

Executive Summary

Business Responsibility and Sustainability Report

We are pleased to present our efforts towards sustainability as per the guidelines of BRSR (Business Responsibility & Sustainability Report).

At Suzlon, sustainability is ingrained in our DNA and practices. We take this commitment very seriously and are working consistently to reduce our own carbon footprint while helping customers in their net-zero journeys and taking ownership to address our business impacts.

We believe that ESG compliance is a proactive approach to sustainability, responsible business practices and a commitment to create long-term value for stakeholders. As a leading Renewable Energy group, we are mindful of the impact of our business operations on the environment, thereby making improvement on the pillars of ESG by balancing natural, social, human and financial resources. It is a continuous business practice that creates long-term value for our stakeholders.

At Suzlon our commitment to sustainability is core to our ethos. Our commitment to the National Guidelines on Responsible Business Conduct's nine principles is outlined in this Report.



Principle #1

Conduct and govern with integrity, and in a manner that is Ethical, Transparent and Accountable

- 64.55 % of employees received training on code of business conduct and ethics.
- 2608 workers of value chain partners received training on prevention of sexual harassment at workplace.
- No disciplinary action against Directors/KMPs/Employees/Workers by any law enforcement agencies for charges of bribery/corruption.

Provide goods and services in a manner that is sustainable and safe

- Life cycle assessment conducted for all "A category" components directly manufactured at Suzlon.
- Sensors installed to prevent bird collision with Wind Turbine Generator (WTG).



Principle #2



Principle #3

Respect and promote the well-being of all employees, including those in value chains

- All employees, value chain partners and community have access to medical care services through Suzlon doctors.
- 100% of our employees are covered under health, accident insurance and maternity, paternity, PF and gratuity benefits.

Respect the interests of and be responsive to all its stakeholders

- The identification of Key Stakeholders is based on their significance and impact on the business.
- The Stakeholder mapping involved categorising stakeholders based on their interests, power, and level of influence over the company's activities and decisions.



Principle #4



Principle #5

Respect and promote human rights

- > Well-defined internal mechanisms in place for reporting human rights issues.
- > Robust mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Respect and make efforts to protect and restore the environment

- > Projects to reducing Green House Gas emission included innovations in Turbine design itself that increased gear box oil lifespan, reducing carbon emissions per wind turbine.
- > The Waste to Wealth CSR initiative sought to evaluate the current waste and convert it into innovative products for the use by remote rural communities.



Principle #6



Principle #7

Influencing public and regulatory policy, in a responsible and transparent manner

- > Associated with trade and industry chambers/associations to foster dialogue on industry growth drivers, innovation and shaping public policy.

Promote inclusive growth and equitable development

- > Positively impacted 609 villages through CSR initiatives including villages from 2 aspirational districts.
- > Robust community grievance mechanism.



Principle #8



Principle #9

Engage with and provide value to the consumers in a responsible manner

- > Suzlon conducts electrical safety awareness programs for village communities in India where the wind turbine power transmission lines are present.
- > Basic safety related signs and symbols are placed inside and outside on the WTG.
- > Manuals for safety, operation, maintenance, troubleshooting and service, with additional rules and information on health and safety when working in or around the WTG are provided to the customers.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORTING (“BRSR Report”)

for the financial year (“FY”) ended March 31, 2023

Pursuant to Regulation 34(2)(f) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“SEBI Listing Regulations”)

SECTION A: GENERAL DISCLOSURES

I. DETAILS OF THE LISTED ENTITY

Sr. No.	Particulars	Remarks
1.	Corporate Identity Number (CIN) of the Listed Entity	L40100GJ1995PLC025447
2.	Name of the Listed Entity	Suzlon Energy Limited (the “Company” or “SEL”)
3.	Year of incorporation	1995
4.	Registered office address	“Suzlon”, 5, Shrimali Society, Near Shri Krishna Complex, Navrangpura, Ahmedabad-380009, Gujarat, India
5.	Corporate office address	One Earth, Hadapsar, Pune-411028, Maharashtra, India
6.	E-mail	investors@suzlon.com
7.	Telephone	+91.79.6604 5000 / +91.20.6702 2000
8.	Website	www.suzlon.com
9.	Financial year for which reporting is being done	April 1, 2022 to March 31, 2023 (“FY23”)
10.	Name of the Stock Exchange(s) where shares are listed	National Stock Exchange of India Limited and BSE Limited
11.	Paid-up Capital as on March 31, 2023	₹ 2,454.40 Crores divided into 12,473,087,083 equity shares comprising of 12,070,909,026 fully paid-up equity shares having a face value of ₹ 2/- each bearing ISIN INE040H01021 and 402,178,057 partly paid-up equity shares having a face value of ₹ 2/- each with ₹ 1/- paid-up bearing ISIN IN9040H01011
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Dr. Jasmine Sofia Gogia, Head CSR, Sustainability and Occupational Health; Tel.: +91.20.6702 2000; email: csr@suzlon.com
13.	Reporting boundary	<p>The disclosures (unless otherwise specified) made in this report are for Suzlon Energy Limited and its certain Subsidiaries namely Suzlon Global Services Limited (“SGSL”), Suzlon Gujarat Wind Park Limited (“SGWPL”) and SE Forge Limited (“SE Forge”) collectively referred to as “Suzlon” or “Suzlon Group”.</p> <p>Further, the term “workforce” wherever used in the report represents all employees of Suzlon Group and workers of value chain partners (“value chain workers”). It is hereby clarified that the Company does not have permanent workers.</p>

II. PRODUCTS / SERVICES

14. Details of business activities (accounting for 90% of the turnover):

Company	Description of Main Activity	Description of Business Activity	% of Turnover of the respective entity
SEL	Manufacturing (Electrical equipment, General Purpose and Special purpose Machinery & equipment, Transport equipment) Manufacturing (Repair & installation of machinery & equipment, motor vehicles)	Manufacture and sale of Wind Turbine Generators ("WTG") and related components	95.80%
SGWPL	Real Estate (Real estate activities with own or leased property)	Land Business	93.61%
SGSL	Professional, Scientific and Technical (Architecture, engineering activities, technical testing and analysis activities)	Operations & Maintenance Services (OMS) & Project Business	98.53%
SE Forge	Manufacturing (Metal and metal products)	Forging and Foundry	100.00%

15. Products / Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product / Service	NIC Code	% of total Turnover contributed
A.	SEL - Manufacture and sale of Wind Turbine Generators ("WTG") and related components	27101, 28110	95.80%
B.	SGWPL - Land Business	68100	93.61%
C.	SGSL - OMS Project Business	33121 42201 and 42202	76.91% 21.62%
D.	SE Forge - Forging and Foundry Business	25910, 24319	100.00%

III. OPERATIONS

16. Number of locations where plants and / or operations / offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	14	60	74
International	None	19	19

17. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	The Company along with its subsidiaries has 14 manufacturing locations, 4 R & D Centres, various site locations spread across in 9 States in India and offices spread across 11 States in India
International (No. of Countries)	The Company along with its subsidiaries operates in 17 countries across 6 continents

b. What is the contribution of exports as a percentage of the total turnover of the entity: 0.59%

c. A brief on types of customers: The types of customers served by the Company are Independent Power Producers (IPPs), Corporates, Public Sector Undertakings / Government / Quasi Government bodies and Retail investors.

IV. EMPLOYEES
18. Details as at the end of Financial Year i.e. March 31, 2023:
a. Employees and workers (including differently abled):

Sr. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B) / (A)	No. (C)	% (C) / (A)
EMPLOYEES						
1.	Permanent (D)	5,706	5,585	97.88%	121	2.12%
2.	Other than Permanent (E)	Nil	N.A.	N.A.	N.A.	N.A.
3.	Total Employees (D + E)	5,706	5,585	97.88%	121	2.12%
WORKERS						
4.	Permanent (F)					
5.	Other than Permanent (G)*			N.A.		
6.	Total Workers (F + G)					

*The workers of value chain partners have been involved in various programs conducted by Suzlon Group however the data for the total number of such value chain workers associated with the Suzlon Group has not been collected.

b. Differently abled Employees and workers:

Sr. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B) / (A)	No. (C)	% (C) / (A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)					
2.	Other than Permanent (E)			None (based on self-declaration)		
3.	Total differently abled employees (D + E)					
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)					
5.	Other than permanent (G)			N.A.		
6.	Total differently abled workers (F + G)					

19. Participation / Inclusion / Representation of women:

Particulars	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	10	1	10.00%
Key Management Personnel	3	1	33.33%

20. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years):

Particulars	FY 23			FY 22			FY 21		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	22.0%	23.9%	22.1%	18.2%	17.4%	18.2%	14.5%	14.2%	14.4%
Permanent Workers		N.A.			N.A.			N.A.	

V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

21. a. Names of holding / subsidiary / associate companies / joint ventures:

Sr. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ subsidiary/ associate/ joint venture	% of shares held by listed entity (directly or indirectly)	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes / No)
1.	SGWPL	Subsidiary of SGSL	100.00%	Yes
2.	SGSL	Subsidiary	100.00%	Yes
3.	SE Forge	Subsidiary	100.00%	Yes

- As on March 31, 2023, the Company has 34 subsidiaries, 1 joint venture and 5 associate companies in terms of the Companies Act, 2013 a list of which is given in Form No.AOC-1 forming part of the Annual Report.
- Other than subsidiaries mentioned above, no other subsidiaries / joint venture / associate companies participate in the Business Responsibility initiative of the Company.

VI. CSR DETAILS

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013, (ii) Turnover and (iii) Net worth:

Company	Applicability as per FY 23 financials		Turnover for FY 23 (₹ Crores)	Net Worth as on March 31, 2023 (₹ Crores)
	For constitution of CSR committee	For CSR Spending		
SEL	Yes	N.A.	3,538.14	1,396.09
SGWPL	Yes	N.A.	61.85	(25.20)
SGSL	Yes	Yes	1,998.93	(175.03)
SE Forge	Yes	N.A.	471.79	175.89

VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

23. Complaints / Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct (NGRBC):

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in place (Yes/No)*	FY 23			FY 22		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	39	16		41	27	
Investors (other than shareholders)	Yes	0	0		0	0	
Shareholders	Yes	677	2	#	6	0	
Employees and workers	Yes	1	0		3	2	Pending complaints resolved during FY23
Customers	Yes	5,696	10		1,063	31	
Value Chain Partners	Yes	0	0		0	0	
Other (please specify)	N.A.	N.A.	N.A.		N.A.	N.A.	

