



ऑयल इंडिया लिमिटेड

(भारत सरकार का उद्यम) पंजीकृत कार्यालय : दुलियाजान, असम

Oil India Limited

(A Government of India Enterprise) Registered Office : Duliagan, Assam

प्लॉट. न. 19, सेक्टर 16-ए, नोएडा-201301 उत्तर प्रदेश

Plot No. : 19, Sector 16-A, Noida-201301, Uttar Pradesh

दूरभाष / Telephone : 0120-2419000 फैक्स / Fax : 0120-2488310

CIN : L11101AS1959GOI001148 ई-मेल / E-mail : oilindia@oilindia.in वेबसाईट / Website : www.oil-india.com

Ref No. OIL/SEC/32-33/NSE-BSE

Dated: 13.10.2016

National Stock Exchange of India Ltd. Exchange Plaza, Plot no. C/1,G Block, Bandr-Kurla Complex Bandra(E) Mumbai-400 051	BSE Ltd. Phiroze Jeejeebhoy Tower Dalal Street Mumbai-400001
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Sub: Grievance Redressal Mechanism : Qtr ended 30.09.2016
Reg 13 of the SEBI (LODR) Regulations, 2015

Sir / Madam,

In terms of Regulation 13 of the SEBI (LODR) Regulations, 2015, a statement of investor complaints for the quarter ended 30.09.2016 is submitted as under :

Investor Complaints	3 months ended 30th Sept, 2016
Pending at the beginning of the Quarter	NIL
Received during the Quarter	34
Disposed of during the Quarter	34
Remaining unresolved at the end of the Quarter	NIL

Yours faithfully,
Oil India Limited

S.R. Krishnan

(S.R. Krishnan)
Company Secretary

R/OIL/4
October 7, 2016

M/S OIL INDIA LIMITED
PLOT NO 19 SECTOR 16-A
NOIDA - 201 301
UTTAR PRADESH

*M/S
5/13/16*

Kind Attn : Mr S R Krishnan, Company Secretary

Dear Sir,

THIS IS TO CERTIFY THAT THE FOLLOWING COMPLAINTS RECEIVED AND ATTENDED AT OUR END DURING THE PERIOD 01.07.2016 TO 30.09.2016:

SNO	NATURE OF COMPLAINTS	RECEIVED	ATTENDED	PENDING
1	NON RECEIPT OF DIVIDEND WARRANTS	24	24	0
2	NON RECEIPT OF SHARE CERTIFICATES	7	7	0
3	NON RECEIPT OF REFUND ORDER	0	0	0
4	NON RECEIPT OF ELECTRONIC CREDIT	0	0	0
5	NON RECEIPT OF ANNUAL REPORT	3	3	0
	TOTAL	34	34	0

Thanking you,

Yours faithfully
for KARVY COMPUTERSHARE PRIVATE LIMITED

[Signature]
K S REDDY
Asst. General Manager

RECEIVED
13 OCT 2016
OIL INDIA LIMITED
COMPANY SECRETARY DEPT.



Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032. Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No 1, Banjara Hills, Hyderabad - 500 034.