चेन्नै पेट्रोलियम कॉर्पोरेशन लिमिटेड

(इंडियनऑयल की ग्रूप कम्पनी)

Chennai Petroleum Corporation Limited

(A group company of IndianOil)



CS:01:049

13.01.2016

The Secretary, BSE Ltd. Phiroze Jeejeeboy Towers, 25th Floor, Dalal Street, Mumbai – 400 001 National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C/1, G-Block, Bandra Kurla Complex Bandra (e) Mumbai – 400 051

Dear Sir,

Sub.: Regulation 13(3) of SEBI (LODR) Regulation, 2015 - Status of Investor Grievance as on 31.12.2015

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, the status of investor grievances pending as on 31.12.2015, received and resolved during the period 01.10.2015 to 31.12.2015 are furnished below:

- 1. Number of investor complaints carried forward from 30.09.2015 = Nil.
- 2. Number of investor complaints received for the quarter ended 31.12.2015 = 77.
- 3. Number of investor complaints disposed off for the quarter ended 31.12.2015 = 77.
- 4. Number of investor complaints lying unresolved for the quarter ended 31.12.2015 = Nil.

Break up of the complaints

Non Receipt of Dividend Warrants	: 57
Non receipt of Share Certificates/ Non receipt of Refund Order	: 10
Non Receipt of Share Certificate sent for Transfer	: 03
Non Receipt of Annual Report	: 06
Non Receipt of Fully Paid Stickers against Payment of allotment money	: 01

Kindly take the same on your records.

Thanking you,

Yours faithfully,

for Chennai Petroleum Corporation Limited

(P.Shankar)
Company Secretary

आई एस ओ 9001: 2008, आई एस ओ 14001: 2004, बी एस ओ एच एस ए एस 18001: 2007 प्रमाणित कम्पनी /An ISO 9001: 2008, ISO 14001: 2004, BS OHSAS 18001: 2007 Certified Company कम्पनी की सी आई एन एल 40101 टी एन 1965 जी ओ आई 005389 / The CIN of the Company is L 40101 TN 1965 GOI 005389 मणली, चेन्नै / Manali, Chennai-600 068 फोन / Phone : 2594 4000 to 09 वेबसाइट/Website : www.cpcl.co.in

पंजीकृत कार्यालय : 536, अण्णा सालै, तेनाम्पेट, चेलै - 600 018. / Regd. Office : 536, Anna Salai, Teynampet, Chennai - 600 018. फोन/Phone : 24349232, 24349833, 24349294 फैक्स/Fax : +91-44-24341753