

#### Newgen Software Technologies Limited

CIN: L72200DL 1992PLC049074, Registered Office: E-44/13, Okhla Phase II, New Delhi 110020, India Tel: +91 11 46533200, 26384060, 26384146 Fax:+91 11 26383963

Date: 15<sup>th</sup> October 2024

BSE Limited	National Stock Exchange of India Limited
Phiroze Jeejeebhoy Towers,	Exchange Plaza, Plot No. C/1, G Block,
Dalal Street,	Bandra- Kurla Complex
Mumbai – 400001	Bandra (E), Mumbai – 400051
Ref.: Newgen Software Technologies Limited	Ref.: Newgen Software Technologies Limited
(NEWGEN/INE619B01017)	(NEWGEN/INE619B01017)
Scrip Code – 540900	

### <u>Sub.</u>: <u>Investor Presentation on Financial Results for the quarter and half year ended 30<sup>th</sup> September 2024</u>

Dear Sir/ Ma'am,

Pursuant to the above-mentioned subject, we are hereby enclosing the Investor Presentation on Financial Results for the quarter and half year ended 30<sup>th</sup> September 2024.

This is for your kind information and record.

Thanking you.

For Newgen Software Technologies Limited

Aman Mourya Company Secretary & Head-Legal

Encl.: a/a





### Newgen - Key Highlights (FY'24)



of Innovation, Passion, and Excellence



Rs 189,211 Million

Market Capitalization\*



Direct presence

in 8 countries

(Customers across 76 countries)



#### 17 verticals

Major Verticals including Banking & FS, Insurance, Government



51 New Logo additions



~4400 Personnel

(with ~600 personnel in R&D)



29% increase in revenue per customer 65 customers over Rs 50mn billing



45 patents filed,24 granted



Consistently recognized by Gartner and Forrester



### Newgen – Financial Snapshot (FY'24)



Rs 12,438 Million

Revenue (28% YoY Growth)



Rs 7,498 Million

Annuity Revenues\* (26% YoY Growth)



**Rs 12,235 Million** 

Networth



Rs 2,814 Million

**Cash Flow from Operations** 



Rs 2,883 Million

EBITDA (23% EBITDA Margin)



Rs 2,516 Million

PAT

(42% YoY Growth)

<sup>\*</sup> Annuity revenues comprise of ATS/AMC and Cloud/ Subscription License revenue streams and Support revenues All Figures as of March 31, 2024



#### Newgen: Enterprise-wide unified digital transformation platform provider









#### Digitize

#### Contextual Content Services (ECM) OmniDocs

Manage complex business information and extract intelligent insights

#### Process & Adapt

Low Code Process Automation (BPM) iBPS

Digitize end-to-end customer and employee journeys with low code

#### Communicate

Omnichannel
Customer
Engagement (CCM)
OmniOMS

Deliver personalized communications across channels at scale

#### Generative AI & Artificial Intelligence Cloud



Redefine how businesses operate, supercharging productivity and unlocking boundless opportunities. Enable intelligent decision-making by infusing AI into business processes



### **Holistic Transformation with — NewgenONE**

#### **Low Code Application Development**

- No Code/Low Code
- Portal Interface Development
- Mobile App Development
- Business Rules Management
- Back-office App and Desktop Development

#### **Data Science and AI**

- Model training, Visualization
- Analytics-based Process insights
- Taxonomy Management
- Content Classification and Analytics

#### **Governance and Security**

- Privacy and Access Control
- Audit Trails
- Data Encryption
- Regulatory Compliance



#### **Process Automation**

- Business Process Management
- Journey Orchestration
- RPA
- Business Operations Dashboard
- Process Optimization
- Master Data Management

#### **Contextual Content and Communications**

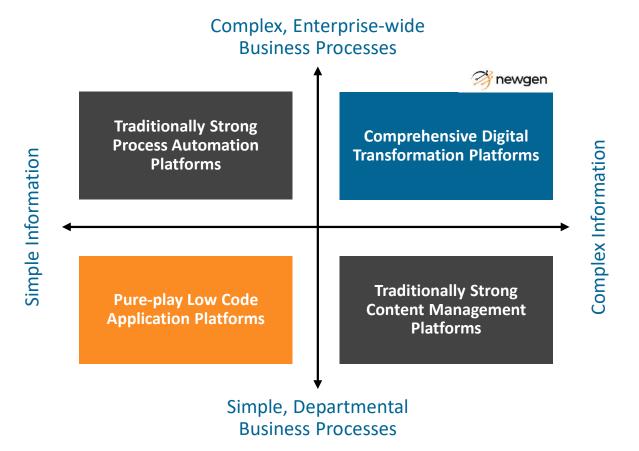
- Content Services
- Intelligent Document Processing
- Records Management
- Contextual and Personalized Communications