* If yes then provide web link for grievance redressal policy: Suzlon has grievance redressal mechanism in place however it is internal policy and not available in public domain

During FY23 the Company had undertaken Right Issue pursuant to which there is significant increase in number of complaints pertaining to non-receipt of letter of offer, credit of shares, etc.

24. Overview of the entity's material responsible business conduct issues:

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R / O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Governance	Risk	SDG No. 16: Peace, justice and strong institutions - For implementing our sustainability strategies and business management, a robust and effective governance structure is essential.	Suzlon Energy Limited's actions are governed by its principles that have been and will continue to be the Company's guiding torch in the future too.	Negative
2.	Environmental Protection	Opportunity	SDG No. 12: Responsible Consumption and production SDG No. 15: Life on Land - To preserve biodiversity in and around the area of our operations, minimize our overall environmental impacts w.r.t emissions, water and effluents, energy, waste, and natural resource consumption.	N.A.	Positive
3.	Synergy with Community	Opportunity	SDG No. 8: Decent work and economic growth SDG No. 9: Industry, Innovation and Infrastructure - In order to create long-term relationships and maintain our social license to operate, synergistic engagement and investment in our local communities is essential.	N.A.	Positive
4.	Employee Safety and development	Risk	SDG No. 3: Good Health and Well-being SDG No. 4: Quality Education SDG No. 8: Decent work and economic growth - Investing in and developing our most treasured asset – our employees is essential. The corporate mission can only be achieved by safeguarding our employees and investing in attracting and retaining talent through training, career development opportunities, etc.	Upgrading Environment, Health and Safety (OHS), policy and practices.	Negative
5.	Uninterrupted supply of renewable energy and reducing GHG emissions	Opportunity	SDG No. 7: Affordable and Clean Energy SDG No. 13: Climate Actions Renewable energy is a low-carbon power and plays a key role not only in combating global climate change challenge but contributes to country's economic growth	N.A.	Positive

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R / O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
6.	Expansion and Growth	Opportunity	SDG No. 7: Affordable and Clean Energy SDG No. 8: Decent work and economic growth Through enhancing our fund raising initiatives we anticipate a stable and sustainable business growth that will allow us to contribute to the social concerns and Govt. of India's Atmanirbhar initiative, especially in energy landscape.	N.A.	Positive

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

Principles and Abbreviations:

Abbreviation	Particulars
P1	Principle 1: Businesses should conduct and govern themselves with integrity and in a manner that is Ethical, Transparent and Accountable
P2	Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe
P3	Principle 3: Business should respect and promote the well-being of all employees, including those in their value chains
P4	Principle 4: Businesses should respect the interests of, and be responsive to all its stakeholders
P5	Principle 5: Businesses should respect and promote human rights
P6	Principle 6: Businesses should respect and make efforts to protect and restore the environment
P7	Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
P8	Principle 8: Businesses should promote inclusive growth and equitable development
P9	Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy / policies cover each principle and its core elements of the NGRBCs. (Yes/ No)	Yes, various policies implemented by the Company covers these principles. The Company is in process of formulating separate policy for each principle.								
b. Has the policy been approved by the Board? (Yes/No)	The Board has approved the implementation of some policies such as Code of ethics, ombudsman policy etc.								
c. Web Link of the Policies, if available	The policies of the Company are available on the Company's website www.suzlon.com .								
2. Whether the entity has translated the policy into procedures? (Yes / No)	Yes								
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes								
4. Name of the national and international codes / certifications / labels / standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	These policies are generally compliant with respective principles of NGRBC which align with ILO, UNGC, OHAS, SDGs, ISOs etc. wherever applicable e.g. ISO 9001 (for Quality Management System), ISO 14001: 2015 (for Environmental Management System), ISO 45001 (for Health & Safety Management System)								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	None								

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
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Policy and management processes	
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	N.A.

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements

Dear Stakeholders,

I am pleased to present Suzlon’s Business Responsibility and Sustainability Report, which is a testimony to our commitment to sustainability and outlines our commitment to Environmental, Social, and Governance (ESG) principles.

Environmental Responsibility: At Suzlon we recognize the importance of minimizing our ecological footprint and contributing to a sustainable future. The primary challenge for wind turbine manufacturers the world over is mitigating the impact of wind turbine manufacturing and installation on local ecosystems. To address this, we have invested significantly in research and development to eliminate or minimize such impact e.g designing turbine models that reduce bird and bat collisions in 100% of our new turbines.

Social Responsibility: Our relationship with local communities has been a cornerstone of our success. The key challenge for social programs that we have been cognizant of has been ensuring long term positive impact on the communities in which we operate. We are actively engaged in capacity-building initiatives, such as providing livelihood opportunities to local residents. Our investments in community welfare programs, including education and healthcare, have directly benefited 609 villages reaching over 30 Lakh villagers and 10 Lakh households in underserved regions.

Governance: Transparent and ethical governance is the bedrock of our business operations. Maintaining a high standard of corporate governance across a diverse portfolio spread over hundreds of decentralized and often remote operating locations is always a critical challenge. We take pride that our Company has consistently and successfully maintained a robust governance framework, with all our projects adhering to stringent regulatory and compliance standards.

Looking ahead, we are committed to continual improvement to raise the bar even higher. Our focus includes a robust baseline assessment and work on reduction in overall carbon emissions through increased renewable energy generation and adoption, continued efforts to enhance local community engagement, and an increase in human rights trainings.

In conclusion, our Business Responsibility and Sustainability Report underscores our unwavering dedication to ESG principles and our mission to create lasting positive impact. We remain steadfast in our pursuit of sustainability and are confident that, together with your continued support, we can pave the way for a greener, more inclusive, and responsible future for generations to come.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).

Mr. Vinod R. Tanti, Chairman and Managing Director, oversees the implementation of BR initiatives in consultation with various functional heads including the CSR and Sustainability head.

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.

Yes, Mr. Vinod R. Tanti, the Chairman and Managing Director is the Director responsible for decision making on sustainability related issues.

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board / any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Yes																	Annual
Compliance with statutory requirements of relevance to the principles and rectification of any non-compliances	Yes																	Annual

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9
	No								

12. If answers to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or / human and technical resources available for the task (Yes/No)						N.A.			
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% of persons in respective category covered by the awareness programmes
Board of Directors (BoD)	Nil	N.A.	N.A.
Key Managerial Personnel (KMPs)	Nil	N.A.	N.A.
Employees other than BoD and KMPs	201	POSH and Integrity / Principle 1 & 5	64.55%
Workers	N.A.	N.A.	N.A.

2. Details of fines / penalties / punishment / award / compounding fees / settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators / law enforcement agencies/ judicial institutions, in the financial year, in the following format:

Particulars	NGRBC Principle	Name of the regulatory / enforcement agencies / judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Monetary					
Penalty / Fine					
Settlement					
Compounding fee					
Non-Monetary					
Imprisonment					
Punishment					

3. Of the instances disclosed in Question 2 above, details of the Appeal / Revision preferred in cases where monetary or non-monetary action has been appealed:

Case Details	Name of the regulatory / enforcement agencies / judicial institutions
N.A. since no such cases where monetary or non-monetary action has been initiated or settled by any regulator / enforcement agencies / judicial institutions.	

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy:

The Company has a Code of Ethics for Directors and Senior Management, which is available on the Company's website at web link https://www.suzlon.com/NewPdf/Shareholders_Information/Corporate_Governance_Policies/2022-23/Policy_Code-of-Ethics.pdf.

Further the Company has also formulated Corporate Governance Policy, encompassing the Code of Ethics to be followed by all stakeholders which is available on the Company's website at web link https://www.suzlon.com/NewPdf/Shareholders_Information/Corporate_Governance_Policies/2022-23/corporate_governance_policy.pdf.

The Code of Ethics amongst others states the Company's approach of zero tolerance for corruption, bribery and unfair trade practices.

5. Number of Directors / KMPs / employees / workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery / corruption:

Particulars	FY 23	FY 22
Directors	None	None
KMPs	None	None
Employees	None	None
Workers	N.A.	N.A.

6. Details of complaints with regard to conflict of interest:

Particulars	FY 23		FY 22	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	None	N.A.	None	N.A.
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	None	N.A.	None	N.A.

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators / law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest:

N.A. since no corrective action taken by any regulator / law enforcement agency / judicial institution with regard to conflict of interest.

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	% age of value chain partners covered (by value of business done with such partners) under the awareness programmes
93	POSH Session/ Principle 5	2,608* workers working with various value chain partners were covered for awareness programmes

* The workers of value chain partners have been involved in various programs conducted by Suzlon Group however the data for the total number of such value chain workers associated with the Suzlon Group has not been collected and therefore % of value chain partners covered cannot be derived.

2. Does the entity have processes in place to avoid / manage conflict of interests involving members of the Board? (Yes / No) If yes, provide details of the same:

The Company has prescribed a code of ethics for its Directors and senior management. The code of ethics of the Company is available on Company's web link at https://www.suzlon.com/NewPdf/Shareholders_Information/Corporate_Governance_Policies/2022-23/Policy_Code-of-Ethics.pdf. The declaration from the Group Chief Executive Officer in terms of Regulation 34(3) read with Part D of Schedule V of the Listing Regulations, stating that as of March 31, 2023 the Board members and the senior management personnel have affirmed compliance with the code of ethics laid down by the Company, has been included in the Annual Report.

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively:**

Particulars	Business Units	FY 23 (₹ in Crore)	FY 22 (₹ in Crore)	Details of improvements in Environmental and social impacts
R & D	WTG Manufacturing	100.00%	100.00%	The cost includes overall expenditure including the expenditure made on environmental and sustainable related projects like low-carbon transition, maximizing value from waste, energy efficiency, establishing circular economy and developing techno-economic solutions to optimize use of raw materials.
	WTG Projects	Nil	Nil	
	WTG Operation & Maintenance	Nil	Nil	
	SE Forge	Nil	Nil	
Capex	WTG Manufacturing	39.65%	75.91%	Includes investments in CO2 and other air emission reduction solutions and improvement of safety and employee welfare initiatives.
	WTG Projects	Nil	Nil	
	WTG Operation & Maintenance	Nil	Nil	
	SE Forge	Nil	Nil	

- Does the entity have procedures in place for sustainable sourcing? (Yes/No):** Yes
 - If yes, what percentage of inputs were sourced sustainably?** Within supply chain, all vendors and suppliers are screened and only those vendors and suppliers that are compliant with social and environmental standards such as ISO 14001, ISO 19001 OHSAS 18001, as may be applicable, are considered. The materials procured from 100% of class A suppliers has been sourced sustainably.
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste:** Suzlon has a manual for the owner of the wind turbine that has a detailed process of end of life disposal and recycling. In accordance with the manual, the owner is required to follow the national environmental protection requirements regarding proper waste disposal and disposal of any packing material in accordance with regulations or separate it for recycling. Special care has to be taken regarding proper disposal of hazardous materials such as batteries, electric / electronic waste or of fluids such as oils, lubricants or coolants. Disposal of hazardous materials shall be as per applicable local and international rules and regulations to avoid environmental damage.
- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same:** No, EPR is not applicable to Suzlon's activities and hence this point is not applicable.

