

March 7, 2024

The General Manager  
**BSE Limited**  
Corporate Relationship Department  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai- 400 001

The Manager  
**National Stock Exchange of India Limited**  
Listing Department  
Exchange Plaza  
5th Floor, Plot No. C-1, Block-G  
Bandra-Kurla Complex, Bandra(E)  
Mumbai-400 051

**BSE Scrip Code: 532281**

**NSE Scrip Code: HCLTECH**

**Subject: Release : “HCLTech and ServiceNow partner to deliver GenAI-led solutions”**

Dear Sir/ Madam,

Enclosed please find a Release issued by the Company on the above subject.

This is for your information and records.

Thanking you,

Yours faithfully,  
For **HCL Technologies Limited**

**Manish Anand**  
**Company Secretary**

*Encl:a/a*

## **HCLTech and ServiceNow partner to deliver GenAI-led solutions**

*The offerings will enable enterprises to adopt ServiceNow's generative AI capabilities across the business quickly and efficiently*

**NEW YORK, US and NOIDA, India, March 7, 2024**—**HCLTech**, a leading global technology company, and ServiceNow, the leading digital workflow company making the world work better for everyone, have announced a partnership to deliver new generative AI (GenAI)-led solutions. The offerings will help enable enterprises to adopt ServiceNow's GenAI capabilities across the business quickly and efficiently.

"We are delighted to double down on our partnership with ServiceNow to enable our clients to unlock value through GenAI. HCLTech's differentiated portfolio and engineering heritage positions it to deliver practical and customized GenAI use cases to clients as they move forward with their digital transformation agendas," said C Vijayakumar, CEO & Managing Director, HCLTech.

"HCLTech offers a wealth of ServiceNow expertise to the world's leading businesses," said Bill McDermott, Chairman and CEO, ServiceNow. "It is an honor to extend our partnership to the cocreation of industry specific GenAI solutions that will ignite our customers' growth engines with transformative experiences."

Under the new global partnership, HCLTech will offer consulting, design, implementation, and managed services through ServiceNow's entire suite of products. Blending the power of ServiceNow products with HCLTech's industry expertise, IPs and global delivery capabilities, this partnership will deliver use cases and solutions, enabling enterprises to increasingly adopt ServiceNow's industry domain-specific GenAI to transform their business. The partnership will help enterprises realize cost savings and enhance cross-department efficiency and productivity.

HCLTech and ServiceNow will also launch a ServiceNow business unit and the 'Fluid NOW' centers of excellence in London, New York and Noida for enterprises to explore the latest GenAI solutions that can accelerate their digital transformation journeys.

For more information on the HCLTech and ServiceNow partnership, [visit here](#).

## About HCLTech

HCLTech is a global technology company, home to more than 224,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud, AI and software, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG, and Public Services. Consolidated revenues as of 12 months ending December 2023 totaled \$13.1 billion. To learn how we can supercharge progress for you, visit [hcltech.com](https://hcltech.com).

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**For further details, please contact:**

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