#### **Integration**

- Catalogue of reusable Services
- Pre-integrated Connectors
- Integration frameworks
- Microservices
- DevOps



#### **Business Applications Range in Complexity of Process & Information**



NewgenONE digital transformation platform is a comprehensive, unified platform with native process automation, content services, and communication management capabilities



### Mitigating the information flow challenges

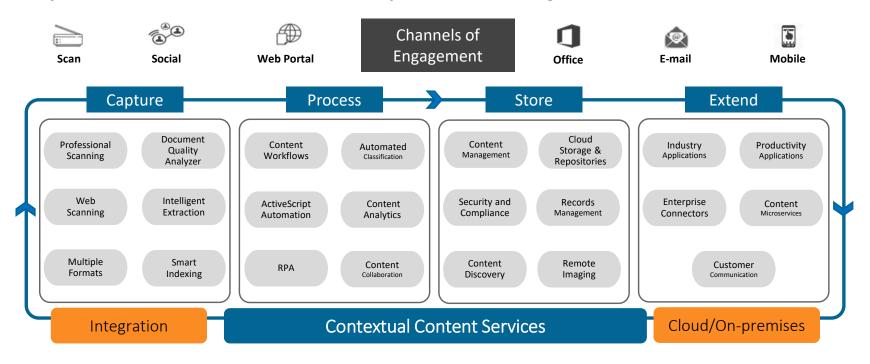
By simplifying the complex information flow between front, middle, and back office

Customer	Front Office	Middle Office	Back Office	Touchpoints	
Financial Institutions  Non-Financial Institutions	<ul> <li>Sales and Marketing</li> <li>Portfolio Manageme</li> <li>Lead Generation</li> <li>Customer Service</li> <li>Order Execution</li> <li>Market Research</li> <li>Onboarding Initiation</li> </ul>	<ul> <li>Approval &amp; Verification</li> <li>Risk Management</li> <li>Deal Support</li> <li>Service Fulfilment</li> <li>Client Reporting</li> <li>Compliance</li> <li>Onboarding Execution</li> </ul>	<ul><li>Portfolio Accounting</li><li>Trade Settlements</li></ul>	Business Workflows  Business Rules  Documents  Communication  Collaboration  Integrations  Governance	
Multi-Channel	Branch, Calls, Emails	Data Processing and Communications Tools	Data and Document Management Tools		



#### NewgenONE With Contextual Content Services Capability...

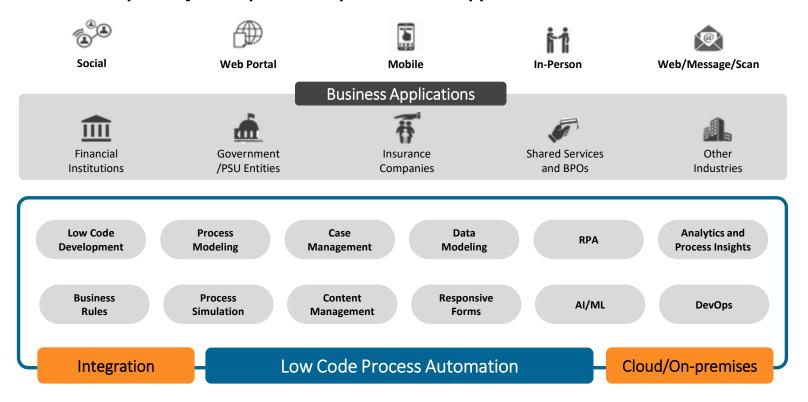
#### Digitize Workplace with Contextual Automation, Compliance, and Intelligence - On Cloud





