

#### WESTLIFE FOODWORLD LTD.

[Formerly known as Westlife Development Ltd.]
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Tel: 022-4913 5000 Fax: 022-4913 5001
CIN No.: L65990MH1982PLC028593
Website: www.westlife.co.in | E-mail id:shatadru@westlife.co.in

Date: 8<sup>th</sup> May, 2024

To
The BSE Ltd ('the BSE')
Phiroze Jeejeebhoy Towers

Dalal Street

Mumbai 400 001

To

The National Stock Exchange of India Ltd

('the NSE') Exchange Plaza

Bandra Kurla Complex, Bandra (East)

Mumbai - 400051

Sub: Compliance with Regulations 30 of the SEBI (LODR) Regulations, 2015;

Submission of Earnings Presentation for the quarter ended 31st March, 2024

Re: Westlife Foodworld Limited (the Company): BSE Scrip Code - 505533 and NSE Scrip

Code - WESTLIFE.

Dear Sir/Madam,

In compliance with Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find attached the Earnings Presentation for the quarter ended 31st March, 2024.

You are requested to take the same on record. The same would be available on the Company's website on <a href="https://www.westlife.co.in">www.westlife.co.in</a>

Please note that the meeting started at 10:00 a.m. and adjourned at 10:10 a.m.. It was thereafter re-convened at 12:15 p.m. and concluded at 2:40 p.m.

Thanking you,

Yours faithfully,

For Westlife Foodworld Ltd.

Dr Shatadru Sengupta Company Secretary

Encl: as above



# **Westlife Foodworld**

Hardcastle Restaurants Pvt. Ltd.

**Q4 FY24 Earnings Presentation** 

May 08, 2024

## Safe harbour disclosure



This presentation contains forward-looking statements that represent our beliefs, projections and predictions about future events or our future performance. Forward-looking statements can be identified by terminology such as "may," "will," "would," "could," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "potential," "continue" or the negative of these terms or other similar expressions or phrases. These forwardlooking statements are necessarily subjective and involve known and unknown risks, uncertainties and other important factors that could cause our actual results, performance or achievements or industry results to differ materially from any future results, performance or achievement described in or implied by such statements. The forward-looking statements contained herein include statements about the business prospects of Westlife Foodworld Ltd ('WFL'), its ability to attract customers, its affordable platform, its expectation for revenue generation and its outlook. These statements are subject to the general risks inherent in WFL's business. These expectations may or may not be realized. Some of these expectations may be based upon assumptions or judgments that prove to be incorrect. In addition, WFL's business and operations involve numerous risks and uncertainties, many of which are beyond the control of WFL, which could result in WFL's expectations not being realized or otherwise materially affecting the financial condition, results of operations and cash flows of WFL. Additional information relating to the uncertainties affecting WFL's business is contained in its filings with various regulators and the Bombay Stock Exchange (BSE). The forward-looking statements are made only as of the date hereof, and WFL does not undertake any obligation to (and expressly disclaims any obligation to update any forward-looking statements to reflect events or circumstances after the date such statements were made, or to reflect the occurrence of unanticipated events.