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format:

NIC Code	Name of Product / Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link
27101, 28110	Category A (blade, gear box, nacelle cover unit, transformer, generator, panel, tower)	90%	All "A category" components directly manufactured at Suzlon. Components from suppliers are excluded. Design details not under Suzlon control and excluded, but the further influence on the WTG was taken into account as for example: noise emission, consumables like oil etc.	For initial model, the assessment got assured by external agency including the development of an evaluation matrix. Further, for subsequent models, in-house assessments are carried out.	No

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same:

Name of Product / Service	Description of the risk / concern	Action taken
Blade	Threat to birds and bats	Sensors to prevent bird collision
Wind Turbine Generator	Hazardous waste (oil, oil soaked cotton, waste and residue containing oil)	Increase life span of oil to reduce waste generation. Installation of oil retention systems
Noise due to turbine operation	Noise pollution	Identifying compliance options for target market Development of noise reduced mode

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry):

Indicate input material	Recycled or reused input material to total material	
	FY 23	FY 22
N.A. since no recycled or reused input material is used in production.		

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Particulars	FY 23 (In Metric Tonnes)			FY 22 (In Metric Tonnes)		
	Reused	Recycled	Safely disposed	Reused	Recycled	Safely disposed
Plastic (Including Packaging)						
(a) WTG Manufacturing	-	-	27.38	-	-	57.70
(b) WTG Projects	-	-	13.87	-	-	*
(c) WTG Operation & Maintenance	-	-	4.56	-	-	*
(d) SE Forge	-	-	0.01	-	-	*

Particulars	FY 23 (In Metric Tonnes)			FY 22 (In Metric Tonnes)		
	Reused	Recycled	Safely disposed	Reused	Recycled	Safely disposed
E-Waste						
(a) WTG Manufacturing	-	-	0.30	-	-	-
(b) WTG Projects	-	-	1.42	-	-	1.30
(c) WTG Operation & Maintenance	-	-	15.58	-	-	12.00
(d) SE Forge	-	-	0.001	-	-	-
Hazardous waste						
Used Oil (Spent Oil) Liquid						
(a) WTG Manufacturing	-	-	6.42	-	-	4.73
(b) WTG Projects	-	-	0.75	-	-	*
(c) WTG Operation & Maintenance	-	-	936.21	-	-	907.19
(d) SE Forge	-	-	0.95	-	-	*
Discarded Containers / Barrels (Solid)						
(a) WTG Manufacturing	-	-	1,977.70	-	-	1,678.26
(b) WTG Projects	-	-	0.48	-	-	*
(c) WTG Operation & Maintenance	-	-	30.84	-	-	*
(d) SE Forge	-	-	105.84	-	-	*
Waste & Residues Containing Oil (Liquid)						
(a) WTG Manufacturing	-	-	2,126.00	-	-	2,654.60
(b) WTG Projects	-	-	0.53	-	-	0.09
(c) WTG Operation & Maintenance	-	-	336.00	-	-	324.00
(d) SE Forge	-	-	8.00	-	-	9.00
Other waste	-	-	-	-	-	-

* data collection initiated from FY 23

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category:

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
	N.A.

PRINCIPLE 3: Business should respect and promote the well-being of all employees, including those in their value chains
Essential Indicators
1. a. Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day care facilities	
		No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
PERMANENT EMPLOYEES											
Male	5,585	5,585	100.00%	5,585	100.00%	N.A.	N.A.	5,585	100.00%	5,585	100.00%
Female	121	121	100.00%	121	100.00%	121	100.00%	N.A.	N.A.	121	100.00%
Total	5,706	5,706	100.00%	5,706	100.00%	121	100.00%	5,585	100.00%	5,706	100.00%
OTHER THAN PERMANENT EMPLOYEES											
Male											
Female						N.A.					
Total											

b. Details of measures for the well-being of workers:

Category	Total (A)	% of workers covered by									
		Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day care facilities	
		No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
PERMANENT WORKERS											
Male											
Female						N.A.					
Total											
OTHER THAN PERMANENT WORKERS											
Male											
Female						N.A.					
Total											

2. Details of retirement benefits for current FY and previous FY:

Benefits	FY 23			FY 22		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100.00%	N.A.	Yes	100.00%	N.A.	Yes
Gratuity	100.00%	N.A.	Yes	100.00%	N.A.	Yes
ESI	17.86%	N.A.	Yes	20.74%	N.A.	Yes
Others – Pension, Superannuation*	30.86%	N.A.	Yes	2.23%	N.A.	Yes

* Data relates to employees availing benefits under National Pension Scheme (NPS) and / or Group Superannuation Scheme.

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard: Majority of our premises are accessible to persons with disabilities. There are few facilities which requires upgradation. As part of our Diversity, Equity and Inclusion (DEI) initiatives, the Company is working towards improving access and use of all our facilities by persons with disabilities.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy: We are an equal opportunity employer and promote equal opportunity. Our policy clearly speaks about Equal Opportunity in all cases including that of Disability. We are compliant with the Disabilities Act, 2016. The policy is available at the Company's weblink at https://www.suzlon.com/NewPdf/Shareholders-Information/Corporate-Governance-Policies/2022-23/corporate-governance_policy.pdf.

5. Return to work and Retention rates of permanent employees and workers that took parental leave:

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100.00%	100.00%		
Female	0.00%	0.00%	N.A.	N.A.
Total	100.00%	100.00%		

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief:

Particulars	Yes / No (If yes, then give details of the mechanism in brief)
Permanent Workers	There are different forums to register such complaints as under:
Other than Permanent Workers	<ul style="list-style-type: none"> Open House at Site / Visit by Area or State HR and CMD back office team Online portals like CHRO Connect, CEO Connect, HR4US
Permanent Employees	<ul style="list-style-type: none"> Ethics / Whistleblower helpline
Other than Permanent Employees	<ul style="list-style-type: none"> POSH and Safety committee
Value chain workers	<ul style="list-style-type: none"> Ethics / Whistleblower helpline POSH and Safety committee

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 23			FY 22		
	Total employees / workers in respective category (A)	No. of employees /workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D/C)
Total Permanent Employees	5,706	117	2.05%	5,189	119	2.29%
- Male	5,585	117	2.09%	5,079	119	2.34%
- Female	121	0	0.00%	110	0	0.00%
Total Permanent Workers						
- Male		N.A.			N.A.	
- Female						

8. Details of training given to employees and workers:

Category	FY 23					FY 22				
	Total		On health and safety/wellness measures		On skill upgradation (Behavioral Training / Soft Skills Training)	Total		On health and safety/wellness measures		On skill upgradation (Behavioral Training / Soft Skills Training)
	No. (A)	No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	No. (E)	% (E/D)	No. (F)	% (F/D)
EMPLOYEES										
Male	5,585	3,842	68.79%	1,514	27.11%	5,079	3,487	68.66%	783	15.42%
Female	121	11	9.09%	17	14.05%	110	17	15.45%	8	7.27%
Total	5,706	3,853	67.53%	1,531	26.83%	5,189	3,504	67.53%	791	15.24%
WORKERS										
Male	N.A.					N.A.				
Female										
Total										

9. Details of performance and career development reviews of employees and worker:

Category	FY 23			FY 22		
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
EMPLOYEES						
Male	5,585	4,775	85.50%	5,079	4,391	86.45%
Female	121	110	90.91%	110	103	93.64%
Total	5,706	4,885	85.61%	5,189	4,494	86.61%
WORKERS						
Male	N.A.			N.A.		
Female						
Total						

10. Health and safety management system:

a. **Whether an occupational health and safety management system has been implemented by the entity (Yes/ No). If yes, the coverage of such system:** Yes, the Occupational Health and Safety Management System (OHSMS) covers workplaces, manufacturing plants, projects sites and operation and maintenance sites.

b. **What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity:** The hazard identification and risk assessment is conducted for each and every activity (Routine and Non-routine). The risk is quantified based on the rating scale, the risk score is calculated as the product of severity and probability of the hazard. The highest rating is categorized as critical (ranging from P1xS4 to P4xS4) whereas moderate and low are categorized as significant (ranging from, P1xS3 to P4xS2) and insignificant (P1xS1).

(P1 – Very rare probability; P2 – Remote probability; P3 – Occasional probability; P4 – Frequent probability; S1 – Negligible consequence; S2 – Marginal consequence; S3 – Critical consequence; S4 – Catastrophic consequence).

c. **Whether you have processes for workers to report the work related hazards and to remove themselves from such risks (Yes/No):** Yes, the employees / value chain workers report the hazard to the shift HSE officer / supervisor. The HSE officers or supervisors further take it to location head for ensuring and implementing preventive and mitigating controls.

The organisation ensures that employees / value chain workers are empowered to exercise their right to refuse to work in hazardous situation or until adequate safe system of work is provided to them. Employees / value chain workers have all right to inform the respective site / plant in-charge about the hazards present / involved in the jobs. The site in-charge / supervisor has the responsibility to ensure safety of the workforce. A detailed job safety analysis and permit to work systems is provided which is prepared in consultation with the workforce and based on their feedback. Safety committee meeting also serves as a platform for raising such issues, if any. It is also ensured that adequate and applicable PPE is provided and being used by the workforce, wherever needed.

- d. **Do the employees / worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No):** Yes, Suzlon provides medical and healthcare facility for the employees, community, contractors, workers of value chain partners as well as their family members. Suzlon runs health care clinics which are accessible to all stakeholders from various offices, plants, sites and communities.