### NewgenONE With Low Code Process Automation Capability...

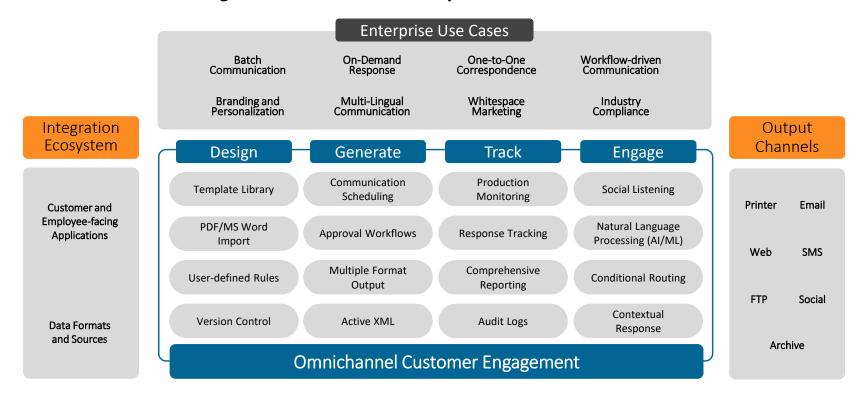
Rapid Application Development for Deep and Complex Business Applications – Across Devices





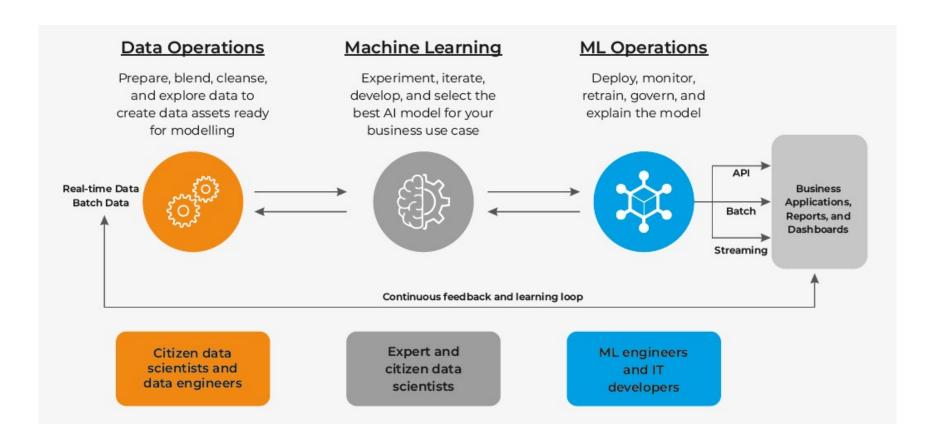
### NewgenONE With Personalized Customer Engagement Capability...

Use the Business Data and Manage the Communication Output – Personalized and at Scale





#### Newgen Al Cloud – A unified platform for all data science needs





### **Trusted by Leading Analysts**

### FORRESTER<sup>®</sup>

- Recognized in Forrester's The Content Platforms Landscape, 2024 on 26th September 2024
- Recognized in Forrester's The Task-Centric Automation Software Landscape, Q3 2024 on 19th July 2024
- A "Leader" in The Forrester Wave™: Content Platforms, Q1'23
- A Strong Performer in The Forrester Wave™: Digital Process Automation Software, Q4 2023
- A "Strong Performer" in The Forrester Wave™: Robotic Process Automation, Q1 2023 Report
- Recognized in Forrester's P&C Claims Management Systems Landscape on 21st February 2024
- Recognized in Forrester's 'The Digital Process Automation Landscape, Q2 2023' on 2nd June 2023
- Recognized in Forrester's 'The Accounts Payable Invoice Automation Landscape, Q4 2023' on 11th December 2023
- Mentioned in Forrester's Trends Report 'The State Of Digital Lending In India, 2023' on 16th October 2023
- Recognized in Forrester's 'The Low-Code Development Platforms For Professional Developers Landscape, Q1 2023' on 7th February 2023

