# he Great Eastern Shipping Co. 11d.

# **Business Responsibility & Sustainability Report** 2023-24

[Pursuant to regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015]

# **SECTION A: GENERAL DISCLOSURES**

# I. DETAILS OF THE LISTED ENTITY

 Corporate Identity Number (CIN) of the Listed Entity L35110MH1948PLC006472

2. Name of the Listed Entity

The Great Eastern Shipping Company Limited

3. Year of incorporation

1948

4. Registered office address

Ocean House, 134/A, Dr. Annie Besant Road, Worli, Mumbai 400018

5. Corporate address

Ocean House, 134/A, Dr. Annie Besant Road, Worli, Mumbai 400018

6. E-mail

shares@greatship.com

7. Telephone

022 - 66613000

8. Website

www.greatship.com

9. Financial year for which reporting is being done

2023-24

10. Name of the Stock Exchange(s) where shares are listed

SE Ltd

National Stock Exchange of India Ltd.

11. Paid-up Capital

₹ 142.77 crores.

12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report

Mr. Jayesh Trivedi President (Secl. & Legal)

Tel: 022 - 66613000

Email: jayesh\_trivedi@greatship.com

13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).

The disclosures under this report are made on a standalone basis

- 14. Name of assurance provider: Not Applicable
- 15. Type of assurance obtained: Not Applicable

# II. PRODUCTS/SERVICES

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Transport and storage	Water transport	88.17 %

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of Total Turnover Contributed
1	Shipping	50120	88.17 %

# III. OPERATIONS

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of Plants	Number of Offices	Total
National	N.A.	1	1
International	N.A.	-	-

The registered office of the Company is situated in Mumbai, India. The Company has no plants. Ships of the Company trade in Indian as well as International waters.

- 19. Markets served by the entity:
  - a. Number of locations

Locations	Number			
National (No. of States)				
International (No. of Countries)				

The Company serves Indian as well as International markets. Substantial assets of the Company are ships, which are operating across the world, in view of which they can not be identified by any particular geographical area.

b. What is the contribution of exports as a percentage of the total turnover of the entity? **74.69** %

c. A brief on types of customers

Customers of the Company are mostly oil majors, refineries, manufacturers, miners, producers, etc.

# IV. EMPLOYEES

- 20. Details as at the end of Financial Year:
  - a) Employees and workers (including differently abled):

S. No.	Particulars	Total	Male	•	Femal	le
		(A) —	No. (B)	% (B / A)	No.(C)	% (C / A)
Employ	rees (Shore Staff)					
1	Permanent (D)	242	183	75.62%	59	24.38%
2	Other than Permanent (E)	29	29	100.00%	-	-
3	Total employees (D + E)	271	212	78.22%	59	21.78%
Employ	rees (Floating Staff)					
4	Permanent (D)	_	-	-	-	-
5	Other than Permanent (E)	1830	1825	99.73%	5	0.27%
6	Total employees (D + E)	1830	1825	99.73%	5	0.27%

S. No. Particulars

S. No. Particulars

Differently Abled Employees Permanent (D)

Differently Abled Workers

**Board of Directors** 

Key Management Personnel

Permanent Employees

Permanent Employees (Floating Staff)(Not Applicable)

Permanent Workers (Not Applicable)

(Shore Staff)

Permanent (F)

Workers (Not Applicable)

Permanent (F)

Other than Permanent (G) Total workers (F + G)

Other than Permanent (E)

Other than permanent (G)

b) Differently abled Employees and Workers: NIL

Total differently abled employees (D + E)

Total differently abled workers (F + G)

21. Participation/Inclusion/Representation of women

22. Turnover rate for permanent employees and workers

FY 2023-24

(Turnover Rate in Current FY)

Female

7.00%

Total

4.00%

Male

3.00%

Total

Total (A)

(A)

Male

Male

Total

(A)

15

1

Total

6.00%

FY 2022-23

(Turnover Rate in Previous FY)

Female

4.00%

Male

7.00%

%(B/A)

No.(B)

%(B/A)

No. (B)

Female

Female

%(C/A)

%(B/A)

13.33%

Total

10.00%

No. (C)

No. and Percentage of Females

FY 2021-22 (Turnover Rate in the

year prior to the Previous FY)

Female

0.00%

No. (B)

2

Male

10.00%

%(C/A)

No.(C)

# 23. Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the Holding/ Subsidiary / Associate Companies / Joint Ventures (A)	Indicate whether Holding/ Subsidiary/ Associate/ Joint Venture	% of Shares Held by Listed Entity	Does the Entity indicated at Column A, participate in the Business Responsibility initiatives of the Listed Entity? (Yes/No)
1	The Greatship (Singapore) Pte. Ltd.	Subsidiary	100.00%	No
2	The Great Eastern Chartering LLC (FZC)	Subsidiary	100.00%	No
3	The Great Eastern Chartering (Singapore) Pte. Ltd.	Subsidiary#	100.00%	No
4	Great Eastern CSR Foundation	Subsidiary	100.00%	Yes
5	Great Eastern Services Limited	Subsidiary	100.00%	No
6	GESHIPPING (IFSC) LIMITED	Subsidiary <sup>§</sup>	100.00%	No
7	Greatship (India) Limited	Subsidiary	100.00%	Yes
8	Greatship Global Offshore Services Pte. Ltd.	Subsidiary*	100.00%	No
9	Greatship Global Energy Services Pte. Ltd.	Subsidiary*	100.00%	No
10	Greatship (UK) Limited	Subsidiary*	100.00%	No
11	Greatship Oilfield Services Ltd.	Subsidiary*	100.00%	No

<sup>#</sup> Wholly owned subsidiary of The Great Eastern Chartering LLC (FZC)

CSR activities of the Company and Greatship (India) Limited are guided by the Corporate Social Responsibility Policy of the Great Eastern Group. All the CSR activities are handled by Great Eastern CSR Foundation.

# VI. CSR DETAILS

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in ₹): 47,23,58,88,554

(iii) Net worth (in ₹): 103,46,40,16,525

# VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder Group from whom	Grievance Redressal Mechanism in place	Cu	FY 2023-24 rrent Financial Year		FY 2022-23 Previous Financial Year				
complaint is received	(Yes/No)(If Yes, then provide web- link for Grievance Redress Policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks		
Communities	N.A.	-	-	-	-	-	-		
Investors (other than shareholders)	Yes	-	-	-	-	-	-		
Shareholders	Yes	-	-	-	-	-	-		
Employees and workers	Yes	-	-	-	-	-	-		
Customers	Yes	-	-	-	-	-	-		
Value Chain Partners	N. A.	-	-	-	-	-	-		
Other (please specify)	-	-	-	-	-	-	_		

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<sup>\$</sup> Incorporated on May 02, 2024

<sup>\*</sup> Wholly owned subsidiaries of Greatship (India) Limited

S. No.	Material Issue Identified	Indicate whether Risk or Opportunity (R/O)	Rationale for identifying the Risk / Opportunity	In case of Risk, Approach to Adapt or Mitigate	Financial implications of the Risk or Opportunity (Indicate Positive or Negative Implications)
1	Oil spills represent serious environmental risk in the shipping sector.	R	Oil spills may have adverse financial as well as reputational implications for the shipping companies. It may also have significant impact on marine ecosystems.	Our fleet is managed in accordance with International and local regulations. Preventing spills is one of the focus areas in the Environmental Management System. This risk is also covered and monitored regularly in the Risk Management System. The Company also has insurances in place to cover this risk.	Shipping companies may be held responsible for cleanup costs and economic damages, which may run into millions of US dollars. This risk is largely covered by insurance.

# SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Dis	closure Questions	P1	P2	Р3	P4	P5	P6	P7	P8	P9
Pol	icy and Management Processes									
1.	a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes								
	b. Has the policy been approved by the Board? (Yes/No)	Yes								
	c. Web Link of the Policies, if available	www.g	reatship.	com						
2.	Whether the entity has translated the policy into procedures. (Yes / No)	Yes								
3.	Do the enlisted policies extend to your value chain partners? (Yes/No)	N.A.								
4.	Name of the national and international codes/ certifications/labels standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	ISO 9001: 2015	ISO 45001: 2018 OHSAS				ISO 14001: 2015			
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.								Contributing approx. ₹ 24.73 crore for CSR activities during FY 2023-24	
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.								Contributed ₹ 24.73 crore for CSR activities	

# Governance, Leadership and Oversight

- 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements: OUR VISION
  - To lead our industry in Safety Standards, Environmental Protection, Energy Optimization and Quality of Operations.
  - To be the provider of choice for our customers.