11. Details of safety related incidents, in the following format:

Safety Incident / Number	Category	FY 23				FY 22			
		WTG Manufacturing	WTG Projects	WTG Operation and Maintenance	SE Forge	WTG Manufacturing	WTG Projects	WTG Operation and Maintenance	SE Forge
Lost Time Injury Frequency Rate (LTIFR)* (per one million-person hours worked)	Employees	2.91	0.00	0.51	0	0.94	0	0.54	1.47
	Value chain workers	0.18	1.61	0.15	0	1.40	0.94	1.04	0.71
Total no. of recordable work-related injuries (Minor + Major + Fatal)	Employees	4	0	7	0	3	0	6	2
	Value chain workers	5	6	2	0	6	4	10	1
No. of fatalities	Employees	0	0	1	0	0	0	1	0
	Value chain workers	1	2	0	0	0	1	1	0
High consequence work-related injury or ill-health (excluding fatalities) (Nos.)	Employees	4	0	3	0	2	0	3	2
	Value chain workers	0	2	1	0	4	3	6	1

12. Describe the measures taken by the entity to ensure a safe and healthy workplace:

Following are the measures taken by the entity to ensure safety and health at workplace.

- a. HSE policy - The HSE policy is explained and communicated using various communication such as e-mails and is also displayed at various locations at plants, sites and offices. It is further ensured that policy is displayed in local / national language for easy understanding. It is also a part of HSE induction trainings.
- b. Hazard identification and risk assessment - The hazard identification and risk assessment is conducted for each and every activity (Routine & Non-routine). The risk is quantified based on the rating scale, the risk score is calculated as the product of severity and probability of the hazard. The highest rating is categorized as critical (ranging from P1xS4 to P4xS4) whereas moderate and low are categorized as significant (ranging from, P1xS3 to P4xS2) and insignificant (P1xS1).

(P1 – Very rare probability; P2 – Remote probability; P3 – Occasional probability; P4 – Frequent probability; S1 – Negligible consequence; S2 – Marginal consequence; S3 – Critical consequence; S4 – Catastrophic consequence).
- c. PPE - It is the prime responsibility of the management to ensure that all required and applicable Personal Protective Equipment (PPE) is being used by the workforce and nobody is bypassing PPE usage guidelines and adhering to it.
- d. Trainings - The organisation provides specific as well as generic trainings to its employees and value chain workers in order to ensure their safety. Among various training modules, few generic modules are induction training, first aid, firefighting, emergency preparedness and response etc. Specific training modules are also introduced like work at height, confined space, energy isolation / LOTO, electrically qualified professional training etc.
- e. Safety committee - The organisation ensures that workforce is empowered to exercise their right to refuse work in hazardous situation or until adequate safe system of work is provided to them. Workforce has all right to inform the respective site / plant in-charge about the hazards present / involved in the jobs. Safety committee meeting serves as platform for raising issues pertaining to health and safety.

The safety committee comprises of representatives of management and workers (including contract manpower). 50% representation is mandatory from either side. The meeting is chaired by respective plant head / project manager. The workers' representative is responsible for highlighting the safety of workers at the workplace and to bring to notice the concerns of workers to the management. The management representative is responsible for implementing and improving the existing safety measures at the workplace.

- f. Permit to work (PTW) - The organization ensures that workforce is empowered to exercise its right to refuse work in hazardous situation or until adequate safe system of work is provided to them. Workforce has all right to inform the respective site / plant in-charge about the hazards present / involved in the jobs. Workers are provided with detailed job safety analysis and permit to work systems which are prepared based on their feedback and in consultation with them.
- g. Communication - Various types of communication modes are used for disseminating information pertaining to HSE namely HSE policy, safety committee meetings, sign and display boards, banners and poster, employee desktop wallpapers etc.
- h. Testing and preventive maintenance - It is ensured that equipment and tools are tested, calibrated and preventive maintenance conducted.

13. Number of Complaints on the following made by employees and workers:

Particulars	FY 23			FY 22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working conditions	6	0	The issues have been addressed and the monthly status is being captured	0	0	N.A.
Health and safety	0	0	N.A.	0	0	N.A.

14. Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100.00%
Working Conditions	100.00%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions:

Case 1 – Fall From Height

Sr. No.	Corrective action	Status
1	Climbing and descending is not to be done during rainy conditions.	Completed
2	Contractor-wise list of manpower engaged in work at height to be prepared. Against this, no. of fall arresters available to be confirmed with serial numbers.	Completed
3	Vertigo Test for all manpower engaged in work at height to be performed, over & above their medical fitness certificate.	Completed
4	Ensure mandatory & strict use of Personal Protective Equipment (PPE). Supervisor to ensure anchorage of workforce to fall arrester system. Reinforce importance of PPE usage while working during tool box talk (TBT) discussion & then issue Permit To Work(PTW).	Completed
5	Re-train work at height workforce on work at height safety. Question them to ascertain their knowledge / understanding	Completed
6	Presence of supervisor during all high risk activities (including punch point closure) to be mandatorily followed.	Completed

Case 2 – Compressed Air

Sr. No.	Corrective action	Remarks
1	Possibility of eliminating the hazard by introducing cleaning booth with Air blower, exhaust systems	Completed
2	Installation of hand shower (Nozzle with multiple hole) with control lever and regulators at all 5 outlets	Completed
3	Awareness session about the hazards involved in pressurised air and their consequences, for the workforce at workplace through tool box talk on day to day basis, induction / orientation (training programs to new joiners)	Completed

Case 3 – Hit by Object

Sr. No.	Corrective action	Remarks
1	Refresher training to workforce on erection procedure & ensuring adherence to work instructions & procedures.	Completed
2	Revisit met-mast erection guidelines / work instructions & make necessary amendments considering potential process hazards	Completed
3	Bill Of Material (BOM) & drawing to be corrected & communicated for horizontal deployment.	Completed
4	Double nut to be used for bottom section fixing.	Completed
5	Guywire anchorage to be mandatorily done for erected section (as defined in Work Instructions) before erecting next section.	Completed
6	Supervisor shall be present near the centre foundation to give “go-ahead” signal for anchoring guywires.	Completed

Case 4 – Suffocation /Fall From Height

Sr. No.	Corrective action	Remarks
1	Provision of respirator mask (PPE) to employees in case of smoke.	Completed
2	Provision of helmet mounted torch for all night shift employees and mandatory to carry.	Completed
3	Display night glow stickers in WTG for emergency exit.	Work in Progress
4	Firefighting and emergency preparedness training to all vehicle drivers.	Completed
5	Alert communication for all employees and awareness in ‘work at height’ training for handling the panic situation	Completed
6	Cable duct in-between switch yard and WTG shall always be filled with fine sand / soil to cut off oxygen entering from duct.	Completed
7	To cut off oxygen entering inside the WTG in case of fire, ready to use cloth with lashing fitment for WTG door to be made and kept ready at each site.	Completed

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees; (B) Workers (Y/N):

(A) Employee: Yes, We provide Group term life Insurance to our employees in the event of death.

(B) Worker: N.A. since the Company does not have permanent workers.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners: The current month’s bills of Contractor are being processed after checking compliances of previous month. The process owner avails all the statutory compliance data and then clears the bills else hold back 10% of contract value for such contingencies. Statutory compliances by vendor (like PF, ESI, GST) are discharged by vendors. The Company obtains the relevant documents pertaining to the same every month. Similarly, GST collected from customers and TDS deducted is deposited as per defined procedures under the law.

3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been / are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Particulars	Category	Total no. of affected employees		No. of employees that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
		FY 23	FY 22	FY 23	FY 22
Fatalities	Employees	1	1	0	0
	Value Chain Workers	3	2	0	0
Work - related injury (major injuries)	Employees	7	7	*	*
	Value Chain Workers	3	14	0	0
ill-health (notifiable disease)	Employees	N.A.	N.A.	N.A.	N.A.
	Value Chain Workers	N.A.	N.A.	N.A.	N.A.

* The affected employees were not required to be rehabilitated since they have resumed their regular duties.

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? Yes, Suzlon Group provides assistance for all employees during career ending resulting from retirement or termination (other than misconduct).

5. Details on assessment of value chain partners:

Particulars	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	73.48%
Working Conditions	-

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners: None.

PRINCIPLE 4: Businesses should respect the interests of, and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity:

- Suzlon Group has made stakeholder engagement an integral part of its business strategy and considers addressing their concerns a top priority. Through stakeholder engagement, it aims to identify and address social, environmental, and governance issues related to its operations. Suzlon values stakeholder input and incorporates their suggestions into its business strategies to strengthen its internal systems and processes. Suzlon's team regularly communicates with a diverse group of stakeholders who may be affected by its decisions. It engages in discussions with stakeholders to identify their top priorities and devises solutions to address them. Suzlon then follows the necessary procedures and protocols to implement these solutions.
- At Suzlon, the stakeholder engagement process includes direct and detailed consultation with wide groups of stakeholders. This process helps the Company to identify the critical issues, which need to be addressed immediately. Suzlon uses multiple communication channels namely email, e-portal, Community Advisory Panel (CAP) meetings, questionnaires and personal visits to engage with stakeholders. This helps to understand and identify key material topics, which, in turn enables the Suzlon Group to evaluate the criticality of the concerns and obtain a precise understanding of the concerns raised.
- In the wind energy business, there are several key stakeholders who play vital roles in the industry. Engaging with these stakeholders is crucial for the success and sustainable growth of wind energy projects. In addition to the internal stakeholders like employees and management who are engaged through various meetings, forums and surveys, the following key external stakeholders are engaged related to environment, social and governance topics.
 - We engage in dialogue with government officials and regulatory bodies through meetings and industry forums to understand policies, incentives, and regulations related to wind energy development and advocate for favourable policies.
 - We engage with local communities through public consultations and community engagement programs to understand and address concerns and build support for wind energy projects. Offer transparent information about the benefits of wind energy and community investment. Seek Community feedback during project planning and operation. Maintain regular communication to address concerns and provide updates on the project's progress.
 - We engage with investors through meetings and present a clear and compelling business case for the wind energy project, including return on investment and risk assessment. We provide financial and technical reports to investors to ensure transparency and confidence in the project's viability. Establish a long-term relationship based on trust and reliability.
 - We engage with suppliers and contractors through meetings and collaborate with them to ensure timely delivery of equipment and materials. We maintain an open line of communication with contractors to ensure smooth project execution and adherence to quality standards.
 - We consult with environmental groups to address potential impacts on wildlife and habitats. We implement measures to minimize ecological disruption and promote sustainable practices. We share data and reports on environmental monitoring and mitigation efforts.

