

Secretarial Section

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CIN: L65110TN1921PLC001908



Ref.No.TMB.SE.105/2023-24

03.10.2023

The Manager,
National Stock Exchange of India Ltd,
Exchange Plaza, 5th Floor, Plot No. C/1,
'G' Block, Bandra - Kurla Complex,
Bandra (East), Mumbai - 400 051.

The Manager,
Bombay Stock Exchange limited,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001.

Ref: Symbol: TMB / Scrip Code: 543596

Dear Sir/Madam,

Sub: Clarification on our earlier intimation Ref.TMB.SE.96/2023-24, dt.21.09.2023, regarding the reported information / news in the mainstream media – Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015

Furtherance to our above clarification, we wish to clarify that there was no issue with the NACH system managed by NPCI. The issue happened due to a technical glitch in our internal systems leading to the error in processing the credit to the customer. The mistake was noticed and corrective action was taken immediately. Additional controls are already implemented in our internal systems to avoid recurrence of such mistakes in future.

There was no financial loss to the Bank in this regard.

Kindly take the above information on record.

Yours faithfully,

For Tamilnad Mercantile Bank Limited



Prakash Chandra Panda

Company Secretary and Compliance Officer

Membership No: ACS 22585