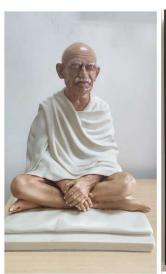
# **Gartner**

- A "Niche Player" in Gartner® Magic Quadrant™ for Enterprise Low-Code Application Platforms, October 2023, published on 17th October, 2023
- Recognized in the Gartner<sup>®</sup> Market Guide for State and Local Government Grant Management Solutions, on 6th May 2024.
- Recognized in the Gartner® Market Guide for Commercial Loan Origination Solutions on 6th Nov 2023.
- Recognized in the Gartner<sup>®</sup> Market Guide for Commercial Banking Cash Management and Trade Finance Solutions on 26th Oct 2023.
- Recognized in the Gartner® Market Guide for Business Process Automation Tools on 23rd October 2023.
- Recognized in Gartner<sup>®</sup> Critical Capabilities for Enterprise Low-Code Application Platforms on 18th Oct 2023.
- Recognized in the Gartner® Market Guide for Accounts Payable Invoice Automation Solutions published on 7th August 2023 by Micky Keck
- Recognized in the Gartner® Market Guide for U.S. Healthcare Payers'
   Provider Network Management Applications, published on 13th Feb
   2023, Connie Salgy
- Recognized in the Gartner® Market Guide for Content Services
   Platforms 2023, published on 9th Jan 2023, Marko Sillanpaa et al.

Source: https://newgensoft.com/company/recognition/



### Making an Impact through CSR





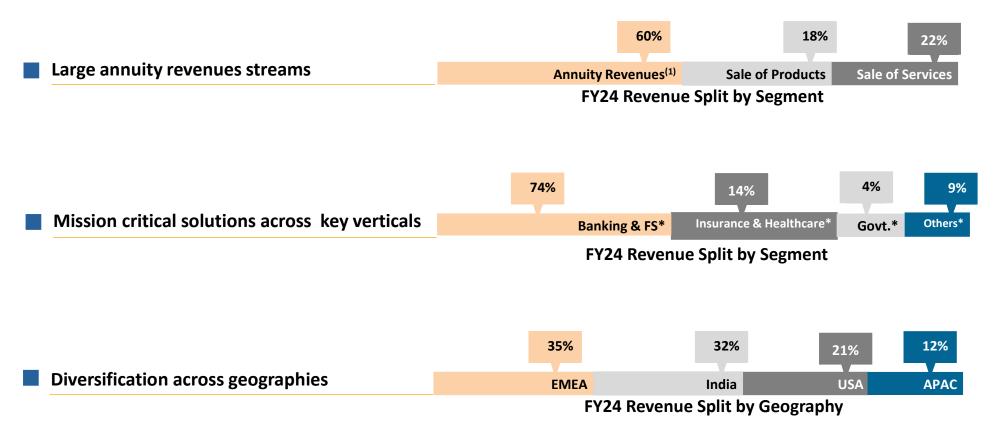
Recognized for its efforts in education through its Newgen Digital Discovery Paathshala Program and honoured with Mahatma Awards in Quality Education

Recognized under the Best CSR Impact Initiative category for its programs on education, nutrition and holistic development





#### Resilient Business Model in Place

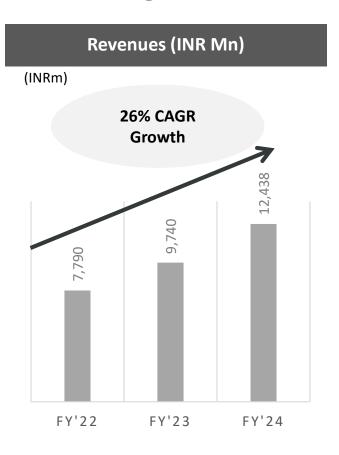


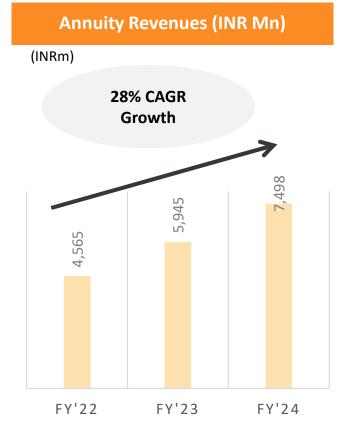
(1) Annuity comprises ATS/AMC, Cloud/ Subscription License and Support revenues