- Overall, we maintain open communication, address concerns, and find common ground to ensure the mutual benefits of wind energy development for all parties involved.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	No	Appraisals, Internal Surveys, Questionnaire, HR Forums, Focused Group Discussions, all team meet, weekly / monthly reviews, improvement displays	Daily, Weekly, Monthly, Quarterly, Annual	<p>Purpose: To ensure a healthy, inclusive, and motivated workforce that contributes to the Company's success.</p> <p>Scope: Providing a safe and fair workplace, fostering open communication, addressing employee concerns, offering professional development, and involving employees in decision-making.</p>
Customers	No	Survey, questionnaire, One-to-one interactions with key customers, Customer Meets, Surveys Feedback calls, Training Forums, Direct Visits	Need based	<p>Purpose: To understand customer needs, enhance customer satisfaction, and build brand loyalty.</p> <p>Scope: Gaining feedback, addressing product / service concerns, providing transparent information, and delivering high-quality products / services.</p>
Investors	No	Questionnaire, Action Plans, Investor Meets / Calls, Shareholder / Investors Grievance Forum / General Meetings	Annual / Quarterly, need based	<p>Purpose: To maintain investor trust, ensure responsible financial management, and attract sustainable investments.</p> <p>Scope: Communicating financial performance, disclosing relevant information, explaining business strategies, and addressing investor queries.</p>
Suppliers/ Service Providers	No	Vendor Rating, Satisfaction Surveys, Questionnaire, Sustainable Supply Chain development, Supplier Meets, Audits	Daily, Weekly, Monthly, Quarterly, Annual	<p>Purpose: To promote ethical sourcing, sustainability, and mutually beneficial relationships.</p> <p>Scope: Ensuring fair procurement practices, promoting responsible sourcing, collaborating on sustainability initiatives, and fostering long-term partnerships.</p>

Regulatory Authorities	No	One-to-one meetings, Meetings in Industry Forum	Need based	<p>Purpose: To comply with laws and regulations, ensure transparency, and contribute to effective governance.</p> <p>Scope: Reporting accurate information, cooperating with regulatory inspections, staying updated on legal requirements, and addressing regulatory concerns.</p>
Local Communities	Yes	Minutes of Meetings, Feedback letters, Questionnaire Meetings with local community, Public hearing	Daily, Weekly, Monthly	<p>Purpose: To respect and contribute positively to the communities in which the business operates.</p> <p>Scope: Engaging in community development projects, minimizing negative impacts on communities, addressing concerns, and providing livelihood opportunities.</p>
Media	No	Minutes of Meeting, Action Plans, Questionnaire, Regular Interactions	On-going	<p>Purpose: To maintain transparent communication, manage the Company's reputation, and share relevant information with the public.</p> <p>Scope: Responding to media inquiries, sharing Company updates, addressing misperceptions, and providing accurate information.</p>

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board:

Consultation with stakeholders on ESG topics are delegated to the departments within the organisation who are also responsible for engaging with stakeholders continually. Within the domains of ESG, the Company has a constant approach about the most important issues and preparing for them through these consultations. Material topics were shortlisted and prioritized based on their impact on our stakeholders and our business.

The processes for consultation between stakeholders and the Board on economic, environmental, and social topics is delegated to Suzlon Foundation, a section 8 Company mandated to lead corporate social responsibility at Suzlon.

The processes and approaches for facilitating consultation used by Suzlon Foundation was transparent and based on the Suzlon's values of Agility, Creativity, Value addition, Commitment and Integrity. The process began by Suzlon Foundation in the following manner:

The identification of Key Stakeholders was based on their significance and impact on the business. These stakeholders included customers, employees, suppliers, investors, local communities, NGOs, and regulatory authorities. The Stakeholder mapping involved categorizing stakeholders based on their interests, power, and level of influence over the Company's activities and decisions.

This process helped to prioritize engagement efforts. Various channels for stakeholder consultation, such as surveys, interviews, focus groups, public meetings, online platforms, and formal dialogues were used. Feedback obtained from stakeholder consultations was compiled and reported to the Executive Governance Body (EG) to ensure that stakeholder perspectives are considered in decision-making. Annual General Meetings (AGMs) serve as a platform for stakeholders, including shareholders and other interested parties, to raise concerns and ask questions directly to the Board and senior management. Suzlon has established a feedback mechanisms, in the form of a dedicated email address, through which stakeholders can provide comments, suggestions, or complaints directly to the Company. Suzlon Foundation conducts materiality assessments to identify the most significant economic, environmental, and social issues for stakeholders and the Company. This process helps focus consultation efforts

on key topics. The feedback obtained from stakeholder consultations informs the organization's decision-making and strategies. It also drives continuous improvement in the organization's economic, environmental, and social performance. In addition to direct engagement, Suzlon Foundation on behalf of Suzlon Group collaborates with external stakeholders, such as NGOs, industry associations, and expert groups, to gain insights and feedback on relevant topics. These transparent and meaningful consultation with stakeholders helps to make informed decisions that align with the long-term interests of the organization and its stakeholders.

- 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity:** Yes, Stakeholder consultation is often used to support the identification and management of environmental and social topics. Suzlon Foundation a section 8 Company mandated to lead Suzlon CSR was set up to support underprivileged sections of society, create opportunities and strive towards a more equitable society. The Foundation engages with the community in a variety of areas that serve the vulnerable / marginalized stakeholder groups. Stakeholder consultation has played a crucial role in identifying material environmental and social topics that are relevant to the organization and its stakeholders. Inputs received from stakeholders has shaped the content and focus of the organization's sustainability reports, ensuring that the most significant issues are transparently disclosed. Stakeholders' perspectives are considered in materiality assessments, which have helped to identify the most relevant environmental and social topics for the organization.

The materiality matrix reflects the importance of each topic to both the Company and its stakeholders, guiding the Company's prioritization of efforts and resource allocation. Stakeholder inputs have contributed the development and revision of key environmental and social programs, to ensure that these programs align with stakeholder expectations and address the most significant concerns. Stakeholder consultation is crucial in Suzlon community engagement programs. Inputs from local communities have shaped initiatives and actions that address community needs and concerns. Input from employees, as important stakeholders, have shaped initiatives that promote employee well-being, work-life balance, diversity and inclusion, and health and safety. Regular stakeholder engagement forums, roundtable discussions, or public consultations provide opportunities for stakeholders to express their views. Stakeholder consultation is integrated into issue resolution and grievance mechanisms to ensure that the concerns raised by stakeholders are appropriately addressed and resolved. This approach has not only fostered trust and transparency but has also enabled the organization to better address environmental and social challenges and create long-term value for both the Company and its stakeholders.

- 3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable / marginalized stakeholder groups -**

Some general examples of how Suzlon has engaged with and addressed the concerns of vulnerable/ marginalized stakeholder groups are given below. Engaging with vulnerable or marginalized communities through direct consultation has allowed Suzlon to understand their specific needs, challenges, and aspirations in their respective geographical area.

In Rajasthan, India, during a severe drought, the rural community approached Suzlon to address the acute water scarcity as a pressing issue for the local communities. The lack of access to clean and sufficient water was negatively impacting the lives of the people, especially in rural areas, where water sources were depleting rapidly. As part of its Corporate Social Responsibility (CSR) initiatives, Suzlon decided to address the water needs of the communities in a sustainable manner.

We launched a comprehensive water conservation and management program, with a focus on rainwater harvesting and pond desilting and check dam. Suzlon collaborated with local NGOs, government authorities, and community members to identify suitable locations for rainwater harvesting structures. These structures were designed to capture rainwater during the monsoon season, which could then be stored for use during the dry months. Additionally, the Company established check dams and recharge wells in critical areas to recharge the groundwater table. These structures helped in preventing water runoff and facilitated the replenishment of underground aquifers. Over time, the impact of the Company's CSR water initiatives became evident. The availability of water increased in the region, providing relief to the communities during droughts. The improved access to water contributed to better agricultural yields, enhanced livelihoods, and improved sanitation conditions. Furthermore, the water conservation efforts led to a positive environmental impact, as water-dependent ecosystems began to rejuvenate. Biodiversity in the region also showed signs of recovery, benefiting both flora and fauna. The Company's approach to addressing the water needs in Rajasthan not only fulfilled a critical need but also fostered a sense of ownership and pride within the local communities. By involving them in the planning and implementation of the initiatives, the Company established strong bonds with the people it served. In conclusion, the Company's CSR-driven water conservation and management program in Rajasthan exemplified a sustainable and community-centric approach to address a vital need, ensuring the well-being of the people and the environment in the region.

Similarly Suzlon operating across multiple states in India recognized the need through engagement with villagers, NGOs and district authorities to support individuals with disabilities in rural villages. Suzlon observed that people with disabilities in these areas often faced significant barriers to employment, and inclusion within their communities. Determined to make a positive impact, the Company decided to address this issue as part of their Corporate Social Responsibility (CSR) initiatives. The Company initiated a comprehensive program called “Zero Dependency” to empower and uplift individuals with disabilities in the villages where they operated. Suzlon collaborated with local NGOs, disability organizations, and community leaders to understand the specific challenges faced by the disabled population and design targeted interventions.

To enhance employment opportunities, the Company partnered with disability-focused organizations. They offered programs tailored to the needs of individuals with disabilities. Recognizing the importance of assistive technologies, the Company initiated programs to provide assistive devices and mobility aids to individuals with disabilities from its CSR funds and leveraged other funds through the “meaningful birthday celebration” donations from employees. Wheelchairs, crutches, hearing aids, and other assistive devices were distributed to improve mobility, communication, and overall quality of life. Through their sustained efforts, Suzlon witnessed remarkable transformations. Children with disabilities gained access to education, improving their knowledge and skills. Young adults with disabilities found employment opportunities.