Formerly Westlife Development Limited

# **Q4 FY24 Highlights**



₹ 5.62 bn

1% YoY |-5% SSSG

Sales

₹ 771 mn

-16% YoY | 13.7% margin

Op. EBITDA

₹ 444 mn

-22% YoY | 7.9% margin

Cash PAT

₹ 63.0 mn

-5% YoY

**AUV (TTM)** 

**70%** 

**Apps + SOKs** 

**Digital Sales** 

+32 mn

**LTD | MAU 12% YoY** 

App Downloads

**397** 

+17 in Q4FY24 | 64 cities

Store Network

**8% YoY** 

43% contribution

Off-premise Sales

45-50

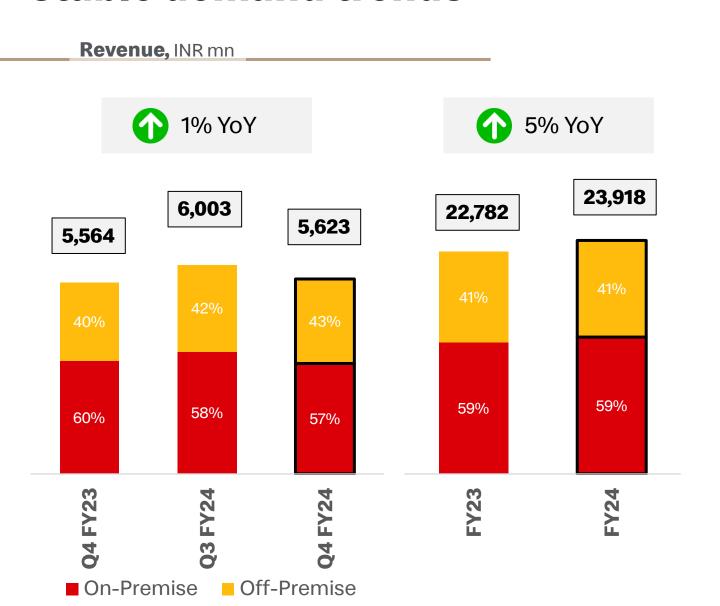
FY25 | 580-630 by CY27

New Stores target



# Same Store Sales Growth progresses sequentially on stable demand trends

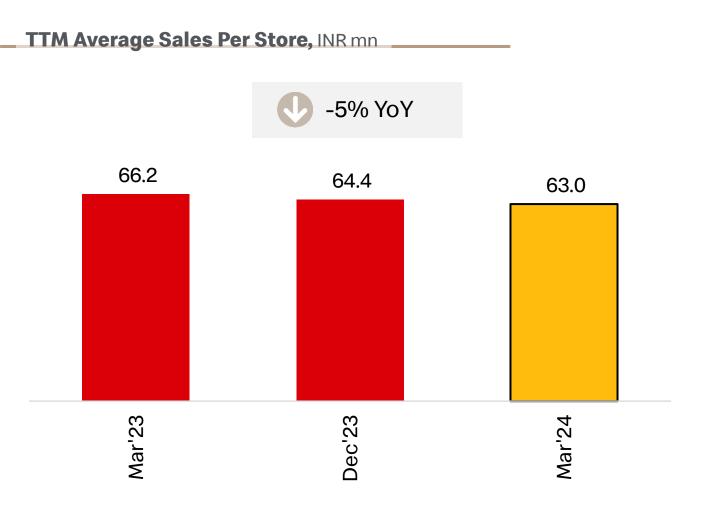




- Same Store Sales (SSSG) for FY24 stood at -1.5% however the Guest count growth was positive, signaling market share gains.
- SSSG in Q4 stood at -5% YoY (vs -9% in Q3) despite multiple external headwinds.
   Overall Eating out trends remained broadly stable on a sequential basis.
- Stores affected by external issues saw progressive improvement in Q4 on the back of strategic interventions and proactive communication.
- Off-Premise business grew by 8% YoY led by Delivery & Drive thrus. On Premise business declined 2% YoY. Off-Premise contribution was 43% to total sales.

# Average Sales Per Store was lower due to challenging business environment in the second half of FY24

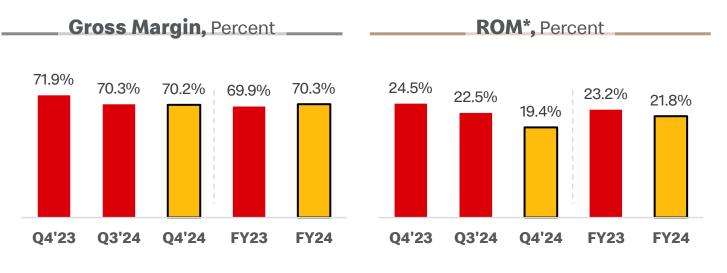


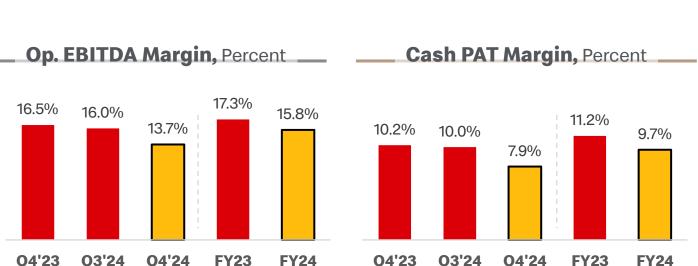


- Everyday McSaver Meals platform continues to drive incremental footfalls and capture share in meal occasions.
- Augmenting the McSpicy platform through McSpicy Deluxe burgers and new variants of Fried Chicken in South.
- Collaborated with Lotus Biscoff for new desserts & frappe.
- Digital Sales\* grew 15% YoY, contributing 70% to the business. Increased adoption of Self Ordering Kiosks (SOK's) and MyMcDonald's Rewards led to strong traction.
- Accelerated consumer outreach through Truly Indian and Real Food Real Good campaigns.