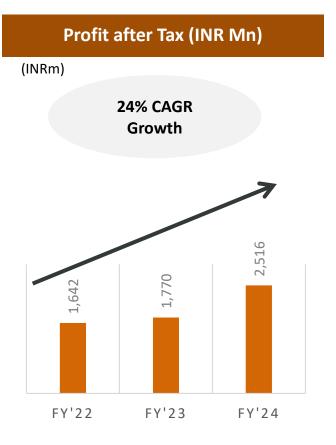
<sup>\*</sup> Regrouped



# **Strong Acceleration in Revenues and Profits**



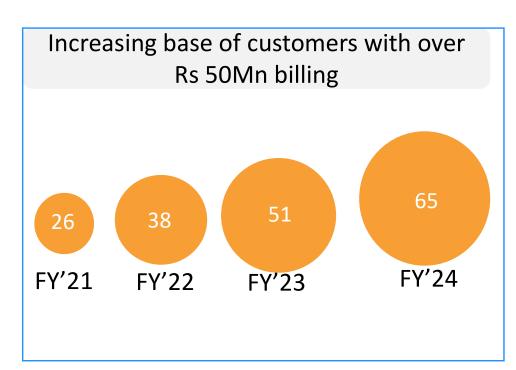


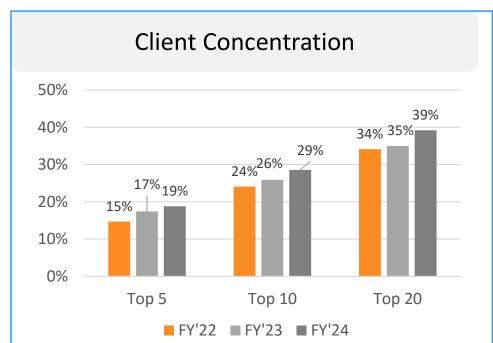


 $(1) \quad \text{Annuity Revenues comprise of ATS/AMC, Cloud/ Subscription License and Support revenue streams}$ 



### Growing Large Customer Base







### **Board of Directors**



Diwakar Nigam
Chairman and
Managing Director



T.S. Varadarajan
Whole
Time Director



Priyadarshini Nigam Whole Time Director



Padmaja Krishnan Independent Director



Saurabh Srivastava Independent Director



Ramnath lyer Independent Director



**Sudhir Sethi** Independent Director



### **Leadership Team**



**Diwakar Nigam**Chairman and Managing Director



Virender Jeet
Chief Executive Officer



**Tarun Nandwani**Chief Operating Officer



**Dr. S.J. Raj**EVP – Global Business Strategy and HR



**Anand Raman**EVP & COO - Newgen Software Inc.



**Arun Kumar Gupta**Chief Financial Officer



Rajvinder Singh Kohli Sr. VP – Global GSI Sales



### Leadership Team



Sunil Pandita
VP – Sales (India)



Vivek Bhatnagar VP –Sales (EMEA)



R. Krishna Kumar VP – Sales (Australia)



Prashant Sahai VP – Sales (Middle East)



Pramod Kumar VP – Sales (APAC)



Sandeep Hinduja VP – Sales (Americas)



Manish Kumar Jaiswal VP – Sales (Americas)



Amitava Ganguli VP – Sales (Americas)



Purushotam Savlani VP - Sales (KSA)



Runki Goswami VP – Marketing



VP – Product Management -Banking



Atin Kumar VP-Global Delivery



Vivek Mani Tripathi VP -HRD



Rajnish Kumar VP –HRD



Anurag Kumar Shah VP – Product & Solutions (Americas)



Nitin Gupta
VP – Customer
Success (Americas)



Arpan Bansal VP – Marketing (Govt. & GSI Initiatives)



Nikhil Sawhney VP – Customer Relations (EMEA, APAC)



Manojit Majumdar VP – Channel Sales



Ritesh Varma VP – Product & Solutions (India, EMEA, APAC)



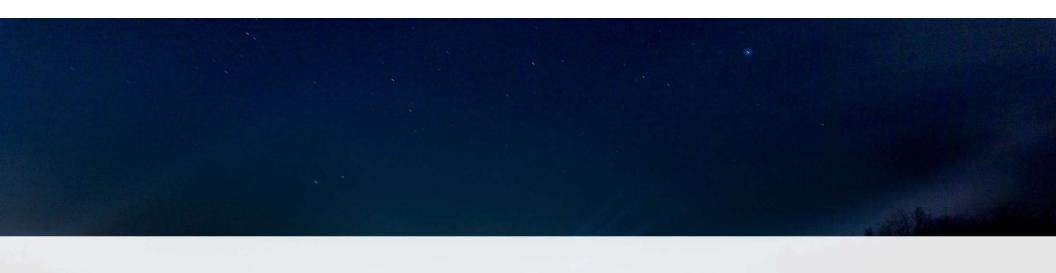
Shikha Bhatt VP – Delivery (India)



