

June 06, 2020

BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400001 Symbol: 532390

National Stock Exchange of India Limited, Exchange Plaza, Plot No. C/1, G Block, Bandra Kurla Complex, Bandra East, Mumbai - 400051

Symbol: TAJGVK

Dear Sirs,

Sub: Disclosure under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 of the material impact of Covid- 19 Novel Coronavirus pandemic on the Company

Impact of Covid- 19:

The COVID-19 pandemic in India is part of the worldwide pandemic of coronavirus disease 2019 (COVID-19) caused by Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2). The first case of COVID-19 in India, which originated from China, was reported on 30 January 2020. The outbreak has been declared an epidemic across India, where provisions of the Epidemic Diseases Act, 1897 have been invoked, leading to the temporary closure of all commercial establishments. All tourist visas have been suspended, as a majority of the confirmed cases were mainly imports.

On 22 March, India observed a 14-hour voluntary public curfew at the instance of the Hon'ble Prime Minister Mr. Narendra Modi. It was followed by mandatory lockdowns in COVID-19 hotspots and all major cities. Further, on 24 March, 2020 the Prime Minister ordered a nationwide lockdown for 21 days, affecting the entire 1.3 billion population of India. On 14 April, the PM extended the nationwide lockdown till 3rd May which was followed by two-week extension starting 3rd and further two- week extension starting from 17th May 2020 with some relaxations during these phases of lockdown. Beginning 1st June the Government has started un-locking the country (barring containment zones) in 3 phases.

The lockdowns and restrictions imposed on various activities due to COVID - 19 have posed challenges to the TAJGVK Hotels & Resorts Limited (TAJGVK) and its joint ventures company. The company was faced with lot of cancellations of confirmed bookings and thereby impacting the financials of the company.

The Indian hospitality industry is undoubtedly one of the biggest casualties of the COVID-19 outbreak as demand has declined to an all-time low. Global travel advisories, suspension of Visas, the imposition of Section-144 (prohibition against mass gatherings) and the ramifications of which are unprecedented. Lockdown guidelines issued by Central/State governments mandated closure of hotel operations and cessation of air traffic and other forms of public transport. This has resulted in low occupancies / shutdowns of some of the company hotels.

Ability to maintain any operations during the period:

As stated earlier, 5 hotels of the Company were shut down entirely during the lockdown phase as the Company was not part of Government denominated essential services. Only a one hotel was operating at minimum occupancy. However, we have continued to explore different opportunities and in Hyderabad the company hotel was given to repatriated passenger stays

under the Vande Bharat programme. The Mumbai Municipal Corporation has Taj Santacruz (JV company hotel) for Doctors & other Health workers. On F&B, we are operating with skeletal F&B service & have commenced a Hospitality @ Home service. The corporate office adopted the work from home policy during the entire duration of the lockdown as a precautionary measure.

Further, the Hotels are adequately manned for regular maintenance and up keep of its property and assets deployed in its hotels. Adequate systems are also in place to ensure smooth operations of our hotels and to scale up at short notice, once lockdown is lifted and hotels start the operations.

Schedule, if any, for restarting the operations:

Based on our assessment of the impact of Covid-19 on the Hospitality sector in India, the Company expects a recovery in business to be driven mainly by domestic tourism, staycations, domestic business travel and a limited international travel during this financial year. The company has tremendous trust with our customers and Indian Hotels Company Limited (IHCL), which is operating all our hotels have very clear SOP's for ensuring a health & safe stay for our Guests.

All the above measures have been framed under a comprehensive Survive, Revive & Thrive programme by IHCL. The pattern of recovery is dependent upon regulatory guidance & revival of air travel and customer confidence in travel. This may also vary from city to city and in different locations. We continue to be focused in operating to ensure the health & safety of our Guests and employees. Further, we are committed to protect the interest of all our stakeholders.

Post lifting of the lockdown restrictions, the Company will start re-opening hotels after establishing thorough and well-rehearsed safety protocols. The Company expects all the hotels to become operational in a phased manner after the lockdown is lifted and the confidence of travelers is restored. However, at this stage, the duration for which these restrictions will remain in place is uncertain and resumption of full-fledged operations will depend upon directives issued by the Central/ State Governments.

The Central Government has allowed operating the hotels from 8th June 2020. In this regards, the company is awaiting the detailed instructions and clarifications from the State Government and will act accordingly.

