

18th October, 2016

The Manager,
Listing Department,
National Stock Exchange of India Ltd,
Exchange Plaza,
Plot No. – C – 1, G Block,
Bandra – Kurla Complex,
Bandra (East),
Mumbai – 400051

The General Manager,
Department of Corporate Services,
BSE Ltd.,
1st Floor, New Trading Ring,
Rotunda Building,
P.J. Towers,
Dalal Street, Fort,
Mumbai – 400001

The Secretary,
The Calcutta Stock Exchange Ltd,
7, Lyons Range,
Kolkata – 700001

Dear Sir,

Sub:- Statement on Investors Complaints for the Quarter ended 30th September, 2016

Please find enclosed a statement on investor complaints, required to be provided under Regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended 30th September, 2016.

Yours faithfully,
For **PHILLIPS CARBON BLACK LIMITED**

Anita Lakshmi

for
K. Mukherjee
Company Secretary and Chief Legal Officer

Encl: As above

LINK INTIME INDIA PVT LTD.



(Formerly INTIME SPECTRUM REGISTRY LTD)

59C, Chowringhee Road, 3rd Floor, Kolkata - 700 020
Phone : 033-2289 0540 Tele fax : 2289 0539 E-mail: kolkata@linkintime.co.in

PHILLIPS CARBON BLACK LIMITED Statement on Investor Complaints for the Quarter ended 30th September 2016

Number of Investor complaints pending at the beginning of the quarter i.e. on 1 st July, 2016	0
Number of Investor complaints received during the quarter	2
Number of investor complaints disposed off during the quarter	2
Number of Investor complaints remaining unresolved at the end of the quarter i.e. on 30 th September, 2016	0

NOTE: 1) Complain lodged by Mr. Ashok Kumar Agarwal for short payment of dividend for the F.Y. 2015-2016 through SCORES. Scrutiny the relevant record reveal that the dividend for Rs.125/- against 50 shares for the period 2015-2016 has been remitted through NECS on 26.07.2016 to SBI-Old Palasia, Indore vide account no. 10516179646.

As regard short payment of dividend against 150 shares, please note that as per the benpos downloaded from the depository end, complainant had been holding only 50 shares as on 14.07.2016 (E.O.D.). Book closing has been fixed by the company from 15.07.2016 to 22.07.2016 (Both days inclusive). As per the DP Statement furnished from the complainant concerned only 50 shares are appeared on the said statement as on 14.07.2016. The said information has been sent to the complainant vide our letter ref. ID676 dated 25.08.2016 through registered post on 26.08.2016 vide postal registration no. RW725606943IN.

Complain lodged by Mr. Harshad Jayantilal Shah for non-receipt of un-claimed dividend through SCORES. We find from our record that the Demand Draft Nos.760633, 760634, 769065, 769070 & 924481 dated 11.03.2016 & 19.03.2016 for Rs.430/-, Rs.430/-, Rs.43/-, Rs.86/- & Rs.344 drawn on Citi Bank N.A , ICICI Bank Ltd & State Bank of India for the period 2009-10, 2010-11, 2012-13, 2014-15 & 2011-12 have been sent to the complainant concerned vide our letter ref. nos. LIPL/PCBL/REV/ID356@/03/2016 & ID391 dated 16.03.2016 & 21.03.2016 through registered post on 16.03.2016 & 22.03.2016 vide postal registration nos. RW868389489IN & RW227365138IN the said information again sent vide letter ref. ID675 dated 25.08.2016 through registered post on 26.08.2016 vide postal registration no.725606957IN.

PHILLIPS CARBON BLACK LIMITED

Anity Kahali
K.. MUKHERJEE
Company Secretary & GM-Legal

LINK INTIME INDIA PVT. LTD.

Suha
S.P. GUHA
Head-Kolkata Operations

