

January 25, 2022

To,

Corporate Communication Department  
**BSE Limited**  
Phiroze Jeejeeboy Towers,  
Dalal Street, Mumbai - 400 001.  
BSE Scrip Code: 532528

Listing Department  
**National Stock Exchange of India Limited**  
Exchange Plaza, Bandra Kurla Complex,  
Bandra (East), Mumbai - 400 051.  
NSE Code: DATAMATICS

**Sub: Press Release**

Dear Sir/Madam,

Please find attached herewith press release titled '**Datamatics CERSAI 'Bot As a Service' wins IBS Intelligence (IBSi) Global Fintech Innovation Awards 2021**' for your information and record.

Kindly take the above on your record.

For **Datamatics Global Services Limited**

**DIVYA** Digitally signed  
by DIVYA KUMAT  
**KUMAT** Date: 2022.01.25  
14:10:12 +05'30'

**Divya Kumat**  
**EVP, Chief Legal Officer and Company Secretary**  
**(FCS: 4611)**

**Encl: as above**

## Datamatics CERSAI 'Bot As a Service' wins IBS Intelligence (IBSi) Global Fintech Innovation Awards 2021

**Mumbai, January 25, 2022:** Datamatics, a global Digital Solutions, Technology, and BPM Company, today announced that it has been recognized by IBS Intelligence (IBSi) for the **Most Innovative Use of Process Automation Award: Most Impactful Project** at the IBS Intelligence Global Fintech Innovation Awards ceremony. The prestigious awards program identifies and honors technology players and banks for their excellence in driving impact through innovative financial technology implementations.

Datamatics CERSAI 'Bot As a Service' case study wins the award for implementing a ready bot for one of India's largest private bank. The bot automates updation of Central Registry of Securitization Asset Reconstruction and Security Interest of India (CERSAI) system (a third party / government system) with the borrower and property details for all mortgage cases. The automation enabled the bank to improve turnaround time by 92% with 100% accuracy. Leveraging its domain expertise and TruBot RPA, Datamatics has developed ready bots for a number of industry processes which are used extensively by its clients across BFSI, logistics, and manufacturing verticals.

**Speaking on occasion, Mr. Mitul Mehta, SVP & Head, Marketing & Communications, Datamatics,** "Intelligent Automation is a key strategic priority for businesses today. Using Datamatics' bot-as-a-service, Powered by TruBot RPA, organizations can eliminate the implementation time and start automation in a jiffy. This seamless automation has enabled many of our clients to accelerate their digital transformation journey. We are happy to win the global IBS Intelligence Global FinTech Innovation Awards 2021 for TruBot-as-a-service."

The IBSi Global Fintech Innovation Awards highlights the most innovative and impact-generating Fintech projects with over 190 participants from 48 countries across 30 categories. The entries were assessed based on several factors such as Program Complexity, Program Governance, Best Practices & Tools Adopted, Originality & Simplicity, Adaptability of the concept, Innovation Excellence, and Customer Impact before coming up with the coolest in FinTech!

### About IBS Intelligence

IBS Intelligence (IBSi) is the world's only pure-play financial technology focused research, advisory, and news analysis firm, with a 30-year track record and clients globally. The company takes pride in covering 400+ technology vendors globally – the largest by any analyst firm in this space.



## About Datamatics

Datamatics (BSE: 532528 | NSE: DATAMATICS) provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines.

To know more about Datamatics, visit [www.datamatics.com](http://www.datamatics.com) and on [LinkedIn](#), [Twitter](#), [YouTube](#), and [Facebook](#).

For media queries, please contact:

**Akshita Yadav**  
Marketing & Corporate Communications  
[akshita.yadav@datamatics.com](mailto:akshita.yadav@datamatics.com)  
+91-9769598046