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National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex, Mumbai – 400 051

SYMBOL: TATACOMM

BSE Limited P.J. Towers, Dalal Street, Mumbai – 400 001 Scrip Code: 500483

Dear Sir / Madam,

Sub: Press Release - Tata Communications Global SD-WAN Managed Services recognised as 'Leader' by Avasant.

Please find attached herewith the press release on the captioned subject being issued today.

Kindly take the same on your records.

Thanking you,

Yours faithfully, For Tata Communications Limited

Zubin Adil Patel Company Secretary and Compliance Officer

# **TATA COMMUNICATIONS**

Digital Ecosystem Enabler



PRESS RELEASE

# Tata Communications Global SD-WAN Managed Services recognised as 'Leader' by Avasant

Tata Communications IZO™ SDWAN managed services along with the self-service platform and customer experience portal cited as key strengths

Mumbai, INDIA, 3<sup>rd</sup> February 2022 – <u>Tata Communications</u>, a global digital ecosystem enabler, has been awarded 'Leader' position by Avasant, a leading management consulting firm, in its report titled 'SD-WAN Managed Services 2021-2022 RadarView<sup>TM</sup>'. This recognition is accorded for exhibiting consistent excellence across all three key dimensions of the assessment (practice maturity, partnership ecosystem, investments and innovation) as well as having a superior impact on the market as a whole.

With its end-to-end managed services Tata Communications IZO™ SDWAN enables enterprises to manage a secure network transformation through a unified customer experience platform. Secondly, the customer experience is further enhanced through a self-service platform which provides end-to-end network monitoring, reporting, traffic steering and analytics. Thirdly, Tata Communications has a dedicated customer experience portal.

As the Report states, Tata Communications as a 'Leader' has "shown true creativity and innovation and have established trends and best practices for the industry." A Leader "displays a superior quality of execution and a reliable depth and breadth across verticals." Avasant assessed over 40 providers globally.

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"As the pandemic accelerated the usage of cloud and digital services, organisations started to realise the limitations of traditional WAN infrastructure in handling the growing network requirements," said Abhishek Nayak, Senior Research Analyst, Avasant. "Thus, enterprises are increasingly turning to implement SD-WAN services to supplement their existing network infrastructure. Tata Communications offers comprehensive managed SDWAN services through its IZO™ SDWAN offering. The service portfolio is backed by an internet-based WAN offering, strategic investments in building industry-specific use cases and solutions, all of which have combined to place Tata Communications as a Leader in the Avasant's SD-WAN Managed Services 2021-2022 RadarView™."

"We are honoured for being awarded 'Leader' position by Avasant for our Global SD-WAN Managed Services," said **Srinivasan CR, Chief Digital Officer, Tata Communications.** "We have been strategically taking steady and concerted efforts to enhance our end-to-end design, delivery and management based on best-fit technology with our converged SDWAN and network security managed solution. We remain focussed to further develop our offerings to enable a secure network transformation for enterprises."

Tata Communications IZO™ SDWAN managed services enables network transformation for enterprises across industries and particularly have a strong presence in sectors such as manufacturing, hi-tech, retail, CPG amongst others. It ensures reliable and secure digital scalability for enterprises by offering seamless cloud transition, multi-vendor approach, optimised performance and extended reach, underpinned by Tata Communications leading global network and partnerships.

Tata Communications IZO™ SDWAN offers a fully and co-managed model to its enterprise customers globally across 130+ countries. It offers the world's first enhanced and predictable internet-based WAN with end-to-end Service Level Agreement (SLA) guarantee and connects enterprises directly to world's top cloud giants globally.

Know more about Tata Communications IZO™ SDWAN.

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### **About Tata Communications**

A part of the Tata Group, Tata Communications (NSE: TATACOMM; BSE: 500483) is a global digital ecosystem enabler powering today's fast-growing digital economy in more than 190 countries and territories. Leading with trust, it enables digital transformation of enterprises globally with collaboration and connected solutions, core and next gen connectivity, cloud hosting and security solutions and media services. 300 of the Fortune 500 companies are its customers and the company connects businesses to 80% of the world's cloud giants. For more information, please visit

www.tatacommunications.com











### Forward-looking and cautionary statements

Certain words and statements in this release concerning Tata Communications and its prospects, and other statements, including those relating to Tata Communications' expected financial position, business strategy, the future development of Tata Communications' operations, and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, be rformance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications' retwork; failure to develop new products and services that meet customer demands and generate acceptable margins; failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services; failure to stabilize or reduce the rate of price compression on certain of the company's communications services; failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications' industry; and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications' control, include, but are not limited to, those risk factors discussed in Tata Communications

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