# Profitability impacted by operating deleverage



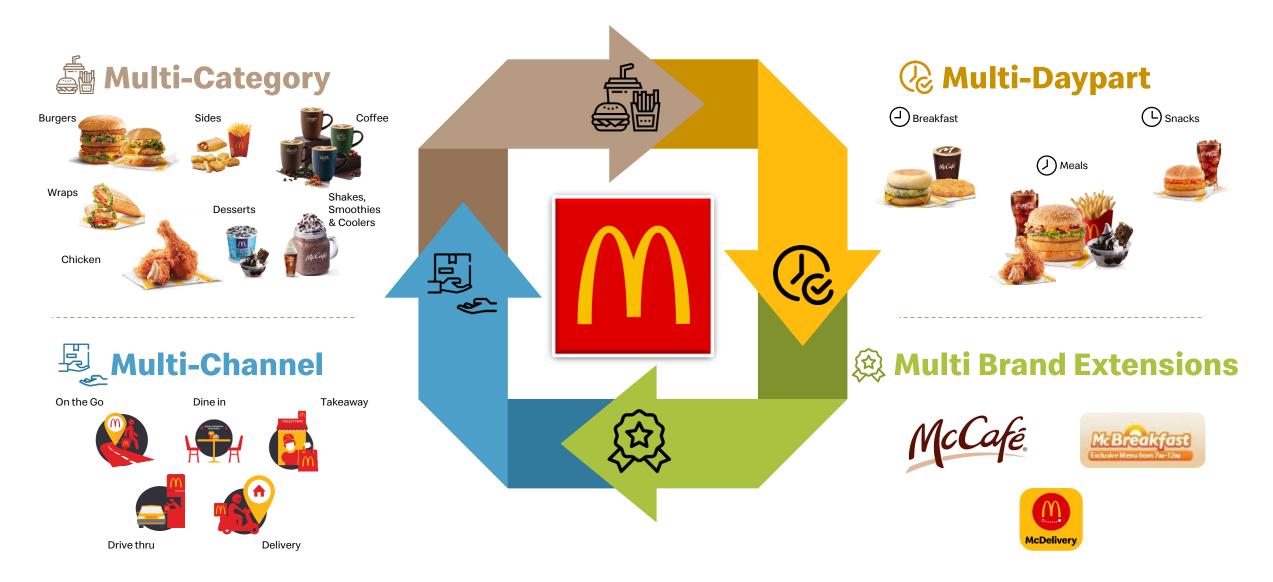




- Gross margin in FY24 improved by 40 bps YoY aided by strategic sourcing and cost projects initiated during the year.
- Gross margin in Q4 was broadly stable on sequential basis. High base of last year from onetime incentive led to YoY decline.
- Restaurant operating margins and Operating EBITDA margin were lower by 510 bps YoY and 280 bps YoY respectively on largely account of operating deleverage and marketing spends.
- Focused on delivering 18-20% Op. EBITDA margin by Dec'27.
- Cash Profit After Tax stood at Rs 444 million or 7.9% of sales.

# A unique business model catering various market segments across dayparts





# Three strategic focus areas over the medium term



#### Modern, relevant & progressive food & food tech company







#### Meals

Achieve market leadership in core day parts through brand relevance led by menu innovation and marketing

#### **Omni-channel**

Integrate various channels and touchpoints to a One McDonald's platform in order to provide consumers a seamless experience

## **Network expansion**

Penetrate unserved geographies and fortify existing markets with renewed aggression

Running great restaurants and brand building

Cost leadership and operating efficiencies

# **Building Meals leadership through Menu relevance & Marketing**







#### **Maximize our Marketing**





# Robust Omni Channel model with unified experience





~70%

**Digital-led** Sales

+32 mn

Cumulative **Apps Downloads** 

~12%

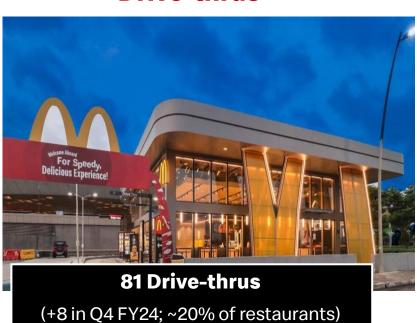
YoY growth in **Monthly Active Users (MAU)** 

