



# R.S. SOFTWARE (INDIA) LTD.

CIN: L72200WB1987PLC043375

[www.rssoftware.com](http://www.rssoftware.com)

An ISO 9001:2008, ISO 27001:2005 and SEI-PCMM Level 3 Company

October 3, 2016

**The Asst. General Manager**  
Department of Corporate Services,  
**Bombay Stock Exchange Ltd.,**  
1st Floor, Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai - 400 001

Dear Sir,

Sub: Grievance Redressal Report of the Company as per Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ending September 30, 2016.

We are submitting the Grievance Redressal Report of the Company as per Regulation 13 (3) for the quarter ending September 30, 2016.

This is for your information and records please.

Thanking you,

Yours faithfully,  
For R S Software (India) Limited

Vijendra Surana  
CFO & Company Secretary

Encl.: As above

*Global Leader in Providing Technology Solutions to the Electronic Payments Industry*

- |                           |   |
|---------------------------|---|
| <b>Registered Office:</b> | ▶ R.S. Software (India) Ltd. A-2, FMC Fortuna, 234/3A, A.J.C. Bose Road, Kolkata 700020, India<br>Tel: 91 33 2287 5746, 91 33 2281 0106 /07 /08 /09 Fax: 91 33 2287 6256  |
| <b>Computer Centers:</b>  | ▶ RS Tower, Block DN - 9, Sector - V, Salt Lake Electronics Complex, Kolkata 700091, India Tel: 91 33 6601 8899 Fax: 91 33 2367 4469<br>▶ Plot J1 - 11, Block EP, Sector - V, Salt Lake Electronics Complex, Kolkata 700091 |
| <b>US Offices:</b>        | ▶ 1900 McCarthy Boulevard, Suite #103, Milpitas CA 95035 Tel: 408 382 1200 Fax: 408 382 0083<br>▶ 555 North Point Center East, 4th floor, Alpharetta GA 30022 Tel: 678 366 5179 Fax: 678 366 5001                           |
| <b>UK Office:</b>         | ▶ The Lansdowne Building, 2 Lansdowne Road, Croydon CR9 2ER Tel: 208 263 6014 Fax: 208 263 6100   |
| <b>Subsidiaries:</b>      | ▶ Responsive Solutions Inc., California, US<br>▶ R.S. Software (Asia) Pte. Limited, Singapore, Asia   |



C B MANAGEMENT SERVICES (P) LIMITED  
P-22, BONDEL ROAD, KOLKATA- 700019  
TELEPHONE : 033-2280-6692/93/94  
033-40116700/11/16/18/23/28  
FAX : 91-033-40116739; E'mail : [rta@cbmsl.com](mailto:rta@cbmsl.com)  
WEBSITE : [www.cbmsl.com](http://www.cbmsl.com)  
CIN : U74140WB1994PTC062959

**R S Software ( India ) Ltd.**  
**Regulation 13(3) (Investor Grievance)**

Company Name	<b>R S Software ( India ) Ltd.</b>	Symbol	<b>517447\ RSSOFTWARE</b>	Quarter ending	<b>30.09.2016</b>
SCORES Registration ID*	r00242	Reason for no 'SCORES ID'		Remarks (In case of any exception)	
Investor Grievance Details					
No. of investor complaints pending at the beginning of quarter (31.12.2015)	<b>NIL</b>	No. of investor complaints received during the quarter	<b>NIL</b>	No. of investor complaints disposed off during the quarter (31.03.2016)	<b>NIL</b>
No. of investor complaints those remaining unresolved at the end of the quarter			<b>NIL</b>		
History			<b>N.A.</b>		

**CB MANAGEMENT SERVICES (P) LIMITED**

**REGISTRARS**

03.10.2016