Sanjay Pandey
VP – Engineering



Varun Goswami
VP – Product
Management



# Q2 FY'25 Results





### Financial Summary (Consolidated)

Particulars		Q2FY25 (Unaudited)	Q2FY24 (Unaudited)	YoY Growth	Q1FY25 (Unaudited)	QoQ Growth	H1 FY25 (Unaudited)	H1 FY24 (Unaudited)	YoY Growth
Revenue (INR Mn)	Revenue from operations	3,612	2,932	23.2%	3,147	14.8%	6,759	5,449	24.0%
eve	Other Income	185	93	98.4%	226	-17.9%	411	218	88.1%
ă =	Total Income	3,797	3,026	25.5%	3,373	12.6%	7,170	5,668	26.5%
Profits (INR Mn)	EBITDA (adjusted for other income)	830	572	45.0%	477	74.1%	1,307	894	46.2%
P =	Profit after tax	703	478	47.2%	476	47.8%	1,179	780	51.2%
gin 6)	EBITDA (adjusted for other income)	23.0%	19.5%		15.1%		19.3%	16.4%	
Margin (%)	Profit after tax (on revenue)	19.5%	16.3%		15.1%		17.4%	14.3%	
S'S	Basic	5.03	3.43	46.7%	3.40	47.8%	8.43	5.60	50.7%
EPS (INR)	Diluted	4.87	3.36	44.9%	3.30	47.5%	8.16	5.48	49.0%

#### Q2 FY'25 v/s Q2 FY'24

- Revenues at Rs 3612 million, witnessing growth of 23% Q2 YoY. License sales up by 52% Q2 YoY.
- Profit after Tax at Rs 703 million, growing at 47% Q2 YoY.

#### H1 FY'25 v/s H1 FY'24

Revenues witnessed 24% YoY growth and profit after tax increased by 51% YoY.

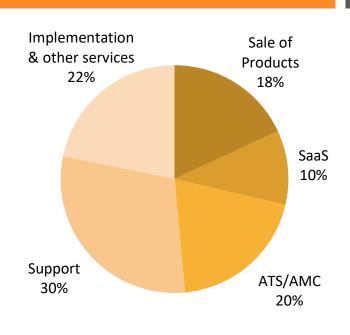


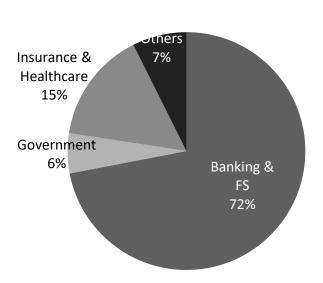
### **Revenues Across Verticals and Geographies**

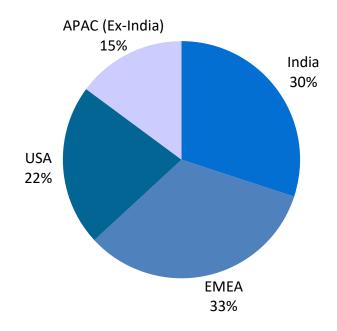
#### H1 FY'25 Revenue Split by Segment

H1 FY'25 Revenue Split by Vertical\*

H1 FY'25 Revenue Split by Geography







\*Regrouped



### Key Business Highlights

- Strong growth across all key markets EMEA (21% YoY), India (19% YoY), APAC (53% YoY) and US (17% YoY)
- Recognized in Forrester's The Task-Centric Automation Software Landscape, Q3
   2024\*
- Recognized in Forrester's The Content Platforms Landscape, 2024\*
- Released NewgenONE Marvin APEX Edition to further streamline complex workflows, enhance customer engagement, and ensure secure AI integration. Also released new versions of Enterprise Content management products – Omnidocs and OmniXtract and enhanced Video KYC, an essential part of all Digital onboarding processes.

