

CIN: L65920MH1994PLC080618 Email: shareholder.grievances@hdfcbank.com Website: www.hdfcbank.com HDFC Bank Limited, Zenith House, Opp Race Course Gate no. 5 & 6, Keshavrao Khadye Marg, Mahalaxmi, Mumbai- 400034 Tel.:022-39760001/0012

August 18, 2021

BSE Limited Dept. of Corporate Services Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai 400 001 Scrip Code - 500180 National Stock Exchange of India Limited Listing Department Exchange Plaza Bandra Kurla Complex Mumbai 400051 Symbol - HDFCBANK

Sub: Intimation under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (the "Regulations")

Dear Sir,

We refer to our earlier intimations dated December 03, 2020 and February 02, 2021 with respect to the Order issued by Reserve Bank of India (RBI) dated December 02, 2020 ("Order") addressed to HDFC Bank Limited (the "Bank") on certain incidents of outages in the internet banking / mobile banking / payment utilities of the Bank over the past 2 years.

As a further update to the above intimations, we wish to inform you that the RBI vide its letter dated August 17, 2021 has relaxed the restriction placed on sourcing of new credit cards. The Board of Directors of the Bank has taken note of the said RBI letter.

The restrictions on all new launches of the Digital Business generating activities planned under Digital 2.0 will continue till further review by RBI. We will continue to engage with RBI and ensure compliance on all parameters.

We request you to kindly take note of the same.

Thanking you,

Yours Faithfully, For HDFC Bank Limited

Santosh Haldankar Senior Vice President- Legal & Company Secretary