

July 24, 2024

National Stock Exchange of India Ltd. (Symbol: INDUSINDBK)

BSE Ltd. (Scrip Code: 532187) Luxembourg Stock Exchange

Subject: Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended ("SEBI Listing Regulations")

Madam/Dear Sir,

Pursuant to the Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we inform that a penalty of Rs. 10,000 has been imposed on the Bank by Reserve Bank of India for one of our branches not having extended the facility for exchange of soiled / mutilated notes to non-customers.

This penalty has been imposed as per the provisions contained in RBI Master Direction RBI/2023-24/100 DCM (CC) No.G-3/03.44.01/2023-24 dated April 03, 2023 updated from time to time on "Scheme of Penalties for bank branches including Currency Chests for deficiency in rendering customer service to the members of public".

The details as required to be provided as per sub-para 20 of Para A of Part A of Schedule III of SEBI Listing Regulations is as follows:

Sr. No.	Details of Events that need to be provided	Details / Information of such events(s)
1	Name of the authority	Issue Department, RBI, Nagpur
2	Nature and details of the action(s) taken, initiated or order(s) passed	Rs. 10,000/- for not extending the exchange of soiled/mutilated notes facilities for non-customers
3	Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	Communication received by Corporate Office on July 23, 2024
4	Details of the violation(s)/ contravention(s) committed or alleged to be committed	Non-compliance with RBI requirement on exchange of soiled/mutilated notes facilities for non-customers at one of our branches
5	Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible	Rs. 10,000/-

This is also being uploaded on the website of the Bank at www.indusind.com.

Thanking you,

Yours faithfully,

For IndusInd Bank Limited

**Anand Kumar Das Company Secretary** 

