



R.S. SOFTWARE (INDIA) LTD.

CIN: L72200WB1987PLC043375

www.rssoftware.com

An ISO 9001:2008, ISO 27001:2005 and SEI-PCMM Level 3 Company

January 15, 2016

The Asst. General Manager
Department of Corporate Services,
Bombay Stock Exchange Ltd.,
1st Floor, Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

Dear Sir,

Sub: Grievance Redressal Report of the Company as per Regulation 13(3) of the Listing Agreements for the Quarter ending December 31, 2015.

We are submitting the Grievance Redressal Report of the Company as per Regulation 13 (3) of the Listing Agreements for the quarter ended December 31, 2015.

This is for your information and records please.

Thanking you,

Yours faithfully,
For R S Software (India) Limited

Vijendra Surana
CFO & Company Secretary

Encl.: As above

Global Leader in Providing Technology Solutions to the Electronic Payments Industry

- Registered Office:** ▶ R.S. Software (India) Ltd. A-2, FMC Fortuna, 234/3A, A.J.C. Bose Road, Kolkata 700020, India
Tel: 91 33 2287 5746, 91 33 2281 0106 /07 /08 /09 Fax: 91 33 2287 6256
- Computer Centers:** ▶ RS Tower, Block DN - 9, Sector - V, Salt Lake Electronics Complex, Kolkata 700091, India Tel: 91 33 6601 8899 Fax: 91 33 2367 4469
▶ Plot J1 - 11, Block EP, Sector - V, Salt Lake Electronics Complex, Kolkata 700091
- US Offices:** ▶ 1900 McCarthy Boulevard, Suite #103, Milpitas CA 95035 Tel: 408 382 1200 Fax: 408 382 0083
▶ 555 North Point Center East, 4th floor, Alpharetta GA 30022 Tel: 678 366 5179 Fax: 678 366 5001
- UK Office:** ▶ The Lansdowne Building, 2 Lansdowne Road, Croydon CR9 2ER Tel: 208 263 6014 Fax: 208 263 6100
- Subsidiaries:** ▶ Responsive Solutions Inc., California, US
▶ R.S. Software (Asia) Pte. Limited, Singapore, Asia



C B MANAGEMENT SERVICES (P) LIMITED
P-22, BONDEL ROAD, KOLKATA- 700019
TELEPHONE : 033-2280-6692/93/94
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CIN : U74140WB1994PTC062959

R. S. Software (India) Ltd.
Regulation 13(3) (Investor Grievance)

Company Name	R. S. Software (India) Ltd.	Symbol	517447\ RSSOFTWARE	Quarter ending	31.12.2015
SCORES Registration ID*	r00242	Reason for no 'SCORES ID'		Remarks (In case of any exception)	
Investor Grievance Details					
No. of investor complaints pending at the beginning of quarter (30.09.2015)	NIL	No. of investor complaints received during the quarter	1	No. of investor complaints disposed off during the quarter (31.12.2015)	NIL
No. of investor complaints those remaining unresolved at the end of the quarter			1		
History			As there is a dispute over the claim of the shares, a seller's Notice has been sent, on receipt of the reply (No objection), the shares will be registered for transfer.		

CB MANAGEMENT SERVICES (P) LIMITED

REGISTRARS

15.01.2016