# MISSION STATEMENT

Consistent with the Company's policy and philosophy of maintaining professional excellence in all spheres of activity involving Marine Bulk Transportation Services, including Quality, Health, Safety, Security, Environment and Social Responsibility, our mission shall be:

- To own, operate and manage efficient ships with zero spills to sea, zero incidents, zero tolerance to drugs and alcohol, while protecting the lives of shipboard personnel, cargo and Company's own assets and reducing environmental emissions by employing best management practices;
- To provide a highly efficient and competitive Marine Bulk Transportation Service of Quality, Cost, Reliability, Delivery and Security;
- To achieve excellence in our management systems and standards through continual improvement, by employing best practices through an efficient, responsive management and an empowered and highly motivated work force;
- To create enhanced value for our shareholders and other stakeholders.

8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	1. Mr. Bharat K. Sheth Deputy Chairman & Managing Director
		2. Mr. Tapas Icot Executive Director
		3. Mr. G. Shivakumar Executive Director & CFO
		4. Mr. Jayesh Trivedi President (Secl. & Legal)
9.	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues?	No. The Company does not have a specified committee for decision making on sustainability related issues. However, such issues, if any,

are placed before the Board of Directors and various Committees of Directors as per their terms of reference or Senior Management

agencies, such as DNV. Certain processes and compliances are also subject to scrutiny by statutory auditors, regulators, port authorities,

10. Details of Review of NGRBCs by the Company:

(Yes / No). If yes, provide details.

provide name of the agency.

Subject for Review	Indicate whether review was under / Committee of the Board/Any Othe				, , , , , , , , , , , , , , , , , , , ,			(Annually/ Half Yearly/ Quarterly/ Any ease Specify)				ny						
	P1	P2	Р3	P4	P5	P6	P7	P8	Р9	P1	P2	Р3	P4	P5	P6	P7	P8	PS
Performance against above policies and follow up action	Boa	rd of D	irecto	rs						Ann	ually							
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Boa	rd of D	irecto	rs						Ann	ually							
11. Has the entity carried out inc	depend	ent as	sessm	nent/ e	evaluat	ion of	P1	P	2	Р3	Р4	Р	5	P 6	P7	P8	В	P9
the working of its policies by	its policies by an external agency? (Yes/No). If yes,			Yes	Certa	in poli	cies ar	e subje	ect to i	ndepe	ndent	audit/	review	by ex	tern			

etc. as applicable.

personnel from time to time.

Questions	Р1	P 2	Р3	P 4	Р5	Р6	Р7	P8	P 9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No) $$									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

# SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

# ESSENTIAL INDICATORS

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total Number of Training and Awareness Programmes held	Topics / Principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	-	-	-
Key Managerial Personnel	1	Business Ethics & Code of Conduct	100.00%
Employees other than BoD and KMPs (Shore Staff)	1	Business Ethics & Code of Conduct	95.00%
Employees other than BoD and KMPs (Floating Staff)	1 (computer based training)	Management Leadership & Accountability (as a part of Safety Management System)	100.00%
Workers	N.A.	-	-

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website): Nil

Monetary					
	NGRBC Principle	Name of the Regulatory/ Enforcement Agencies/Judicial Institutions	Amount (In INR)	Brief of the case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine					
Settlement					
Compounding fee					

Non-Monetary				
	NGRBC Principle	Name of the Regulatory/ Enforcement Agencies/Judicial Institutions	Brief of the case	Has an appeal been preferred? (Yes/No)
Imprisonment				
Punishment				

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has

Case Details	Name of the Regulatory/ Enforcement Agencies/ Judicial Institutions
_	_

- 4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy. The Code of Business Conduct and Ethics for the Board of Directors and Members of Senior Management as well as the Code of Business Conduct and Ethics for all other employees prohibit inducements and require compliance with the anti-corruption and anti-bribery laws. Copy of the Code of Business Conduct and Ethics for the Board of Directors and Members of Senior Management is available on the website of the Company www.greatship.com.
- Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption: None

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directors		
KMPs		
Employees		
Workers		

6. Details of complaints with regard to conflict of interest: Nil

	FY 2023-24 Current Financia		FY 2022-23 Previous Financial Year		
	Number	Remarks	Number	Remarks	
Number of complaints received in relation to issues of Conflict of Interest of the Directors					
Number of complaints received in relation to issues of Conflict of Interest of the KMPs					

- 7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest: Not Applicable.
- 8. Number of days of accounts payables [(Accounts payable \*365)/ Cost of goods / services procured] in the following format

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Number of days of accounts payables	105	59

# 9. Open – ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances and investments, with related parties, in the following format:

Parameter	Metrics	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Concentration of Purchases	a. Purchases from trading houses as % of total purchas	ses. Nil	Nil
	b. Number of trading houses where purchases are made for	rom. Nil	Nil
	<ul> <li>Purchases from top 10 trading houses as % of tota purchases from trading houses.</li> </ul>	ıl Nil	Nil
Concentration of Sales	a. Sales to dealers / distributors as % of total sales.	Nil	Nil
	b. Number of dealers / distributors to whom sales are m	nade. Nil	Nil
	<ul> <li>Sales to top 10 dealers / distributors as % of total s to dealers/ distributors.</li> </ul>	sales Nil	Nil
Share of RPTs in	Purchases (Purchases with related parties/Total Purchases)	0.82%	3.43%
	b. Sales (Sales to related parties / Total Sales)	0.03%	0.17%
	c. Loans and advances (Loans and advances given to related parties / Total loans and advances)	4.69%	Nil
	d. Investments (Investments in related parties/ Total Investments made)	51.01%	57.13%

# LEADERSHIP INDICATORS

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year: Not Applicable

Total Number of Awareness Programmes held	Topics / Principles covered under the Training	%age of value chain partners covered (by value of business done with such Partners) under the Awareness Programmes

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board?

The Code of Business Conduct and Ethics for the Board of Directors and Members of Senior Management provides for the process to avoid/manage conflict of interest situations. Further, all contracts or arrangements, where any director is interested or transactions with related parties are handled in accordance with the process prescribed as per Section 184, 188 and other applicable provisions of the Companies Act, 2013 and Regulation 23 and other applicable regulations of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

# PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

# **ESSENTIAL INDICATORS**

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year	Details of Improvements in Environmental and Social Impacts
R&D	USD 61,085	Nil	See notes below
Capex	USD 76,34,000	USD 11,127,169	See notes below

# Financial Year 2022-23

During the year, 5 of the Company's vessels were retrofitted with Mewis Duct, a device which improves the flow of water on to propeller and thus its efficiency. It also helps in reduction of underwater noise.

During the year, the Company replaced traditional lighting such as fluorescent, halogen and incandescent lights onboard its vessels with energy efficient LED lights on 5 vessels.

For a typical Bulk Carrier or Tanker, loss of energy through hull resistance is around 25-30% and this increases with growth of hull roughness due to biofouling. To minimize growth of bio-fouling, the Company has applied superior anti-fouling coatings on 04 vessels during their respective dry dockings. Hull cleaning was carried out in 28 ships and propeller polishing on 34 ships.

# Research & Development -

The trials with sustainable biofuel blended VLSFO completed successfully in this fiscal and a complete report from IRS Class was submitted to Flag administration.

# Financial Year 2023-24

During the year, 01 of the Company's vessel was retrofitted with Mewis Duct, a device which improves the flow of water on to propeller and thus its efficiency. It also helps in reduction of underwater noise.

02 LR1 tankers were fitted with redesigned propellers which are more efficient than the existing ones.

During the year, the Company replaced traditional lighting such as fluorescent, halogen and incandescent lights onboard its vessels with energy efficient LED lights on 8 vessels.

For a typical Bulk Carrier or Tanker, loss of energy through hull resistance is around 25-30% and this increases with growth of hull roughness due to biofouling. To minimize growth of biofouling, the Company has applied superior anti-fouling coatings on 08 vessels during their respective dry dockings. Hull cleaning was carried out in 29 ships and propeller polishing on 36 ships.