# **Aggressive and prudent Network Expansion**

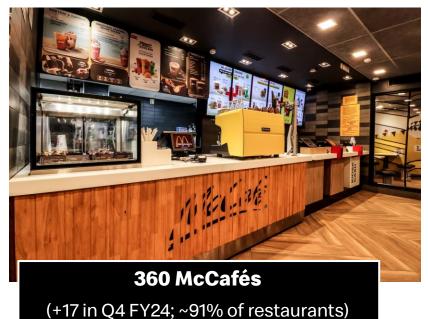


Presence in 397 restaurants across 64 cities (as of March 2024)

#### **Drive-thrus**



#### **McCafés**



**EOTF\*** 



(+17 in Q4 FY24; 84% of restaurants^)

- Added 17 restaurants in Q4 FY24. Added 41 restaurants and closed 1 during FY24
- Targeting 45-50 stores in FY25 with a focus on South India, Smaller towns and Drive Thrus
- Aiming to reach 580-630 restaurants by 2027

\*Experience of the Future (EOTF) ^ Eligible Store base

## **Menu Initiatives**











# **Brand Campaings**

## westlife Foodworld

## **Everyday McSaver Meals**







### **#YehHaiIndiaKaMcDonalds**



# Our focus is to uphold the trust our custome

trust our customers place in us.

McDonald's India is focused on serving truly Indian meals and being a force for good in India.







# Even the Experts in quality said, **they** are lovin' it!



Independent Lab Tests conducted by NABL Accredited Labs confirm the use of 100% Real Cheese; no substitutes or analogues in our products.

# **Financials**



Particulars (INR Mn, Post INDAS 116)	Q4FY24	%	Q4FY23	%	Q3FY24	%	FY24	%	FY23	%
Sales	5,622.8	100.0%	5,563.7	100.0%	6,002.5	100.0%	23,918.1	100.0%	22,781.8	100.0%
YoY Sales Growth %	1.1%		22.3%		-1.8%		5.0%		44.5%	
Food & paper	1,677.5	29.8%	1,561.9	28.1%	1,783.7	29.7%	7,106.9	29.7%	6,860.0	30.1%
Gross Profit	3,945.3	<b>70.2%</b>	<b>4,001.8</b>	<b>71.9%</b>	<b>4,218.8</b>	70.3%	16,811.2	<b>70.3%</b>	15,921.8	<b>69.9%</b>
Daniello Daniello	0004	44.407	FF 4.0	10.00/	550.0	0.00/	0.000.0	0.70/	0.000.0	0.00/
Payroll & Benefits	639.1	11.4%	554.0	10.0%	552.0	9.2%	2,322.9	9.7%	2,033.9	8.9%
Royalty	287.2	5.1%	250.3	4.5%	243.0	4.0%	1,164.2	4.9%	1,038.4	4.6%
Other Operating Expenses	1,926.5	34.3%	1,833.0	32.9%	2,071.7	34.5%	8,108.1	33.9%	7,564.7	33.2%
Restaurant Operating Margin (ROM)	1,092.5	19.4%	1,364.5	24.5%	1,352.1	22.5%	5,216.0	21.8%	5,284.8	23.2%
General & Admin Expense	321.8	5.7%	445.5	8.0%	391.9	6.5%	1,435.5	6.0%	1,354.0	5.9%
Op. EBITDA	770.6	13.7%	919.1	16.5%	960.2	16.0%	3,780.4	15.8%	3,930.8	17.3%
YoY EBITDA Growth %	-16.2%		26.2%		-12.9%		-3.8%		89.8%	
Depreciation	499.4	8.9%	411.2	7.4%	455.0	7.6%	1,822.2	7.6%	1,521.1	6.7%
Other (Income) / Expense, net	(34.9)	-0.6%	(50.4)	-0.9%	(43.7)	-0.7%	(162.4)	-0.7%	(141.1)	-0.6%
Financial Expense	282.7	5.0%	253.3	4.6%	281.9	4.7%	1,098.7	4.6%	927.5	4.1%
Extraordinary Expenses*	3.8	0.1%	26.5	0.5%	36.0	0.6%	63.5	0.3%	127.6	0.6%
PBT	19.6	0.3%	278.5	5.0%	231.0	3.8%	958.4	4.0%	1,495.7	6.6%
Tax	11.9	0.2%	78.0	1.4%	58.5	1.0%	266.3	1.1%	380.4	1.7%
PAT	7.6	0.1%	200.5	3.6%	172.5	2.9%	692.1	2.9%	1,115.3	4.9%
PAT (pre-IND AS 116)	98.7	1.8%	250.9	4.5%	258.5	4.3%	1,038.3	4.3%	1,379.5	6.1%
Cash Profit After Tax	443.5	7.9%	567.4	10.2%	601.0	10.0%	2,328.3	9.7%	2,543.2	11.2%
SSSG (%)	-5%		14%		-9%		-1.5%		36%	
New stores opening	17		18		11		41		35	

