

SH: 129/2016-17

October 6, 2016

The General Manager,
Department of Corporate Services, **BSE Limited**I Floor, New Trading Ring,
Rotunda Building, P J Towers,
Dalal Street Fort, Mumbai – 400 001
Scrip Code - 532180

Dear Sir,

Sub: Filing of Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed a copy of the Quarterly Statement of Investor Complaints, received from M/s. Karvy Computershare Pvt. Ltd., Registrar & Transfer Agent of the Bank, for the quarter ended September 30, 2016.

Thanking you,

Yours faithfully,

Santosh Kumar Barik Company Secretary



# BY COURIER

R/DBL/MIS/4 5<sup>th</sup> October, 2016



## Mr. Santosh Kumar Barik

Company Secretary Dhanlaxmi Bank

Corporate Office: P B No.9, Dhanalakshmi Building THIRSSUR – 680 001

Dear Sir,

SUB: Correspondence status Report

We furnish hereunder the status of investors requests and complaints received and redressed/processed for the period 01.07.2016 to 30.09.2016.

## REQUESTS:

SL.No.	NATURE OF REQUESTS	PENDING B/F	Recd	Resolved	Pending	Letters from July to September, 2016	Letters from April to June, 2016	TOTAL
2	POA Regn	00	00	00	00	00	00	00
3	Name correction/change on certificate	00	04	04	00	04	03	07
4	Transmission /deletion correspondences	00	06	06	00	06	09	15
5	fully paid stickers related	00	02	02	00	02	00	02
6	Loss/Stop transfers request	00	01	01	00	01	04	05
7	Lein request	00	00	00	00	00	00	00
8	I/B & Affidavit for dup shares	00	01	01	00	01	00	01
9	Exchange of shares (fully paid/capital)	00	00	00	00	00	00	. 00
10	Clarification/Non-receipt of shares	00	19	19	00	19	29	48
11	Dividend/Interst warrant related	00	18	18	00	18	06	24
12	Registration of PAN Nos	00	00	00	00	00	00	00
13	Misc/General query/status of shares	00	67	67	00	67	21	88
	Rights Issue related				-			
14	Non-receipt of refund order/shares	00	00	00	00	00	00	00
15	Issue related queries	00	00	00	00	00	00	00
	TOTAL	00	124	124	00	124	75	199

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### **Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.

T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1968 | www.karvy.com | www.karvy.computershare.com | CIN: U72400TG2003PTC041636

### **COMPLAINTS**:

SL.No.	NATURE OF REQUESTS	PENDING B/F	Recd	Resolved	Pending	Letters from July to September, 2016	Letters from April to June, 2016	TOTAL
1	SEBI	00	00	00	00	00	00	00
2	Stock Exchange complaints	00	00	00	00	00	01	01
3	ROC/CLB/GOVT Complaints	00	00	00	00	00	00	00
4	Transfer/Non receipt of shares	00	00	00	00	00	00	00
5	Dividend Related	00	00	00	00	00	00	00
7	Issue related(Rights issue)	00	00	00	00	00	00	00
	TOTAL	00	00	00	00	00	01	01

This is for your information and records.

Thanking you,

Yours faithfully, for KARVY COMPUTERSHARE PVT. LTD

VARALAKSHMI ASST, GENERAL MANAGER



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