PRINCIPLE 5 - Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 23			FY 22		
	Total (A)	No. of employees / workers covered (B)	% (B/A)	Total (C)	No. of employees / workers covered (D)	% (D/C)
EMPLOYEES						
Permanent	5,706	3,683	64.55%	5,189	2,133	41.11%
Other permanent	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
Total Employees	5,706	3,683	64.55%	5,189	2,133	41.11%
WORKERS						
Permanent						
Other than permanent		N.A.			N.A.	
Total Workers						

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 23					FY 22				
	Total (A)	Equal Minimum Wage		More than Minimum Wage		Total (D)	Equal Minimum Wage To		More than Minimum Wage	
		No.(B)	% (B/A)	No.(C)	% (C/A)		No.(E)	% (E/D)	No.(F)	% (F/D)
EMPLOYEES										
Permanent	5,706	1,368	23.97%	4,338	76.03%	5,189	1,106	21.31%	4,083	78.69%
Male	5,585	1,361	24.37%	4,224	75.63%	5,079	1,097	21.60%	3,982	78.40%
Female	121	7	5.79%	114	94.21%	110	9	8.18%	101	91.82%
Other Permanent										
Male				N.A.					N.A.	
Female										

WORKERS		
Permanent		
Male	N.A.	N.A.
Female		
Other than Permanent		
Male	N.A.	N.A.
Female		

3. Details of remuneration / salary / wages, in the following format:

Particulars	Male		Female	
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration / salary / wages of respective category
Board of Directors (BoD)	1	N.A. since except for the Chairman and Managing Director, no other director receives any remuneration from the Company except sitting fees for attending the meetings of the Board and / or committees of the Board	0	N.A.
Key Managerial Personnel (KMP)	2	300 Lakh per annum	1	47.70 Lakh per annum
Employees other than BoD and KMP	5,582	3.45 Lakh per annum	120	7.42 Lakh per annum
Workers	-	-	-	-

4. Do you have a focal point (Individual / Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes / No): Yes, the focal point for addressing issues relating to human rights is the Chief Human Resource Officer of the Company.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues:

Suzlon has a well-defined reporting and whistle blowing channels of communication such as a dedicated hotline e-mail for reporting incidents. The HR department including the Chief Human Resource Officer and his team plays a crucial role in addressing employee grievances, including those related to human rights. They are responsible for receiving complaints, conducting investigations, and implementing corrective actions. The Internal Complaints Committee specially constituted in line with the Sexual Harassment at Workplace (Prevention, Prohibition and Redressal) Act, 2013 is in place and deals with all the cases of sexual harassment at workplace. Human rights aspects, being sensitive in nature, the confidentiality criteria is strictly adhered to, which facilitates the individuals to raise a concern. Suzlon implements the human Right policy by incorporating human rights considerations in all our business operations and decision making policies and processes; ensuring that employees and business partners are aware of and understand our human rights policy and its implementation; providing regular training and coaching to the employees and business partners on human rights issues; conducting due diligence/ Audit to identify and assess potential human rights policy adherence in the operations; developing and implementing strategies to prevent and mitigate any adverse human rights impacts of the operations; providing effective mechanisms for individuals and communities to raise human rights concerns and seek redress.

6. Number of complaints on the following made by employees and workers:

Particulars	FY 23			FY 22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	1	Nil	-	3	2	Pending complaints resolved during FY 23
Discrimination at work place	Nil	Nil	-	Nil	Nil	-
Child Labour	Nil	Nil	-	Nil	Nil	-
Forced Labour / Involuntary Labour	Nil	Nil	-	Nil	Nil	-
Wages	Nil	Nil	-	Nil	Nil	-
Other human Rights related issues	Nil	Nil	-	Nil	Nil	-

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases: To prevent adverse consequences to the complainant in discrimination and harassment cases, Suzlon has established a robust mechanism that prioritizes the protection and well-being of individuals who report such incidents. Confidential reporting channels like the special ethics helpline is provided for employees to report incidents of discrimination and harassment. Confidential reporting helps employees feel safer and more comfortable coming forward with their concerns. Suzlon has a strong non-retaliation policy that explicitly prohibits any form of retaliation against individuals who report discrimination or harassment.

Employees are educated about this policy on a continuous basis and understand that they can report incidents without fear of adverse consequences. Whistleblower protection is extended to individuals who report discrimination and harassment cases. This protection safeguards complainants from any negative actions taken against them as a result of their reporting.

Independent Investigations are conducted that are thorough and impartial into all reported cases. An independent committee handles the investigation, ensuring objectivity and fairness.

Training and Awareness are offered regularly for all employees to raise awareness about discrimination and harassment. Guidance is provided on recognizing and preventing such behaviour and understanding the reporting process. Support and Counselling Services are offered to complainants who have experienced discrimination or harassment. This helps individuals cope with the emotional and psychological impact of the incidents. Mediation is used as a conflict resolution where appropriate, to address complaints in a collaborative and constructive manner.

This approach can help resolve issues before they escalate. Remedial Actions and Disciplinary Measures are taken based on the investigation's findings. If the complaint is substantiated, disciplinary measures are imposed on the perpetrator, which may include warnings, training, suspension, or termination, depending on the severity of the offence. Review and Monitoring of the effectiveness of the mechanisms in place are undertaken to prevent adverse consequences to complainants. Suzlon fosters an inclusive and diverse work environment by implementing initiatives that promote respect and equality among all employees. Suzlon allows employees to report incidents to external authorities, if they feel the internal mechanisms are ineffective or compromised.

Creating a safe and supportive environment for individuals to report discrimination and harassment is crucial for Suzlon to addressing these issues effectively. Suzlon fosters a culture of zero tolerance for such behaviour and demonstrates its commitment to protecting the rights and dignity of all employees.

8. Do human rights requirements form part of your business agreements and contracts: Yes.

9. Assessment for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties*)
Child labour	
Forced / involuntary labour	
Sexual harassment	46.55%
Discrimination at workplace	
Wages	
Others – please specify	N.A.

* Audits were carried out by third party (DNV) which covered above referred matters.

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above: There were no significant risks / concerns arising from third party assessments.

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances / complaints: Multiple process have been modified and introduced in order to address Human rights grievances and complaints. In order to ensure real time monitoring of Human rights regulatory compliances and IT based portal has been introduced. To ensure ease of access in logging grievances and complaints direct contact can be made through the CHRO & CEO connect which has been introduced. The HR4US portal has also been launched for speedy redressal of grievances.

2. Details of the scope and coverage of any Human rights due-diligence conducted: The scope of Human Rights Due Diligence includes the following:

- Labour Practices and Conditions, including fair wages, working hours, freedom of association, and occupational health and safety measures;
- Child Labor and Forced Labor: Ensuring that suppliers do not engage in child labour or forced labour and have mechanisms in place to identify and address such risks within their supply chain.
- Discrimination and Harassment: Assessing whether suppliers have policies and practices to prevent discrimination and harassment in the workplace, ensuring a safe and inclusive working environment.
- Environmental Impacts: Evaluating suppliers' environmental practices to ensure they are aligned with environmental sustainability and do not lead to human rights violations.

3. Is the premise / office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016: The Corporate Head quarter has been designed to ensure accessibility to differently abled persons thus setting an example for the Suzlon Group.

4. Details on assessment of value chain partners:

Particulars	% of value chain partners (by value of business done with such partners) that were assessed	% Procurement Value against BOM Value
Sexual Harassment	0	N.A.
Discrimination at workplace	100% of A Class Suppliers	
Child Labour	100% of A Class Suppliers	
Forced Labour/Involuntary Labour	100% of A Class Suppliers	73.48%
Wages	100% of A Class Suppliers	
Others – please specify	N.A.	N.A.

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above: N.A.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment
Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 23	FY 22
Units in Gijajoules (GJ)		
Total electricity consumption (A)	1,27,069.07	1,17,721.40
Total fuel consumption (B)	45,22,221.59	29,12,638.84
Energy consumption through other sources (C) Wind & Solar Energy Used	19,354.90	38,523.37
Total energy consumption (A+B+C)	46,68,645.56	30,68,883.61
Energy intensity per rupee of turnover (Total energy consumption / turnover - in rupees)	7.69 GJ/rupee	4.60 GJ/rupee
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any: No, Suzlon's sites / facilities are not designated as DCs.
3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 23 (in kilolitres)	FY 22 (in kilolitres)
Water withdrawal by source		
(i) Surface water	10,074.06	12,520.60
(ii) Groundwater	67,705.83	65,270.81
(iii) Third party water	99,958.83	1,46,089.56
(iv) Seawater / desalinated water	0	0
(v) Others (Rain water Harvesting)	442.00	56.00
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	1,78,180.72	2,23,936.97
Total volume of water consumption (in kilolitres)	1,78,180.72	2,23,936.97
Water intensity per rupee of turnover (Water consumed / turnover)	3.77	4.67
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation: As water is not a part of process / production at Suzlon therefore zero liquid discharge is not applicable, except SE Forge (Foundry unit). SE Forge Foundry unit has Effluent Treatment Plant (ETP) which treats the generated process waste water (coolant) which is further reutilised for the gardening, toilet flushing and cleaning purpose.

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Specify Unit	FY 23	FY 22
NOx	µg/m3	19.98	18.84
SOx	µg/m3	10.83	11.26
Particulate matter (PM) 10	µg/m3	61.00	59.00
Particulate matter (PM) 2.5	µg/m3	34.00	29.00
Persistent organic pollutants (POP)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
Others- please specify	-	-	-

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) and its intensity, in the following format:

Parameter	Unit	FY 23	FY 22
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)			
WTG Manufacturing	Metric tonnes of CO2 equivalent	534	2,202
WTG Projects		217	277
WTG Operation & Maintenance		73	87
SE Forge		5,359	5,378
Total		6,183	7,944
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)			
WTG Manufacturing	Metric tonnes of CO ₂ equivalent	4,725	6,548
WTG Projects		129	137
WTG Operation & Maintenance		4,510	979
SE Forge		18,521	18,169
Total		27,885	25,833
Total Scope 1 and Scope 2 emissions per rupee of turnover		4.59	3.88
Total Scope 1 and Scope 2 emission intensity (optional)			
WTG Manufacturing	Metric tonnes of CO ₂ equivalent / MW	7.90	81.00
WTG Projects	Metric tonnes of CO ₂ equivalent / MW	0.50	0.76
WTG Operation & Maintenance	Metric tonnes of CO ₂ equivalent / MW	0.30	0.10
SE Forge	Metric tonnes of CO ₂ equivalent / Tonnes	0.59	0.56

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

7. Does the entity have any project related to reducing Greenhouse Gas emission? If Yes, then provide details: Yes, following projects are initiated:

- Innovations in Turbine design increased gear box oil lifespan, reducing carbon emissions per wind turbine
- The Waste to Wealth CSR initiative sought to evaluate the current waste and convert it into innovative products for the use by remote rural communities.

