

Castrol India Limited
Technopolis Knowledge Park,
Mahakali Caves Road,
Chakala, Andheri (East),
Mumbai - 400 093.
CIN L23200MH1979PLC021359

Tel: (022) 6698 4100
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CIL: Shares: 2931

18th January, 2016

The Secretary
The BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001

National Stock Exchange of India Limited
Exchange Plaza
Plot No. C/1, "G" Block
Bandra Kurla Complex, Bandra (East)
Mumbai- 400051

Scrip Code: 500870

SYMBOL: CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints


Pursuant to the Regulation 13 (3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, Statement of Investor Complaint for the quarter ended 31st December, 2015 is as under

Sr. No	Details of Investor Complaint	No. of Complaints
1.	Pending at the beginning of the quarter	2
2.	Received during the quarter	9
3.	Disposed off during the quarter	8
4.	Unresolved at the end of quarter	3*

*We have resolved all complaints and sent ATR in SEBI Scores and BSE, however 3 complaints were showing pending with SEBI and BSE as on 31st December, 2015. Further, out of 3 complaint, 1 Complaint from BSE is closed in month of January, 2015.

You are requested to kindly take the above information on record

Yours faithfully,
For Castrol India Limited


Sandeep Deshmukh
Company Secretary