Note: 1) Op. EBITDA excludes all non-operating income & expenses related to finance and investment activities. 2) \* Extraordinary Expenses includes one-time expenses on account of assets written-off pertaining to restaurants relocation/closure and a one-time ESOP charge

# Q4 FY 2024: P&L reconciliation



	(A)	(B)	(C)	(D)	(E)	(F)	(A over D)
	Q4 FY24	Ind AS 116	Q4 FY24	Q4 FY23	Ind AS 116	Q4 FY23	YoY Growth
Particulars (INR mn)	(Adjusted)	Changes^	(Reported)	(Adjusted)	Changes^	(Reported)	(Adjusted)
Revenue	5,622.8	-	5,622.8	5,563.7	_	5,563.7	1.1%
Occupancy and other operating expenses	2,209.9	-283.5	1,926.5	2,083.1	-250.1	1,833.0	6.1%
Restaurant Operating Margin	809.0	283.5	1,092.5	1,114.5	250.1	1,364.5	-27.4%
General and Administration Expenses	321.8	-	321.8	445.5	-	445.5	-27.7%
Operating EBITDA	487.2	283.5	770.6	669.0	250.1	919.1	-27.2%
Operating EBITDA margin	8.7%		13.7%	12.0%		16.5%	
Other Income	-27.9	-7.0	-34.9	-15.2	-35.1	-50.4	83.1%
Finance costs	49.5	233.3	282.7	46.5	206.8	253.3	6.5%
Depreciation and amortisation expense	330.5	168.9	499.4	258.3	152.9	411.2	27.9%
Profit/(Loss) before tax and exceptional items	135.1	-111.7	23.4	379.4	-74.5	305.0	-64.4%
Extraordinary Items*	3.8	_	3.8	26.5	_	26.5	-85.6%
Profit/(Loss) before tax	131.3	-111.7	19.6	353.0	-74.5	278.5	-62.8%
Tax	32.5	-20.6	11.9	102.1	-24.1	78.0	-68.2%
Profit/(Loss) after tax	98.7	-91.1	7.6	250.9	-50.4	200.5	-60.6%



# Vision 2027

#### **Meals Strategy**

Achieve market leadership in core day parts through brand relevance led by menu innovation and marketing

#### **Omnichannel Strategy**

Integrate various channels and touchpoints to a One McDonald's platform in order to provide consumers a seamless experience

#### **Faster than ever Network Expansion**

Penetrate unserved geographies and fortify existing markets with renewed aggression

#### **Lead with performance**

Targeting superior business performance and operating efficiency through execution excellence







# **Westlife Foodworld Limited**



# **Q4 FY24 Earnings Call Invite (Revised)**

Westlife Foodworld Limited (NSE: WESTLIFE, BSE: 505533) will announce its results for the fourth quarter that ended March 31, 2024, on May 08, 2024. Following the announcement, the management team will host a conference call for investors and analysts on **May 08, 2024,** at **5:00 pm IST.** The call will commence with a brief discussion on the previous quarter's performance followed by an interactive question and answer session. Call details are below:

Date	May 08, 2024
Time	India: 5:00 pm IST   Hong Kong/ Singapore: 7:30 pm HKT/ SGT New York, USA: 7:30 am EDT   UK: 12:30 pm BST
Duration	60 minutes
Universal Dial In	+91 22 6280 1261   +91 22 7115 8162
International Toll Free	Hong Kong: 800 964 448   Singapore: 80 0101 2045 UK: 080 8101 1573   USA: 186 6746 2133
DiamondPass™	<u>Link</u> (No Wait Time)

**Note:** Please dial in at least 10 minutes prior to the scheduled time to ensure that you are connected on time. Audio and transcripts will be available within five working days after the call on the Investors page of the company website.

For further information, please contact: Chintan Jajal | investor.relations@mcdonaldsindia.com





#### **IR Contact**

For additional information:

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