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 23				FY 22			
	WTG Manufacturing	WTG Projects	WTG Operation and Maintenance	SE Forge	WTG Manufacturing	WTG Projects	WTG Operation and Maintenance	SE Forge
Total waste generated in metric tonnes								
Plastic waste (A)	29.30	5.10	4.80	5.78	58.00	-	-	-
E-waste (B)	0.30	1.36	16.80	1.00	-	0.13	35.00	-
Bio-medical waste (C)	42.65	-	-	-	35.52	-	-	-
Construction and demolition waste (D)	-	-	-	-	-	-	-	-
Battery waste (E)	0.29	0.32	582.00	-	0.49	0.81	425.00	-
Radioactive waste (F)	-	-	-	-	-	-	-	-
Other Hazardous waste. Please specify, if any. (G)								
5.1 Used / Spent Oil (Liquid)	7.94	0.82	655.07	1.95	5.72	-	888.75	-
23.1 - Waste / Residue (Adhesives, Resin etc.)	2,110.00	0.64	392.00	10.60	2,492.00	0.08	252.00	145.38
33.1 Discarded Containers / Barrels (Solid)	1,925.78	1.08	69.08	107.86	1,582.62	-	-	-
Other Non-hazardous waste generated (H).	5,669.00	1,294.50	323.00	15,521.00	5,648.40	-	123.00	16,433.37
Total (A+B + C + D + E + F + G + H)	9,785.26	1,303.82	2,042.75	15,648.19	9,822.75	1.02	1,723.75	16,578.75
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)								
Category of Waste – Nil as no recycling, reusing or other recovery operations are being undertaken currently.								
(i) Recycled	-	-	-	-	-	-	-	-
(ii) Re-used	-	-	-	-	-	-	-	-
(iii) Other recovery operations	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)								
Category of waste								
(i) Incineration	1,795.22	-	-	-	2,678.88	-	-	-
(ii) Landfilling	-	-	-	-	-	-	-	-
(iii) Landfilling after incineration- Spent Bath Sludge / ETP Sludge / Oily Cotton waste / Paint Sludge	-	-	-	-	-	-	-	-
Total	1,795.22	-	-	-	2,678.88	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes: The waste management is carried out in accordance with the Guideline for waste storage, handling, and disposal, which takes into account both hazardous and non-hazardous wastes. The Hazardous Waste Management Guidelines 2016 have been resorted for waste storage, handling, and disposal. In addition, all appropriate forms are completed and maintained for legal compliance.

Monitoring mechanism to ensure safe management and reduction of waste generation is as follows:

- The generated waste is collected and segregated as per Consent to operate.
- The record of generated waste at plants / sites is maintained in Form – 3 (Maintaining records of Hazardous waste and other waste).
- It is ensured that waste is collected, segregated and stored safely. Further, the waste is disposed through authorised waste disposal agency with Form - 10 (Manifest for hazardous and other waste).
- Stock norms are defined for each category of waste and is disposed as per statutory norms.
- Control on usage of plastic as packing material has been initiated.
- Acetone (High risk of Fire, falls under the category of Class A, and is harmful for human) was earlier used for mould cleaning which is now replaced by Muscle clean HD 27 chemical (does not flash).
- Product weight optimization methodologies is being adopted for curbing the generation of waste during production.

10. If the entity has operations / offices in / around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format: At the site identification and planning stage, our Wind Resource team earmarks all such ecologically sensitive areas like national parks, wildlife sanctuaries, forests, biosphere reserves, Eco - Sensitive Zone (ESZ), etc. Accordingly, the micro-siting is done by excluding such areas to the maximum extent possible. However, in certain cases, sites have been identified and developed in the forest areas and ESZ after obtaining the relevant permissions from the concerned statutory bodies like Ministry of Environment, Forests and Climate Change, nodal / regional forest offices.

Sr. No.	Location of operations / offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N). If no, the reasons thereof and corrective action taken, if any.
1.	India	WTG Manufacturing, WTG Projects, WTG Operation & Maintenance and SE Forge	Yes

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
During the year under review and as per applicable laws, environmental impact assessment is not applicable for any projects undertaken by Suzlon Group. However, few customers undertake environmental impact assessments of projects and share the findings based on which necessary mitigation measures are undertaken as may be relevant.					

12. Is the entity compliant with the applicable environmental law / regulations / guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format: Yes.

Sr. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
N.A.				

Leadership Indicators

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	FY 23				FY 22			
	WTG Manufacturing	WTG Projects	WTG Operation and Maintenance	SE Forge	WTG Manufacturing	WTG Projects	WTG Operation and Maintenance	SE Forge
(Units in Gigajoules)								
From renewable sources								
Total electricity consumption (A)	19,354.90	0	0	0	38,523.37	0	0	0
Total fuel consumption (B)	0	0	0	0	0	0	0	0
Energy consumption through other sources (C)	0	0	0	0	0	0	0	0
Total energy consumed from renewable sources (A+B+C)	19,354.90	0	0	0	38,523.37	0	0	0
From non-renewable sources								
Total electricity consumption (D)	21,531.29	588.08	20,552.05	84,397.66	29,837.65	623.69	4,463.54	82,796.52
Total fuel consumption (E)	7,735.42	3,181.66	1,068.06	45,10,236.45	33,421.27	4,028.27	1,293.23	28,73,896.07
Energy consumption through other sources (F)	0	0	0	0	0	0	0	0
Total energy consumed from non-renewable sources (D+E+F)	29,266.71	3,769.74	21,620.11	45,94,634.11	63,258.92	4,651.96	5,756.76	29,56,692.59

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

2. Provide the following details related to water discharged:

Parameter	FY 23				FY 22			
	WTG Manufacturing	WTG Projects	WTG Operation & Maintenance	SE forge	WTG Manufacturing	WTG Projects	WTG Operation & Maintenance	SE Forge
Water discharge by destination and level of treatment (in kilolitres)								
(i) To Surface water	0	0	0	0	0	0	0	0
- No treatment	0	0	0	0	0	0	0	0
- With treatment – please specify level of Treatment- recycled	0	0	0	0	0	0	0	0
(ii) To Groundwater	0	0	0	0	0	0	0	0
- No treatment	0	0	0	0	0	0	0	0
- With treatment – please specify level of Treatment	0	0	0	0	0	0	0	0
(iii) To Seawater	0	0	0	0	0	0	0	0
- No treatment	0	0	0	0	0	0	0	0
- With treatment – please specify level of Treatment	0	0	0	0	0	0	0	0

Parameter	FY 23				FY 22			
	WTG Manufacturing	WTG Projects	WTG Operation & Maintenance	SE forge	WTG Manufacturing	WTG Projects	WTG Operation & Maintenance	SE Forge
(iv) Sent to third-parties	0	0	0	0	0	0	0	0
- No treatment	0	0	0	0	0	0	0	0
- With treatment – please specify level of Treatment	0	0	0	0	0	0	0	0
(v) Others	0	0	0	0	0	0	0	0
- No treatment	0	0	0	0	0	0	0	0
- With treatment – please specify level of Treatment	0	0	0	0	0	0	0	0
Total water discharged (in kilolitres)	0	0	0	0	0	0	0	0

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres). For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area: **BHUJ and JAISALMER**
- (ii) Nature of operations: **Manufacturing of rotor blades for Wind Turbines**

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 23	FY 22
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)			
WTG Manufacturing	Metric tonnes of CO2 equivalent	98,75,338	2,15,06,283
WTG Projects			
WTG Operation & Maintenance			
SE Forge			
Total Scope 3 emissions per rupee of turnover	Metric tonnes of CO2 equivalent / Rupee	1,627	3,229
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	-		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities:

- Wind turbines can pose a collision risk to birds and bats, especially during migration periods or in areas with high species diversity. Collisions can lead to bird and bat mortality. Suzlon wind turbines have sensor that detect flying animals in the vicinity of wind farms and automatically curtail turbine operations. Sites are carefully chosen to avoid critical wildlife habitats, sensitive breeding areas, and migration routes.
- Wind turbines can generate noise, which can disturb wildlife and impact their behaviour, communication, and breeding activities. Suzlon has used advanced turbine technologies and design features to reduce noise emissions. The electrical transmission line can pose a risk of electrocution and accidents to birds. The bird guards on poles, bird diverters and insulation sleeves on powerlines are installed to mitigate the same.
- Suzlon works in collaboration with environmental experts and relevant regulatory bodies to monitor and address the direct and indirect impacts of wind turbines on biodiversity. By implementing prevention and remediation activities, the negative effects on wildlife are minimized and long-term conservation of biodiversity is promoted in ecologically sensitive areas.

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along with summary)	Outcome of the initiative
1.	Reduction in plastic usage in packing consignment to sites.	-	Reduction in plastic waste.
2.	Instead of using aluminium, we have started using in-house FRP channels for nacelle cover rimming process	-	Reduction in metallic waste
3	Modified transportation fixture for two sets of top parts in a single trip thereby reducing fuel consumption.	-	Reduction in fuel consumption
4	Used MS waste materials for making Nacelle cover storage racks	-	Reduction in MS waste
5	Recycling of Glass mat, Resin and Wooden waste materials for making false ceiling for canteen and Admin office	-	Reduction in waste generation.
6	Recycling of Glass mat & Resin waste material for making FRP sheets For manufacturing deburring chamber and labour colony (for Project / OMS site)	-	Reduction in waste generation.
7	Recycling of Glass mat & Resin waste material for making dispatch shed, Scrap yard shed, Warehouse shed, Grinding Peel ply shed, Fire Hydrant shed and MPRP Mezzanine floor	-	Reduction in waste generation.

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words / web link:

Suzlon Group has an active risk mitigating strategy that allows it a wholesome view of the internal and external environment in order to proactively address challenges, to the best extent possible. We have Enterprise Risk Management (ERM) policy available on Suzlon website, which describes the ERM Framework, comprising ERM processes and organisation structure to embed risk-aware culture across Suzlon. It details procedures, roles and responsibilities for each entity in the structure.

Risk Management Committee (RMC) has been formed which reviews the risk registers on half yearly basis. Considering the imperatives of market and industry transformation, along with tremendous opportunities offered by it, we evaluate the corresponding risks / challenges and accordingly update the risk register including probability and intensity of risk along with detailed mitigation plan, owner and tentative timelines.

The Company's risk management policy is available on Company's web link at https://www.suzlon.com/NewPdf/Shareholders_Information/Corporate_Governance_Policies/2022-23/Risk_Management_Policy.pdf

Further, there is well established emergency preparedness and response plan in place which undertakes all types of emergency which could hamper the business continuance.

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard: None

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts: 73.48%

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. **Number of affiliations with trade and industry chambers/ associations:** 6 (Six)
- b. **List the top 10 trade and industry chambers / associations (determined based on the total members of such body) the entity is a member of / affiliated to:**

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers / associations (State / National)
1	Confederation of Indian Industry (CII)	National
2	Federation of Indian Chamber of Commerce & Industry (FICCI)	National
3	US-India Business Council (USIBC)	International
4	Indian Wind Turbine Manufacturers Association (IWTMA)	National
5	Indian Wind Power Association (IWPA)	National
6	Global Wind Energy Council (GWEC)	International

2. **Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities:**

Name of authority	Brief of the case	Corrective action taken
N.A.	N.A.	N.A.

