasoft

FACT SHEET

Q1 FY 2020-21

INR PAT up 34.8% YoY

8.5% QoQ Q1 \$ Growth \$ 179.7 M Q1 TCV wins

Key Metrics

Revenues by

| Client Geography | Quarter Ended | | | | | |
|-------------------|---------------|---------|---------|---------|---------|--|
| Client Geography | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| Americas | 76.3% | 78.4% | 79.6% | 81.6% | 74.6% | |
| Europe | 12.4% | 11.0% | 10.6% | 8.7% | 14.9% | |
| Rest of the World | 11.3% | 10.5% | 9.8% | 9.7% | 10.5% | |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |

| Revenue by Industry Verticals | Quarter Ended | | | | | |
|-------------------------------|---------------|---------|---------|---------|---------|--|
| Revenue by industry verticals | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| Manufacturing | 48.1% | 45.4% | 43.3% | 40.7% | 38.4% | |
| BFSI | 19.3% | 19.9% | 18.8% | 17.1% | 17.4% | |
| Energy & Utilities | 18.1% | 17.8% | 18.3% | 17.0% | 15.5% | |
| Lifesciences | 14.6% | 16.9% | 19.6% | 25.2% | 28.8% | |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |

| Revenue by Service Offerings | Quarter Ended | | | | | |
|---------------------------------------|---------------|---------|---------|---------|---------|--|
| Revenue by Service Offerings | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| Integrated Enterprise Solutions (IES) | 33.0% | 32.5% | 32.6% | 32.3% | 31.6% | |
| SAP | 19.2% | 16.8% | 16.8% | 16.2% | 13.5% | |
| Digital Transformation (DT) | 28.6% | 28.4% | 27.7% | 26.9% | 26.0% | |
| Custom Application Development | 10.8% | 13.0% | 13.0% | 12.5% | 11.5% | |
| Other horizontals | 8.4% | 9.3% | 9.9% | 12.0% | 17.4% | |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |

| Boyonyas by Contract Type | Quarter Ended | | | | |
|----------------------------|---------------|---------|---------|---------|---------|
| Revenues by Contract Type | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 |
| Time & Material | 54.8% | 58.0% | 53.3% | 52.5% | 47.8% |
| Fixed Price, Fixed Monthly | 45.2% | 42.0% | 46.7% | 47.5% | 52.2% |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |

| Dovernos Mir | | Quarter Ended | | | | | |
|--------------|---------|---------------|---------|---------|---------|--|--|
| Revenues Mix | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | | |
| Onsite | 55.0% | 54.7% | 58.2% | 58.9% | 55.6% | | |
| Offshore | 45.0% | 45.3% | 41.8% | 41.1% | 44.4% | | |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | | |

| Deal Wins - New | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 |
|---------------------------------------|---------|---------|---------|---------|---------|
| Total Contract Value (TCV) - in \$ Mn | 58 | 30 | 278 | 67 | 89 |

| Courses Miv of Boyones | | Quarter Ended | | | | |
|-------------------------|---------|---------------|---------|---------|---------|--|
| Currency Mix of Revenue | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| USD | 77.1% | 78.0% | 78.2% | 77.6% | 76.2% | |
| GBP | 2.6% | 2.8% | 2.5% | 1.5% | 0.8% | |
| EUR | 6.8% | 5.5% | 6.3% | 6.0% | 10.9% | |
| Others | 13.5% | 13.7% | 13.0% | 14.9% | 12.1% | |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |

| Evolungo Poto (IND/USD) | | Quarter Ended | | | | |
|-------------------------|---------|---------------|---------|---------|---------|--|
| Exchange Rate (INR/USD) | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| Period Average | 69.55 | 70.39 | 71.33 | 72.24 | 75.44 | |
| Period End | 68.92 | 70.68 | 71.27 | 75.39 | 75.53 | |

| Client Data | Quarter Ended | | | | | |
|--------------------------------------|---------------|---------|---------|---------|---------|--|
| Client Data | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| | | | | | | |
| No of Active Clients | 398 | 381 | 381 | 378 | 356 | |
| Clients added - QoQ | (3) | (17) | - | (3) | (22) | |
| No of million \$ clients (LTM) | | | | | | |
| US\$ 1mn+ Clients | 86 | 86 | 85 | 86 | 85 | |
| US\$ 5mn+ Clients | 16 | 16 | 15 | 17 | 17 | |
| US\$ 10mn+ Clients | 5 | 5 | 6 | 7 | 8 | |
| Client Contribution to Revenue (LTM) | | | | | | |
| Top 5 | 26.0% | 27.1% | 28.0% | 28.1% | 30.6% | |
| Top 10 | 36.5% | 37.1% | 38.4% | 40.1% | 42.5% | |
| Top 20 | 49.0% | 49.9% | 50.8% | 53.3% | 55.8% | |

