

To  
Department of Corporate Services,  
BSE Limited  
Phiroze Jeejeebhoy Towers, Dalal Street,  
Mumbai – 400 001

To  
Listing Department,  
National Stock Exchange of India  
Limited  
C-1, G-Block, Bandra - Kurla Complex  
Bandra (E), Mumbai – 400 051

**Scrip Code: 543320, Scrip Symbol: ZOMATO  
ISIN: INE758T01015**

**Sub: Disclosure pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“Listing Regulations”)**

Dear Sir/ Ma’am,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, this is to inform that an order has been issued by District Consumer Dispute Redressal Forum (II) Jodhpur against Zomato. Zomato is in the process of filing an appeal against the order.

The details as required under Regulation 30 of SEBI (Listing obligations and Disclosure requirements) Regulations, 2015 (as amended) read with SEBI circular no. SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated July 13, 2023 w.r.t above is given in **Annexure A**.

The above information will also be available on the website of the Company [www.zomato.com](http://www.zomato.com)

**For Zomato Limited**

**Sandhya Sethia  
Company Secretary & Compliance Officer**

**Place: Gurugram**

## ANNEXURE A

Particulars	Details
Name of the authority	District Consumer Dispute Redressal Forum (II) Jodhpur (“District Commission”)
Nature and details of the action(s) taken, initiated or order(s) passed	<p>The District Commission has imposed a monetary penalty of INR 1,00,000 for violation of Consumer Protection Act, 2019 on Zomato and Mcdonalds (the restaurant partner whose food was delivered through Zomato) and awarded INR 5,000 as cost of litigation.</p> <p>Both monetary penalty and cost of litigation are to be borne jointly and severally by Zomato and Mcdonalds.</p> <p>Zomato is in the process of filing an appeal against the said order and based on the advice from its external counsels, Zomato believes it has a good case on merits.</p>
Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	12 October 2023
Details of the violation(s)/contravention(s) committed or alleged to be committed;	The current litigation pertains to an alleged wrongful delivery of non-vegetarian food items in place of vegetarian food items. The Terms of Service which govern Zomato’s relationship with the customer clarify that Zomato is merely a facilitator for the sale of food and the restaurant partner is responsible for any deficiency in service, wrong delivery of order / order mismatch and quality. The order failed to appreciate the distinction in responsibility and imposed a joint and several monetary penalty on Zomato and Mcdonalds under the relevant provisions of Consumer Protection Act, 2019.
Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible.	The order has no material financial, operational or any other kind of impact on Zomato.

---

### ZOMATO LIMITED

**Registered Address:** Ground Floor 12A, 94 Meghdoot, Nehru Place, New Delhi - 110019, India  
**CIN:** L93030DL2010PLC198141, **Telephone Number:** 011 - 40592373