



HQ/CS/CL.24B/17003
August 19, 2020

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Mumbai – 400 051
SYMBOL: TATACOMM

BSE Limited
P.J. Towers, Dalal Street,
Mumbai – 400 001
Scrip Code: 500483

Dear Sir / Madam,

Sub: Press Release - Tata Communications takes Cisco Webex Calling global.

Please find attached herewith the press release on the captioned subject being issued today.

Please take on Stock Exchange record.

Thanking you,

Yours faithfully,
For Tata Communications Limited

DocuSigned by:

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Manish Sansi
Company Secretary &
General Counsel (India)

TATA COMMUNICATIONS

Tata Communications Limited

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Tel 91 22 6659 1968 website www.tatacommunications.com CIN : L64200MH1986PLC039266

For immediate release**PRESS RELEASE**

Tata Communications takes Cisco Webex Calling global

Tata Communications brings its leading global voice, network and managed services to Cisco Webex Calling, helping multinational companies confidently move their collaboration services to the cloud

Herndon, VA, US - August 19th 2020 - [Tata Communications](#), a digital ecosystem enabler, today announces that it has integrated Cisco Webex Calling with its industry leading global voice platform. This enables Tata Communications to deliver the full suite of Cisco Webex collaboration and customer experience solutions, from its Global SIP Connect platform to support multinational organisations. [Cisco Webex Calling by Tata Communications](#) will allow global organisations to migrate their collaboration to the cloud and accelerate their digital transformation.

Organisations recognise the opportunity to drive efficiency, while improving quality of experience and collaboration between their users, customers and partners by moving their collaboration services to the cloud. However, adoption of these services involves complexity of maintaining high quality voice and video on a global scale. Tata Communications is in a unique position to be a trusted partner, simplifying the transition from legacy platforms by enabling connectivity solutions that realise the full potential of the cloud. Webex Calling customers can now benefit from industry leading applications, supported by Tata Communications' world-class voice solutions natively integrated in the cloud, eliminating complexity on the organisations' premises, and simplifying delivery to their end users.

Prior to COVID-19 crisis, [Wainhouse](#) predicted that licenses for cloud calling would grow 96% by 2024, with more than 53,000,000 new users adopting cloud calling services between 2019 and 2024. The COVID-19 crisis has accelerated this growth as organisations look to the cloud to drive digital transformation and support remote working on a much larger scale. Cisco Webex Calling by Tata Communications brings together the sophisticated features of the Webex platform with the power of the world's leading tier 1 global network and managed voice services. This combination brings unparalleled calling, messaging, collaboration and customer experience tools to global businesses, on one platform, powered by Tata Communications' domestic voice service in 25 countries.

“This year has brought about a transformation that will have a lasting impact on the workplace, one where remote working becomes the norm with heavy reliance on unified communications and collaboration technology. More than ever, organisations see the need for fast, secure solutions that enable connections with anyone, from anywhere with zero hassle,” said **Peter Quinlan, Vice President, Business Collaboration, Tata Communications**. “With the addition of Webex Calling to our portfolio, Tata Communications makes it easy for enterprises to leverage Cisco's cloud collaboration capability with our industry leading enterprise voice services to deliver a reliable, scalable collaboration experience with global reach.”

A global Cisco Powered Solutions service provider, Tata Communications can now support the entire Cisco Webex platform experience for global enterprises with end-to-end management of cloud meetings, team collaboration, devices, customer experience and now calling. Service will be rolled out in phases, starting with the Americas region today, Europe by the end of August and Asia-Pacific, including Australia and New Zealand, in September 2020.

“Businesses are demanding and adopting cloud more than ever,” said **Jamie Palmer, Senior Director, Product Management, Cisco Cloud Calling, Cisco**. “Cisco Webex Calling by Tata Communications will help multinational companies scale and support rapidly evolving requirements with a leading cloud collaboration service, including

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For immediate release

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regulatory compliant hybrid services. Tata Communications is a preferred Cisco Webex Cloud Connected PSTN provider that allows global enterprises to experience the “Bridge To Possible” so they can take full advantage of the Webex platform.”

Cisco Webex Calling by Tata Communications provides multinational businesses with a viable means to move their mission critical communications to the cloud and increase their return on investment without compromising on quality, compliance or security.

Ends...

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About Tata Communications

Tata Communications is a digital ecosystem enabler that powers today’s fast-growing digital economy.

The company enables the digital transformation of enterprises globally, including 300 of the Fortune 500 - unlocking opportunities for businesses by enabling borderless growth, boosting product innovation and customer experience, improving productivity and efficiency, building agility and managing risk.

With its solutions orientated approach and proven managed service capabilities and cutting-edge infrastructure, Tata Communications drives the next level of intelligence powered by cloud, mobility, Internet of Things (IoT), collaboration, security, and network services.

Tata Communications carries around 30% of the world’s internet routes and connects businesses to 60% of the world’s cloud giants and 4 out of 5 mobile subscribers.

The company’s capabilities are underpinned by its global network, the world’s largest wholly owned subsea fibre backbone and a Tier-1 IP network with connectivity to more than 200 countries and territories.

Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India.

www.tatacommunications.com

Forward-looking and cautionary statements

Certain words and statements in this release concerning Tata Communications and its prospects, and other statements, including those relating to Tata Communications’ expected financial position, business strategy, the future development of Tata Communications’ operations, and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, performance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications’ network; failure to develop new products and services that meet customer demands and generate acceptable margins; failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services; failure to stabilize or reduce the rate of price compression on certain of the company’s communications services; failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications’ industry; and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications’ control, include, but are not limited to, those risk factors discussed in Tata Communications Limited’s Annual Reports. The Annual Reports of Tata Communications Limited are available at www.tatacommunications.com. Tata Communications is under no obligation to, and expressly disclaims any obligation to, update or alter its forward-looking statements.

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