Steps taken to ensure smooth functioning of operations;

The Company is taking all necessary measures to reduce fixed costs, rationalize resources, taking initiatives to uplift revenue. The company has put in place a series steps to optimize cost across all the lines namely Raw Material, manpower, Power & Fuel, Corporate Overheads & other costs. The Company is also in discussion with its lessors for waiver or deferment of lease rentals or concession fee during the lockdown period. Cash Conservation measures have also been initiated such as deferral of Capex & Renovation plans unless absolutely required for upkeep of the operations.

During these pandemic times, the safety of our employees has been our top-most priority and the company has taken several measures to ensure their well-being. All employees in our hotels and offices have been working from home in accordance with the guidelines issued by the Central/State/Municipal authorities. The safety of essential employees who are now required to step out for work is being ensured and they have been mandated to use protective gear and take all safety precautions. All employees have been instructed to download the Arogya Setu app launched by the Government of India.





Estimation of the future impact of CoVID-19 on its operations:

Since the situation is exceptional and is changing dynamically, the Company is not in a position to gauge with certainty, the future impact on its operations. We believe there will be impact in sales volumes, revenue, and profitability for Q1 and Q2 FY21 as our hotel operations are presently shut and will gradually ramp up only after the resolution of the pandemic. However, the Company is confident about adapting to the changing business environment and respond suitably to fulfill the needs of its customers.

Considering all the company's hotel are operated under the iconic Taj brand, the Company does not foresee any challenge in recovery, post the revival of the economy and more the Tourism and Hospitality sector. However, revenues are expected to be softer in the initial phase of the lockdown and for some time after the lifting of the lockdown mainly due to lower occupancies & limited F & B off take arising out of reduced business and leisure travel.

<u>Details of impact of CoVID-19 on listed entity's – capital and financial resources;</u> <u>profitability; liquidity position; ability to service debt and other financing arrangements; assets; internal financial reporting and control; supply chain; demand for its products/services;</u>

The Company has assessed the potential impact of Covid-19 on its capital and financial resources; profitability; liquidity position; ability to service debt and other financing arrangements; assets; internal financial reporting and control; supply chain; demand for its products/services and is in a comfortable liquidity position to meet its commitments.

The company's long term credit facilities of Rs. 165.63 Crore are rated by ICRA with a rating of "[ICRA] A+" (pronounced ICRA A plus) with a Negative outlook and short-term working capital limits of Rs. 30.00 Crore are rated as [ICRA]A1+ (pronounced ICRA A one plus). The company believes the existing working capital limits are sufficient to manage the operations.

The company has availed the Covid-19 relief Package announced by RBI. The company received the approval from Banks for the 1st moratorium relief i.e. March to May and expects the approval for 2nd Moratorium relief i.e. June to August period shortly. The total principal payments deferred on account of the moratorium availment was Rs. 19.13 Crore.

The Company has also carried out a risk assessment inter-alia to ascertain any potential Covid-19 related risks. As of now, it does not foresee any disruption in raw material supplies. The Company does not see incremental risk to recoverability of assets (Inventories, investments, Receivables, etc.) given the measures being taken to mitigate the risks. There is also no impact on internal financial controls due to the COVID-19 situation.

The Company expects the demand for its products/services to pick up at a slower pace once lockdown is lifted.

Existing contracts/agreements where non-fulfilment of the obligations by any party will have significant impact on the listed entity's business:

The Company is well positioned to fulfil its obligations and existing contracts/arrangements. We have judiciously invoked the Force Majeure clauses for reliefs during the lock down period. At present, we do not foresee any contract/agreements which will have significant impact on the business in case of non-fulfilment of obligations by any party.

& WS



Financial Statements:

The financial statements to be submitted under Regulation 33 of the LODR, shall also specify the impact of the CoVID-19 pandemic on the Company, to the extent possible. In developing the assumptions and estimates relating to the future uncertainties in the economic conditions because of this pandemic, the Company shall use internal and external sources of information and based on current estimates, the impact of the global health pandemic may be different from that estimated and the Company would continue to closely monitor any material changes to future economic conditions.

This update is dynamic and will change as the situation changes, which is not in the control of the Company. We will keep our investors & other stakeholders updated with relevant updates from time to time.

Thanking you,

For TAJGVK HOTELS & RESORTS LIMITED

(J. Srinivasa Murthy)

CFO & Company Secretary