LTM - last twelve months

| DSO | Quarter Ended | | | | |
|---------------------------------|---------------|---------|---------|---------|---------|
| DSO | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 |
| Days Sales Outstanding - Billed | 81 | 81 | 65 | 72 | 60 |



| Headcount Metrics | | Quarter Ended | | | | | |
|-------------------|---------|---------------|---------|---------|---------|--|--|
| | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | | |
| | | | | | | | |
| Total Headcount | 10,085 | 9,994 | 10,129 | 10,268 | 9,908 | | |
| Technical | 8,884 | 8,947 | 9,046 | 9,168 | 8,865 | | |
| Sales & Support | 1,201 | 1,047 | 1,083 | 1,100 | 1,043 | | |
| | | | | | | | |
| Women Employees | 2,257 | 2,252 | 2,240 | 2,306 | 2,208 | | |
| | | | | | | | |
| Attrition (LTM) | 21.7% | 22.5% | 20.3% | 18.9% | 16.5% | | |
| | | | | | | | |
| Utilization | - | - | - | 80.9% | 78.2% | | |
| | | | | | | | |

| Hedge Book | Quarter Ended | | | | | |
|---------------------|---------------|---------|---------|---------|---------|--|
| | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | Q1 FY21 | |
| USD mn | 50.4 | 78.0 | 82.8 | 89.3 | 55.1 | |
| Average rate in INR | 71.6 | 72.2 | 72.9 | 73.7 | 75.1 | |
| GBP Mn | - | 0.9 | 1.0 | 1.1 | 0.9 | |
| Average rate in INR | - | 89.4 | 92.3 | 95.3 | 97.5 | |
| Euro Mn | - | 3.0 | 4.0 | 5.3 | 5.6 | |
| Average rate in INR | - | 81.7 | 82.8 | 83.3 | 84.9 | |

Consolidated Income Statement for quarter ended June 30, 2020

| Particulars | | In USD Mn | | | |
|-----------------------------|-----------|-----------|-----------|--------|-----------|
| Quarter Ended | 30-Jun-19 | 31-Mar-20 | 30-Jun-20 | 0.0 | VoV |
| | Unaudited | Audited | Unaudited | QoQ | YoY |
| Revenue from operations | 111.7 | 125.6 | 121.2 | -3.4% | 8.5% |
| Expenses | | | | | |
| Employee benefits expense | 70.7 | 72.7 | 70.9 | | |
| Other expenses | 29.9 | 36.7 | 35.4 | | |
| EBITDA | 11.1 | 16.2 | 15.0 | -7.4% | 34.9% |
| EBITDA Margin % | 9.9% | 12.9% | 12.3% | (52) | 242 |
| Depreciation & amortization | 3.0 | 3.0 | 2.9 | | |
| ЕВІТ | 8.1 | 13.2 | 12.1 | -8.2% | 49.1% |
| EBIT Margin % | 7.3% | 10.5% | 10.0% | (52) | 272 |
| Other income (net) | 1.2 | 2.6 | (1.1) | | |
| Finance costs | 0.7 | 0.5 | 0.5 | | |
| Profit before tax (PBT) | 8.7 | 15.3 | 10.6 | -31.1% | 21.8% |
| Provisions for Tax | 2.7 | 5.8 | 3.1 | | |
| Profit for the Period | 6.0 | 9.6 | 7.5 | -21.9% | 24.3% |
| PAT Margin % | 5.4% | 7.6% | 6.2% | (145) | <i>78</i> |



| Particulars | | In INR Mn | | | |
|-----------------------------|-----------|-----------|-----------|--------|-----------|
| Quarter Ended | 30-Jun-19 | 31-Mar-20 | 30-Jun-20 | 000 | YoY |
| | Unaudited | Audited | Unaudited | QoQ | 101 |
| Revenue from operations | 7,772 | 9,071 | 9,146 | 0.8% | 17.7% |
| Expenses | | | | | |
| Employee benefits expense | 4,920 | 5,251 | 5,345 | | |
| Other expenses | 2,080 | 2,652 | 2,671 | | |
| EBITDA | 772 | 1,167 | 1,129 | -3.3% | 46.3% |
| EBITDA Margin % | 9.9% | 12.9% | 12.3% | (52) | 242 |
| Depreciation & amortization | 207 | 214 | 215 | | |
| EBIT | 565 | 954 | 914 | -4.1% | 61.8% |
| EBIT Margin % | 7.3% | 10.5% | 10.0% | (52) | 272 |
| Other income (net) | 84 | 189 | (81) | | |
| Finance costs | 46 | 34 | 35 | | |
| Profit before tax (PBT) | 604 | 1,109 | 798 | -28.1% | 32.2% |
| Provisions for Tax | 186 | 418 | 234 | | |
| Profit for the Period | 418 | 690 | 563 | -18.4% | 34.8% |
| PAT Margin % | 5.4% | 7.6% | 6.2% | (145) | <i>78</i> |

