

**CAN FIN HOMES LIMITED**

Registered Office

No. 29/1, 1st Floor, Sir M N Krishna Rao Road
Basavanagudi, Bengaluru – 560 004

E-mail: compsec@canfinhomes.com

Tel: 080 48536192 Fax :080 26565746

Web: www.canfinhomes.com

CIN: L85110KA1987PLC008699

CFHRO SE CS LODR 322/2023

November 30, 2023

ONLINE SUBMISSION

National Stock Exchange of India Limited Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E) Mumbai – 400 051 NSE Symbol: CANFINHOME	BSE Limited Corporate Relationship Department 25th Floor, P J Towers Dalal Street, Fort Mumbai – 400 001 BSE Scrip Code: 511196
---	---

Dear Sirs,

Sub: Intimation to investors on Online Dispute Resolution (ODR) Mechanism

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in accordance with SEBI Circulars SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023, SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated August 4, 2023 and Master Circular SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/145 updated as on August 11, 2023, please find attached herewith a copy of the communication sent to the shareholders, on Dispute Resolution through Online Dispute Resolution Mechanism (ODR).

The SEBI Circulars pertaining to the subject and the said communication sent to the shareholders are uploaded on the website of the Company, as required under the said SEBI Circulars. Also, the link for ODR Portal is available on the home page of the website of the Company www.canfinhomes.com as "Online Dispute Resolution (ODR)" tab.

This is for your information and record please.

Thanking you,

Yours faithfully,

For Can Fin Homes Limited

Nilesh Jain
DGM & Company Secretary

Encl: As above.

Dear Shareholder (s),

Sub: Can Fin Homes Limited: Introduction of Online Dispute Resolution Portal by SEBI

The Securities and Exchange Board of India ("SEBI") vide its Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated 31st July, 2023 as amended from time to time, has introduced a common Online Dispute Resolution ("ODR") mechanism to facilitate the online resolution of all kinds of disputes arising in the Indian securities market.

To enhance investor awareness on the ODR mechanism, a brief overview of the process is provided for your easy reference:

Level 1: Raise complaint / grievance with Company/Registrar and Transfer Agent (RTA)

Initially, all grievances/complaints against the Company are required to be directly lodged with RTA &/ or Company. Shareholders may lodge the same by sending an email to ravi@ccsl.co.in / naidu@ccsl.co.in / investor.relationship@canfinhomes.com or by sending physical correspondence at:

Canbank Computer Services Ltd.

Unit : Can Fin Homes Limited
R & T Division, # 218, 1st floor, J P Royale
2nd Main, Sampige Road, Malleswaram,
Bengaluru - 560 003.

Level 2: SEBI SCORES: Grievances/Complaints which are not resolved at Level 1, or if the shareholder is not satisfied with the resolution provided by the Company/ RTA, then a complaint may be raised on SEBI Complaints Redress System ("SCORES") which can be accessed at <https://www.scores.gov.in>

Level 3: ODR Mechanism: In case the Shareholder is not satisfied with the resolution provided at Level 1 or 2, then the Online Dispute Resolution process may be initiated through the ODR Portal at <https://smartodr.in/login> within the applicable timeframe under law. For more details, please refer to the SEBI Circular.

The link to the ODR Portal is also displayed on our website www.canfinhomes.com

Important Notes:

1. Shareholder(s) may initiate dispute resolution through the ODR Portal without having to go through SCORES Portal (i.e. From Level 1 to Level 3), if the grievance lodged with the Company is not resolved satisfactorily.

2. It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint/ dispute is not pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.

3. There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).

The aforesaid SEBI circular/ corrigendum can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or on the website of the Company at <https://www.canfinhomes.com/investor-services.aspx>

Thanks and regards,

For Can Fin Homes Limited
Sd/-
Nilesh Jain
Company Secretary