

CC/PUTL_COS/Stock Exchanges/121

January 18, 2024

To

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G
Bandra Kurla Complex
Bandra (E), Mumbai – 400051
Symbol: PGINVIT

Listing Department
BSE Limited
20th Floor, P. J. Towers
Dalal Street, Mumbai – 400001
Scrip Code:543290 (PGINVIT)
Company Code:12436

Subject: Statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter ended December 31, 2023

Dear Sir/Madam,

In terms of the provisions of Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Paragraph 4.16 under Chapter 4 (Continuous Disclosures and Compliances by InvITs) of the SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2023/115 dated July 06, 2023, enclosed please find the statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter ended December 31, 2023. Kindly take the same on record please.

Thanking You,

Yours faithfully,

**For POWERGRID Unchahar Transmission Limited
(as Investment Manager of POWERGRID Infrastructure Investment Trust)**

Anjana Luthra
Company Secretary & Compliance Officer

Encl: As above.

CC:

IDBI Trusteeship Services Limited
Asian Building, Ground Floor,
17, R. Kamani Marg, Ballard Estate,
Mumbai – 400 001.

POWERGRID INFRASTRUCTURE INVESTMENT TRUST		
For Financial Year (FY) 2023-24-Upto December 31, 2023		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year	0	0
Number of investor complaints received during the year ¹	0	0
Number of investor complaints disposed of during the year ¹	0	0
Number of investor complaints pending at the end of the year	0	0
Average time taken for redressal of complaints	0	0

For Quarter Ending (QE) December 31, 2023 (Q3 -FY 2023-24)		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter	0	0
Number of investor complaints received during the Quarter ²	0	0
Number of investor complaints disposed of during the Quarter ²	0	0
Number of investor complaints pending at the end of the Quarter	0	0
Average time taken for redressal of complaints for the Quarter	0	0

Complaints pending during FY 2023-24 /QE December 31, 2023							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2023-24 /QE December 31, 2023							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Note 1– It may be noted that 1,683 emails were received from the investors in FY 2023-24-Upto December 31, 2023 regarding general query/ enquiry about the announcement of financial results/ announcement of distribution/ earnings call details/ profile details/ /price movement related/ Trust's prospects/ bank account details/ PAN Details/ financial results aspects/ statement of income/ distribution break up/ TDS on distribution/ TDS certificate/ annual report/ distribution claims/ unitholding pattern, etc. which have been responded within average time of 1 working day.

Note 2 –It may be noted that 432 emails were received from the investors during the quarter ended December 31, 2023 regarding general query/ enquiry about the announcement of financial results/ announcement of distribution/ earnings call details/ price movement related/ Trust's prospects/ bank account details/ PAN Details/ financial results aspects/ statement of income/ distribution break up/ TDS on distribution/ TDS certificate/ annual report/ distribution claims/ unitholding pattern, etc. which have been responded within average time of 1 working day.

Yours Sincerely,
 KFin Technologies Limited
 Registrar & Transfer Agent for POWERGRID INFRASTRUCTURE INVESTMENT TRUST.



Eswar Charan S | Manager - Operations