Leadership Indicators

1. **Details of public policy positions advocated by the entity:**

Sr. No	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)	Web Link, if available
1	Policies related to promotion of Renewable Energy	Participation in industry association meetings	No	N.A.	N.A.

Suzlon does not make political contributions and is not involved in lobbying activities.

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

1. **Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year:**

Name and brief details of project	SIA Notification No. and Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web Link
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During the year under review and as per applicable laws, SIA is not applicable for any projects undertaken by Suzlon Group.

2. **Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:**

Sr. No.	Name of Project for which R&R is ongoing	State	District	No. of Project affected Families (PAFs)	% of PAFs covered by R & R	Amount paid to PAFs in FY (In ₹)
				N.A.		

- 3. Describe the mechanisms to receive and redress grievances of the community:** Suzlon is a responsible Company towards voice of an important stakeholder namely the community. Just like HR has a system to respond to employee grievance and business has a system to respond to customer grievance, Suzlon CSR program has a mechanism to respond to community grievance. Community being an important stakeholder since the wind turbine stands in their backyard. Suzlon has a grievance mechanism for affected communities for receiving, evaluating and addressing Suzlon project related grievances from affected communities. The grievance handling procedure of organization can ensure harmonious environment of the organization. The purpose of grievance redressal mechanism is to serve as an alternative to external dispute resolution processes (legal or administrative systems or other public or civic mechanisms) Scope of Community grievance redressal mechanism of Suzlon is restricted to non-commercial grievances and non-political issues.

Details include:

1. Grievance boundaries: a. Grievance constitutes any activity of the business that has resulted in an inadvertent negative impact on the community (example, speeding vehicle creating dust, improper civil work leading to flooding of farmer field). b. This is not a mechanism to respond to community expectations unrelated to business c. This is not a mechanism to respond to political expectations. d. This is not a mechanism to respond to the threats from miscreants.
2. Raising the Grievance:
 - Anyone from community can raise the grievance through phone, email, letters, etc.
 - Community in this context includes members of the village where wind turbine or factory is located or villages of transit for business. It does not include employees, vendors, suppliers who may reside in village since there are other mechanisms for their grievances.
 - The rights of person raising compliant is protected.
 - The community can also approach village development committees, Suzlon CSR NGO partners and Suzlon CSR program personnel.
3. Registering the grievance:
 - Anyone in Suzlon receiving the complaint can register the complaint with the state CSR manager within 2 working days of receipt of the complaint.
 - The compliant must clearly state the name of the complainant, the issue and suggested resolution sought.
 - Even if the complaint does not seem to fall under the categories of grievance, it can be recorded so that the committee can determine if it qualifies or not.
4. Response and resolution of the grievance:
 - The grievance will be discussed and addressed by relevant persons of the Grievance Redressal Cell as authorized by relevant grievance committee member. The response will be given to complainant within 45 days.
 - If the response is not acceptable to the complainant, then it will be escalated, and the grievance redressal committee of the Company will respond to the complainant within 15 days. The Grievance Redressal Cell and committee is required to complete its proceedings within 60 days of registration of the complaint All requests, expectations and complaints must be registered and recorded even though only grievances will be acted upon by the cell while others will be handed over to appropriate departments to take needed action (like the CSR team is given the community expectations and the political expectations are shared with public relations person) In order to ensure all grievances are registered and acted upon, quarterly calls with Grievance committee and cell members reiterate the policy, clarify doubts, reconcile figure and discuss about complicated long standing cases, analyze trends and propose steps to prevent it in future are also discussed.
 - The grievance committee members include CSR head and state/ factory head and cell members include site / area / key department heads of regions. Local meetings and con call are used to discuss between cell members and take collective decisions. The role of CSR manager who is a cell member is to register and track grievance for timely resolution.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Particulars	FY 23	FY 22
Directly sourced from MSMEs / small producers	1.26%	2.51%
Sourced directly from within the district and neighbouring districts	-	-

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
	N.A.

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

Sr. No.	State	Aspirational District	Amount spent (₹ in Crore)
1.	Rajasthan	Jaisalmer	0.20
2.	Maharashtra	Nandurbar	0.02

3. a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized / vulnerable groups? (Yes/No): No, we do not have a preferential procurement policy however we purchase from marginalized / vulnerable groups to the extent possible.

b. From which marginalized / vulnerable groups do you procure? As part of Suzlon CSR initiatives, the men and women based in villages of Gujarat and Tamil Nadu received training and support to make some products like crafts from palm leaves, traditional embroidery & weaving as part of craft rejuvenation. The products have reached a level of high quality. They are marketed in nearby towns and cities. Suzlon has when possible purchased crafts in order to use it as a gift for our employees and visitors.

c. What percentage of total procurement (by value) does it constitute? Negligible.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Sr. No	Intellectual Property based on traditional knowledge	Owned / Acquired (Yes / No)	Benefit shared (Yes / No)	Basis of calculating benefit share
	N.A. since Suzlon does not own any intellectual property rights based on traditional knowledge.			

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
	Nil	

6. Details of beneficiaries of CSR Projects:

During FY 23, Suzlon conducted over 2,573 impactful CSR activities and touched lives in 609 villages reaching over 30,00,000 villagers and 10,00,000 households. The CSR activities were focused on six key areas - Environment, Empowerment, Health, Livelihood, Education and Civic Amenities. These activities were undertaken in consultation with communities and in collaboration with over 60 institutions such as Government, private agencies and corporate foundations. Additionally, Suzlon's CSR programs leveraged ₹ 1.10 Crore of co-funding from other stakeholders like employees, customers and community members.

State	CSR Project	No of persons benefitted from CSR project										% of Beneficiaries from vulnerable and marginalised groups
		Population	Household	Children	Students	Farmers	Women	Widowed Women	Specially abled	Group	Animals	
Andhra Pradesh	SUZTAIN-Sustainable need based village development in Andhra Pradesh Villages	67917	13220	100	3025	210	0	0	1	335	0	100.00%
Gujarat	SUZTAIN-Sustainable need based village development in Gujarat Villages	2799442	394624	473	6940	0	1028	0	285	699	1500	100.00%
Karnataka	SUZTAIN-Sustainable need based village development in Karnataka Villages	73671	13760	140	1428	330	192	0	16	0	0	100.00%
Maharashtra	SUZTAIN-Sustainable need based village development in Maharashtra Villages	150185	27370	1519	2758	3129	986	0	19	670	0	100.00%
Madhya Pradesh	SUZTAIN-Sustainable need based village development in Madhya Pradesh Villages	101711	20271	2802	3100	386	1111	0	26	120	200	100.00%
Rajasthan	SUZTAIN-Sustainable need based village development in Rajasthan Villages	172860	26616	351	4751	175	647	0	17	294	0	100.00%
Tamil Nadu	SUZTAIN-Sustainable need based village development in Tamil Nadu Villages	172222	41854	757	7465	200	1473	15	22	518	1923	100.00%
Telangana	SUZTAIN-Sustainable need based village development in Telangana Villages	5941	1122	0	420	0	0	0	0	0	0	100.00%

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner
Essential Indicators

- Describe the mechanisms in place to receive and respond to consumer complaints & feedback:** Suzlon does not have direct consumers however customer or any person on behalf of customer can raise their complaints in CRMS Help Desk portal namely <https://crms.suzlon.com>.
- Turnover of products and / services as a percentage of turnover from all products / service that carry information about:**

Particulars	As a percentage to total turnover
Environmental and social parameters relevant to the product	100.00%
Safe and responsible usage	100.00%
Recycling and / or safe disposal	100.00%

- Number of consumer complaints in respect of the following:**

Particulars	FY 23		FY 22		Remarks
	Received during the year (Nos.)	Pending resolution at end of year (Nos.)	Received during the year (Nos.)	Pending resolution at end of year (Nos.)	
Data privacy	Nil	-	Nil	-	
Advertising	Nil	-	Nil	-	
Cyber-security	Nil	-	Nil	-	
Delivery of essential Services	Nil	-	Nil	-	
Restrictive Trade Practices	Nil	-	Nil	-	
Unfair Trade Practices	Nil	-	Nil	-	
Other – Customer complaints	5,696	10	1,063	31	

4. Details of instances of product recalls on account of safety issues:

Particulars	Number	Reasons for recall
Voluntary recalls	N.A.	N.A.
Forced recalls	N.A.	N.A.

5. Does the entity have a framework / policy on cyber security and risks related to data privacy? (Yes/No). If available, provide a web-link of the policy: Yes, the cyber security risks fall under the IT Risks which are covered under the Risk Management Policy of the Company. The Risk Management Policy of the Company is available on Company's website at web link https://www.suzlon.com/NewPdf/Shareholders_Information/Corporate_Governance_Policies/2022-23/Risk_Management_Policy.pdf.

6. Provide details of any corrective actions taken or underway on issues relating to advertising and delivery of essential services, cyber security and data privacy of customers, re-occurrence of instances of product recalls, penalty / action taken by regulatory authorities on safety of products / services: No such cases have been reported.

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available): The information on the Company's products is available on the website of the Company (www.suzlon.com).

2. Steps taken to inform and educate consumers about safe and responsible usage of products and / or services: Though Suzlon is not having any direct consumer for its products but due to a sense of responsibility, Suzlon conducts electrical safety awareness programs for village communities in India where the wind turbine power transmission lines are present.

3. Mechanisms in place to inform consumers of any risk of disruption / discontinuation of essential services: Suzlon is not having any consumer product hence this point is not applicable.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable). If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No): Yes, the WTG Product displays required information on the product over and above what is mandated as per local laws. Also, such necessary details have been covered in Product Safety Manuals. Further, survey with regards to customer satisfaction related to the major products and services was carried out.

Warning signs and manuals: Basic safety related signs and symbols are placed inside and outside on the WTG. The set of customer documentation consists of separate manuals for safety, operation, maintenance, troubleshooting and service, with additional rules and information on health and safety when working in or around the WTG. Required compliance obligations are met and recorded through Compliance Certificates from Regulatory authorities (e.g. Grid Code Compliance). All such compliances are fulfilled however not displayed on the Product.

5. Provide the following information relating to data breaches:

- a. Number of instances of data breaches along-with impact:** No such cases reported.
- b. Percentage of data breaches involving personally identifiable information of customers:** N.A.

For and on behalf of the Board of Directors

Place: Pune
Date: August 08, 2023

Vinod R. Tanti
Chairman and Managing Director
DIN: 00002266