## Research & Development -

- We carried out trails with an in-transit hull cleaning robotic equipment on two of our vessels.
- · Also conducting a trial with an ultrasonic equipment for protection of propeller from biofouling on one of our vessels.
- 2. a. Does the entity have procedures in place for sustainable sourcing?

The Company is into a business of marine transportation of bulk commodities which does not involve sourcing of raw materials as an input for manufacturing any end product. Most of the Company's supplies to vessels are finished products, for example engine spares which are procured from maker or licensee, consumables from reputed oil majors, paint and chemical from manufacturers, general stores from ship chandlers who procure multiple line items from the market, consolidate and deliver them on board. So, in essence, the Company does not procure any raw material as input to our business activities. However, the Company looks for following criteria while selecting its vendor for a prospective business –

- 1) Sourcing from reputable suppliers known in the industry.
- 2) Vendors are maintaining registration under local/ regional laws.
- 3) Vendors are complying to National and International applicable legislations.
- ) Vendors are maintaining management systems under ISO 9001 and 14001 or any other equivalent systems wherever applicable.
- 5) Suppliers are requested to meet following Company requirements additionally:
  - a) In accordance with SOLAS Chapter 11-1/ Reg 3-5 supplies of materials which contain asbestos are prohibited on all ships and "asbestos free declaration" must be provided with every supply made to the vessel.
  - b) The seller shall guarantee that no hazardous material identified under MEPC269(68) and EUSRR have been used in the supplies.
  - c) The seller shall complete and provide Appendix A1: Supplier's Declaration of conformity and Appendix A2: Material Declaration form along with the items and other technical documentation as per the standard format provided under business associates on <a href="https://www.greatship.com">www.greatship.com</a>
- d) Avoid use of plastic for the purpose of packing material. In lieu of which environment friendly packing material to be used. Whenever possible assist vessel in collecting back the packing material if the vessel so requests.
- b. If yes, what percentage of inputs were sourced sustainably? Not Applicable.
- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The Company is into a business of marine transportation of bulk commodities and do not manufacture any product for sale. However, waste generated on board during normal operation of ship are handled as per vessel specific garbage management plan and landed ashore to approved reception facilities for further processing. Besides last financial year, we supplied 16 more vessels with shredder to improve the management of wastes onboard, taking the total figure to 32 ships. For the e-waste generated at shore offices, the Company has tied up with an approved local recycler. The Company tries to re-use the old laptops as far as possible before opting for disposal to recycler.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Not Applicable

# LEADERSHIP INDICATORS

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format? **Not Applicable.** 

NIC Code	Name of Product/ Service	% of Total Turnover Contributed	Boundary for which the life cycle perspective / assessment was conducted (Yes/No)	Whether conducted by Independent External Agency (Yes/No)	Results communicated in public domain (Yes/No) If Yes, provide the web-link.

If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified
in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.
 The Company is into marine transportation of bulk commodities where the shipping service has impact on Emissions, Ballast water and
Domestic discharges. Below table describes the action taken by the organization to minimize the impact on each of these.

Name of Product/ Service	Description of Risk/ Concern	Action Taken
Shipping	Emissions	The Company abides by the existing regulations and guidelines set by the IMO regarding climate change mitigation and air pollution. It supports their revised climate strategy towards 2050, which aims to reduce CO2 emissions per transport work, as an average across international shipping, by at least 40% by 2030, pursuing efforts towards total GHG emission reduction by 70% by 2040, compared to 2008 levels; and to achieve net zero by 2050 compared to 2008 levels.

The Company complies with the International Maritime Organization (IMO) - MARPOL Convention Annex VI which specifically addresses the prevention of air pollution from ocean-going ships. This MARPOL Convention seeks to control airborne emissions from ships including Sulphur oxides (SOx), nitrogen oxides (NOx), ozone depleting substances (ODS), volatile organic compounds (VOC) and shipboard incineration. To reduce emissions, the Company has implemented following:

- In order to improve air quality and protect the environment, from 1 January 2020, the IMO limit for sulphur in fuel oil used by ships operating outside of emission control areas ("ECAs") was reduced from 3.50% to 0.50%. This dramatic reduction in S0x emitted from ships will provide significant health and environmental benefits around the world, particularly for coastal populations and those living near ports. The Company has reduced the Sulphur oxide (S0x) emissions by following a mixed strategy of using low Sulphur fuel and installation of exhaust gas cleaning systems (EGCS) to comply with the above IMO regulation.
- The Company's applicable vessels are in compliance with NOx emission requirements as per MAPROL Annex VI and maintains NOx technical file.
- Since 2014, the Company has a dedicated department responsible for vessel performance management. They helped in enhancing fuel efficiency of vessels through advising on retro fitment of energy saving devices and operational measures. The Company's list of emission reduction measures includes installation of Redesigned Propellers, Mewis duct, Propeller Boss Cap fins (PBCF), ECO Cap, LED lighting, use of low friction hull coatings and onboard sensors driven data collection systems in order to enable fuel consumption optimization in real time on selected vessels.
- Over the years, the Company has been consistently following fleet renewal program, selling some of our oldest and least efficient vessels and by acquiring modern and efficient ships. This has been an important contributor towards enhancing the energy efficiency of the Company's fleet and reducing its GHG emissions.
- For EEXI regulation compliance, company carried out calculation of EEXI values and approvals of EEXI technical file for all company vessels. The vessels for which overridable power limitations were to be installed to meet this EEXI requirements, company contracted with makers and has completed installation on all expect one vessel.

Name of Product/ Service	Description of Risk/ Concern	Action Taken	
		installed ultrasonic equipment for protection progress and the expectation is that this will keep propeller free of fouling thereby assist in In-transit hull cleaning robot was tried out on carry out hull cleaning of vertical sides during and regular hull cleaning.  Use of combustion catalysts fuel additives on 0. All the Company vessels are complying with r Depleting Substance (ODS).  Applicable Company vessels are complying with respective company vessels are complying with r	cted trials with two technologies. One vessel we of propeller from biofouling, the trial is under help us avoid regular propeller polishing and will a emission reduction. The second technology, an ouple of ships, in this technology vessel staff can vessel's sea passage saving the cost on stoppage. Company vessels egulation 12 of IMO MARPOL Annex VI on Ozone with regulation 15 of IMO MARPOL Annex VI on lemented Class approved VOC management plan.
			g System (ETS) from European Union (EU), your purchase & management of EUAs for non-pool respective pool managers.
			istry for opening of Maritime Operator Holding llowances by EU. We have already initiated the be opened in Q1FY25.
	Ballast water	vessel's hull, substituting weight lost due to con to cargo load. However, loading and unloading u	t shipping operations. It reduces stress on the sumption of potable water and fuel and changes intreated ballast water poses serious ecological, a vector for the transfer of organisms between
		either a sequential, flow-through, dilution or or made obligatory by the IMO. A variety of tecthese include: Filtration (physical); Chemical Dis Ultraviolet treatment; Deoxygenation treatment	ubstitution of water in a ship's ballast tanks using other exchange method which is recommended chnologies are used for ballast water treatment, sinfection (oxidizing and non-oxidizing biocides); nt; Heat (thermal treatment) or Magnetic Field tem on board ships use two or more technologies iant with the IMO standards.
			ssels are fitted with exchange systems and 95% any intends to complete remaining 02 installation mandated due date.
	Domestic Discharges		s into the sea, can create a health hazard and be lead to oxygen depletion and can be an obvious m for countries with tourism industry.
		dealing with raw sewage through natural bacter	as, the oceans are capable of assimilating and rial action. Therefore, the regulations in Annex IV ato the sea within a specified distance from the
			proved Sewage Treatment System in compliance litionally, some ships have holding arrangements charge of treated sewage.
<ol> <li>Percentage of recy</li> <li>(for service industry</li> </ol>		erial to total material (by value) used in production	(for manufacturing industry) or providing services
Indicate Input Material		Recycled or Re-Used Inpu	ıt Material to Total Material
		FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year

