

April 19, 2023

To

Mr. Harshad Naik,
Assistant Manager
Listing Compliance
BSE Limited
P J Towers, Dalal Street,
Mumbai -400001

Sub: Clarification /Confirmation on news item appearing in “Media/Publication”

Ref: Verification -April 18, 2023- Zomato Limited. (543320)

Dear Sir,

This is with reference to the clarification sought by you on April 18, 2023, regarding the recent news item which appeared on “www.indiatoday.in” dated April 17, 2023 captioned “**Blinkit 'temporarily unavailable'** after delivery partners protest change in pay structure”. We would like to inform you about the following –

1. Over the last few days we have made changes in the delivery partner payout structure with respect to the Blinkit business to address the needs of delivery partners, improve customer experience and reduce cancellation/ order rejection frauds by few delivery partners in the system. Such changes are done from time to time, as needed.
2. We had to shut down some stores for a few days to ensure safety of our employees at stores and the delivery partners. Most of these stores have now resumed operations.
3. These disruptions and changes have no material impact on the operations /financial performance of the Company (meaningfully less than 1% revenue impact) and hence we believe that this event does not warrant any disclosure under regulation 30 of the SEBI (LODR) Regulations, 2015.

Hope the above clarifies our stance on the aforementioned news item and addresses the points raised by you in your letter. We remain available to address any further queries that you may have.

Please note that this intimation will be made available on the Company’s website www.zomato.com.

Thanking You
For **Zomato Limited**

Sandhya Sethia
Company Secretary & Compliance Officer