Consolidated Balance Sheet Statement

| Dantiaulaus as at | in USD Mn | | in INR Mn | | |
|-------------------------------|--------------|--------------|--------------|--------------|--|
| Particulars as at | 31 Mar, 2020 | 30 Jun, 2020 | 31 Mar, 2020 | 30 Jun, 2020 | |
| ASSETS | (Audited) | (Unaudited) | (Audited) | (Unaudited) | |
| Non-current assets | | | | | |
| Property, plant and equipment | 19.0 | 18.1 | 1,434 | 1,365 | |
| Right-to-use assets | 18.4 | 17.1 | 1,389 | 1,295 | |
| Goodwill | 60.2 | 60.4 | 4,541 | 4,566 | |
| Other intangible assets | 2.2 | 1.9 | 168 | 146 | |
| Financial assets | | | | | |
| Loans & advances | 2.0 | 1.9 | 147 | 142 | |
| Other financial assets | 0.5 | 0.5 | 35 | 36 | |
| Income tax assets (net) | 12.7 | 7.9 | 958 | 600 | |
| Deferred tax assets (net) | 15.9 | 15.8 | 1,200 | 1,192 | |
| Other non-current assets | 1.5 | 0.6 | 115 | 49 | |
| Current assets | | | | | |
| Financial assets | | | | | |
| Investments | 4.4 | - | 330 | - | |
| Trade receivables | 98.2 | 70.2 | 7,402 | 5,303 | |
| Cash and cash equivalents | 59.6 | 67.3 | 4,496 | 5,082 | |
| Other balances with banks | 23.9 | 41.1 | 1,805 | 3,104 | |
| Loans & advances | 0.3 | 0.3 | 21 | 26 | |
| Unbilled revenue | 9.8 | 17.7 | 738 | 1,340 | |
| Other financial assets | 4.7 | 4.6 | 356 | 350 | |
| Other current assets | 23.0 | 33.4 | 1,737 | 2,526 | |
| TOTAL ASSETS | 356.5 | 359.1 | 26,873 | 27,120 | |



| Particulars as at | in USD Mn | | in INR Mn | |
|-------------------------------|--------------|--------------|--------------|--------------|
| Particulars as at | 31 Mar, 2020 | 30 Jun, 2020 | 31 Mar, 2020 | 30 Jun, 2020 |
| EQUITY AND LIABILITIES | (Audited) | (Unaudited) | (Audited) | (Unaudited) |
| Equity share capital | 7.3 | 7.3 | 553 | 554 |
| Other equity | 243.7 | 253.5 | 18,371 | 19,147 |
| Liabilities - Non-current | | | | |
| Financial liabilities | | | - | - |
| Lease liabilities | 15.1 | 14.1 | 1,140 | 1,066 |
| Other non current liabilities | - | - | - | - |
| Provisions | 9.2 | 9.2 | 695 | 695 |
| Current liabilities | | | | |
| Financials Liabilities | | | | |
| Borrowings | - | - | - | - |
| Trade payables | 25.3 | 21.8 | 1,904 | 1,649 |
| Lease liabilities | 4.1 | 4.1 | 311 | 311 |
| Other financial liabilities | 25.6 | 18.2 | 1,932 | 1,372 |
| Other current liabilities | 15.8 | 19.4 | 1,190 | 1,466 |
| Provisions | 2.6 | 3.7 | 195 | 277 |
| Income tax liabilities (net) | 7.7 | 7.7 | 583 | 583 |
| TOTAL EQUITY AND LIABILITIES | 356.5 | 359.1 | 26,873 | 27,120 |

Consolidated Cash Flow Statement for Q1 FY21

| Cash Flow Statement for Q1 FY21 | in USD Mn | in INR Mn |
|---|--------------|--------------|
| Cash Profit for Q1 FY21 | 14.0 | 1,061 |
| Movements in working capital | 7.3 | 552 |
| Cash Generated from Operations (CFO) | 21.4 | 1,613 |
| Income tax (paid) / received | 1.7 | 132 |
| Net cash flow (used in)/from investing activities | 3.9 | 294.7 |
| Redemption of Mutual Funds etc. | 4.0 | 300.9 |
| Interest Received | 0.6 | 44.9 |
| Fixed Asset addtion | (0.7) | (51.1) |
| Net cash flow (used in) financing activities | | |
| Right to use of Lease Liability | (1.0) | (73.0) |
| Total Increase/(Decrease) in cash balance | 26.0 | 1,966 |
| Opening cash balance as on March 31, 2020 | 83.4 | 6,301 |
| Forex | (1.1) | (82) |
| Total Net Cash balance as at June 30, 2020 | 108.4 | 8,186 |



Q1 Earnings Conference Call on 6th August 2020 at 10:00 a.m. (IST).

Dial in Information

India 10:00 IST. Hong Kong / Singapore - 12:30; London 5:30; New York 00:30

| Universal Dial In +91 22 6280 | Local Dial In - all over India +91 | |
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| | UK 442034785524 | |
| | USA 13233868721 | |
| Playback Start Date: 6th Aug 2020 | Playback Code: 86561 | |
| Playback End Date: 9 th Aug 2020 | Dial-in Number: India (+91 22 66635757) | |
| Flayback Ellu Date. 5" Aug 2020 | India (+91 22 71945757) | |
| | | |

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