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		FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed	
Plastics (including packaging)							
E-waste							
Hazardous waste							
Other waste							
5. Reclaimed products and their packaging	materials (as percenta	ge of products so	old) for each prod	duct category: <b>N</b>	ot Applicable.		
Indicate Product Category Reclaimed Pro	ducts and their Packa	ging Materials as	% of Total Prod	ucts sold in Res	pective Category	1	

# PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

# ESSENTIAL INDICATORS

1. a. Details of measures for the well-being of employees:

Category	% of Employees Covered by										
	Total (A)	Health In	surance	Accident li	nsurance	Maternity	Benefits	Paternity	Benefits	Day Care I	Facilities
		Number(B)	%(B/A)	Number (C)	% (C / A)	Number (D)	%(D/A)	Number (E)	%(E/A)	Number(F)	%(F/A)
Permanent	Permanent Employees (Shore Staff)										
Male	183	183	100.00%	183	100.00%	183	100.00%	NA	-	NA	-
Female	59	59	100.00%	59	100.00%	59	100.00%	NA	-	59	100.00%
Total	242	242	100.00%	242	100.00%	242	100.00%	NA	-	59	24.38%
Other Than	Permanent	Employees (S	Shore Staff)								
Male	29	29	100.00%	14	83%	14	83%	NA	-	NA	-
Female	-	-	-	-	-	-	-	NA	-	NA	-
Total	29	29	100.00%	14	83%	14	83%	NA	-	NA	-
Permanent	Employees	(Floating Sta	ff)								
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-
Other Than	Permanent	Employees (F	loating Staf	f)							
Male	1825	1825	100.00%	1825	100.00%	NA	-	NA	-	NA	-
Female	5	5	100.00%	5	100.00%	5	100.00%	NA	-	NA	-
Total	1830	1830	100.00%	1830	100.00%	5	0.27%	-	-	-	-

Category		% of Workers Covered by											
	Total (A)	Health Ins	urance	Accident Ir	surance	Maternity Benefits		Paternity I	Benefits	Day Care Facilities			
		Number (B)	%(B/A)	Number(C)	%(C/A)	Number (D)	%(D/A)	Number (E)	%(E/A)	Number (F)	%(F/A		
Permanent	Workers												
Male													
Female													
Total													
Other Than	Permanent	Workers											
Male													
Female													
Total													
c. Spen	ding on mea	sures towards	well-being o	of employees	and worker	rs (including p	ermanent a	nd other thar	n permanen	t) in the follow	ing format		
						Curr	FY 2 ent Financi	023-24 al Year		F Previous Fina	Y 2022-23 ncial Year		
Cost incurr the Compa		eing measures	s as a % of to	tal revenue	of			0.02%			0.02%		
2. Details	of retiremer	nt benefits, for	Current Fina	ancial Year a	nd Previous	Financial Yea	ar.						
Benefits					2023-24 inancial Ye	ar		Pro	FY 2022- vious Finan				

Benefits	Cu	FY 2023-24 Irrent Financial Year		FY 2022-23 Previous Financial Year			
	No. of Employees Covered as a % of Total Employees	No. of Workers Covered as a % of Total Workers	Deducted and Deposited with the authority (Y/N/N.A.)	No. of Employees Covered as a % of Total Employees	No. of Workers Covered as a % of Total Workers	Deducted and Deposited with the authority (Y/N/N.A.)	
Shore Staff							
PF	100.00%	NA	Υ	100.00%	NA	Υ	
Gratuity	100.00%	NA	Υ	100.00%	NA	Υ	
ESI	-	NA	-	-	NA	-	
Others - Superannuation Scheme	21.77%	NA	Υ	25.10%	NA	Υ	
Others - National Pension Scheme	40.59%	NA	Υ	38.04%	NA	Υ	
Others – Post- retirement Medical Benefit for Executive Directors and Senior Management Employees	1.48%	NA	NA	-	NA	-	
Others – Retirement Benefit Scheme for Whole Time Directors	0.37%	NA	NA	-	NA	-	
Floating Staff							
PF	100.00%	NA	Υ	100.00%	NA	Υ	
Gratuity	100.00%	NA	Υ	100.00%	NA	Υ	
ESI	NA	NA	NA	NA	NA	NA	
Others - Superannuation/Pension/ Annuity	100.00%	NA	Υ	100.00%	NA	Υ	

All the eligible employees are covered for PF and Gratuity benefits.

- 3. Accessibility of workplaces
  - Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.:
  - Currently, the Company does not have any differently abled employees. However, the Registered office of the Company is equipped with elevators, wheelchairs etc.
- 4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.: Currently, the Company does not have any differently abled employees. However, the Company's human resources policies and Code of Conduct do not tolerate any discrimination on the basis of race, colour, religion, disability, gender, national origin, age etc. The Company believes in creating an equal opportunity workplace for its employees.
- 5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employ	/ees	Permanent Workers			
	Return to Work Rate	Retention Rate	Return to Work Rate	Retention Rate		
Male	NA	NA	NA	NA		
Female	-	-	NA	-		
Total	-	-	NA	-		

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

Permanent Workers	NA
Other than Permanent Workers	NA
Permanent Employees	Yes. Grievance box in office for shore staff and grievance redressal
Other than Permanent Employees	mechanism as per Maritime Labour Convention for floating staff

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category		FY 2023-24 ent Financial Year	FY 2022-23 Previous Financial Year			
	Total Employees / Workers in Respective Category (A)	No. of Employees/ Workers in respective category, who are part of association(s) or Union(B)	% (B / A)	Total Employees/Workers in Respective Category (C)	No. of Employees/ Workers in respective category, who are part of association(s) or Union (D)	%(D/C)
Total Permanent Employees (Shore Staff)	242	37	15.29%	230	35	15.21%
- Male	183	20	10.93%	174	19	10.91%
- Female	59	17	28.81%	56	16	28.57%
Total Employees (Floating Staff)	1830	1830	100.00%	1897	1897	100.00%
- Male	1825	1825	100.00%	1894	1894	100.00%
- Female	5	5	100.00%	3	3	100.00%
Total Permanent Workers (Not Applicable)						
- Male						

8. Details of training given to employees and workers:

Category		FY 2022-23 Previous Financial Year								
	Total (A)	and Safety	On Health Measures	On Skill Upgradation		Total (D)	On Health and Safety Measures		On Skill Upgradation	
		No. (B)	% (B / A)	No.(C)	% (C / A)		No. (E)	%(E/D)	No. (F)	% (F / D)
Employees (Shore	Staff)									
Male	183	-	-	181	98.91%	174	-	-	173	99.42%
Female	59	-	-	40	67.80%	56	-	-	38	67.86%
Total	242	-	-	221	91.32%	230	-	-	211	91.74%
Employees (Floati	ing Staff)									
Male	1814	1461	80.54%	1346	74.20%	2141	1666	77.81%	1408	65.76%
Female	3	3	100.00%	3	100.00%	1	1	100.00%	1	100.00%
Total	1817	1464	80.57%	1349	74.24%	2142	1667	77.82%	1409	65.78%
Workers (Not App	licable)									
Male										
Female										
Total										

Category	-	Y 2023-24 nt Financial Yea	FY 2022-23 Previous Financial Year		
	Total (A)	Total (A) No. (B) % (B / A)		Total (C)	No.(D)

	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees (Shore Staff)						
Male	183	183	100.00%	174	174	100.00%
Female	59	59	100.00%	56	56	100.00%
Total	242	242	100.00%	230	230	100.00%
Employees (Floating Staff)						
Male	1825	1825	100.00%	1894	1894	100.00%
Female	5	5	100.00%	3	3	100.00%
Total	1830	1830	100.00%	1897	1897	100.00%
Workers (Not Applicable)						

Male

Female

Total

132

- Female

- 10. Health and safety management system:
  - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No) If yes, the coverage of such system? (Yes)
  - What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
  - c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Not Applicable)
  - d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes)

Our workplace is certified by DNV for adherence to OSHAS norms. The building is manned by security on a 24x7 basis and is supported by surveillance cameras. Water and food quality is tested periodically at accredited labs. We have tied up with prominent hospitals and diagnostic centers for annual health checkups for employees. A doctor visits the premises for everyday consultation for employees. Fire safety drills are conducted twice a year to familiarize staff on evacuation protocols. Fire detectors and alarms are placed at all floors of the building and tested regularly.

