

SD/ 24 / 5856/2016

Secretarial Department  
13.01.2016.

Bombay Stock Exchange Limited  
Phiroze Jeejeebhoy Towers,  
Floor 25, Dalal Street,  
MUMBAI – 400 001.


Dear Sir,

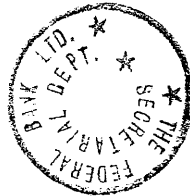
Reg. Regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations,2015,- Statement of Grievance Redressal Mechanism.

As required under the above Regulation , we are attaching the Certificate regarding the status of Grievance Redressal Mechanism as on 31.12.2015 .

Kindly acknowledge .

Thanking you,

  
Company Secretary





# Integrated

since 1974

Investments Simplified

January 07, 2016

The Company Secretary  
The Federal Bank Limited  
Federal Towers  
Aluva - 683 101

Sir,

**Sub: Details of Investor grievances received and redressed during October 2015 to December 2015**

We furnish below the details of Investor grievances received and redressed October 2015 to December 2015

A. Complaint Status:


- 
- |   |   |     |
|---|---|-----|
| a. Complaints pending at the beginning of the quarter | = | Nil |
| b. Complaints Received during the quarter             | = | 21  |
| c. Complaints disposed off during the quarter         | = | 20  |
| d. Complaints pending at the end of the quarter       | = | 1   |

B. Request & Information :

- 
- |   |   |     |
|---|---|-----|
| a. Requests/Information Queries pending at the beginning of the quarter | = | 0   |
| b. Requests/Information Queries Received during the quarter             | = | 180 |
| c. Requests/Information Queries disposed off during the quarter         | = | 180 |
| d. Requests/Information Queries pending at the end of the quarter       | = | Nil |

Thanking you,

Yours faithfully,  
**for Integrated Enterprises (India) Limited**

  
**K Balasubramanian**  
**Deputy General Manager**

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**INTEGRATED ENTERPRISES (INDIA) LIMITED**

CIN No. 65993TN1987PLC014964

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