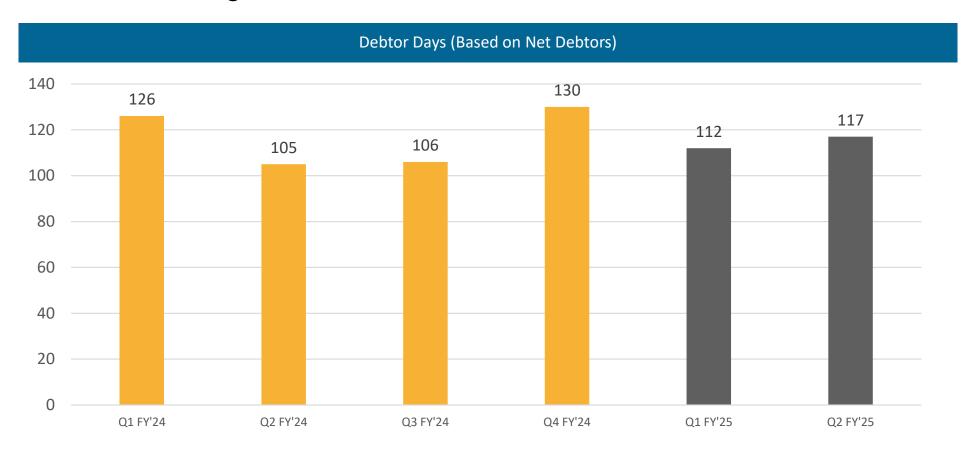


### Significant deal closures

- Bagged a project of ~Rs 25 crores from a large insurance company in India for building their system of engagement
- Providing Enterprise Content Management Solution to one of the Top financial institutions in the US with an aggregate order value is USD \$1.5mn
- Received an order from a leading financial leasing company in Saudi Arabia with an order value of USD 1.5mn for loan origination and collection system
- In India, received an order from a large infrastructure financing services company with a value of Rs.16.9 crore
- In APAC region, entered into contract with Singapore's leading financial institution
- 8 new customer logo additions during the quarter.

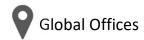


### Debtors Days



Note: The business is seasonal in nature with proportionately higher revenues and debtor days in the year end period (March)





#### For any investor queries, please contact:

#### **Deepti Mehra Chugh**

Head – Investor Relations Phone: +91 11 46 533 200

Mail: deepti.chugh@newgensoft.com www.newgensoft.com

India Offices include Mumbai, Chennai, Bengaluru, Kolkata, Hyderabad, Noida, New Delhi

#### **Disclaimer**



This presentation may contain certain forward-looking statements concerning Newgen Software Technologies' future business prospects and business profitability, which are subject to several risks and uncertainties and the actual results could materially differ from those in such forward-looking statements.

The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth and new business opportunities, competition (both domestic and international), economic growth in India and the target countries for business, ability to attract and retain highly skilled professionals, time and cost over runs on projects, our ability to manage our international operations, government policies, interest and other fiscal costs generally prevailing in the economy and general economic conditions affecting the industry. Past performance may not be indicative of future performance.

The company does not undertake to make any announcement in case any of these forward-looking statements become materially incorrect in future or update any forward-looking statements made from time to time by or on behalf of the company.



# P&L Statement

(All amounts in INR Mn, except per share data and unless otherwise stated)	Q2 FY 2025	Q2 FY 2024	Q1 FY 2024	H1 FY 2025	H1 FY 202
Revenue	Q2 F1 2023	Q2 F1 2024	QIFF 2024	H1 F1 2025	HIFT 202
Revenue from operations	3,611.6	2,932.4	3,147.2	6,758.8	5,449
Other income	185.2	93.4	225.6	410.8	218
Total revenue	3,796.8	3,025.7	3,372.8		5,667
Expenses					
Employee benefits	1,846.8	1,566.3	1,740.3	3,587.1	3,009
Finance costs	9.5	11.2	10.0	19.5	2
Depreciation and amortization	79.9	68.6	77.4	157.3	13
Other expenses	934.8	793.7	930.2	1,864.9	1,54
Total expenses	2,871.0	2,439.7	2,757.9	5,628.9	4,71
Profit before tax	925.8	586.0	614.9	1,540.7	95
Tax expenses					
Current tax / Tax expense for earlier years	250.8	110.9	136.4	387.2	20
Deferred tax (credit)/charge	-28.3	-2.7	2.8	-25.5	-3
Profit after tax for the year	703.3	477.9	475.7	1,179.0	77
Other comprehensive income/(loss) for the year, net of income tax	25.2	1.9	-7.8	17.4	
Total comprehensive income for the year	728.5	479.7	467.9	1,196.4	77
Earnings per equity share (face value of Rs. 10 per share)					
Basic earning per share	5.03	3.43	3.40	8.43	5
Diluted earning per share	4.87	3.36	3.30	8.16	5



# Your Trusted Digital Transformation Partner

info@newgensoft.com

www.newgensoft.com