To improve the quality of life for shore employees, besides having hybrid working arrangement from office & home, the Company has provided remote offices at four locations in suburbs of Mumbai, this initiative will help employees to reduce their commute time and spend the quality time with their families.

# Ships:

Besides meeting the requirements under ISM code and MLC, all ships are certified for ISO 45001:2018 standard which takes care of Occupational, Health and Safety aspect on board. All seafarers are provided with good quality food, safe drinking water, hygienic living quarters, safe working environment, control on work hours, onboard recreational facilities, insurance covers and adequate internet access to stay connected with family and friends. Additionally, seafarers can avail 24x7 remote medical support for illnesses and injuries, shore doctor consultancy in foreign ports wherever necessary and remote counselling service to maintain mental wellbeing. Ships are fitted with adequate lifesaving and fire-fighting appliances which are maintained at all times, periodically inspected and tested. Seafarers are trained to use them in case of emergencies.

# 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category*	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-	Employees	0.36	0.38
person hours worked)	Workers	NA	NA
Total recordable work-related injuries	Employees	2.1	2.21
	Workers	NA	NA
No. of fatalities	Employees	-	-
	Workers	NA	NA
High consequence work-related injury or ill-health (excluding	Employees	-	-
fatalities)	Workers	NA	NA

<sup>\*</sup>Including in the contract workforce

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

# Refer Sr. No. 10 above

13. Number of complaints on the following made by employees and workers:

	Cur	FY 2023-24 rent Financial Year	FY 2022-23 Previous Financial Year			
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	-	-	-	-	-	-
Health & Safety	-	-	-	-	-	-

14. Assessments for the year:

	% of your plants and offices that were assessed (By Entity or Statutory Authorities or Third Parties)
Health and safety practices	DNV conducts OHSAS audit annually and the office is certified. 100% of the Company's ships are assessed.
Working Conditions	

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

There were no corrective actions required to be taken pursuant to health & safety audit / review of the Company's establishment.

# LEADERSHIP INDICATORS

- 1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees: Yes (B) Workers Not Applicable.
- 2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners: Not Applicable.
- 3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in 011 of Essential Indicators above), who have been/are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total No. of Affected Employees/	Workers	No. of Employees/Workers that are Rehabilitated and pla in Suitable Employment or Whose Family Members have be placed in Suitable Employment		
	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year	
Employees	-	-	-	-	
Workers	NA	NA	NA	NA	

- 4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (No)
- 5. Details on assessment of value chain partners: Not Applicable.

	% of Value Chain Partners (by value of business done with such partners) that were assessed
Health and safety practices	
Working Conditions	

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners: Not Applicable.

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# **ESSENTIAL INDICATORS**

Describe the processes for identifying key stakeholder groups of the entity.
 Any category of individual, body corporate or organisation that adds value to the business of the Company, has significant interest in or impact on the business or operations of the Company is identified as a key stakeholder. Such identification is done by the Company based on internal deliberations.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as vulnerable & marginalized group (yes/no)	Channels of communication (email, SMS, newspaper, pamphlets, advertisement, community meetings, notice board, website, other)	Frequency of engagement (annually/ half yearly/ quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Shareholders	No	Letters, reports, emails, website of the Company and stock exchanges, newspaper, advertisements, meetings	Quarterly	Communicating material business developments     Sharing financial and operational results     Seeking consent of the shareholders on certain business related matters
Debenture holders and Lenders	No	Letters, emails, website of the Company and stock exchanges, newspaper, advertisements, meetings	As and when required	Communicating material business developments     Sharing financial and operational results
Employees	No	Letters, emails, website of the Company, pamphlets, intranet, notice board	Ongoing basis	Human resource policies and rules     Career management and growth prospects     Work culture, health and safety matters
Customers, suppliers and intermediaries engaged by the Company, such as agents, contractors, etc.	No	Letters, emails, website of the Company and stock exchanges, newspaper, advertisements, meetings	Ongoing basis	Business related matters

# LEADERSHIP INDICATORS

- 1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.
  - There is no formal direct consultation process between various stakeholders and the Board. The senior management of the Company maintains a constant and proactive engagement with the stakeholders on various matters including economic, environmental and social matters. Key outcomes of such engagement, if any, are placed before the Board and its Committees from time to time.
- 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

  Following feedbacks from various stakeholders were used for improvements in the Company's procedures & practices:
  - a) Basis the feedback from P&I circulars, media reports and agent's feedback, the document List of ports banning Open Loop Scrubbers was updated in procedures for the new countries which have imposed the restrictions.
  - b) Basis the feedback from local agents local sewage discharge requirements of Netherlands and Qatar were added into the Company
  - c) Basis the SIRE 2.0 GAP Analysis & new requirements following were added into the Company procedures :-
    - Mediterranean Sea SOX emission area
    - · ODS record book guidance & sample entries.
    - · Arctic waters requirements for the use & carriage of oils as fuel.
    - · California's new At Berth regulations

- d) Changes implemented on account of Chevron TMSA audits conducted. Below are the few examples:-
  - What constitutes a sailing inspection for technical inspection At least 48 hours on board during which operation of main engine & shipboard machinery is observed.
  - Procedures in case of critical equipment failure is amended. Amended process requires "Immediate notification on phone to respective Technical superintendent followed by e-mail to Technical/Operations/HSEO superintendent providing details of the defect".
  - Migration into new ERPs for better functioning of day-to-day activities.
  - · Company is conducting senior officer seminars so that each senior officer can attend a Company seminar in two-year intervals.
- Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.:
   Not Applicable.

# PRINCIPLE 5 Businesses should respect and promote human rights

# ESSENTIAL INDICATORS

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category		FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year			
	Total (A)	No. of Employees / Workers Covered (B)	% (B / A)	Total (C)	No. of Employees/ Workers Covered (D)	% (D / C)
EMPLOYEES (SHORE STAFF)					-	
Permanent	242	182	75.20%	230	170	73.91%
Other than permanent	29	7	74.13%	23	6	26.09%
Total Employees	271	189	69.74%	253	176	69.56%
EMPLOYEES (FLOATING STAFF)						
Permanent	-	-	-	-	-	-
Other than permanent	1817	1014	55.81%	2142	1115	52.05%
Total Employees	1817	1014	55.81%	2142	1115	52.05%
WORKERS (NOT APPLICABLE)						
Permanent						
Other than permanent						
Total Workers						

minimum

wage no.

(B)

Total (A) Equal to

183

59

29

29

1830

1825

FY 2023-24

**Current Financial Year** 

(B/A)

More than

minimum

wage no.

(C)

183

59

1825

5

242 100.00%

29 100.00%

100.00%

100.00%

100.00%

100.00%

100.00%

100.00%

Category

3.	Det	ails of remuneration/salary/wages
	a.	Median remuneration / wages:

		Male	Female		
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category	
Board of Directors (Other than KMP)	10	₹23,80,000	2	₹36,99,600	
Key Managerial Personnel	5*	₹2,21,99,696	0	-	
Employees other than BoD and KMP	1930	₹10,08,846	67	₹20,61,835	
Workers	-	-	-	-	

FY 2022-23

Previous Financial Year

(E/D)

% More than

minimum

wage no.

(F)

174

56

23

1894

%

(F/D)

100.00%

100.00%

100.00%

100.00%

100.00%

100.00%

3 100.00%

23 100.00%

Total(D)

230

174

56

23

23

1894

3

Equal to

minimum

wage no.

(E)

%

(C/A)

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Gross wages paid to females as % of total wages	3.10%	3.22%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the

The nature of business of the Company does not have human rights impacts. The business of the Company does not cause or contribute to human rights issues.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company has grievance box in office for shore staff and Company Procedures IMS Chapter 3 based on Maritime Labour Convention for floating staff for redressal of all grievances of the employees including human rights issues, if any.

6. Number of complaints on the following made by employees and workers:

	FY 2023-24 Current Financial Year			Pre	FY 2022-23 evious Financial Yea	ar
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	-	-	-	1	0	Resolved & Action Taken
Discrimination at workplace	-	-	-	-	-	-
Child Labour	-	-	-	-	-	-
Forced Labour/Involuntary Labour	-	-	-	-	-	-
Wages	-	-	-	-	-	-
Other human rights related issues	-	-	-	-	-	-

7. Complaints filed under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Total Complaints reported under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	-	1
Complaints on POSH as a % of female employees / workers	-	1.69%
Complaints on POSH upheld	-	Resolved and action taken

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Sexual Harassment (Prevention, Prohibition and Redressal) Policy of the Company prevents engaging in retaliatory acts against any employee who reports incident of alleged sexual harassment or participates in proceedings relating thereto. It is the policy of the Company to ensure that aggrieved employees or witnesses are not victimized or discriminated against. Such persons also have access to the Internal Complaints Committee which is authorized to take appropriate disciplinary action.

The Whistle Blower Policies of the Company offer protection to the whistle blowers against any unfair treatment such as retaliation, demotion, suspension/termination of service etc. Similar protection is given to any employee assisting in the said investigation. The whistle blowers may raise their concern to the Deputy Chairman & Managing Director, Chairman of the Audit Committee, Compliance Officer or Designated Person Ashore.

9. Do human rights requirements form part of your business agreements and contracts? (Yes)

The human rights requirements pertaining to employees are covered under the employment rules, Maritime Labour Convention and local collective bargaining agreement (CBA of INSA-MUI & INSA-NUSI) requirements.

<sup>\*</sup>Includes Mr. Jayesh Trivedi as Company Secretary upto June 30, 2023 and Mr. Anand Punde as Company Secretary from July 01, 2023.

	% of Your plants and offices that were assessed (By Entity or Statutory Authorities or Third Parties)
Child labour	Office and all the ships are assessed.
Forced/involuntary labour	DNV conducts OHSAS audit annually & the office is certified.
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above. (Nil)

The Company is compliant of the relevant laws.

# LEADERSHIP INDICATORS

Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.
 There were no human rights grievances / complaints against the Company.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

The nature of business of the Company does not have human rights impacts. The human rights of the employees are protected under the Human Resource policies of the Company, which are generally reviewed from time to time.

- 3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

  The Registered office of the Company is equipped with elevators, wheelchairs etc.
- 4. Details on assessment of value chain partners: Not Applicable

	% of Value Chain Partners (by value of business done with such partners) that were assessed
Sexual Harassment	
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Others – please specify	

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above: **Not Applicable** 

# PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

# ESSENTIAL INDICATORS

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
From renewable sources		
Total electricity consumption (A)	-	-
Total fuel consumption (B)	-	-
Energy consumption through other sources ( ${f C}$ )	-	-
Total energy consumed from renewable sources (A+B+C)	-	-
From non- renewable sources		
Total electricity consumption (D)	3,922.63 GJ	3,731.88 GJ
Total fuel consumption (E)	10,118,700.00 GJ	10,497,785.00 GJ
Energy consumption through other sources (F)	-	-
Total energy consumed from non-renewable sources (D+E+F)	10,122,623.00 GJ	10,501,516.88 GJ
Total energy consumed (A+B+C+D+E+F)	10,122,623.00 GJ	10,501,516.88 GJ
Energy intensity per rupee of turnover (Total energy consumption/ revenue from operations)	2,430.52 GJ/Cr	2,172.06 GJ/Cr
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	-	-
Energy intensity in terms of physical output	-	-
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No. The above data is not assessed by independent agency. However, Company's GHG assertion report which is as per ISO 14064-1(2006) Greenhouse gases – Part 1 quidelines is verified by class DNV.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.: **Not Applicable.** 

Paramet	rer	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Water w	ithdrawal by source (in kilolitres)		
(i)	Surface water	-	-
(ii)	Groundwater	-	-
(iii)	Third party water	-	-
(iv)	Seawater / desalinated water	146170 MT	162042.40 MT
(v)	Others	-	
Total vol	ume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	146170 MT	162042.40 MT
Total vol	ume of water consumption (in kilolitres)	-	-
	tensity per rupee of turnover (Total water otion / Revenue from operations )	35.09 MT/Cr	33.52 MT/Cr
Power Pa	tensity per rupee of turnover adjusted for Purchasing arity (PPP) (Total water consumption / Revenue from ns adjusted for PPP)	-	-
Water in	tensity in terms of physical output	-	-
Water in by the er	tensity (optional) – the relevant metric may be selected ntity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No

4. Provide the following details related to water discharged:

Paramet	er	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Water di	scharged by destination and level of treatment (in kilolitres)		
(i)	To Surface water	-	-
	- No treatment	-	-
	- With treatment - please specify level of treatment	-	-
(ii)	To Groundwater	-	-
	- No treatment	-	-
	- With treatment - please specify level of treatment	-	-
(iii)	To Seawater	-	-
	- No treatment	-	-
	- With treatment - please specify level of treatment	-	-
(iv)	Sent to third - parties	-	-
	- No treatment	-	-
	- With treatment - please specify level of treatment	-	-
(v)	Others	-	-
	- No treatment	-	-
	- With treatment - please specify level of treatment	-	-
Total wa	ter discharged (in kilolitres)	-	-

Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Y/N). If yes, name of the external agency. No

- 5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation. Not Applicable
- 6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please Specify Unit	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
NOx	MT	17680.56	14702.00
S0x	MT	1969.78	1933.20
Particulate matter (PM)	MT	976.62	812.10
Persistent organic pollutants (POP)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
Others - please Specify	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
<b>Total Scope 1 emissions</b> (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>8</sub> , NF <sub>3</sub> , if available)	Metric tonnes of CO <sub>2</sub> equivalent	882100.074 MT Breakup:- CO <sub>2</sub> from fuel = 863760 MT CO <sub>2</sub> e of CH <sub>4</sub> =383.225 MT CO <sub>2</sub> e of N <sub>2</sub> O= 13499.397 MT CO <sub>2</sub> e of R22= 11.76 MT CO <sub>2</sub> e of R404A= 4397.04 MT	$935657.522  \mathrm{MT}$ Breakup:- $\mathrm{CO_2}$ from fuel = 916503 MT $\mathrm{CO_2}$ e of $\mathrm{CH_4}$ =405.708 MT $\mathrm{CO_2}$ e of $\mathrm{N_2O}$ = 14291.363 MT $\mathrm{CO_2}$ e of R22= 11.76 MT $\mathrm{CO_2}$ e of R404A= 4397.04 MT
Total Scope 2 emissions (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>8</sub> , NF <sub>3</sub> , if available)	Metric tonnes of CO <sub>2</sub> equivalent	CO <sub>2</sub> e of R407C= 48.652 MT 737.656 MT	CO <sub>2</sub> e of R407C= 48.651 MT 818.94 MT
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	-	211.97 MT/Cr	193.69 MT/Cr
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	-	-	-
Total Scope 1 and Scope 2 emission intensity in terms of physical output	-	-	-
Total Scope 1 and Scope 2 emission intensity (optional)- the relevant metric may be selected by the entity.			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. Yes, DNV Class

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

Yes. The Company abides by the existing regulations and guidelines set by the IMO regarding climate change mitigation and air pollution. The Company supports their climate strategy towards 2050, which aims to reduce CO, emissions per transport work, as an average across international shipping by at least 40% by 2030, pursuing efforts towards total GHG emission reduction by 70% by 2040, compared to 2008 levels; and to achieve net zero by 2050 compared to 2008 levels.

Since 2014, Company has a dedicated department responsible for Vessel Performance Management. They helped in enhancing fuel efficiency of vessels through advising on retro-fitment of energy saving devices and operational measures which in turn reduced GHG emissions.

Following projects are being planned in future on our ships for reduction in GHG emissions:-

- a) MEWIS Duct
- b) Fitment of redesigned propellers on selected ships
- c) MAN B&W ECO Cam
- Use of combustion catalysts fuel additives
- e) LED lighting
- Voyage optimization software
- g) High Performance Paints
- h) Periodical hull & propeller cleaning.
- 9. Provide details related to waste management by the entity, in the following format:

These details are not monitored considering the nature of business of the Company.

Parameter	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Total Waste Generated (in metric tonnes)		
Plastic waste (A)		
E-waste(B)		
Bio-medical waste (C)		
Construction and demolition waste (D)		
Battery waste (E)		
Radioactive waste (F)		
Other Hazardous waste. Please specify, if any. (G)		
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)		
Total (A+B + C + D + E + F + G + H)		
Water intensity per rupee of turnover (Total waste generated / Revenue from operations)		
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)		
Waste intensity in terms of physical output		
Waste intensity (optional) – the relevant metric may be selected by the entity		
For each category of waste generated, total waste recovered through recyc	cling, re-using or other recovery ope	erations (in metric tonnes)
Category of waste		
(i) Recycled		
(ii) Re-used		
(iii) Other recovery operations		

Paramet	er	FY 2023-24 Current Financial Year	FY 2022-23
Total		Current Financial fear	Previous Financial Year
	category of waste generated, total waste disposed	t by nature of disposal method (in metric toppes)	
	y of waste	s by flataic of disposal filetina (in filetina tollines)	
(i)	Incineration		
(ii)	Landfilling		
(iii)	Other disposal operations		
Total			

agency. **Not Applicable**.

- 10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes. Not Applicable. The Company is into a business of marine transportation of bulk commodities and do not manufacture any product for sale, however wastes generated on board during normal operation of ship are handled as per vessel specific garbage management plan and landed ashore to approved reception facilities for further processing.
- 11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format: Not Applicable

Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) if no, the reasons thereof and corrective action taken, if any.

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year: Not Applicable

Name and brief	EIA Notification No.	Date	Whether conducted by independent	Results communicated in	Relevant web
details of project			external agency (Yes / No)	public domain (Yes / No)	link

- 13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Yes). If not, provide details of all such non-compliances, in the following format:
- S. No. Specify the law / regulation / guidelines Provide details of the Any fines / penalties / action taken by Corrective action which was not complied with non-compliance regulatory agencies such as pollution taken, if any control boards or by courts

LEADERSHIP INDICATORS

Total water discharged (in kilolitres)

**Not Applicable** 

For each facility/ plant located in areas of water stress, provide the following information:

- (i) Name of the area.
- (ii) Nature of operations.
- Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Water withdrawal by source (in kilolitres)		
(i) Surface water		
(ii) Groundwater		
(iii) Third party water		
(iv) Seawater/desalinated water		
(v) Others		
Total volume of water withdrawal (in kilolitres)		
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Water consumed / turnover)		
Water intensity (optional) – the relevant metric may be selected by the entity		
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment		
- With treatment - please specify level of treatment		
(ii) Into Groundwater		
- No treatment		
- With treatment - please specify level of treatment		
(iii) Into Seawater		
- No treatment		
- With treatment - please specify level of treatment		
(iv) Sent to third - parties		
- No treatment		
- With treatment - please specify level of treatment		
(v) Others		
- No treatment		
- With treatment - please specify level of treatment		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

These details are not monitored considering the nature of the business of the Company.

Parameter	Unit	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
<b>Total Scope 3 emissions</b> (Break-up of the GHG into $\mathrm{CO}_{2'}$ $\mathrm{CH_4}$ , $\mathrm{N_2O}$ , HFCs, PFCs, $\mathrm{SF_{6'}}$ $\mathrm{NF_{3'}}$ if available)	Metric tonnes of CO <sub>2</sub> equivalent		
Total Scope 3 emissions per rupee of turnover			
<b>Total Scope 3 emission intensity</b> (optional) – the relevant metric may be selected by the entity			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

- 3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities. Not Applicable
- 4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No.	Initiative Undertaken	Details of the initiative (web-link, if any, may be provided along with summary)	Outcome of the Initiative
1	In our efforts to reduce emissions and conserve the environment, the Company has implemented 84 energy saving & emission reduction initiatives in this financial year on various vessels which includes –  1. Fitment of Mewis duct – 01  2. Fitment of Redesigned Propellers – 02  3. LED lighting – 08  4. High performance hull coatings – 08  5. Hull Cleaning – 29  6. Propeller polishing – 36		Reduction in emissions and improvement in energy efficiency
2	Use of Sewage treatment plant and collection in holding tank within port limits based on local requirements.		Reduction in sea water pollution
3	<ol> <li>Use of Ballast Water Treatment and Exchange Systems.</li> <li>Use of low friction hull coatings.</li> <li>Hull cleaning &amp; propeller polishing basis the continuous monitoring of ships performance.</li> </ol>		Protection of bio- diversity
4	Use of Incinerators, Compactors, Communiter, Shredders and Food waste freezer.		Waste management

4. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The BCMS (Business Continuity Management System) was put in place to outline the intent of the Company and its responsibilities and arrangements to ensure continuity of its vital services and critical functions in the event of an emergency or crisis.

The objectives of business continuity management are the following:

- Protect Human Resources (people), Information (physical & electronic) and Assets during a disruptive incident.
- · Ensure availability of resources needed for the establishment, implementation, maintenance and continual improvement of the BCMS.
- · Establish a holistic risk management strategy taking into account the internal and external issues along with the requirements of the interested parties; applicable legal, regulatory and statutory obligations.
- Identify and prioritize activities which support the provision of the Company's services.
- Contain and minimize the impact of disruptive incidents on the Company's revenue, operations and reputation.
- Establish, implement and maintain a formal documented process for assisting the Company to respond, recover and return to normal business state after an incident.

- Identify and establish communication needs with employees, customers, partner entities, local community and other interested parties, including media.
- Embed BCM culture among the Company's business processes across all levels.
- Promote BCM awareness in the organization by means of effective communication, education and training so employees are aware of the organizational objectives and their own roles in the program.
- Establish methods for monitoring, measurement, analysis and evaluation of the BCMS and take corrective actions to continually improve
  the Company's resilience posture.
- 5. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

# Not Applicable

6. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Not Applicable

# PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

# **ESSENTIAL INDICATORS**

- 1. a. Number of affiliations with trade and industry chambers/ associations: 5
  - b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to:

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (state/national)
1	Indian National Shipowners' Association	National
2	Baltic and International Maritime Council (BIMCO)	International
3	Bombay Chamber of Commerce & Industry	State
4	Federation of Indian Export Organisations	National
5	Services Export Promotion Council	National

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
-	-	-

# LEADERSHIP INDICATORS

1. Details of public policy positions advocated by the entity:

S. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of review by board (annually/ half yearly/quarterly/ others- please specify)	Weblink, if available
_	_	_	_	_	_

# PRINCIPLE 8 Businesses should promote inclusive growth and equitable development

# ESSENTIAL INDICATORS

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year: Not Applicable

Name and brief SIA Notification Date of Whether conducted by independent F details of project No. notification external agency (Yes /No)		Relevant Web Link
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2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format: Not Applicable

No. R&R is ongoing Families (PAFs) by R&R the FY (In INR)		p,	State	District	No. of Project Affected Families (PAFs)		•
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- Describe the mechanisms to receive and redress grievances of the community.: Not Applicable
   The nature of business of the Company does not have any impact on the community.
- 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directly sourced from MSMEs/ small producers	12%	19%
Directly from within India	88%	81%

5. Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Rural		
Semi- urban		
Urban		
Metropolitan	100%	100%

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)

# LEADERSHIP INDICATORS

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above): **Not Applicable** 

Datails of Nagative Social Impact Identified	Corrective Action Taken
Details of Negative Social impact identified	Corrective Action Taken

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. I	No.	State	Aspirational District	Amount Spent (In INR)
1		Chhattisgarh	Kanker	45 Lakh

- 3. a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? No
  - b) From which marginalized /vulnerable groups do you procure?
  - c) What percentage of total procurement (by value) does it constitute?
- 4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge: **Not Applicable**

S. No.	Intellectual property based on	Owned/ Acquired (Yes/No)	Benefit Shared (Yes / No)	Basis of Calculating Benefit Share
	traditional knowledge			

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.: **Not Applicable** 

Name of Authority	Brief of the case	Corrective Action Taken

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S. No.	CSR Project	No. of Persons Benefitted from CSR Project	% of Beneficiaries from Vulnerable and Marginalised Groups
1	Adhyayan Quality Education Foundation (AQEF): Supporting AQEF to improve the learning outcomes of school children by building capacities of the education stakeholders - government schoolteachers, headmasters and education department officials in three districts in Arunachal Pradesh.	450 govt. schools	90%
2	<b>Alumni Association of College of Engineering, Guindy 1990 (AACEG)</b> : Scholarships to students belonging from economically weaker families to cover cost of their engineering course and other academic activities in CEG, Chennai.	49 engineering college students	100%
3	<b>Anushkaa Foundation for Eliminating Clubfoot (AFEC)</b> : Supporting the operation of clubfoot clinics - surgery, counselling, and post-surgery care, for children identified with clubfoot in 12 districts of Gujarat and Tripura.	300 children	95%
4	<b>ATMA Education:</b> Contribute to Atma's Accelerator Programme to provide capacity building support to five small to mid-sized NGOs in Gujarat and work on the Organisational Development (OD) areas, thus improving the scalability and sustainability of the NGOs.	5 NGOs	85%
5	<b>Ayang Trust:</b> Empowering women farmers and artisans to bridge the skill gap, form producer organisations, enable sustainable finance and market linkages and support in promoting as successful entrepreneurs in Assam.	Approx. 1,500 women as entrepreneurs and farmers	90%
6	Basic Healthcare Services (BHS): Operations of two AMRIT clinics to deliver high-quality, low-cost primary healthcare services to pregnant women, children, men - a population of 24,000 people in tribal belt of Gogunda block, Udaipur district.	Approx. 24,000 community members	95%
7	Collective Good Foundation (CGF) in partnership with Erehwon: Capacity building of teachers to inspire and transform students to develop new solutions and solve challenges in the community with innovative ideas and entrepreneurial abilities in Assam, Manipur and Gujarat.	Approx. 5,000 students	85%
8	<b>Cuddles Foundation</b> : Provide lifesaving nutrition support to children undergoing cancer treatment In the Regional Cancer Centre in Raipur, Chhattisgarh.	Approx. 800	100%
9	<b>Every Infant Matters:</b> To reduce Maternal and Child mortality/morbidity among women and children and detection/treatment of malnutrition in women and children in Kargil, Ladakh.	Approx. 6,000 women and children	90%
10	<b>Foundation for Promotion of Sports and Games:</b> Contributing to the Olympic Gold Quest (OGQ) program for the training and support to Athletes for Olympics and paraathletes for Paralympics (Pan India) that have potential to win Olympic medals and other international sports events.	114 athletes and para- athletes	75%
11	<b>Give Foundation, in partnership with Educational Initiatives</b> : To improve learning outcomes of 7,000 students, grades 1-10 by deploying new learning methods using educational technology in 35 govt schools in Bihar.	Approx. 7,000 school children	90%
12	Impact Foundation (India): Contributing to the Rebuild India Fund which is a long-term resilience fund that aims to support 100 new grassroots NGOs across India each year with flexible, long-term funding, and need-based capacity building support. GES funds are supporting 5 NGOs under Rebuild India Fund.	5 NGOs	90%
13	<b>Inga Health Foundation (IHF):</b> Supporting the cost of surgeries and comprehensive treatment for children and young adults born with deformities of skull and face.	35 children	100%
14	<b>iPartner India:</b> Implementation of Project Rakshan to create safe spaces for children and to provide livelihood opportunities and social development in the communities in 27 villages in Tonk district, Rajasthan.	2,300 households, 1,500 women, 1,600 youth and children	90%
15	<b>Karadi Cultural Alliance Trust (KCAT):</b> Implementation of supplementary English Language Learning program for students in class 1 – 5 in 50 government schools in Gujarat.	50 schools, approx. 12,500 students and 300 teachers	85%

S. No.	CSR Project	No. of Persons Benefitted from CSR Project	% of Beneficiaries from Vulnerable and Marginalised Groups
16	Language and Learning Foundation (LLF): Supporting Multilingual Education (MLE) Programme for tribal students in 40 schools in two blocks of Dungarpur district, Rajasthan	40 schools, approx. 1,600 students	90%
17	<b>LearnHill Foundation:</b> To establish a Centre of Excellence (CoE) for Robotics and Al Certification Program and build capacities of students in ITI in Assam in partnership with the government.	80 students	85%
18	<b>Mauna Dhwani Foundation:</b> Contributing to the training of 300 women weavers and create sustainable livelihood opportunities by revival of local handlooms in 5 tribal villages in Mayurbhanj, Odisha.	300 women weavers	95%
19	<b>Medha Learning Foundation:</b> GES funds aim to improve career preparation and long-term career outcomes for young students per year in Bihar and Uttar Pradesh.	1,000 students	85%
20	<b>Mrida Heart 'N Soil Foundation:</b> Supporting the MPowered Villages project in two villages, near the ship breaking area of Alang, Gujarat. The project benefits children, adolescent girls, women, and community members through activities that promote education, livelihoods, health and nutrition and community development at large.	1,700 households	85%
21	<b>Nourishing Schools Foundation (NSF):</b> Supporting students across 46 schools (from 4th to 9th grade) in Assam and Rajasthan to take charge of tackling malnutrition.	34 schools and 6,400 students	85%
22	<b>Nudge Lifeskills Foundation</b> : Contributing to the project that aims to uplift and enable 1,000 ultra-poor women-led households to graduate out of ultra-poverty in Assam and Meghalaya.	500 households	100%
23	<b>Saajha:</b> Supporting education project that aims at enhancing the role of parents/ community in government schools in Delhi, that aims to improve the learning outcomes in children.	Approx. 2,500 parents	85%
24	Samast Mahajan: Supporting implementation of a holistic model to make Hanol Gam a model village – GES funds are contributing to the establishment of a rural sports centre for boys and girls in Hanol, Gujarat.	Approx. 1,000 boys and girls	80%
25	<b>Sri Arunodayam Charitable Trust</b> : Empowering children and young adults with intellectual disabilities for employment, vocational training, and additionally provide holistic health care services in Chennai, Tamil Nadu.	115 children and adults	100%
26	Ummeed Child Development Center: Supporting 12 Fellows in 6 schools and contributing to their School Outreach Program by collaborating with 3 organizations in Kashmir to make local school ecosystems more inclusive for children with intellectual disabilities.	12 Fellows and 6 schools	85%
27	<b>Vision Empower (VE) Trust:</b> To create technology-enabled inclusive education for students with visual impairment, and capacity building for teachers in special schools across Meghalaya, Tripura, West Bengal.	4 schools	100%

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S. No.	CSR Project	No. of Persons Benefitted from CSR Project	% of Beneficiaries from Vulnerable and Marginalised Groups
28	<b>Vrutti:</b> Contributing to building wealthy, resilient and responsible farmers through Vrutti's project model in Chhattisgarh.	2,500 women and men	90%

# PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

# **ESSENTIAL INDICATORS**

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Feedback received from following stakeholders are analysed through RCA methodology and required corrective and preventive actions are implemented across the fleet.

- Oil Majors vetting inspections.
- · Terminal feedbacks
- Port state Inspections
- · Flag state inspections

Complaints from charterers are handled as per agreed Charter party clauses for that voyage. Any other complaints are dealt in accordance with available contractual remedies.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about: Not Applicable

	As a Percentage to Total Turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

	FY 2023-24 Current Financial Year		Remarks	emarks FY 2022-23 Previous Financial Year		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	-	-	-	-	-	-
Advertising	_	-	-	-	-	-
Cyber-security	-	-	-	-	-	-
Delivery of essential services	-	-	-	-	-	-
Restrictive Trade Practices	-	-	-	-	-	-
Unfair Trade Practices	-	-	-	-	-	-
Other	-	-	_	-	-	

4. Details of instances of product recalls on account of safety issues: Not Applicable

· · · · · · · · · · · · · · · · · · ·			
	Number	Reasons For Recall	
Voluntary recalls			
Forced recalls			

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? If available, provide a web-link of the policy.

The Company has adequate systems and processes in place for protecting information assets, handling business data and to minimize and

respond to cyber security incidents. Cyber security is covered as part of the risk management framework of the Company. Confidential information shared by third parties, if any, is handled as per the non-disclosure agreements entered into with them.

- 6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.: NIL
- 7. Provide the following information relating to data breaches:
  - a. Number of instances of data breaches NIL
  - b. Percentage of data breaches involving personally identifiable information of customers NIL
  - c. Impact, if any, of the data breaches NIL

# LEADERSHIP INDICATORS

- 1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available): www.greatship.com
- 2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.: Not Applicable
- 3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.: Not Applicable
- 4. Does the entity display product information on the product over and above what is mandated as per local laws? If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole?

The Company is in constant touch with its customers and obtains feedback on services rendered on an ongoing basis.